

COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre
176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721
(Tel) 6455 0012 (Fax) 6554 0012 (Email) main@completevms.com.sg
(Web) www.completevms.com.sg

Your Ref: SLC565D

Our Ref: TPDS20030 - SLK8907G

23rd March 2020 By Postage

### AIG ASIA PACIFIC INSURANCE LTD

78 Shenton Way #07-16 Chartis Building Singapore 079120

Attention: Motor Claims Department

Dear OIC,

# ACCIDENT INVOLVING VEHICLE: SLK8907G AND SLC565D ALONG JUNCTION OF DUNEARN ROAD & STEVEN ROAD ON 16.02.2020.

We are the authorized repair workshop for the owner of motor vehicle no. **SLK8907G** which is involved in the captioned accident with your insured vehicle **SLC565D**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

|   | Total                                  | S\$         | 2,950.95 | _               |
|---|--|-------------|----------|-----------------|
| 3 | LTA Search fee                         | S\$         | 7.45     | _               |
| 2 | 5days of Loss of USE@ \$150.00         | S\$         | 750.00   |                 |
| 1 | Cost of Repair as agreed with surveyor | <b>S</b> \$ | 2,193.50 | (inclusive GST) |

We enclosed herewith the following documents to support the claims:-

- a. Proforma Invoice
- b. GIA/LTA Report fee
- c. Rental agreement

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you

Yours Faithfully

Chiu Siong Lim

For Complete VMS Pte Ltd



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/AIG20002777/Kds3

21 FEBRUARY 2020

### DAIMLER FLEET MANAGEMENT (S) PTE LTD

1 GATEWAY DRIVE #15-08 WESTGATE TOWER SINGAPORE 608531

Dear Sir/Madam,

## ACCIDENT INVOLVING SLC 565D & SLK 8907G ALONG/AT WHITLEY ROAD TOWARDS STEVENS ROAD ON 16/02/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLK 8907G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE Case Handler DID: 6749 5792

FAX: 6741 4108

Email: JiaLe@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Complete VMS Pte Ltd 176, Sin Ming Drive, #03-14, Sin Ming Autocare Complex Singapore 575721 To:

P.

Email:

| LETTER OF AUTHORIZATION                |  |  |  |  |  |  |
|--|--|--|--|--|--|--|
| RE:                                    | ACCIDENT BETWEEN SLK8 907 G / SLC565D (Vehicle Numbers)  |  |  |  |  |  |
|  | ON 16 02 2000 (Date of Accident) AT Junction of Duneary Road   |  |  |  |  |  |
|  | and Steven Road  |  |  |  |  |  |
| 1.                                     | I/We, the owner of vehicle no. SLK89676 hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.  |  |  |  |  |  |
| 2.                                     | In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, a claims against the parties involved in the subject accident. All final financial awards in my favo pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.  |  |  |  |  |  |
| 3.                                     | By way of this Letter of Authorization, I/We also further authorized you to sign all Discharg Vouchers and any other related documents in settlement of the subject accident claims. I/We herebundertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any thin party insurers by us.  |  |  |  |  |  |
| 4.                                     | During the settlement process with the third party insurers / drivers, you may act fully on my beh and all negotiations and correspondences given by you to the third party insurers / driver are as given directly from me. With regards to the settlement of the above subject accident claim, I/V agree and undertake to ratify all correspondences and negotiations given by you to the third pa insurers / driver and further agree and undertake to be bound by all acts performed or carded out you.  |  |  |  |  |  |
| 5.                                     | I/We understand that should the subject accident claims fail or not able to reach an amical settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way signing a warrant to act in present of the appointed solicitor to further pursue the matter and commence legal proceedings in Court in my/our name against the third party driver and/or employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoin solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time. |  |  |  |  |  |
| 6.                                     | 6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertain<br>to the settlement of the subject accident and method of repair adopted shall be in accordance to<br>standard practices of the industry and will be at the full discretion of you.  |  |  |  |  |  |
| 7.                                     | I/We hereby agree that upon settlement of the above subject accident claim, I/We are required sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs a claims. This settlement monies shall constitute a full discharge of your payment obligation to us.   |  |  |  |  |  |
| 8.                                     | Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to clair for compensation for my personal injury (if any). Complete VMS Pite Ltd is only authorized negoitate and finalized with Third Party for my property damages  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Signature : Witness's Name & Signature |  |  |  |  |  |  |
| Name                                   | : Koh wayne  |  |  |  |  |  |
| Date                                   | 16/02/2020   |  |  |  |  |  |
| Company Stamp (if applicable) :        |  |  |  |  |  |  |

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>COMPLETE VMS PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$2,193.50</u> (Repair Cost), <u>S\$300.00</u> (Loss of Use/Rental), <u>S\$7.45</u> (Disbursement) for vehicle no. <u>SLK 8907G</u> that was damaged pursuant to the accident which occurred on <u>16/02/2020</u> (date) along <u>JUNCTION OF DUNEARN ROAD & STEVEN ROAD</u> (location) involving vehicle no/s <u>SLC 565D</u>. This is pursuant to the inspection conducted on <u>18/02/2020</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **KOH WAYNE** (the third party claimant") of vehicle no. **SLK 8907G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLK 8907G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

This indemnity is signed without prejudice to my rights to claim for compensation for my personal injury.

# **COMPLETE VMS PTE LTD**





AIG ASIA PACIFIC INSURANCE PTE LTD 78 SHENTON WAY #07-16 CHARTIS BUILDING SINGAPORE 079120

Tax Invoice: VM015338

Invoice Date: 04/06/2020 Vehicle Num.: SLK8907G

Make/Model: TOYOTA PRADO 2.7TX A

Mileage(Km): PO/WO/RO#: Ref./Remark:

S/N Quantity

Particular

Unit Price

Amount S\$

COST OF REPAIR AS AGREED AT

2.050.00

SingDollars: Two Thousand One Hundred Ninety-Three & Cents Fifty Only

Total S\$:

2.050.00

GST S\$:

143.50

Amount Due S\$:

2,193.50

Terms : Cash

COMPLETE VMS PTE LTD

## > Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time: 17 Feb 2020 / 13:47:12

Receipt Date/Time: 17 Feb 2020 / 13:47:12

## Tax Invoice/Receipt

Receipt No.: ITNET-00000-200217-001855

Previous Receipt No.:

| S/N | Item Description/ Business Transaction Reference |   | Amount<br>Before | GST<br>Amount | Amount<br>After GST |
|-----|--|---|------------------|---------------|---------------------|
|     | No.  |   | GST (S\$)        | (S\$)         | (S\$)               |
|     | t of Insurance Enquiry - SLC565D                 |   |                  |               |                     |
|     | 16 Feb 2020/00:00:01                             |   |                  |               |                     |
|     | ance Co: AIG ASIA PACIFIC INSURAN                | ICE PIE. LID.                           |                  |               |                     |
|     | Insurance Enquiry - SLC565D                      |   | 7.00             | 0.49          | 7.49                |
|     | Enquiry Fee<br>20200217134642087918              |   | 7.00             | 0.43          | 7.45                |
|     |  | Sub-Total                               | 7.00             | 0.49          | 7.49                |
|     |  | Total Before Rounding                   | 7.00             | 0.49          | 7,49                |
|     |  | Rounding Difference                     |                  |               | 0.04                |
|     |  | Total Amount Payable                    |                  |               | 7.45                |
|     |  | Paid By                                 |                  |               |                     |
|     |  | xxxxxxxxxxxx2417                        | Credit Card:     |               | 7.45                |
|     |  | *************************************** | Visa/MasterCard  |               |                     |
|     |  | Total                                   |                  |               | 7.45                |
|     |  | Cash Change                             |                  |               | 0.00                |
|     |  | Tendered Amount                         |                  |               | 7.45                |
|     |  | Excess Refundable Amount                |                  |               | 0.00                |

### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.