

## Hsiao Tong (LKKAuto)

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**From:** Mandy <hhmotor@singnet.com.sg>  
**Sent:** Tuesday, 30 June 2020 11:17 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: FBQ 4148T DOA : 10/12/19 // LKK REF: CC4/III20002800/R1pa3

Dear Hsiao Tong

Apologise for the late late reply.  
Please proceed  
Thank you

Regards,  
Mandy Chee  
HUP HIN

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Friday, 26 June, 2020 11:28 AM  
**To:** Mandy <hhmotor@singnet.com.sg>  
**Subject:** RE: FBQ 4148T DOA : 10/12/19 // LKK REF: CC4/III20002800/R1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Please confirm acceptance.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, 7 May 2020 9:31 PM  
**To:** Mandy <[hhmotor@singnet.com.sg](mailto:hhmotor@singnet.com.sg)>  
**Subject:** Re: FBQ 4148T DOA : 10/12/19 // LKK REF: CC4/III20002800/R1pa3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 1,082.00
2. Loss of Use (3days x \$25.00)	\$ 75.00
<b>Total</b>	<b>\$ 1,157.00</b>

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mandy <[hhmotor@singnet.com.sg](mailto:hhmotor@singnet.com.sg)>  
**Sent:** Thursday, 16 April 2020 4:43 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: FBQ 4148T DOA : 10/12/19 // LKK REF: CC4/III20002800/R1pa3

Hi Hsiao Tong

Please see attached documents for FBQ4148T.  
Do I need to mail the original copies to you?  
Thank You

Regards,

Mandy Chee  
HUP HIN

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**From:** [chewht@lkkauto.com](mailto:chewht@lkkauto.com) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, 16 April, 2020 3:46 PM  
**To:** [hhmotor@singnet.com.sg](mailto:hhmotor@singnet.com.sg)  
**Cc:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Subject:** Re: FBQ 4148T DOA : 10/12/19 // LKK REF: CC4/III20002800/R1pa3

Without Prejudice

Dear Mandy,

Kindly forward all the supporting documents to us (LKK).

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** Thursday, 16 April 2020 3:42 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Mandy <[hhmotor@singnet.com.sg](mailto:hhmotor@singnet.com.sg)>  
**Subject:** RE: FBQ 4148T DOA : 10/12/19

Aside to Hsiao Tong  
Kindly assist

Best Regards,  
**Rasul** | Assessor  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Mandy [<mailto:hhmotor@singnet.com.sg>]  
**Sent:** Thursday, 16 April, 2020 2:17 PM  
**To:** Rasul (LKKAuto)  
**Subject:** RE: FBQ 4148T DOA : 10/12/19

Hi Rasul

Thank you for the Finalised Amount.  
Confirm. Please proceed.  
Documents email to you or direct to Insurance Company?  
Thank You

Regards,  
Mandy Chee

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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** Thursday, 16 April, 2020 8:29 AM  
**To:** Mandy <[hhmotor@singnet.com.sg](mailto:hhmotor@singnet.com.sg)>  
**Subject:** RE: FBQ 4148T DOA : 10/12/19

Hi Mandy,

Finalised amount is \$ 1082 / 3 days of part by part repair  
Kindly confirm

Best Regards,  
**Rasul** | Assessor  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Mandy [<mailto:hhmotor@singnet.com.sg>]  
**Sent:** Wednesday, 15 April, 2020 2:40 PM  
**To:** Rasul (LKKAuto)  
**Subject:** RE: FBQ 4148T DOA : 10/12/19

Hi Rasul

In that case Please confirm total amount  
Thanks

Regards,  
Mandy

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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** Wednesday, 15 April, 2020 8:42 AM  
**To:** Mandy <[hhmotor@singnet.com.sg](mailto:hhmotor@singnet.com.sg)>  
**Subject:** RE: FBQ 4148T DOA : 10/12/19

Hi Mandy,

Kindly refer to attachment, I manage to get it from my admin side  
According to the report, the taxi driver claim that he was hit from the right side NOT from the left side. So if the taxi was hit from the right, it's confirm the bike definitely was hit from the left side of his bike NOT the right side of the bike. So the exhaust which is on the right side is not consistent to the accident. To that, the bike fell on the left side.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

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**From:** Mandy [<mailto:hhmotor@singnet.com.sg>]

**Sent:** Tuesday, 14 April, 2020 5:33 PM

**To:** Rasul (LKKAuto)

**Subject:** RE: FBQ 4148T DOA : 10/12/19

Hi Rasul

I don't have the Taxi-driver GIA report. Maybe the lawyer have.  
Thanks for adjusting the Fork Alignment.

Regards,  
Mandy

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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Sent:** Tuesday, 14 April, 2020 4:46 PM

**To:** Mandy <[hhmotor@singnet.com.sg](mailto:hhmotor@singnet.com.sg)>

**Subject:** RE: FBQ 4148T DOA : 10/12/19

Hi Mandy,

Do you have the GIA report of the taxi driver?  
Kindly forward to me. As for the alignment I can approve at 60

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

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**From:** Mandy [<mailto:hhmotor@singnet.com.sg>]  
**Sent:** Tuesday, 14 April, 2020 4:32 PM  
**To:** Rasul (LKKAuto)  
**Subject:** RE: FBQ 4148T DOA : 10/12/19

Hi Rasul

The taxi collided into the right side exhaust cover then he fall to the left.  
For Alignment please assist to change to \$80 instead. According to my boss \$40 cannot cover.  
Thank you.

Regards,  
Mandy

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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** Tuesday, 14 April, 2020 9:04 AM  
**To:** Mandy <[hhmotor@singnet.com.sg](mailto:hhmotor@singnet.com.sg)>  
**Subject:** RE: FBQ 4148T DOA : 10/12/19

Hi Mandy,

Refer to attachment

Take note that the exhaust cover is not consistent to the accident. The bike sustained damages along LH side only.  
And as for the towing, insurance will only pay 1 trip only.  
Finalised amount is \$ 1062 / 3 days of part by part repair  
Kindly confirm

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

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**From:** Mandy [<mailto:hhmotor@singnet.com.sg>]  
**Sent:** Thursday, 2 April, 2020 10:34 AM  
**To:** Rasul (LKKAuto)  
**Subject:** RE: FBQ 4148T DOA : 10/12/19

Hi Rasul

Noted with Thanks

Regards,  
Mandy

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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** Thursday, 2 April, 2020 10:23 AM

**To:** Mandy <[hhmotor@singnet.com.sg](mailto:hhmotor@singnet.com.sg)>  
**Subject:** RE: FBQ 4148T DOA : 10/12/19

Hi Mandy,

Once the parts arrived, kindly call me for resurvey.  
You can reached me at my HP no. 90010068

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

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**From:** Mandy [<mailto:hhmotor@singnet.com.sg>]  
**Sent:** Thursday, 2 April, 2020 10:21 AM  
**To:** Rasul (LKKAuto)  
**Subject:** RE: FBQ 4148T DOA : 10/12/19

Hi Rasul

Still waiting for the new parts to arrive.  
Will do it once everything is here.  
Thank you

Regards,  
Mandy

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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** Thursday, 2 April, 2020 9:59 AM  
**To:** [hhmotor@singnet.com.sg](mailto:hhmotor@singnet.com.sg)  
**Subject:** FBQ 4148T DOA : 10/12/19

Hi Mandy,

I am the Surveyor that surveyed this bike.  
Kindly forward to me the resurvey photos of the new parts and old parts together

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

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