

Asher Sng (LKKAuto)

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>
Sent: Monday, 30 March 2020 7:35 PM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: OUR REF:BUS/02/20/1026 - ACCIDENT ON 10/02/20 INVOLVING SG5864D AND SKH4878K ALONG JUNCTION OF YISHUN AVENUE 2 AND YISHUN RING ROAD
Attachments: BUS 02 20 1026 INV.pdf; BUS 02 20 1026 LTA.pdf; BUS 02 20 1026 SAS.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG5864D. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$962.00
Loss of Use	\$875.00 (2.5 days x \$350.00)
LTA search fee	\$7.00
Total	\$1,844.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) 3) LTA Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 25 February 2020 9:09 AM
To: darrenhaze1007@gmail.com
Cc: Asher Sng (LKKAuto)
Subject: ACCIDENT INVOLVING SKH 4878K AND SG 5864D ON 10/02/2020

Our Ref: CC3/AIG20002818/Qea3

LEE KHENG KWANG (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING SKH 4878K AND SG 5864D ON 10/02/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


AUTHORIZATION TO ACT

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 SINGAPORE 569140** (address), owner of **SG 5864D** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SG 5864D** that was damaged pursuant to the accident which occurred on **10/02/2020** (date) along **JUNCTION OF YISHUN AVENUE 2 AND YISHUN RING ROAD** (location) involving vehicle no/s **SKH 4878K** ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT BUSES LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 22 (day) of June (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)





Signed by "the workshop"
(with chop)



*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$962.00** (Repair Cost), **S\$750.00** (Loss of Use/Rental), **S\$7.00** (Disbursement) for vehicle no. **SG 5864D** that was damaged pursuant to the accident which occurred on **10/02/2020** (date) along **JUNCTION OF YISHUN AVENUE 2 AND YISHUN RING ROAD** (location) involving vehicle no/s **SKH 4878K**.

This is pursuant to the inspection conducted on **14/02/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SG 5864D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SG 5864D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of June (month) 2020 (year)



OSP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3 Paya
Lebar Roadm, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200300275
Date : 17.03.2020
Vehicle No. : SG5864D
Your Ref No. : BUS/02/20/1026
Our Ref No. : 24105714
Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
O/S FRP REAR LAMP	1.00	\$ 975.00	100.00	\$ 975.00	\$ 0.00
BUMPER, REAR: FRP, FOR MAN A95 EURO 6	1.00	\$1875.00	100.00	\$1875.00	\$ 0.00
Sub-Total					\$ 0.00
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$ 530.00	0.00	\$ 0.00	\$ 530.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 432.00	(0.00)	\$ 0.00	\$ 432.00
GRAND TOTAL					\$ 962.00

Remark :

Make/Model : MAN A95
Accident Date : 10.02.2020

Account Name	Bank Name	Bank Account No	Swift Code
SMRT Automotive Services Pte Ltd	DBS Bank Ltd - SGD	018-008617-4	DBSSSGSG

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:
Account Name :
Bank Name :
Bank Account No :
Swift Code :


Authorized Signature
for SMRT Automotive Services Pte Ltd
E. & O.E

Enquire Transaction History

Transaction History Details

Log Date/Time:	12 Feb 2020 / 15:23:36	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SKH4878K	Business Transaction Reference No.:	20200212152336535289
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 10 Feb 2020 13:25:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Print Received Message

This mail is associated with :

***SG5864D (9820986177SG)**

[SKH4878K]

TP

SMRT BUSES LTD

Feb 10 2020 1:00PM

[LEE KHENG KWANG]

SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 08/06/2020 14:59 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1719.00) - SG5864D - Claim Handler: Ler, Bernard-JQ

Approved:1719.00:Cost of Repair : \$962.00 As per surveyor finalization Loss of Use : \$750.00 2.5 days @ S\$ 300/day LTA/ GIA Search Fee : \$7.00 Total : \$1,719.00