

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 20 February 2020 11:16 AM
To: You Po Soon
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMH644X AGAINST SHD3606S

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Thursday, 20 February 2020 9:03 AM
To: You Po Soon <psyous@honda.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMH644X AGAINST SHD3606S

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Po Soon,

We refer to the email below.

We are seeking approval from our principal, shall revert to you once our principal revert to us.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: You Po Soon <psyou@honda.com.sg>

Sent: Thursday, 20 February 2020 7:44 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMH644X AGAINST SHD3606S

Dear Officer,

May I know the liability on this case for direct settlement?

Your soonest reply is well appreciated.

Thank you

Best Regards,

You Po Soon

Bodyshop Service Advisor

Kah motor Co. Sdn Bhd

15, Ubi Road 4

Singapore 408610

E-mail : psyou@honda.com.sg

TEL : 9678 6493

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, 19 February 2020 2:11 PM

To: You Po Soon <psyou@honda.com.sg>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMH644X AGAINST SHD3606S

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs,

ACCIDENT INVOLVING SMH 644X & SHD 3606S ON 12/02/2020

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos**(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: You Po Soon [<mailto:psyoun@honda.com.sg>]

Sent: Thursday, February 13, 2020 4:10 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SMH644X AGAINST SHD3606S

[External Email Warning: Do not click on any attachment or links/URL in this email unless sender is reliable]

To The Officer In Charge,

Please Refer The Above Attachment For Your Reference.

Kindly Help To Arrange Surveyor To Survey This Vehicle SMH644X.

Your Insured vehicle number is SHD3606S Accident Date 12/02/2020.

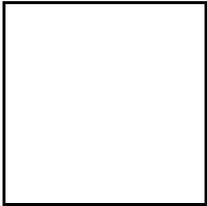
Thank You

Best Regards,

You Po Soon

Bodyshop Service Advisor

Kah motor Co. Sdn Bhd
15, Ubi Road 4
Singapore 408610
E-mail : psyou@honda.com.sg
TEL : 9678 6493



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