

## Veron Chen (LKKAuto)

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**From:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Sent:** Monday, 17 February 2020 3:04 PM  
**To:** Wai Koon  
**Cc:** Teo, Grace  
**Subject:** RE: Appreciate your scene photos ; For your ref : SLC4223P ; Sompo ref : CMTD1905966 ; Accident involving SLC4223P and SLC8678Z on 20/12/2019

Dear Mr Hoi,

With reference above and as just spoken, we note your position for this matter is that there is no visible damage to third party vehicle.

As explained, third party are offering 50% for their claim against us. As you had explained, there is no damage to third party vehicle as from your photo below.

We will proceed to maintain the position as you have brought up that there is no contact and inform the third party.

Please note in the event you receive any third party letter, please forward to us for handling and we seek your cooperation to defend this matter, thank you Sir.

Best Regards

**Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555 | F: 6221 3147



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** Wai Koon <hwk6670@gmail.com>

**Sent:** Wednesday, 15 January, 2020 11:12 AM

**To:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

**Subject:** Re: Appreciate your scene photos ; For your ref : SLC4223P ; Sompo ref : CMTD1905966 ; Accident involving SLC4223P and SLC8678Z on 20/12/2019

The contact point is the back of the vehicle.

Thanks

On Wed, 15 Jan 2020 at 10:23, Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)> wrote:

Dear Mr Hoi,

Thank you for your 2 photos below.

We note that your photo of third party vehicle only shows the back and does not show the contact point.

Nevertheless, we will continue to refute third party claim and if you receive any third party letter, please forward to us for handling, thank you Sir.

Best Regards

**Gnoh Pau Loong**

Claims Division

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**From:** Wai Koon <[hwk6670@gmail.com](mailto:hwk6670@gmail.com)>

**Sent:** Wednesday, 15 January, 2020 10:18 AM

**To:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Subject:** Re: Appreciate your scene photos ; For your ref : SLC4223P ; Sompo ref : CMTD1905966 ; Accident involving SLC4223P and SLC8678Z on 20/12/2019

Dear Pau Loong,

Please refer to the attached for the picture.

Thank you,

Best Regards,

Hoi



Third party vehicle





My car hitting point

On Wed, 15 Jan 2020 at 09:35, Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)> wrote:

Dear Mr Hoi,

Thank you for your phone call just now and with reference above, we would appreciate your assistance to forward the scene photos of third party vehicle, SLC8678Z.

We will continue to maintain our position against third party to refute their claim. Thank you Sir.

Best Regards

**Gnoh Pau Loong**

Claims Division

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