

Veron Chen (LKKAUTO)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Monday, 24 February 2020 12:12 PM
To: SUR
Cc: Ye, Yong Kang Melvin; Teo, Grace; Admin-D (LKKAUTO); assignments
Subject: RE: CMTD1905966/GPL - LKK/ SLC4223P & SLX8678Z - Date of Accident: 20.12.2019
Attachments: RE: Appreciate your scene photos ; For your ref : SLC4223P ; Sompo ref : CMTD1905966 ; Accident involving SLC4223P and SLC8678Z on 20/12/2019

Dear Veron,

With reference above and as just spoken enclosed is the email transmission with insured, Mr Hoi and if you need further photo, you may contact him at 9169 2621, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555 | F: 6221 3147



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From: Car workz <carworkzws@gmail.com>

Sent: Monday, February 17, 2020 4:01 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; admin-d@lkkauto.com; assignments@lkkauto.com; SUR <sur@lkkauto.com>

Subject: Re: CMTD1905966/GPL - LKK/ SLC4223P & SLX8678Z - Date of Accident: 20.12.2019

Dear Pau Loong,

As spoken, my client's damage is the right portion of the car. Can you ask your insured to send the photo of the right hand of my clients vehicle?

Attached my clients photos which was submitted during the GIA and also taken at my side.



Sent from my iPhone

On 17 Feb 2020, at 15:10, Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear Sir / Madam,

With reference to the enclosed email and footage, please be informed that we have spoken to our insured and he is adamant that there is no damage towards your client's vehicle as screenshot below.

Please be informed that our insured's rights are expressly reserved in this matter.

By copy to M/s LKK AUTO,

Please note the above and enclosed footage of accident, email transmissions for this case, thank you.

<image004.jpg>

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555 | **F:** 6221 3147

<image005.png>

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From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 17 February, 2020 1:19 PM

To: Car workz <carworkzws@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: CMTD1905966/GPL - LKK/ SLC4223P & SLX8678Z - Date of Accident: 20.12.2019

Without Prejudice

Our Reference: CMTD1905966/GPL

Your Reference: SLX8678Z

Hi Soon Ng/ Anna Chua,

We refer to your email reply of today.

We will appoint LKK Auto to conduct the survey.

Hi **LKK AUTO**,

Please make the arrangement to survey for **SLX8678Z** on a without prejudice and any admission of liability basis.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg .

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg

<image005.png>

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From: Car workz <carworkzws@gmail.com>

Sent: Monday, February 17, 2020 12:36 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Re: CMTD1905966/GPL - PRI/ SLC4223P & SLX8678Z - Date of Accident: 20.12.2019

Dear Grace,

We choose LKK for this assignment. Please call before survey cos vehicle is with owner.

Thank you

Sent from my iPhone

On 17 Feb 2020, at 12:16, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Hi,

Nope.

Best Regards

Grace Teo

Claims Division

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From: Car workz <carworkzws@gmail.com>

Sent: Monday, February 17, 2020 12:01 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Re: CMTD1905966/GPL - PRI/ SLC4223P & SLX8678Z - Date of Accident: 20.12.2019

Dear Grace,

Do you have others for us to choose?

Thank you

Sent from my iPhone

On 17 Feb 2020, at 10:49, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Without Prejudice

Our Reference: CMTD1905966/GPL

Your Reference: SLX8678Z

Hi Soon Ng/ Anna Chua,

As requested, kindly let us have your choice of appointed surveyor from the list below.

Pre-Repair Survey			
	Motor Surveyor	Surveyor	Selection (Indicate tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Grace Teo

Claims Division

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From: Car workz <carworkzws@gmail.com>

Sent: Saturday, February 15, 2020 3:11 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: To Arrange Surveyor To Survey SLX8678Z (TP Against SLL
SLC4223P) - Date of Accident: 20.12.2019

Dear Officer,

Kindly forward your panel of surveyors for us to choose.

Thank you

Best Regards,

Soon Ng / Anna Chua

Carworkz
Blk 10 Sin Ming Industrial Estate Sector C
#01-22
Singapore 575645
H/p: 8118 4734 / 9876 6876
E-mail: carworkzws@gmail.com
<Estimate & docs For SLX8678Z.pdf>

<mime-attachment>

<2e1c4b9f-ac27-42c2-9469-666b596b1876.MP4>

<155b6bfd-5e43-4561-8d18-fc1fb98716be.MP4>