

## Jia Le (LKK Auto)

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**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Friday, 11 September 2020 10:04 AM  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: 5797670341SG-003 - OID driving license not valid

Dear Jia Le,

Please proceed to inform repairer on our repudiation and submit wp report.

Kind Regards,  
Saliha

**Saliha Syed Yusoff**

**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120  
Tel +(65) 6419 1917 |  
[www.aig.sg](http://www.aig.sg)

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**From:** Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]  
**Sent:** Friday, September 11, 2020 10:00 AM  
**To:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Subject:** [EXTERNAL] RE: 5797670341SG-003 - OID driving license not valid

**This message is from an external sender; be cautious with links and attachments.**

Dear Saliha,

We did not talk to OID and request for a copy of his DL as he admitted he did not have a valid DL from the Police Report.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]

**Sent:** Friday, 11 September 2020 9:41 AM

**To:** Jia Le (LKK Auto)

**Subject:** RE: 5797670341SG-003 - OID driving license not valid

Dear Jia Le,

Just to be confirm, did we talk to OID and request for a copy of his DL?

Kind Regards,

Saliha

**Saliha Syed Yusoff**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

Tel +(65) 6419 1917 |

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**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

**Sent:** Tuesday, July 28, 2020 3:56 PM

**To:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>

**Subject:** [EXTERNAL] RE: 5797670341SG-003 - OID driving license not valid

**This message is from an external sender; be cautious with links and attachments.**

Dear Saliha,

Insured driver was driving without a valid driver's license when accident happened.

We refer to the Kian Meng's email dated on 25/02/2020, he mentioned that he was seeking management approval to repudiate the claim.

Kindly advise whether your management have approved to repudiate the claim.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

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**From:** Chan, Kian-Meng [<mailto:Kianmeng.Chan1@aig.com>]

**Sent:** Tuesday, 25 February 2020 1:43 PM

**To:** Jia Le (LKK Auto)

**Subject:** 5797670341SG-003 - OID driving license not valid

Dear Carlor,

Please be advised I'm seeking management approval to repudiate the claim. Please refrain from settling the claim.

Best regards,

**Chan Kian Meng**  
**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

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## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Friday, 11 September 2020 10:20 AM  
**To:** Christina Low  
**Subject:** RE: Your ref: SGW998S [ACCIDENT INVOLVING VEHICLES SLG6471E AND SGW998S ON 17/02/2020]

Without Prejudice

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SLG 6471E & SGW 998S ON 17/02/2020**

We refer to the above matter.

Please be informed that our principal have repudiated the claim due to our insured breach of policy terms and conditions.

As such, you may forward the claim to our insured and/or driver directly.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

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**From:** Jia Le (LKK Auto)  
**Sent:** Friday, 28 February 2020 2:08 PM  
**To:** Christina Low  
**Subject:** RE: Your ref: SGW998S [ACCIDENT INVOLVING VEHICLES SLG6471E AND SGW998S ON 17/02/2020]

### **WITHOUT PREJUDICE**

Dear Sir/Mdm,

Enclosed herewith the whole police report as requested.

Thank you.

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

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**From:** Jia Le (LKK Auto)  
**Sent:** Friday, 28 February 2020 1:55 PM  
**To:** Christina Low  
**Subject:** RE: Your ref: SGW998S [ACCIDENT INVOLVING VEHICLES SLG6471E AND SGW998S ON 17/02/2020]

**WITHOUT PREJUDICE**

Dear Sir/Mdm,

Enclosed herewith a copy of our insured's report for your reference.

Thank you.

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

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**From:** Jia Le (LKK Auto)  
**Sent:** Monday, 24 February 2020 10:17 AM  
**To:** Christina Low  
**Subject:** Your ref: SGW998S [ACCIDENT INVOLVING VEHICLES SLG6471E AND SGW998S ON 17/02/2020]

**WITHOUT PREJUDICE**

Dear Sir/Mdm,

Enclosed herewith the template of Authorization to Act.

Thank you.

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

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