

Re: ACCIDENT INVOLVING SGP 9109U & SLV 8595P ALONG BLK 751 PASIR RIS STREET 71 CARPARK ON 14/02/2020

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 30/4/2020 3:46 PM

To: sitibambi@gmail.com <sitibambi@gmail.com>

 1 attachments (4 MB)

LKK Survey Photos.pdf;

Dear Sirs/mdm,

Thank you for your email. However we did not receive any scene photos from your driver.

In order for us to proceed the matter, we attached here with our survey photos on third party vehicle for your reference.

Kindly assist to confirm that the damages is consistent as shown in our survey photos after the accident/collision.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sitibambi@gmail.com <sitibambi@gmail.com>

Sent: Thursday, 30 April 2020 12:44 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SGP 9109U & SLV 8595P ALONG BLK 751 PASIR RIS STREET 71 CARPARK ON 14/02/2020

Dear Mr Chew,

According to him photos all given before,he dont hv any photos anymore.

Regards

Siti on behalf Buang

Sent from my iPhone

On 25 Apr 2020, at 10:26 AM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Hi Mr Buang,

Further to our email dated 02/04/2020.

Kindly advise there is any accident scene photos & damage photos for both vehicles at your side.

Appreciate an early reply.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 2 April 2020 9:49 AM

To: sitibambi@gmail.com <sitibambi@gmail.com>

Subject: RE: ACCIDENT INVOLVING SGP 9109U & SLV 8595P ALONG BLK 751 PASIR RIS STREET 71 CARPARK ON 14/02/2020

Hi Mr Buang,

We refer to our tele-conversation earlier.

Kindly assist to check if there is any accident scene photos & damage photos for both vehicles at your side. If so, please assist to send us a copy for our necessary action.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 / 6271 0196 | email: chewht@lkkauto.com | fax:

6271-8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Wednesday, 11 March 2020 1:50 PM

To: sitibambi@gmail.com

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: ACCIDENT INVOLVING SGP 9109U & SLV 8595P ALONG BLK 751 PASIR RIS STREET 71 CARPARK ON 14/02/2020

11 March, 2020

SITI FATIMAH BINTE MUBARAK (BY EMAIL ONLY)

Dear Sir/Madam,

OUR REF: CC4/ASM20002801/R1pa3

YOUR REF: SGP 9109U

ACCIDENT INVOLVING SGP 9109U & SLV 8595P ALONG BLK 751 PASIR RIS STREET 71 CARPARK ON 14/02/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from MTM PERFORMANCE AUTO PTE LTD acting on behalf of the owner of SLV 8595P against your motor insurance policy. Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to jasperchua@lkkauto.com within 7 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6841-2928 or jasperchua@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)