

# Tropical Tech Automobile Services

BLK 5030 ANG MO KIO AVENUE 3 #01-201 INDUSTRIAL PARK 2 SINGAPORE 569535

TEL : 6481 7773 / 6481 1403 FAX : 6484 4978

E-mail : tsac303@singnet.com.sg

M / s : **MS First Capital Insurance Ltd**  
36, Robinson Road, #16-01,  
City House, Singapore 068877

Final bill : TT 09 / 20 / TP / WT

Attn : **Motor Claims Department**  
Tel : 65073848  
Fax : 65073849

Registration No : PA4355E

Make / model : Nissan Urvan 3.0 D

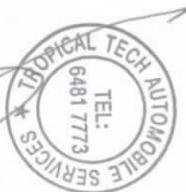
Mileage : \_\_\_\_\_ Date : 20 / 06 / 2020

**TRAFFIC CHAIN ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : YP6155S, PA4355E AND  
SHA8067E ALONG CTE (AYE) TWDS TUAS BEFORE BRADDELL RD ON 14 FEBRUARY 2020 AT ABOUT 1550HRS.**

Lump sum cost of repair amount at \$8,400.00 as per confirmation by Surveyor Mr Kenneth from LKK Auto Consultants Pte Ltd appointed by MS First Capital Insurance :	\$	8,400.00
LTA search fee for vehicle no : SHA8067E :	\$	7.49
Loss of use for 8 days : (Each \$80.00)	\$	640.00
<b>Grand final amount :</b>	<b>\$</b>	<b>9,047.49</b>

Tropical Tech Automobile Services

( Authorised Signature )  
William Tan



## **TIONG SENG CONTRACTORS (PRIVATE) LIMITED**

21 Fan Yoong Road  
Tiong Seng Building  
Singapore 629796  
Tel : 6356 0822

### **LETTER OF AUTHORITY**

Our reference : TT 09 / 20 / TP / WT  
Your reference : **SHA8067E**

18 February 2020

**First Capital Insurance Limited**  
36, Robinson Road, #16-01  
City House,  
Singapore 068877

Attention: Motor Claims Department  
Tel: (65) 6507 3848  
Fax: (65) 6507 3849

Your Insured Registration No : **SHA8067E**

Dear Sir / Madam,

**TRAFFIC CHAIN ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SHA8067E, YP6155S AND PA4355E ALONG CTE (AYE) TWDS TUAS BEFORE BRADDELL RD ON 14 FEBRUARY 2020 AT ABOUT 1550 HRS.**

I / We, M / s **TIONG SENG CONTRACTORS (PRIVATE) LIMITED** holding of NRIC / Company Registration No : **196400301 R**, of C/o Blk 5030 Ang Mo Kio Avenue 3 #01-201 Industrial Park 2 Singapore 569535, Owner of the Motor Vehicle Registration No : **PA4355E** do hereby authorise "M / s **TROPICAL TECH AUTOMOBILE SERVICES**" as my / our authorised representative to write, negotiate, signed any correspondence / voucher and settle claims on my / our behalf in my / our claims against the party / parties involved in the above mentioned accident.

I / We also agree settlement sum \$ \_\_\_\_\_ in favour of my / our representative, "M / s **TROPICAL TECH AUTOMOBILE SERVICES**" and that the said payment be forwarded to them as full and final discharge of my / our claim.

\* I / We request all correspondence to be forwarded to "TROPICAL TECH AUTOMOBILE SERVICES".

Yours sincerely,



長成工程私人有限公司  
**TIONG SENG CONTRACTORS PTE LTD**  
21 FAN YOONG ROAD  
SINGAPORE 629796  
TEL: 6356 0822  
FAX: (65) 6356 0688/ 62853056/ 62599306

M / s : **TIONG SENG CONTRACTORS (PRIVATE) LIMITED**  
NRIC / Company Registration No : **196400301 R**  
Blk 5030 Ang Mo Kio Avenue 3 #01-201  
Industrial Park 2 Singapore 569535

**DISCHARGE RECEIPT**

CLAIM REFERENCE : D20001066MFSH/1  
ACCIDENT DATE : 14/02/2020  
ACCIDENT LOCATION : ALONG CTE BEFORE BRADDELL EXIT 10  
INSURED : CITYCAB PTE LTD  
INSURED DRIVER : TAN WOON YIU  
INSURED VEHICLE : SHA8067E  
INVOLVED PARTY : PA4355E  
SETTLEMENT SUM : \$8,880.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : TIONG SENG CONTRACTORS (PTE) .LTD

Signature and Date :

WITNESS :

Signature and Date:

*Chia Yung Boay*  
*Chia Yung Boay*  
6/10/2020

*Pak Dien Kee,*  
*Director*  
6/10/2020

# Tropical Tech Automobile Services

BLK 5030 ANG MO KIO AVENUE 3 #01-201 INDUSTRIAL PARK 2 SINGAPORE 569535

TEL : 6481 7773 / 6481 1403 FAX : 6484 4978

E-mail : tsac303@singnet.com.sg

M/s : **MS First Capital Insurance Ltd**  
36, Robinson Road, #16-01,  
City House, Singapore 068877

Final bill : TT 09 / 20 / TP / WT

Attn : **Motor Claims Department**  
Tel : 65073848  
Fax : 65073849

Registration No : PA4355E

Make / model : Nissan Urvan 3.0 D

Mileage : \_\_\_\_\_ Date : 20 / 06 / 2020

**TRAFFIC CHAIN ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : YP6155S, PA4355E AND  
SHA8067E ALONG CTE (AYE) TWDS TUAS BEFORE BRADDELL RD ON 14 FEBRUARY 2020 AT ABOUT 1550HRS.**

Lump sump cost of repair amount at \$8,400.00 as per confirmation by Surveyor Mr  
Kenneth from LKK Auto Consultants Pte Ltd appointed by MS First Capital Insurance :

\$	8,400.00
<b>\$</b>	<b>8,400.00</b>

**Grand final amount :**

Tropical Tech Automobile Services



( Authorised Signature )  
William Tan

## Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SHA8067E	14 Feb 2020 / 16:00:00	Successful	F03	MS FIRST CAPITAL INSURANCE LIMITED

[Previous](#)

[OK](#)



Thank you

Phua Choon Aik has successfully logged out.

Your last login date and time was 17 Feb 2020, 17:15:28.

To return to ONE.MOTORING, please [click here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transacti
1	Vehicle	SHA8067E	-	18.32 Insurance Enquiry (GIRO Payment)	7.49

- Log Date/Time 17 Feb 2020 / 17:16:28

## Khanchna (LKK Auto)

---

**From:** Merina Chia <MerinaChia@msfirstcapital.com.sg>  
**Sent:** 15 September 2020 4:10 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: MANDATE REQUEST ON QUANTUM - D20001066MFSH/1 // EXPRESS SETTLEMENT VIA LKK

Dear Khanchna,

Your approval to negotiate from **\$8,887.49-\$8967.49**.

- Loss of use - \$60-\$70 x 8 days

Thank you.

Best Regards,  
Merina Chia (Ms)  
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
**A Member of  Insurance Group**

**As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.**

**We appreciate your kind understanding. Stay safe.**

*Personal Data Protection Act 2012 ("PDPA"):*

*Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.*

*Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.*

---

**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Tuesday, 15 September 2020 3:29 PM  
**To:** Merina Chia <MerinaChia@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** MANDATE REQUEST ON QUANTUM - D20001066MFSH/1 // EXPRESS SETTLEMENT VIA LKK

**YOUR REF: D20001066MFSH/1**  
**LKK REF: CC4/FCI20002861/Kka3s2**

Dear Ms Merina,

We refer to the above matter.

Liability: 100% (BOLA 28)

Remarks: 3 vehicle chain collision, Insured vehicle is last

We seek your approval to offer third party repairer “Tropical Tech Automobile Services” at \$8,887.49 ~ 9,047.49 (all in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 15,405.20	\$ 8,400.00
2. Loss of Rental ( 8 days x \$80 )	\$ 640.00	\$ 480.00 ~ 640.00 (8 x \$60 ~ \$80)
3. LTA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>	\$ 16,052.69	<u>\$ 8,887.49 ~ 9,047.49</u>

Surveyor recommended 11 days for repair

Enclosed herewith all the documents for your perusal.

**Kindly let us have your approval/instruction.**

Thank you.

Best Regards,  
Khanchna | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>  
**Sent:** 25 August 2020 3:59 PM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PROPOSAL ON LIABILITY - D20001066MFSH/1 // EXPRESS SETTLEMENT

Dear Khanchna,

Any update?

Thank you.

Best Regards,  
Merina Chia (Ms)  
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
A Member of **MS&AD** Insurance Group

**As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.  
We appreciate your kind understanding. Stay safe.**

*Personal Data Protection Act 2012 ("PDPA"):*

*Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.*

*Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.*

---

**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Sent:** Wednesday, 5 August 2020 4:11 PM  
**To:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PROPOSAL ON LIABILITY - D20001066MFSH/1 // EXPRESS SETTLEMENT

Dear Ms. Merina,

We refer to the above matter and our telephone conversation today.

Please be informed that we are unable to seek mandate today as we are pending to prepare our report.

Much apologies, we will expedite on seeking mandate ASAP.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Friday, 24 July 2020 5:43 PM  
**To:** 'Merina Chia' <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PROPOSAL ON LIABILITY - D20001066MFSH/1 // EXPRESS SETTLEMENT

Dear Sir/Madam,

We refer to the above matter.

We attach herewith a copy of the LOD.

We will follow up with our e-mail seeking mandate promptly.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Khanchna (LKK Auto)

**Sent:** Wednesday, 8 July 2020 11:57 AM

**To:** 'Merina Chia' <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** PROPOSAL ON LIABILITY - D20001066MFSH/1 // EXPRESS SETTLEMENT

**YOUR REF: D20001066MFSH**

**LKK REF: CC4/FCI20002861/Kka3**

Dear Ms. Merina,

Liability: 100% (BOLA 28)

Remarks: 3 vehicle chain collision, Insured vehicle is last

Kindly let us have your approval on liability.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Sunday, 23 February 2020 12:04 PM

**To:** 'Merina Chia' <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SURVEY ASSESSMENT - D20001066MFSH/1 // EXPRESS SETTLEMENT

**YOUR REF: D20001066MFSH**

**LKK REF: CC4/FCI20002861/Kka3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle PA 4355E on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 18 February 2020 3:20 PM

**To:** 'CWS Motor Claims'; assignments; Admin A

**Cc:** 'Merina Chia'

**Subject:** RE: SURVEY ASSESSMENT - D20001066MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Tuesday, 18 February 2020 2:58 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** CWS Motor Claims; Merina Chia

**Subject:** PRI: SURVEY ASSESSMENT - D20001066MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

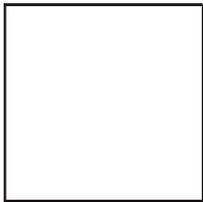
Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)