

Tropical Tech Automobile Services

Blk 5030, Ang Mo Kio Avenue 3, #01-201, Industrial Park 2, Singapore 569535

Tel : 6481 7773 / 6481 1403 Fax : 6484 4978

E-mail : tasc303@singnet.com.sg

Letter of Demand

M / s : Axa Insurance Singapore Pte Ltd
8 Shenton Way
#27-02 AXA Tower
Singapore 068811

Ref No: TT 11 / 20 / TP / WT

Registration No : SKQ9799A

Attn : Attention : Motor Claims Department
Tel : Tel: 68804741
Fax : Fax: 6880 4838

Make model : BMW X3

Mileage : Date : 18 / 02 / 2020

**TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SHB7996A AND SKQ9799A
ALONG TOA PAYOH LORONG 1 ON 15 FEBRUARY 2020 AT ABOUT 1145 HRS.**

Final Repair Cost	\$	4,191.70
Loss of Use	\$	240.00
LTA search fee	\$	7.49
Grand final amount :	\$	4,439.19

Tropical Tech Automobile Services



(Authorised Signature)
William Tan

LETTER OF AUTHORITY

Our reference : TT 11 / 20 / TP / WT

Your reference : **SHB7996A**

18 February 2020

Axa Insurance Singapore Pte Ltd

8 Shenton Way

#27-02 AXA Tower

Singapore 068811

Attention : Motor Claims Department

Tel: 68804741

Fax: 6880 4838

Your Insured Registration No : **SHB7996A**

TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SHB7996A AND SKQ9799A ALONG TOA PAYOH LORONG 1 ON 15 FEBRUARY 2020 AT ABOUT 1145 HRS.

I / We, M / s **AW BOCK CHYE**, holding of NRIC / Company Registration No : **S 1657761 H** of C / o Blk 5030 Ang Mo Kio Avenue 3 #01-201 Industrial Park 2 Singapore 569535, Owner of the Motor Vehicle Registration No : **SKQ9799A** do hereby authorise "**M / s TROPICAL TECH AUTOMOBILE SERVICES**" as my / our authorised representative to write, negotiate, signed any correspondence / voucher and settle claims on my / our behalf in my / our claims against the party / parties involved in the above mentioned accident.

I / We also agree settlement sum \$ 4,439.19 in favour of my / our representative, "**M / s TROPICAL TECH AUTOMOBILE SERVICES**" and that the said payment be forwarded to them as full and final discharge of my / our claim.

* I / We request all correspondence to be forwarded to "**TROPICAL TECH AUTOMOBILE SERVICES**".

Yours sincerely,



M / s : **AW BOCK CHYE**

NRIC / Company Registration No : **S 1657761 H**

Blk 5030 Ang Mo Kio Avenue 3 #01-201

Industrial Park 2 Singapore 569535



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHB 7996A (Insd veh)	Model: BMW X3
	SKQ 9799A (TP veh)	
Date of Accident/ Time:	15/02/2020	

Repair Estimate	: \$	10,513.00	
Final Repair Cost	: \$	4,191.70	
Loss of Use	: \$	240.00	3 days at \$ 80.00 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	7.49	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	4,439.19	
Payee Name : TROPICAL TECH AUTOMOBILE SERVICES			
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability	100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No: 27
	BOLA Liability: (%)	Assessed Liability (*):	(%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
Name of Representative: Ng Chin Chan
Date: 21/08/2020



Signature of Witness / Workshop stamp (if applicable)
Name of Witness: William Tan Boon Leng
Date: 21/08/2020

Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative:
Date: 24/08/2020

Tropical Tech Automobile Services

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E-mail : tasc303@singnet.com.sg

M / s : **Axa Insurance Singapore Pte Ltd**
8, Shenton Way,
24-01, AXA Tower,
Singapore 068811

Final bill : TT 11 / 20 / TP / WT

Registration No : SKQ9799A

Attn : Motor Claims Department
Tel : 68804741
Fax : 68804838

Make model : BMW X3

Mileage : Date : 02 / 04 / 2020

**TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SHB7996A AND SKQ9799A
ALONG TOA PAYOH LORONG 1 ON 15 FEBRUARY 2020 AT ABOUT 1145HRS.**

1pc	Rear bumper (Aerodynamic)	\$	1,400.00
1pc	Rear bumper parktronic sensor (LH)	\$	301.00
4pcs	Rear bumper parktronic sensor seal (LH)	(Each \$12.00) \$	48.00
1pc	Rear bumper frame	\$	307.00
1pc	Rear bumper towing covering (Aerodynamic)	\$	32.00
1pc	Rear bumper lower lip	\$	399.00
1pc	Rear bumper reflector (LH)	\$	111.00
1pc	Rear bumper reinforcement	\$	660.00
1pc	Rear tail pipe chrome	\$	285.00
	Sub A total :	\$	3,543.00
	Less 10% discount :	\$	354.30
	A total :	\$	3,188.70
Special net items :			
1pc	Rear boot 'BMW' emblem	\$	105.00
1pc	Rear boot 'X 3' designation	\$	68.00
	B total :	\$	173.00
Total amount of Page 1 :			\$ 3,361.70

Tropical Tech Automobile Services

(Authorised Signature)
William Tan

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ALONG TOA PAYOH LORONG 1 ON 15 FEBRUARY 2020 AT ABOUT 1145HRS.**

Remove and transfer rear bumper necessary attachment part items.

Remove and refit rear bumper (Aerodynamic), rear bumper parktronic sensor (LH), rear bumper parktronic sensor seal (LH), rear bumper frame, rear bumper towing covering (Aerodynamic), rear bumper lower lip, rear bumper reflector (LH), rear bumper reinforcement, rear tail pipe chrome.

\$ 250.00

Held / weld / beating / pull / straighten / align rear chassis frame by Chassis Alignment Jack.

Diagnostic and reset rear bumper parktronic sensor fault error by HHT

\$ 80.00

Putty / primer application, spray painting on rear boot, rear bumper (Aerodynamic), rear bumper parktronic sensor (LH), rear bumper towing covering (Aerodynamic).

\$ 500.00

Balance amount brought from Page 1 :

\$ 3,361.70

Grand final amount :

\$ 4,191.70

Tropical Tech Automobile Services

(Authorised Signature)

William Tan

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SHB7996A	15 Feb 2020 / 12:00:00	Successful	A12	AXA INSURANCE PTE LTD

[Previous](#)

[OK](#)



Thank you

Phua Choon Aik has successfully logged out.
Your last login date and time was 15 Feb 2020, 14:27:04.
To return to ONE.MOTORING, please click [here](#)
For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction
1	Vehicle	SHB7996A		18.32 Insurance Enquiry (GIRO Payment)	7.49
• Log Date/Time 15 Feb 2020 / 14:33:53					

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 18 March 2020 2:53 PM
To: 'claims'
Cc: disk Yao@ava-ins.com; alicelim@ava-ins.com; Ng Wai Yin
Subject: YOUR REF: SHB 7996A (OUR REF: CC4/ASM20002788/Kga3) *** ACCIDENT INVOLVING SHB 7996A & SKQ 9799A ON 15/02/2020 ***

Dear Sir/Madam,

OUR REF : CC4/ASM20002788/Kga3
YOUR REF : SHB 7996A

ACCIDENT INVOLVING SHB 7996A & SKQ 9799A ALONG/AT TOA PAYOH LOR 1 TOWARDS BRADDELL ON 15/02/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from M/S TROPICAL TECH AUTOMOBILE SERVICES acting on behalf of the owner of SKQ 9799A against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that Section II of the Motor Insurance Policy is attached, and capped, with an excess of **\$5,000.00** for third party claim settlements.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- **Copy of the letter of authorization**
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to ceciliachong@lkkauto.com or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Ms. Cecilia Chong (LKK Handler) 6749 4274 or ceciliachong@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

TP VIDEO FOOTAGE LINK → https://www.dropbox.com/s/lglfp4n9mb1vaff/EVT_20200215_114711_2.avi?dl=0

“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

English (default) ▼

LKK AUTO CONSULTANTS PTE LTD (TP) ▼



SERVICE REQUESTS

MESSAGES

CLAIMS



Re:<MANDATE IA> - SOM02GKZ {ACCIDENT
INVOLVING SHB 7996A & SKQ 9799A ON
15/02/2020 }

Type

Question

Message

MANDATE APPROVED

[Reply](#)