

ASS. REC. BY:

REF:

CS/CTI20002673

f3.

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Chong Boon Sen

of

CTI

Date/Time: 17/2/2020

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLL6803 E

Insured:

SLV7970X

at Workshop m/s PC Auto Clinic

Tel:

96450023 Shawn Chua

of 25 Leng Kee Rd

92992493

Policy No:

Claim No:

SNM200200507

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

22/1/2020

CA / REV / REP. / REV 24 HRS

Sayedinah Ali

H.O.D. Endorsement:

Date/Time: 17/2

Person Contacted:

Shawn

Vehicle IN / OUT

Date/Time

Action/Instruction

Estimate (✓)

SLL6803E-X

SLV7970X-X

27/11/20 406 Talk Sayed - Our insured has not lodged report, Temporary Close file.

27/11 4.24pm Informed Boon Sen thru email. Celise 16/1/20.

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 27 November, 2020 4:24 PM
To: 'Chong Boon Sen'; 'Claims Dept of CTI'; 'Irene Tay'
Cc: 'assignments'; sur@lkkauto.com
Subject: RE: OUR REF: SNM20D200507/SLV7970X/IRENE & YOUR REF: SLL6803E -Accident Involving SLL6803E & SLV7970X On 22/01/2020

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for SLL 6803E after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Monday, 17 February, 2020 10:59 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: 'assignments' <assignments@lkkauto.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: Re: OUR REF: SNM20D200507/SLV7970X/IRENE & YOUR REF: SLL6803E -Accident Involving SLL6803E & SLV7970X On 22/01/2020

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s **LKK** Auto Consultants Pte Ltd to survey your client's vehicle.

;b

Aside to **LKK**,

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Monday, 17 February 2020 10:59 AM
To: Claims Dept of CTI; Irene Tay
Cc: 'assignments'; Chong Boon Sen
Subject: Re: OUR REF: SNM20D200507/SLV7970X/IRENE & YOUR REF: SLL6803E -Accident Involving SLL6803E & SLV7970X On 22/01/2020

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s **LKK** Auto Consultants Pte Ltd to survey your client's vehicle.
;b
Aside to **LKK**,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, February 17, 2020 10:24 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: FW: OUR REF: SNM20D200507/SLV7970X/IRENE & YOUR REF: SLL6803E -Accident Involving SLL6803E & SLV7970X On 22/01/2020

Fya

From: Shawn Chua <shawnychua@tanchong.com>
Sent: Monday, February 17, 2020 10:22 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM20D200507/SLV7970X/IRENE & YOUR REF: SLL6803E -Accident Involving SLL6803E & SLV7970X On 22/01/2020
Importance: High

China Taiping Ref: **SNM20D200507**
Our Ref: **SLL6803E**

Good morning.

I have called over to LKK to check if they have received any survey assignment from you and they mentioned don't have.

Worst case scenario is my claimant will file a complaint to your company/GIA/FIDReC .

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd

Well Out

25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Shawn Chua
Sent: Saturday, February 15, 2020 8:46 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com
Subject: RE: OUR REF: SNM20D200507/SLV7970X/IRENE & YOUR REF: SLL6803E -Accident Involving SLL6803E & SLV7970X On 22/01/2020
Importance: High

China Taiping Ref: **SNM20D200507**
Our Ref: **SLL6803E**

Good morning.

Any update with regards to the survey?

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Shawn Chua
Sent: Saturday, February 8, 2020 9:32 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com
Subject: RE: OUR REF: SNM20D200507/SLV7970X/IRENE & YOUR REF: SLL6803E -Accident Involving SLL6803E & SLV7970X On 22/01/2020
Importance: High

China Taiping Ref: **SNM20D200507**

Our Ref: **SLL6803E**

Good morning.

Any update with regards to the survey?

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Shawn Chua
Sent: Saturday, February 1, 2020 9:49 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM20D200507/SLV7970X/IRENE & YOUR REF: SLL6803E -Accident
Involving SLL6803E & SLV7970X On 22/01/2020

China Taiping Ref: **SNM20D200507**
Our Ref: **SLL6803E**

Good morning.

Any update with regards to the survey?

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Shawn Chua
Sent: Tuesday, January 28, 2020 11:01 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200507/SLV7970X/IRENE & YOUR REF: SLL6803E -Accident
Involving SLL6803E & SLV7970X On 22/01/2020

China Taiping Ref: SNM20D200507

Our Ref: SLL6803E

Good morning.

Can I appoint LKK?

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Tuesday, January 28, 2020 10:11 AM

To: Shawn Chua <shawnychua@tanchong.com>

Subject: RE: OUR REF: SNM20D200507/SLV7970X/IRENE & YOUR REF: SLL6803E -Accident
Involving SLL6803E & SLV7970X On 22/01/2020

Without prejudice

Save as to costs

Dear Sir,

LKK

LBS

STA

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Tuesday, January 28, 2020 9:58 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; shawnychua@tanchong.com

Subject: OUR REF: SNM20D200507/SLV7970X/IRENE & YOUR REF: SLL6803E -Accident Involving SLL6803E & SLV7970X On 22/01/2020

Dear Boon Sen,

Please assist to conduct PRS-SLL6803E soonest possible on behalf of Irene.

Officer In Charge -Irene Tay : DID 6389 6192-Boon Sen-DID 6389 6171.

Dear Shawn,

**** kindly quote our reference number when replying. ****

Thank You.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Fax (65) 6224 7175 / 6224 7478

Email : claimsdept@sg.cntaiping.com

Website:www.sg.cntaiping.com

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From: Shawn Chua <shawnychua@tanchong.com>

Sent: Friday, January 24, 2020 8:28 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Accident Involving SLL6803E & SLV7970X On 22/01/2020

Dear Sir/Madam,

Our customer holds your insured driver, **SLV7970X** liable for the accident on **22/01/2020** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our claimant, **SLL6803E**.

If you minded to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by **30/01/2020**. Otherwise our customer will proceed in a manner that he deems fit.

Kindly let me know when I can arrange for an accident survey.

Attached herewith the **GIA Report** and **estimate of repair** cost for **SLL6803E**.

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd

25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019

