

TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit Autohub

2 Kaki Bukit Ave 2, #01-17

Singapore 417921

Tel No. : +65 6744 0510 / 6842 0051 Fax No. : +65 6741 0510

Company Reg. No. : 200714616M

GST Registration No. : 200714616M

Our Ref: **SJH 1954 E**

Your ref: **SH 7089 G**

14 February 2020

MS FIRST CAPITAL INSURANCE LIMITED

6 RAFFLES QUAY

#21-00

SINGAPORE 048580

Attn: Motor Claims Department

BY EMAIL: motorclaims@msfirstcapital.com.sg

Dear Sir/Madam,

DATE OF ACCIDENT: 27 JAN 2020

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

We are instructed by **LAU KHEE HUA** to notify you of a road traffic accident on **27 JAN 2020** at about **15:00 HOURS** along **BUKIT BATOK AVE 8** involving our client's vehicle **SJH1954E & SH7089G** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be inform that we don't excess to Merimen System and kindly reply to us by Email / Fax.

Yours faithfully,



Twincar Automotive Pte Ltd

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/01/2020 11:24
Date Of Accident	27/01/2020 15:00
Exact Location Of Accident	BUKIT BATOK AVE 8
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJH1954E
Insured/Policyholder	
Name Of Registered Owner	LAU KHEE HUA
NRIC No	S1423946D
Email Address	KHEEHUA.LAU@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96719528
Alternative Phone No	OTHERS-96719528
Vehicle Particulars	
Manufacturer	TOYOTA
Model	WISH-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5087628505-02
Cover Note Number	15/02/2019 - 14/02/2020
Driver	
Name of Driver	LAU KHEE HUA
NRIC No	S1423946D
Date Of Birth	17/09/1960
Occupation	INDOOR
Date Of Driving Pass	04/12/1993
Driving Experience	26 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-96719528
Fax Number	
Contact Number	OTHERS-96719528
Email Address	KHEEHUA.LAU@GMAIL.COM

Address BLK 549 CHOA CHU KANG ST 52 #2-11
Postcode 680549
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured OWNER
Vehicle Registration Number of Driver's Own Vehicle -
Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident SIDE SWIPE
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles (including own vehicle) involved in the accident 2
Was any body injured in the Accident? NO
Was any injured conveyed to hospital by ambulance? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 4
Passenger 1

NAME: : SPOUSE
GENDER: : FEMALE

Passenger 2

NAME: : CHILD
GENDER: : MALE

Passenger 3

NAME: : CHILD
GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

MY VEHICLE WAS GOING STRAIGHT ALONG BUKIT BATOK AVE 8. I WAS GOING TOWARDS THE CARPARK. VEHICLE B WAS AT THE DROP OFF POINT (AGAINST THE TRAFFIC FLOW). I SAW VEHICLE B ABOUT TO TURN OUT FROM THE DROP OFF POINT AND I BRAKED. BUT VEHICLE B ACCELERATED AND HIT ONTO MY VEHICLE FRONT RIGHT PORTION. NO ONE WAS INJURED.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SH7089G
Vehicle Make/Model/Colour TAXI
Details Of Properties FRONT LEFT PORTION
Vehicle Category TAXI
Name of Driver TAN AH TEE

NRIC/Passport Number	S1015076J
Contact Number	91865345
Address	BLK 288A BUKIT BATOK ST 25 #12-232
Postcode	650288
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

Sketch Plan Pg. 1

NTUC Income Motor Service Centre

Report No. MP

DOA

Vehicle No

Make Model

Report Date 28/1/2020 Start Time 11:50 AM

Requesting Type 7P End Time

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonable required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, law or court orders.

28/1/2020 11:50

28/1/2020 11:50

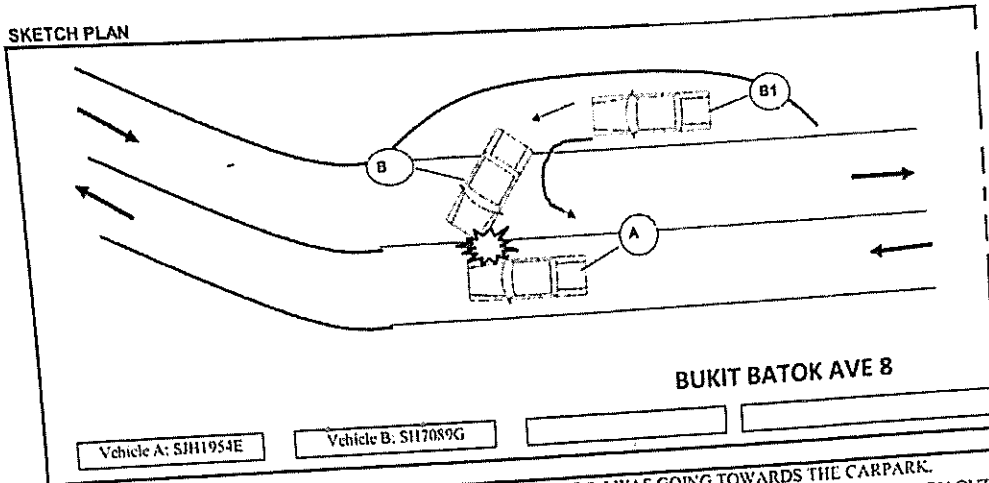
Policyholder's Signature
Date & Time:

Driver's Signature (If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Chen JunLiang
NRIC/ Fin No: S990765

Sketch Plan Pg. 2

SKETCH PLAN



MY VEHICLE WAS GOING STRAIGHT ALONG BUKIT BATOK AVE 8. I WAS GOING TOWARDS THE CARPARK. VEHICLE B WAS AT THE DROP OFF POINT (AGAINST THE TRAFFIC FLOW). I SAW VEHICLE B ABOUT TO TURN OUT FROM THE DROP OFF POINT AND I BRAKED. BUT VEHICLE B ACCELERATED AND HIT ONTO MY VEHICLE FRONT RIGHT PORTION. NO ONE WAS INJURED.

DECLARATION

We declare the foregoing particulars are true in every respect.

28/1/2020 11:50

Policyholder's Signature
Date & Time:

Driver's Signature (If driver is not the policyholder)
Date & Time:

28/1/2020 11:50

Reporting Centre Personnel's Signature
Name: Chen JunLiang
NRIC/ Fin No: S990765