

Shirley Hiew (LKK Auto)

From: AbwinM9 - Sharifah <sharifah@abwinm9.com>
Sent: Thursday, 27 February 2020 3:53 pm
To: SUR
Subject: RE: CMTD2000748/SYH - LKK/ SGC959K(NR), SH2715R, JSK396, & BEW5799 on 17/02/2020
Attachments: estimate SH2715R.pdf

WITHOUT PREJUDICE

Dear Sir / Mdm

As spoken,

Strictly on a without admission of liability, we have received instructions from our insured to withdraw the claim.

Please see attached repair estimate with the list prices indicated as requested.

Thank you.

Sharifah (Ms)
Claims Executive
DID +65 6713 9408 **M** +65 9848 2243



Abwin Service Pte Ltd
T +65 6713 9400 | **F** +65 6713 9415
No. 17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre Singapore 417809



From: Hwang, Shiang Yi [mailto:shiangyi.hwang@sompo.com.sg]
Sent: Friday, 21 February, 2020 11:01 AM
To: AbwinM9 - Sharifah <sharifah@abwinm9.com>
Subject: RE: LIABILITY - RE: CMTD2000748/SYH - LKK/ SGC959K(NR), SH2715R, JSK396, & BEW5799 on 17/02/2020

Without Prejudice

Dear Sharifah,

Cause of loss: BEW5799 ->SGC959K(OI)->SH2715R(NTUC)->JSK396

Refer to the above matter, this accident involving 4 cars chain collision.
There are 2 Malaysia vehicles in the chain therefore BOLA does not apply.

Please re-direct your client's claim to the Insurer of BEW5799.

Best Regards

Hwang Shiang Yi

Claims Division

D: 6329 5205 | **T:** 6461 6555 | **F:** 6221 3147



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From: AbwinM9 - Sharifah <sharifah@abwinm9.com>

Sent: Wednesday, 19 February, 2020 11:41 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: LIABILITY - RE: CMTD2000748/SYH - LKK/ SGC959K(NR), SH2715R, JSK396, & BEW5799 on 17/02/2020

Importance: High

WITHOUT PREJUDICE

Dear Sir / Mdm

We refer to the above case.

Please advise on liability soonest.

Thank you.

Sharifah (Ms)

Claims Executive

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From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Tuesday, 18 February, 2020 10:47 AM

To: AbwinM9 - Sharifah <sharifah@abwinm9.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: CMTD2000748/SYH - LKK/ SGC959K(NR), SH2715R, JSK396, & BEW5799 on 17/02/2020

Our Reference: CMTD2000748/SYH

Your Reference: SH2715R

Without Prejudice

EMAIL ONLY

Date: 18/02/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S ABWIN SERVICE PTE LTD

Dear Sharifah,

ACCIDENT INVOLVING SGC959K & SH2715R ON 17.02.2020

We refer to your email reply of 17.02.20.

We will appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please make the arrangement to survey for **SH2715R** on a without prejudice and any admission of liability basis.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg.

Please revert your report upon completion of survey to my colleague, Ms. Shiang Yi.

Thank you.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: AbwinM9 - Sharifah <sharifah@abwinm9.com>

Sent: Monday, February 17, 2020 5:38 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: RE: CMTD2000748/SYH - PRI/ SGC959K(NR), SH2715R, JSK396, & BEW5799 on 17/02/2020

WITHOUT PREJUDICE

Hi Grace

Please assist to appoint LKK Auto for the PRI.

Thank you.

Sharifah (Ms)
Claims Executive

DID +65 6713 9408 **M** +65 9848 2243

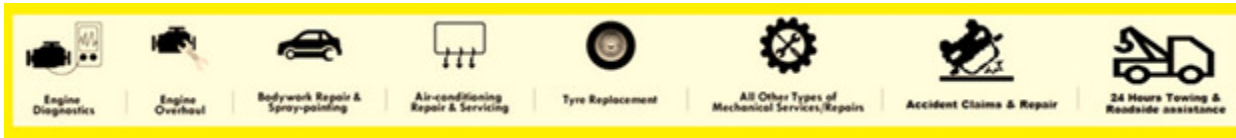


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From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Monday, 17 February, 2020 5:16 PM

To: AbwinM9 - Sharifah <sharifah@abwinm9.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: CMTD2000748/SYH - PRI/ SGC959K(NR), SH2715R, JSK396, & BEW5799 on 17/02/2020

Our Reference: CMTD2000748/SYH

Your Reference: SH2715R

Without Prejudice

EMAIL ONLY

Date: 17/02/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S ABWIN SERVICE PTE LTD

Dear Sharifah,

ACCIDENT INVOLVING SGC959K & SH2715R ON 17.02.2020

We refer to your Notice of Accident dated 17/02/2020.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

| | Motor Surveyor | Surveyor | Selection (Indicate as tick) |
|---|----------------------|---------------------------|------------------------------|
| 1 | Raleigh Services | Andrew Ow Yong | |
| | | Vincent Ng | |
| 2 | LKK Auto Consultants | Kenneth Kong (North area) | |
| | | Marcus Chua (East area) | |
| | | Mohd Rasul (West area) | |
| | | Mohd Taufikh (West area) | |
| 3 | Priority Services | Jimmy Lee | |
| | | Lawrence Ng | |
| | | Jeffrey Ong | |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: AbwinM9 - Sharifah <sharifah@abwinm9.com>

Sent: Monday, February 17, 2020 4:44 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRI - Accident Involving JSK396, SH2715R, SGC959K & BEW5799 on 17/02/2020

WITHOUT PREJUDICE

Dear Sir / Mdm

We have been appointed by **MR ONG KEOK CHING**, the registered owner of vehicle no. **SH2715R** to claim damages against you (SGC959K) in connection with a road traffic accident involving JSK396, SH2715R, SGC959K & BEW5799 on 17/02/2020 at around 1000hrs along PIE TOWARDS CHANGI.

Please arrange for your surveyor to conduct the Pre-repair Inspection **soonest** at our premises (vehicle is already in our workshop):

Workshop Location:

Abwin Service Pte Ltd

No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809

Please note that if you fail to arrange the pre-repair inspection within the next two (2) working days excluding any intervening Saturday, Sunday and/or Public Holiday, our workshop will commence the repair works without any further notice or reference to you.

Thank you.

Sharifah (Ms)

Claims Executive

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