

Jia Le (LKK Auto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 26 May 2020 11:12 AM
To: Irene Tay; Jia Le (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: OUR REF: SNM20D200719/SKU6082H /IRENE - Accident Involving SKU6082H (OI : CTI - TBA) AND SMS6668E (TP : LKK REF - CC6/CTI20002816/Ada3) on 08/02/2020

Dear Irene,

We refer to our tele-conversation a while ago.

As spoken, we had checked with TP repairer and found that their solicitor has email PRI/ PRS notification to your good office. However, we didn't receive assignment for this case.

In the view of the above, we will submit survey report to your good office as soonest possible.

Hi Jia Le,

For your immediate action please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 22 May, 2020 4:34 PM

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: OUR REF: SNM20D200719/SKU6082H /IRENE - Accident Involving SKU6082H (OI : CTI - TBA) AND SMS6668E (TP : LKK REF - CC6/CTI20002816/Ada3) on 08/02/2020

LKK REF - CC6/CTI20002816/Ada3

CTI REF - SNM20D200719C02/SKU6082H(thp)

Dear Sirs

We refer to your email of 17 March 2020.

It is noted that the **LOD is issued by M/s Ong and Shan LLC instead of M/s Yap Lee Motor.**

Please assist to check and let us have your advice at your earliest convenience.

Aside to Irene, please keep track on the matter.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, March 17, 2020 2:40 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D200719/SKU6082H /IRENE - Accident Involving SKU6082H (OI : CTI - TBA) AND SMS6668E (TP : LKK REF - CC6/CTI20002816/Ada3) on 08/02/2020

YOUR REF: SNM20D200719

LKK REF: CC6/CTI20002816/Ada3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 2 March, 2020 12:17 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM20D200719/SKU6082H /IRENE - Accident Involving SKU6082H (OI : CTI - TBA) AND SMS6668E (TP : LKK REF - CC6/CTI20002816/Ada3) on 08/02/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Sunday, 23 February, 2020 9:58 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM20D200719/SKU6082H /IRENE - Accident Involving SKU6082H (OI : CTI - TBA) AND SMS6668E (TP : LKK REF - CC6/CTI20002816/Ada3) on 08/02/2020

Dear Irene,

Please revert LKK.

Note : officer in charge – Irene Tay 63896192.

***** Kindly quote our reference number when replying.**

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, February 23, 2020 6:09 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKU6082H (OI : CTI - TBA) AND SMS6668E (TP : LKK REF - CC6/CTI20002816/Ada3) on 08/02/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMS 6668E at M/s Yap Lee Motor - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

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