

22002001

ASS. REC. BV

Surveyor: Ga

REF: CS3/MSG20002865/kyd307 Special Instruction:

ASSIGNMENT (Office)

member

From (Person): Monica ching

of MSIG

Date/Time: 18/02/2020 @ 4:09pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJN 5982R

Insured:

FBH 2168X

at Workshop m/s

providence Motor

Tel:

6743 3559

of

11 Kelki Bukit Road 1 # 03-08

Policy No:

MSD/VMS/19-504879

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

13/02/2020

CA / REV / REP. / REV 24 HRS

'up'

H.O.D. Endorsement:

Date/Time:

9:31am @ 12/2/2020

Person Contacted:

Zaini

Vehicle IN OUT

Date/Time

Action/Instruction

Initials (X)

SJN 5982R - X

FBH 2168X - CCG/AXA/3008874/Uhb3c3

DOA: 11/05/2013

7/07/20

Submit PRS.

ASS. REC. BY:

REF:

MS1G

ASSIGNMENT

From:

Date:

19/2/2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

S/N 5982R

at Workshop m/s

providence Motor

of

11 Kaki Bukit Road 1 # 03-08

Insured:

Gurus Technolink

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

look for zaini
After 12pm

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

| | |
|-----|-----|
| N/S | O/S |
| | |

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

1up

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

S/N 5982R

Yr Regn:

20 Feb 2019

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Estima c.c 2362

Colour:

Silver

A/C: Insured / Std / NI / NA

Sp. Reading

11257

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

ACR 5000 83 589

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size:

F:

215/58 R17

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Giti

Front

Rear

R/Bal.

45

mm

R/Bal.

45

mm

L/Bal.

45

mm

L/Bal.

45

mm

D.O.A.

D.O.I.

19-02-20

Survey held at

w/s

533pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

q/s Rear.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

\$5000 - \$6000

20/2/2020

RECEIVED 24 FEB 2020

Date/Time, File Pass to?

☐

Preli. Report

1) 24/2/2020

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Photos

Others

TOTAL

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format :

PRS

Lump Sum / L&I: (\$

120

11

131

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|----------------------|---------------|--|---------|---------------|------------|--|
| Main | 19 Feb 2020 10:24 | | 19 Feb 2020 11:38 Assign | | | | New Assignment Cancel Case |

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

| | | | |
|-----------------------------|--|------------------------|---|
| Insured: | RAJENDRAN MUTHUKUMAR, ID: G3375887T | | |
| Main Claimant: | S.A ASIA INTERNATIONAL PTE. LTD., Co. Reg. No.: 201608987E | | |
| Vehicle Reg. No.: | SJN5982R | Date of Loss: | 13/02/2020 00:00 - :59 [131 Months and 24 Days From LTA Reg Date (Man Yr)] |
| Claim Type: | TP | Policy/Cover Note No.: | MSD/VMS/19-504879 (TP, Fire & Theft) Coverage: 23/10/2019 - 22/10/2020 |
| Vehicle Reg. No. (Insured): | FBH2168X | Policy No. (Claimant): | |
| | | Excess: | |
| Repairer: | Providence Motor Pte Ltd (HQ) 11 KAKI BUKIT ROAD 1 #03-08 EUNOS TECHNOLINK, 415939 Kaki Bukit - Tel: | | |
| Handling Insurer: | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552] | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 20/02/2020] | | |
| Adj Asg. Remarks: | on WP. Manual assigned to LKK via email on 18/02/2020. (Manual Assign). Liab: NR. Disagree on SJE. Contact: Malcolm @ 6743 3559. | | |

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|----------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
|----------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|

No results.

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Tuesday, 18 February 2020 4:09 PM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: 20200218101344025.pdf

ACCIDENT INVOLVING SJN5982R & FBH2168X (MSIG) ON 13-2-2020. O REF: JEQ/200187/0220/PM

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua <helene_phua@sg.msig-asia.com>
Sent: Tuesday, 18 February 2020 2:54 PM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: ACCIDENT INVOLVING SJN5982R & FBH2168X (MSIG) ON 13-2-2020. O REF: JEQ/200187/0220/PM

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Tuesday, 18 February 2020 2:53 PM
To: 'Sim Teo Koon' <tk_sim@juseq.com.sg>
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>
Subject: RE: ACCIDENT INVOLVING SJN5982R & FBH2168X (MSIG) ON 13-2-2020. O REF: JEQ/200187/0220/PM

Hi,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE).

We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Sim Teo Koon <tk_sim@juseq.com.sg>
Sent: Tuesday, 18 February 2020 11:44 AM
To: Helene Phua <helene_phua@sg.msig-asia.com>
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>
Subject: RE: ACCIDENT INVOLVING SJN5982R & FBH2168X (MSIG) ON 13-2-2020. O REF: JEQ/200187/0220/PM

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sirs,

We refer to your email.

We are instructed that our client is not agreeable to all the surveyors proposed by you.

Pursuant to Appendix C, pre-action protocol for NIMA cases, we are also instructed to furnish you our client's motor surveyors for your selection:-

1. Vicom Ltd,
2. Pal's Appraisal Pte Ltd,
3. Mc-Coy Appraiser Pte Ltd.

Please be informed that if the above is not agreeable by you, our client's motor vehicle is available for pre-repair inspection at the under-stated Workshop:-

Providence Motor Pte Ltd
11 Kaki Bukit Road 1 #03-08
Eunos Technolink
Singapore 415939
Tel : 6743 3559 Fax : 6743 8051
Person In-Charge: Malcolm

*** Further, please remind your appointed surveyor to request for post repair inspection if you wish to do so under NIMA Protocol Appendix C paragraph 2.11.**

Regards,

Sim Teo Koon (On behalf of Michael Yap)

JusEquity Law Corporation.

Tel: 6506 6065, Fax: 6536 9339

E-mail: tk_sim@juseq.com.sg

From: Helene Phua [mailto:helene_phua@sg.msig-asia.com]

Sent: 18 February 2020 11:23

To: tk_sim@juseq.com.sg

Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>

Subject: RE: ACCIDENT INVOLVING SJN5982R & FBH2168X (MSIG) ON 13-2-2020. O REF: JEQ/200187/0220/PM

Hi,

We refer to your email dated 18/02/2020.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

| | |
|-------------------|------------------|
| 1) Xing Guo Qiang | 6) Chow Bo Xiong |
| 2) Kenneth Kong | 7) Siew Meng Hui |
| 3) Marcus Chua | 8) Daniel Chan |
| 4) Ng You Han | 9) Victor Png |
| 5) Gary Soon | 10) Samuel Phun |

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Sim Teo Koon [mailto:tk_sim@juseq.com.sg]

Sent: Tuesday, 18 February 2020 10:11 AM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: ACCIDENT INVOLVING SJN5982R & FBH2168X ON 13-2-2020. O REF: JEQ/200187/0220/PM

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sirs,

Please refer to our notice of accident.

Regards,

Sim Teo Koon (On behalf of Mr Michael Yap)

JusEquity Law Corporation

133 New Bridge Road #10-03, Chinatown Point,

Singapore 059413

Tel: 6506 6065 / 6536 9339

Fax: 6536 5368

E-mail: tk_sim@juseq.com.sg

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|--|
| Date Of Report | 17/02/2020 16:51 |
| Date Of Accident | 13/02/2020 19:00 |
| Exact Location Of Accident | BRADDELL RD TWDS LORNIE RD B/F WOODLEIGH PK L/P 29 |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|----------------------------------|
| Vehicle Registration Number | SJN5982R |
| Insured/Policyholder | |
| Name Of Registered Owner | S.A ASIA INTERNATIONAL PTE. LTD. |
| Co Reg No | 2XXXXX987E |
| Email Address | NOEMAIL |
| Mobile Phone No | |
| Alternative Phone No | OFFICE-81330068 |

Vehicle Particulars

| | |
|--------------|--------|
| Manufacturer | TOYOTA |
| Model | ESTIMA |

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

| | |
|---------------------------|--|
| Name of Insurance Company | NTUC INCOME INSURANCE CO-OPERATIVE LTD |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | 5107541887 (CLASSIC) |
| Cover Note Number | |

Driver

| | |
|----------------------|-----------------------|
| Name of Driver | TAN POH CHUAN |
| NRIC No | SXXXX865F |
| Date Of Birth | 05/03/1974 |
| Occupation | INDOOR |
| Date Of Driving Pass | 02/07/1997 |
| Driving Experience | 22 YEARS AND 7 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-96353046 |
| Fax Number | |
| Contact Number | |
| Email Address | NOEMAIL |

| | |
|---|------------------------------|
| Address | BLK 125 YISHUN ST 11 #08-405 |
| Postcode | S760125 |
| Was driver an employee of the Insured's Company | YES |
| If No, Relationship of the Driver with the Insured | |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |
| | - |

General Information of the Accident

| | |
|--------------------|--------------------------|
| Type Of Accident | COLLISION - HEAD TO REAR |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|-----|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles (including own vehicle) involved in the accident | 2 |
| Was any body injured in the Accident? | YES |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 1 |

Details of Police Action

| | |
|---|---|
| Was the accident reported to the police? | YES |
| If Yes, Please state which Police Station | |
| Police Station Name | TRAFFIC POLICE DIVISION HQ |
| Police Station Address | ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE |
| Police Station Contact | TEL NO: 65470000 - FAX NO: |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

REFER TO POLICE REPORT T/20200217/7009

Attachment(s)

| | |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | NO |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-----------------------------|--------------------|
| Vehicle Registration Number | FBH2168X |
| Vehicle Make/Model/Colour | HONDA |
| Details Of Properties | |
| Vehicle Category | MOTORCYCLE |
| Name of Driver | GANAPATHY ARUMUGAM |
| NRIC/Passport Number | GXXXX188K |
| Contact Number | 98916635 |
| Address | |
| Postcode | |
| Insurance Company Name | |
| Nature Of Damage | |

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

| | |
|---|--|
| Name | TAN POH CHUAN |
| Approximate Age | 45 |
| Injuries Sustain | 3 DAYS MEDICAL LEAVE FROM UNIVERSAL MEDICAL CLINIC |
| Injured person in which vehicle? | SJN5982R |
| Were seat belts worn? | YES |
| Was this injured conveyed to hospital by ambulance? | NO |
| Address | |
| Postcode | |

Accident Sketch Plan

SKETCH PLAN


IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

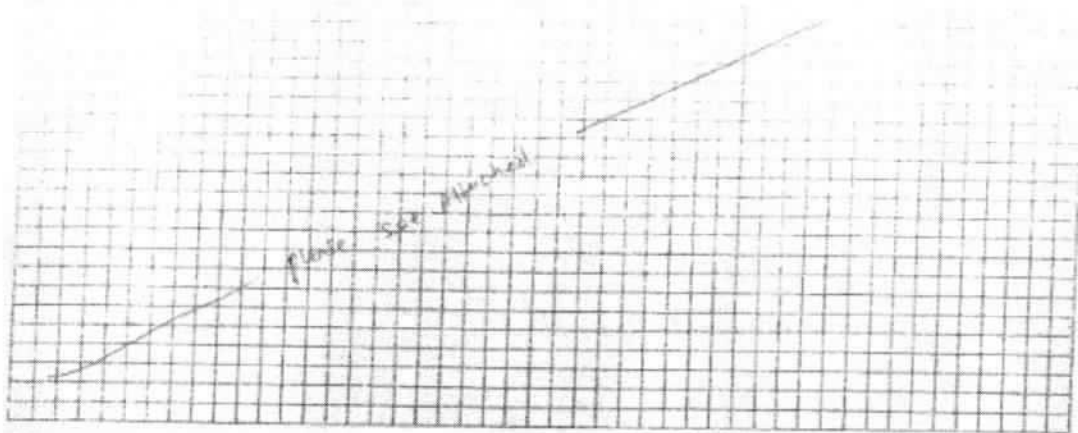

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:

IDAC SIN MING VICOM LTD
385 SIN MING DRIVE (S) 575718
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Describe Circumstances of the Accident

Please see attached

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

CHIEF OF POLICE

Driver's Signature
(If driver is not the policyholder)
Date & Time:

IDAC SIN MING VICOM LTD
385 SIN MING DRIVE (S) 575718
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Sketch Plan

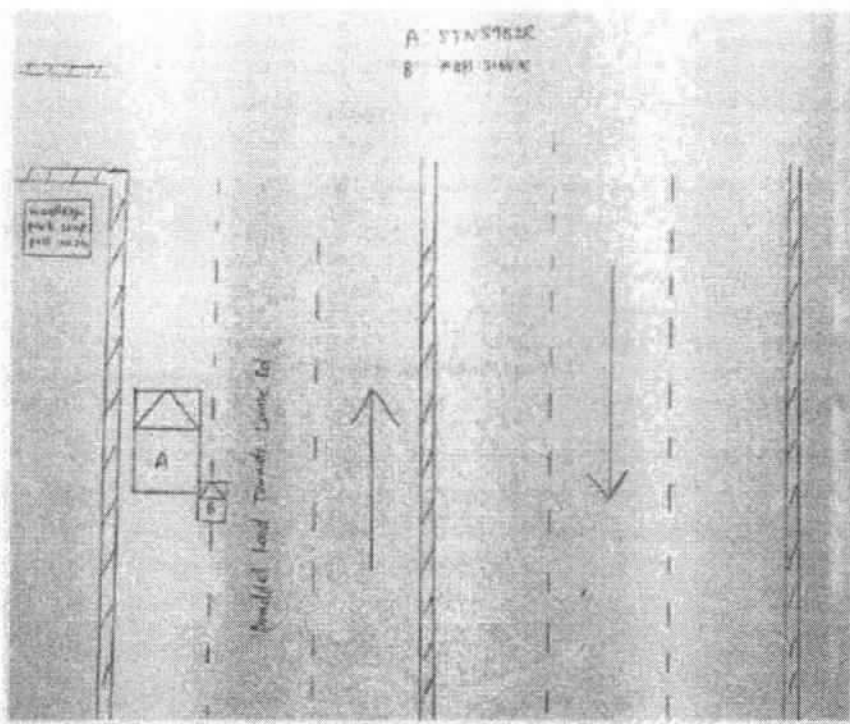
On 13/02/20 @ about 1900hrs I was driving my vehicle, SJN5982R, along Braddell Road towards Lornie Rd. I was driving along the extreme left lane. Right before Woodleigh Park Lamp Post No. 29, the front traffic was slowing down. I also slowed down my vehicle.

All of a sudden, I heard a very loud bang and felt impact coming from the rear of my vehicle. I then realised that one vehicle, FBH2168X had hit on to the rear part of my vehicle and cause some damages to it.

I felt pain on my back and went to see a doctor. I receive 3 days of medical certificate.

That's all.

TAN POH CHUAN
7407865F
9



TAN POH CHUAN
7407865F
9

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| | |
|-------------------------------|--------------------------|
| Owner ID Type: | Company |
| Owner ID: | 987E |
| Vehicle No.: | SJN5982R |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 19 Feb 2020 |
| Vehicle Make: | TOYOTA |
| Vehicle Model: | ESTIMA AERAS 2.4 A |
| Primary Colour: | Silver |
| Manufacturing Year: | 2008 |
| Engine No.: | 2AZF216789 |
| Chassis No.: | ACR500083589 |
| Maximum Power Output: | 125.0 kW (167 bhp) |
| Open Market Value: | \$37,395.00 |
| Original Registration Date: | 20 Feb 2009 |
| First Registration Date: | 20 Feb 2009 |
| Transfer Count: | 3 |
| Actual ARF Paid: | \$37,395.00 |
| PARF Eligibility: | Forfeited |
| PARF Eligibility Expiry Date: | - |
| PARF Rebate Amount: | \$0.00 |
| COE Expiry Date: | 19 Feb 2029 |
| COE Category: | B - Car (1601cc & above) |
| COE Period(Years): | 10 |
| PQP Paid: | \$31,933.00 |
| COE Rebate Amount: | \$28,739.00 |
| Total Rebate Amount: | \$28,739.00 |

The information contained herein is correct as at 19 Feb 2020

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|-------------|---------------|--|--|--|-------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
| Main | 19 Feb 2020 | | 19 Feb 2020 11:38 Edit Adj Rpt | S\$0.00 Edit Estimates | S\$0.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|-----------|--|------------|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by insurer] | | | | | | | | | |
| Insured: RAJENDRAN MUTHUKUMAR , ID: G3375887T | | | | | | | | | |
| Main Claimant: S.A ASIA INTERNATIONAL PTE. LTD. , Co. Reg. No.: 201608987E | | | | | | | | | |
| Vehicle Reg. No.: SJN5982R | | Date of Loss: 13/02/2020 00:00 - :59 [131 Months and 24 Days From LTA Reg Date (Man Yr)] | | | | | | | |
| Claim Type: TP / MSC/V/20-000282 | | Policy/Cover Note No.: MSD/VMS/19-504879 (TP, Fire & Theft) Coverage: 23/10/2019 - 22/10/2020 | | | | | | | |
| Vehicle Reg. No. (Insured): FBH2168X | | Policy No. (Claimant): | | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: Providence Motor Pte Ltd (HQ) 11 KAKI BUKIT ROAD 1 #03-08 EUNOS TECHNOLINK, 415939 Kaki Bukit - Tel: | | | | | | | | | |
| Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552] | | | | | | | | | |
| Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Imm.Advice due 20/02/2020] | | | | | | | | | |
| Adj Asg. Remarks: on WP. Manual assigned to LKK via email on 18/02/2020. (Manual Assign). Liab: NR. Disagree on SJE. Contact: Malcolm @ 6743 3559. | | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

***SJN5982R (MSC/V/20-000282)**
[FBH2168X]





































TP

S.A ASIA INTERNATIONAL PTE. LTD.

Feb 13 2020 12:00AM

[RAJENDRAN MUTHUKUMAR]

Providence Motor Pte Ltd

| | | | | | | | | | | | | |
|------------------|-----------------|-----------------------------------|---------------|--|--|--------------------|--|--|---|-----------|-------------------------------------|--|
| Upload Documents | | | Upload Photos | | | Compose New Letter | | | View | | View In Browser | |
| Photos/Images | | | | | | | | | 3 per page | | <input checked="" type="checkbox"/> | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | Thumbnail | Print | |
| 1 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 2 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 3 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 4 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 5 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 6 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 7 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 8 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 9 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 10 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 11 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 12 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 13 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 14 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 15 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 16 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 17 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 18 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 19 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 20 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 21 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 22 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 23 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 24 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 25 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 26 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 27 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 28 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 29 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 30 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 31 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 32 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 33 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 34 | 21/02/20 14:45 | General View | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 35 | 21/02/20 14:45 | Odometer Reading | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |
| 36 | 21/02/20 14:45 | Chassis Number | | | | | | |  | Load JPG | <input checked="" type="checkbox"/> | |

| Photos/Images | | | 3 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|--|------------|-------------------------------------|
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | MSIG Insurance (Singapore) Pte. Ltd. (HQ) | Thumbnail | Print |
| 1 | 19/02/20 10:25 | SJN5982R E-filed GIA report | Load PDF | |
| 2 | 19/02/20 10:26 | PRI | Load PDF | |
| 3 | 19/02/20 10:56 | Workshop Details | Load PDF | |
| 4 | 19/02/20 10:56 | Disagree on SJE | Load PDF | |
| No | Finalized On | MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor) | Thumbnail | Print |
| 1 | 19/02/20 11:35 | Survey Request - Manual Assigned | Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |

| |
|--|
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> |

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG20002865/GQD3E2

Date: 26/02/2020

REFERENCE

| | | | |
|-----------------------|--------------------------------------|----------------------|-------------------|
| Handling Insurer: | MSIG Insurance (Singapore) Pte. Ltd. | Policy No: | MSD/VMS/19-504879 |
| Claimant Vehicle No : | SJN5982R | Insured Vehicle No : | FBH2168X |
| Date of Loss: | 13/02/2020 | Nature of Claim: | TP |
| | | Claim No: | MSC/V/20-000282 |

DESCRIPTION & IDENTIFICATION OF VEHICLE

| | | | |
|-----------------------------|------------------------------|-------------|--------------|
| Reg No: | SJN5982R | Engine No: | 2AZF216789 |
| Make & Model: | TOYOTA ESTIMA, 2.4 AERAS (A) | Chassis No: | ACR500083589 |
| Reg. Date: | 20/02/2009 (Man. Year: 2008) | Odometer: | 111257 km |
| Colour: | Silver | | |
| Engine Capacity: | 2362 cc | | |
| Market Value/New Car Price: | N/A | | |
| Sum Insured (S\$): | Market Value/New Car Price | | |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

| | | | | |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition: | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes | Engine Modification: | No | Pre-accident Condition: |

CONDITION OF TYRES

| | | | |
|-------------------|------------|------------------|------------|
| Front Tyre Size: | 215/55 R17 | Rear Tyre Size: | 215/55 R17 |
| Front Left Side: | Giti 5 mm | Rear Left Side: | Giti 5 mm |
| Front Right Side: | Giti 5 mm | Rear Right Side: | Giti 5 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--------------------------|-------------|-------------|-------------|--------|
| Parts | 0.00 | 0.00 | 0.00 | |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 0.00 | 0.00 | 0.00 | |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Nett Amount (S\$) | 0.00 | 0.00 | 0.00 | |

INSPECTION

| | | |
|-----------------------------|--------------------------|--|
| Date of Assignment: | 19/02/2020 | |
| Date Inspected: | 19/02/2020 Inspected At: | Providence Motor Pte Ltd (HQ) 11 KAKI BUKIT ROAD 1 #03-08 EUNOS TECHNOLINK Singapore 415939 |
| Estimated Period of Repair: | 6.0 days | |

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,000.00 -\$6,000.00

REPAIR DETAILS

| | | |
|----------------------|--|---|
| Reference | | |
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 26 Feb 2020) |
| Parts: | M1-MPV | TOYOTA ESTIMA 2.4 AERAS (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SJN5982R) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

| |
|---|
| Report was unsubmitted during this print-out. |
|---|

< END OF ESTIMATES >