

Jia Le (LKK Auto)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Tuesday, 25 February 2020 10:22 AM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20001001MFSH/1 // Our ref: CC4/FCI20002782/Eda3 [ACCIDENT INVOLVING SH7736Y AND SV8838G ON 11/02/2020]

Dear Jia Le,

Liability is 100%. You may proceed with Express Settlement.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of  INSURANCE GROUP

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Monday, February 24, 2020 10:08 AM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20001001MFSH/1 // Our ref: CC4/FCI20002782/Eda3 [ACCIDENT INVOLVING SH7736Y AND SV8838G ON 11/02/2020]

Claim No: D20001001MFSH/1

LKK Ref: CC4/FCI20002782/Eda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SH 7736Y AND SV 8838G ON 11/02/2020

We refer to the above matter.

Liability: 100%

Remarks: Insured driver changed lane and resulted accident. Third Party did not have the video footage but they provide the scene photo to us.

Kindly let us have your approval on liability.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Sunday, 23 February 2020 2:03 PM
To: 'Karen Tan'
Cc: Jia Le (LKK Auto); Admin A
Subject: RE: SURVEY ASSESSMENT - D20001001MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001001MFSH
LKK REF: CC4/FCI20002782/Eda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SV 8838G on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Friday, 14 February, 2020 2:58 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D20001001MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.