

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Sunday, 23 February 2020 3:24 PM
To: Jaime Tay
Cc: Cecilia Chong (LKK Auto); Admin A
Subject: RE: 3rd Party Claim SBU3822R AGAINTS SJH4283M. EQI REF: DM20HO00343/JT.
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF

Categories: HMK

EQI REF: DM20HO00343/JT
LKK REF: CC4/EQI20002857/Ega3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SBU 3822R on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Lim [mailto:steve.lim@eqinsurance.com.sg]
Sent: Wednesday, 19 February 2020 11:07 PM
To: Mei Kwan (LKKAuto); Jaime Tay; Admin A
Cc: Cecilia Chong (LKK Auto)
Subject: RE: 3rd Party Claim SBU3822R AGAINTS SJH4283M. EQI REF: DM20HO00343/JT.

Hi Mei Kwan,

Attached

Regards,

Steve Lim
Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 19 February 2020 3:33 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: EQI PRS <EQIPRS@eqinsurance.com.sg>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: 3rd Party Claim SBU3822R AGAINTS SJH4283M. EQI REF: DM20HO00343/JT.

EQI REF: DM20HO00343/JT

LKK REF: CC4/EQI20002857/ga3

Dear Jaime,

We refer to the above matter.

Kindly let us have a copy of both insured and third party's accident report for our necessary action.

Please take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Tuesday, 18 February, 2020 8:26 AM

To: Tee Yong Seng Joseph <joseph.tee@tridenteautomobili.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>; Juneil Tan Shi Ting

<juneil.tan@tridenteautomobili.com.sg>; Danny Goh <danny.goh@tridenteautomobili.com.sg>; Siti

Nurashikin Binte Shaly <siti.nurashikin@tridenteautomobili.com.sg>

Subject: RE: 3rd Party Claim SBU3822R AGAINTS SJH4283M. EQI REF: DM20HO00343/JT.

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Joseph,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS and direct settlement.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

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From: Tee Yong Seng Joseph [<mailto:joseph.tee@tridenteautomobili.com.sg>]

Sent: 17 February 2020 17:44

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>; Juneil Tan Shi Ting <juneil.tan@tridenteautomobili.com.sg>; Danny Goh <danny.goh@tridenteautomobili.com.sg>; Siti Nurashikin Binte Shaly <siti.nurashikin@tridenteautomobili.com.sg>

Subject: RE: 3rd Party Claim SBU3822R AGAINTS SJH4283M

Hi Jaime,

LKK Auto Consultants Pte Ltd will be good .

If possible, kindly arrange for survey on 19FEB2020 10am -3pm.

Please assist update on the liability result on this case.

Thank You!

Best Regards,



Joseph Tee

Service Advisor

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 86933065

E: joseph.tee@tridenteautomobili.com.sg

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Jaime Tay [<mailto:jaime.tay@eqinsurance.com.sg>]

Sent: Monday, February 17, 2020 5:30 PM

To: Tee Yong Seng Joseph
Cc: Santhanasamy; Juneil Tan Shi Ting; Danny Goh; Siti Nurashikin Binte Shaly
Subject: RE: 3rd Party Claim SBU3822R AGAINTS SJH4283M

Without Prejudice
Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662

	Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	12) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Jaime Tay
Executive | Claims



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did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
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From: Tee Yong Seng Joseph [<mailto:joseph.tee@tridenteautomobili.com.sg>]
Sent: 17 February 2020 14:21
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>; Juneil Tan Shi Ting <juneil.tan@tridenteautomobili.com.sg>; Danny Goh <danny.goh@tridenteautomobili.com.sg>; Siti Nurashikin Binte Shaly <siti.nurashikin@tridenteautomobili.com.sg>
Subject: 3rd Party Claim SBU3822R AGAINTS SJH4283M

Hi Sir / Mdm,

Please refer to the attached file for the 3rd party claim.

My client SBU3822R will send in the car on 18FEB2020 10am -3pm.
Kindly assist the survey appointment on the time.
Please reply us for survey date confirmation.

Thanks

Best Regards,



Joseph Tee
Service Advisor
Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 86933065
E: joseph.tee@tridenteautomobili.com.sg

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