

## Mei Kwan (LKKAuto)

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**From:** Venessa Chan - SGUser <venessa.chan@fwd.com>  
**Sent:** Tuesday, 18 February, 2020 10:27 AM  
**To:** 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser  
**Subject:** Pre-Repair Inspection for SJG 4044 S // Accident on 15/02/2020 @ 15:25HR at along Bukit Panjang Ring Road involving Vehicle Number SJG 4044 S & FBL 3795 H

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

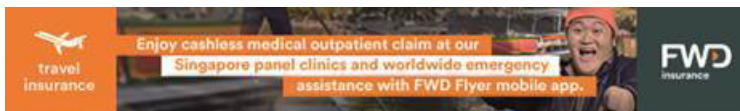


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Venessa Chan - SGUser  
**Sent:** Tuesday, February 18, 2020 10:26 AM  
**To:** Zoom Autowerks <zoomautowerks@gmail.com>  
**Cc:** Motor Claims SG - SG Common <motorclaims.sg@fwd.com>  
**Subject:** Pre-Repair Inspection for SJG 4044 S // Accident on 15/02/2020 @ 15:25HR at along Bukit Panjang Ring Road involving Vehicle Number SJG 4044 S & FBL 3795 H

Hi Elin,

Thank you for your selection of LKK Auto Consultants Pte Ltd.  
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

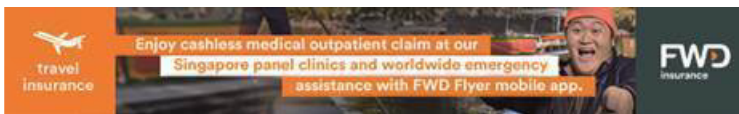


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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Tuesday, February 18, 2020 10:24 AM

**To:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>

**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Lionel Tan Tian Pei - SGUser <[lionel.tan@fwd.com](mailto:lionel.tan@fwd.com)>

**Subject:** Re: Pre-Repair Inspection for SJG 4044 S // Accident on 15/02/2020 @ 15:25HR at along Bukit Panjang Ring Road involving Vehicle Number SJG 4044 S & FBL 3795 H

Dear Venessa,

Kindly arrange LKK.

On Tue, Feb 18, 2020, 10:23 Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

WITHOUT PREJUDICE

Dear Elin,

Refer to your email dated on 18.02.2020 of the PRI Notice of your client's vehicle SJG4044S,

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

**\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).**

Best Regards,

Venessa Chan

Administrative Assistant, Claims

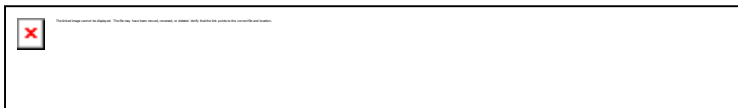


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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Tuesday, February 18, 2020 7:05 AM

**To:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>

**Subject:** Pre-Repair Inspection for SJG 4044 S // Accident on 15/02/2020 @ 15:25HR at along Bukit Panjang Ring Road involving Vehicle Number SJG 4044 S & FBL 3795 H

Dear Sir/Madam,

We are instructed by Distime Pte Ltd to notify you of a road traffic accident on 15

/02/2020

at about 15:25HR at along Bukit Panjang Ring Road involving our client's vehicle registration number SJG 4044 S and vehicle registration number FBL 3795 H driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

***Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.***

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

**- Please note our change in mailing/registered address with effect from 1st July 2018 -**

**ATTENTION:**

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