

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Saturday, 22 February 2020 10:39 AM
To: STEVENSIM911@GMAIL.COM
Subject: <STANDARD LETTER> OUR REF: CC4/EQI200002857/ga3 *** ACCIDENT INVOLVING SJH 4283M & SBU 3822R ON 13/02/2020 ***

Our Ref: CC4/EQI200002857/ga3

22 FEBRUARY 2020

SIM CHWEE NGUAN

Dear Sir/Madam,

ACCIDENT INVOLVING SJH 4283M AND SBU 3822R ON 13/02/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SJH 4283M.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,
Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.



Tridente Automobili Pte Ltd
Official Importer

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

Tel: +65 6472 2236 Fax: +65 6472 2928

Company Reg No: 201631819D

GST Reg. No. MR-8500364-4

Tax Invoice

Invoice Name & Address:

EQ INSURANCE COMPANY LIMITED
5 MAXWELL ROAD
#17-00 TOWER BLOCK MND COMPLEX
SINGAPORE

Customer Name & Address:

Mr Tan Tiong Lei
55 Jalan Senyum

Contact: 069110

Singapore 418172
Tel:
Mobile:
Email: tionglei@gmail.com

Service advisor: Joseph Tee

Contact	Document Number	Date & Tax Point	Order Number	W.I.P. No.	Job No.
E0000002	2102714	04/06/2020		W 14972	4026
Model	Chassis No.	Reg No.	Mileage	Page	
Ghibli 3.0 TDS V6 275HP MY14	ZAMTS57C001094169	SBU3822R	66768	1	

Description of Goods / Services	Qty.	Unit Price	Unit	Discount	Net Total	V
SUB REMOVE DAMAGED BODY PARTS AND REPLACE EFFECTE BODY PARTS.	1.00	5,280.00		0.00%	5,280.00	S
SUB SUB:3587 VIN:94169 INV:A4353 TO SPRAY PAINT ON REAR 2 OUTER AND 1 INNER PANEL	1.00	3,900.00		0.00%	3,900.00	S
SUN SUB:3588 VIN:94169 INV:A4353 Sundry items	1.00	100.00		0.00%	100.00	S
SVC-MECH TO CHECK AND CLEAR FAULT AFTER ACCIDENT REPAIR	1.00	1,200.00		0.00%	1,200.00	S
SVC-MECH TO CARRY OUT BODY CAVITY PRESERVATION	2.00	165.00		0.00%	330.00	S
M673004365 003645/FULL OPT M157 REAR BUMPER	1.00	2,581.50	EACH	0.00%	2,581.50	S
M670004471 003645/UPPER CENTRAL BRACKET	1.00	138.00	EACH	0.00%	138.00	S
M670004465 003645/R.H. BUMPER MOUNTING BRACKET	1.00	88.50	EACH	0.00%	88.50	S
M670004463 003645/L.H. BUMPER MOUNTING BRACKET	1.00	88.50	EACH	0.00%	88.50	S
M670014562 FIXING BUTTON.	7.00	3.20	EACH	0.00%	22.40	S
M14368974 003645/BRACKET	2.00	29.00	EACH	0.00%	58.00	S
M675000715 003645/NUTSERTS/RIVET	4.00	5.00	EACH	0.00%	20.00	S
M675000044 003645/SILICON RING	4.00	20.50	EACH	0.00%	82.00	S
M670005222 003645/CLIP	4.00	42.00	EACH	0.00%	168.00	S
M673009001 003645/REAR CROSS MEMBER ASSEMBLY	1.00	485.80	EACH	0.00%	485.80	S
M675000646 003645/TRUNK LOCK	1.00	132.00	EACH	0.00%	132.00	S
M675000323 003645/RIVET	10.00	7.00	EACH	0.00%	70.00	S
M670107148 R.H. REAR LIGHT FIXED SIDE	1.00	593.00	EACH	0.00%	593.00	S
M670107150 L.H. REAR LIGHT FIXED SIDE	1.00	593.00	EACH	0.00%	593.00	S
M675000326 003645/SCREW	4.00	4.20	EACH	0.00%	16.80	S
M675000326 003645/SCREW	5.00	7.00	EACH	0.00%	35.00	S
NOTES TP CLAIMS SBU3822R AGAINTS SJH4283M	0.00	0.00		0.00%	F.O.C.	O
DOA:13FEB2020						
TP INSURER: EQ Insurance Company Ltd						

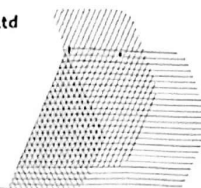
☐ Cash ☐ Credit Card
☐ NETS ☐ Cheque

V	Rate	Service/Goods	GST	Net	15,982.50
S	7.00	15982.50	1118.78	GST	1,118.78
				Total	17,101.30
				Paid	0.00
				Owing	17,101.30



Co. Reg. No. 199902927C
GST Reg. No. 19-9902927-C

Motorway Car Rentals Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205
TEL. (65) 6466 2200
FAX. (65) 6377 0347
motorwaycarrentals.com
luxerentals.sg



Tax Invoice

Billing Address:
TAN TIONG LEI
55 JALAN SENYUM
SINGAPORE 418172

Invoice Date : 30 MAR 2020
Invoice No. : RINV0320105003
Credit Terms : CASH
VHA No. : RO0320029782-ST
Sales ID : NIKO LAI

Mailing Address:
TAN TIONG LEI
55 JALAN SENYUM
SINGAPORE 418172

Driver(s):
1. TAN TIONG LEI

DESCRIPTION	RATES (SGD)	PERIOD	AMOUNT (SGD)
Vehicle Number : SLB5088L			
Make & Model : BMW 528I AT D/AB LED NAV HUD			
Duration : 30-03-2020 09:00 to 03-04-2020 17:00	270.00	5	1,350.00
: Discount - 15%			(202.50)
Excess / Charges : (COM) CDW 1,601CC & ABOVE - EXCESS \$6,500.00	0.00	5	0.00
Remarks : COLLECTION CHARGES	30.00	1	30.00
: **15% OFF APPROVED BY MANAGER.			
: **FULL RENTAL \$1259.93 COLLECTED.			
: **SECURITY DEPOSIT \$300 TO BE COLLECTED ON VEHICLE COLLECTION DAY.			
: **A ONE DAY'S HIRE CHARGE WILL BE FORFEITED IF CANCELLATION NOTICE IS LESS THAN 48 HOURS (2 WORKING DAYS)			
: **STRICTLY NO REFUND FOR EARLY RETURN.			
Payment Method : OTH VISA	Total Hire Charge :		1,177.50
Card Number : 4147-4630-0308-2126	GST (7.00 %) :		82.43
Card Expiry : 01-11-2023	Sub Total :		1,259.93
Pre-Auth Deposit : SGD 0.00	Total Amount (SGD) :		1,259.93

This documents is generated by computer, no signature is required.

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Motorway Car Rentals Outlets:

Automobile Megamart 61 Ubi Ave2 #03-01 Singapore 408898 TEL. (65) 63382200
Lavender 70 Jellicoe Road #01-04 Singapore 208767 (Located at V Hotel entrance) TEL. (65) 68412200
Tanjong Pagar Xchange 120 Maxwell Road #B1-11 Tanjong Pagar MRT Station Singapore 069119 TEL. (65) 62242200
West Coast No 31 West Coast Highway #01-23 West Coast Car Mart Singapore 117864 TEL. (65) 6471220



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-027959

Date of Request: 17/02/2020

Your Ref No: Online Purchase

Tridente Automobili Pte Ltd
30 Leng Kee Road #01-02
Singapore 159100

Dear Sir/Madam,

Enquiry Date 17/02/2020
Enquiry By Tee Yong Sheng
TP Vehicle No. SJH4283M
Accident Date 13/02/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJH4283M	EQ Insurance Company Ltd	07/08/2019-06/08/2020	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-027959
Date of Request: 17/02/2020

Your Ref No: Online Purchase

Tridente Automobili Pte Ltd
30 Leng Kee Road #01-02
Singapore 159100

Dear Sir/Madam,

Enquiry Date 17/02/2020
Enquiry By Tee Yong Sheng
TP Vehicle No. SJH4283M
Accident Date 13/02/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Cecilia Chong (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Wednesday, 8 July 2020 6:20 PM
To: Cecilia Chong (LKK Auto)
Subject: RE: 3rd Party Claim SBU3822R AGAINTS SJH4283M. EQI REF: DM20HO00343/JT.

Dear Cecilia,

Please proceed to settle up to recommended max \$18,363.23.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement - reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Thank you.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: 08 July 2020 13:58
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Subject: FW: 3rd Party Claim SBU3822R AGAINTS SJH4283M. EQI REF: DM20HO00343/JT.

2ND REMINDER

EQ ref : **DM20HO00343/JT**

LKK ref : CC4/EQI20002857/Ega3q2

Date: 3 April 2020

M/s: EQ Insurance Company Limited.

5 Maxwell Road,

#17-00 Tower Block,

MND Complex

Singapore 069110

Attn: Motor Claims Department

Dear Sir/ Madam,

Accident involving vehicle SBU 3822R and SJA 4283M on 13 Feb 2020

I am the owner of vehicle no SBU 3822R which was involved in an accident with your insured vehicle no SJA 4283M.

The accident was caused solely by your insured's negligence. I am therefore, seeking compensation from you for my financial loss as itemised below:

a)	Repair Cost/ Excess	S\$ 17,101.30
b)	Loss of use / Rental of vehicles for <u>5</u> day(s) @ S\$ <u>251.98</u> per day	S\$ 1259.93
c)	LTA/ GIA Search Fees	S\$ 2.00
d)	Administrative Charges	S\$
e)	Others	S\$
TOTAL		S\$ 18363.23

I enclose herewith copy of the following: (please tick the appropriate boxes)

<input checked="" type="checkbox"/>	Repair Invoice	<input checked="" type="checkbox"/>	LTA/ GIA Search Receipt
<input type="checkbox"/>	Policy Excess Invoice	<input type="checkbox"/>	NRIC/ Driving License
<input checked="" type="checkbox"/>	Rental Invoice	<input type="checkbox"/>	GIA Report
<input type="checkbox"/>	Certificate of Insurance	<input type="checkbox"/>	Survey Report

All payment should be made in my favour and the said payment as full and final settlement of my claim.

Please acknowledge receipt and let me have your favourable reply soon.

Sincerely

Name of Insured: TAN TIONG LEI

NRIC: S006 8845B



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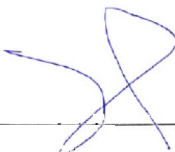
AUTHORIZATION TO ACT

I, TAN TIONG LEI ("the claimant") of _____
55 Jalan Senyum, Singapore 418172 (address),
Owner of SBU 3822R (vehicle no.) hereby authorize Tridente Automobili Pte
Ltd Singapore 159100 to act for me with respect to my claim for repair costs and / or rental
and / or loss of use (claim) for my vehicle no. SBU 3822R
_____ that was damaged pursuant to the accident which occurred on
13 Feb 2020 (date) along / at Along Thomson Road
_____ (location)
involving vehicle no. SJH 4283 M (the other party).

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis in so far as the driver / owner /
insurers of the other vehicle is concerned.

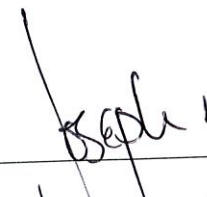
Dated this 14 day of Feb (month) 20 20 (year)



Signed by the claimant"

Name: TAN TIONG LEI

NRIC No.: S006 8845B



Signed by Tridente Automobili P. L.
Name: JOSEPH TEE