

S9 MOTOR TRADING PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622

Tel: 6452 4898 Fax: 6452 4868

Email: sg_motor_enterprise@yahoo.com.sg

DATE: 01 April 2020

Invoice No: S9-20-031

First Capital Insurance
36 Robinson Road
#16-01 City House
SINGAPORE 068877

LETTER OF DEMAND

Attn: Joanne Ong
Claim No: D20000679/MFSH
Your Insured: SHB 4317E
Date of Accident: 27-Jan-20

Location: Along Rd 1 Airline Rd twds CAFHI

FINAL REPAIR COSTS

VEHICLE NO. FBG 9782G (Yamaha FZ16)

Cost of Repair for Vehicle No.:	FBG 9782G (lump sum)	\$2,400.00
Loss of Use:	3 days x \$30	\$90.00
Towing Fee:		\$80.00
LTA Insurance Search:		\$7.45
	Total:	\$2,577.45

SINGAPORE DOLLARS: TWO THOUSAND FIVE HUNDRED SEVENTY-SEVEN
AND CENTS FORTY-FIVE ONLY

Notes:

1. All cheque payment should be "Crossed" and made payable to **S9 MOTOR TRADING PTE LTD**
2. All cheque should have our "Invoice No" written on the reverse side of the cheque
3. For further enquiries on this invoice, please feel free to contact us



S9 Motor Trading Pte Ltd

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AUTHORIZATION TO ACT

I, Taufiq Bin Abdul Rahman ("the third party claimant")
of Blk 810 Tampines Ave 4 #12-185 S'pore 520810 (address),
owner of FBG 9782G (vehicle no.) hereby authorize
S9 Motor Trading Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or
loss of use ("claim") for my vehicle no. FBG 9782G that was
damaged pursuant to the accident which occurred on 27/1/2020 (date) along
Airline Road (location)
involving vehicle no/s SMB 4317E
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/ Insurers of the other vehicle/s is concerned.

Dated this 6 day of February (month) 20 20 (year)



Signed by "the third party Claimant"



Signed by "the workshop"



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9
6 Raffles Quay #21-00 Singapore 048580
Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877
Tel: (65) 6507 3848 Fax: (65) 6507 3849
www.msfirstcapital.com.sg

DISCHARGE RECEIPT

CLAIM REFERENCE : D20000679MFSH
ACCIDENT DATE : 27/01/2020
ACCIDENT LOCATION : AIRLINE ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : CHEW MING YEW
INSURED VEHICLE : SHB4317E
INVOLVED PARTY : FBG 9782G
SETTLEMENT SUM : \$2,500.00

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

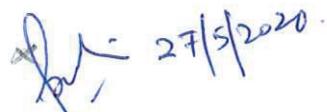
I/We, the undenoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: TAUFIQ BIN ABDUL RAHMAN

Signature and Date :

 27/01/2020

WITNESS :



Signature and Date :

 27/01/2020

S9 MOTOR TRADING PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622

Tel: 6452 4898 Fax: 6452 4868

Email: sg_motor_enterprise@yahoo.com.sg

DATE: 01 April 2020

Invoice No: S9-20-031

First Capital Insurance
36 Robinson Road
#16-01 City House
SINGAPORE 068877

PD - Direct Settlement

Attn: Joanne Ong
Claim No: D20000679/MFSH
Your Insured: SHB 4317E
Date of Accident: 27-Jan-20

Location: Along Rd 1 Airline Rd twds CAFHI

FINAL REPAIR COSTS

VEHICLE NO. FBG 9782G (Yamaha FZ16)

Cost of Repair for Vehicle No.: FBG 9782G (lump sum) \$2,400.00

Total: \$2,400.00

SINGAPORE DOLLARS: TWO THOUSAND FOUR HUNDRED ONLY

Notes:

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S9 Motor Trading Pte Ltd

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CASH SALES / WORK ORDER

MIKE MOTOR RECOVERY

Business Reg No. 53152668B

Handphone No : 9011 9199

No :

Date : 03/02/2020

Received from : SG

Vehicle No : FBS 9782 9 Model : _____

From : Changi ⇒ KAK Bukit To : SG

Remarks : claim 3.10

Amount : \$ 80/-

NOTE : Vehicle is transported at owner's risk. The company accepts no responsibility
for damages or other misdemeanour to your vehicle whilst being transported.

Authorised by : [Signature] Received by : _____



22997 h 5/2

Vic (LKKAuto)

From: Joanne Yong <JoanneYong@msfirstcapital.com.sg>
Sent: Wednesday, 15 April, 2020 3:04 PM
To: Jasper Chua (LKK Auto)
Cc: Vic (LKKAuto)
Subject: RE: <SEEK MANDATE> RE: Express Settlement SURVEY ASSESSMENT - D20000679MFSH/1 - LKK REF CC4/FCI20002819/Dha3

Dear Jasper,

Refer to your email below.

Agreed to your propose. Please proceed.

Thank you
Regards,

Joanne Yong
Motor Claim Department



Change of email address
joanneyong@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849
| Company Regn. No. 195000106C

A Member of **MS&AD INSURANCE GROUP**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.
If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.
If you have received this message in error, please delete the message and all copies from your system and notify the sender
immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Monday, 13 April 2020 2:58 pm
To: Joanne Yong <JoanneYong@msfirstcapital.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: Express Settlement SURVEY ASSESSMENT - D20000679MFSH/1 - LKK REF CC4/FCI20002819/Dha3

Dear Joanne,

We refer to the above matter

It was reported that Insured driver changed lane and hit third party.

As such, in view of BOLA 15, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**S9 MOTOR TRADING PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 3,940.00	\$ 2,400.00
Loss of Use (\$30 x 3 days)	\$ 90.00	\$ 90.00
Towing Fee	\$ 80.00	\$ 80.00
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 4,117.45	\$ 2,577.45

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
TOTAL DAYS	3 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong [<mailto:JoanneYong@msfirstcapital.com.sg>]

Sent: Friday, 28 February, 2020 12:39 PM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Admin A

Subject: Express Settlement SURVEY ASSESSMENT - D20000679MFSH/1

Dear Sir,

Refer to your email below.

The Liability is clear. Please proceed direct settlement for this matter.

Thank you

Regards,

Joanne Yong

Motor Claim Department



Change of email address
joanneyong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, February 27, 2020 7:41 PM

To: Joanne Yong <Joanneyong@msfirstcapital.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000679MFSH/1

YOUR REF: D20000679MFSH

LKK REF: CC4/FCI20002819/Dha3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle FBG 9782G on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 14 February, 2020 3:23 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Joanne Yong' <Joanneyong@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20000679MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Friday, 14 February, 2020 3:12 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong <JoanneYong@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D20000679MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.