

**PRE-REPAIR INSPECTION REQUEST – SLK8907G vs SLC565D (OI) on D.O.A.: 16/02/2020**

From: Hor, Yinrul  
To: Admin A (admin-a@lkkauto.com), 'assignments@lkkauto.com'  
Cc: Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni, Teo, Ericweihong  
Sent: 2/18/2020 10:25:28 AM

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Hi,

Please refer to the enclosed request from **Complete VMS PTE LTD**.

Claim no : 4412012098SG003  
Case Owner : Norsiah Bte Md Noor

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **Kenenth Kong** as Single Joint Expert as requested.*

Thanks & Regards,

**Hor Yin Rul (Viviane)**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208  
[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** lihui@completevms.com.sg <lihui@completevms.com.sg>  
**Sent:** Monday, February 17, 2020 4:36 PM  
**To:** Hor, Yinrul <Yinrul.Hor@aig.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; lihui@completevms.com.sg  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLC565D AND SLK8907G ON 16/02/2020

**Without Prejudice**

Dear OIC,

Please arrange Mr Kenneth Kong (LKK Auto Consultants Pte Ltd) to conduct survey.

Thank you & Best Regards,  
Gan Li Hui (Ms)

**Complete VMS PTE LTD**

Block 176 Sin Ming Drive, #03-14

**Sin Ming Autocare Complex, Singapore 575721**

**Tel: 6455 0012 Fax: 6554 0012**

**From:** Hor, Yinrul

**Sent:** Mon, 17 Feb 2020 07:33:14 +0000

**To:** Gan Li Hui

**Cc:** Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni, Teo, Ericweihong

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLC565D AND SLK8907G ON 16/02/2020

Without Prejudice

Your Reference : SLK8907G

Our Reference : 4412012098SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Gan Li Hui <[lihui@completevms.com.sg](mailto:lihui@completevms.com.sg)>

**Sent:** Monday, February 17, 2020 1:59 PM

**To:** ClaimsDocManagement <[ClaimsDocManagement@aig.com](mailto:ClaimsDocManagement@aig.com)>

**Subject:** [EXTERNAL] SLK8907G Your ref: SLC565D

This message is from an external sender; be cautious with links and attachments.

**Without Prejudice**

Dear Sir,

**ACCIDENT INVOLVING SLK8907G AND SLC565D ON 16/2/2020 ALONG JUNCTION OF DUNEARN ROAD & STEVEN ROAD AT ABOUT 09:13 HRS.**

We act for **KOH WAYNE** owner of vehicle no. **SLK8907G** with instruction to repair the vehicle.

Please be informed that the said vehicle can be inspected at:-

**Complete VMS Pte Ltd**

176, Sin Ming Drive,

#03-14,

Singapore 575721

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you. Please note that there will also be a storage charge of \$60 per day on the 2 day notice period commencing from the date of this letter.

Thank you & Best Regards,

Gan Li Hui (Ms)

**Complete VMS PTE LTD**

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012