

27/03/2001

ASS. REC. BY:

REF:

CS/SMD20002666/Kv837

Special Instruction:

Surveyor: Knnn

ASSIGNMENT (Office)

From (Person): Grace Teo

of

SMD

Date/Time: 17/2/2020

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLX8678-Z

Insured: 8LC4223P

at Workshop m/s Carworkz

Tel: 8118 4734

of BIK10 S/m #01-22

Policy No:

Claim No: CMTD905966/GPL

Sum Insured:

Excess:

Make of Veh:

D.O.A. 20/12/2019

(Client's Record)

21/2/2020 10am-12pm

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 17/2

Person Contacted:

Soon Ng / Anna

Vehicle IN / OUT

Date/Time

Action/Instruction

Johnnie (✓)

Handler: Grah Pau Long

SLX8678Z-X

8LC4223P-X

20/2/20

Email preli revised to Pau Long

ASS. REC. BY:

REF: SMO/

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

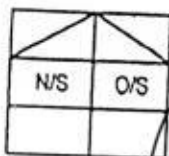
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Date / Time | Action / Instruction

Veh No: SLX80787 Yr Regn: 04, 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or WagonMake: Subaru XV c.c. 1995Colour: M.D. Blue A/C: Insured / Std / NI / NASp. Reading: 77809 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JF-1GT FKL 5JG 029719Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rlm / STD / Rlm or

Tyre Size: F: 225/55R18

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

R/Bal. 6 mm RearL/Bal. 6 mm R/Bal. 6 mmD.O.A. 20/12/19 L/Bal. 6 mmD.O.I. 19/2/2020

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

21/12/20 8:50h26/12/20 @ 9:18am Kenneth spoken to Ah Soon (reprinter), informed him of said no contact.12/3/20 @ 2:49pm Anna said they will submit LS \$75012/3/20 check with Kenneth submit un-confirm LS \$750

RECEIVED 23 MAR 2020

Date/Time, File Pass to?

☐ : Prell. Report☐ : Final Report

1)

Date/Time, File Return to?

Days Of Repair: 2

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation:

S + RS, SI

Fees

Others

TOTAL

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech Invs (\$)☐ : Weekend (\$)

Report Format :

Lump Sum / I.B.I. (\$)

2) 23/3 - typist

## **Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 20 February 2020 1:03 PM  
**To:** 'Teo, Grace'; SUR; Gnoh, Pau Loong  
**Cc:** 'Ye, Yong Kang Melvin'  
**Subject:** RE: CMTD1905966/GPL - LKK/ SLC4223P & SLX8678Z - Date of Accident: 20.12.2019  
**Attachments:** SLX 8678Z PRELI ADVISED.pdf

Dear Pau Loong,

Enclosed preliminary revised of vehicle SLX 8678Z  
Date of survey: 19/2/2020  
Number of days (estimated) : 2 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Monday, 17 February 2020 1:55 PM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>  
**Subject:** RE: CMTD1905966/GPL - LKK/ SLC4223P & SLX8678Z - Date of Accident: 20.12.2019

Dear Grace,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo, Grace [<mailto:grace.teo@sompo.com.sg>]  
**Sent:** Monday, 17 February 2020 1:19 PM  
**To:** Car workz; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; 'SUR'  
**Cc:** Gnoh, Pau Loong; Ye, Yong Kang Melvin  
**Subject:** CMTD1905966/GPL - LKK/ SLC4223P & SLX8678Z - Date of Accident: 20.12.2019

Without Prejudice

Our Reference: CMTD1905966/GPL

Your Reference: SLX8678Z

Hi Soon Ng/ Anna Chua,

We refer to your email reply of today.

We will appoint LKK Auto to conduct the survey.

Hi LKK AUTO,

Please make the arrangement to survey for **SLX8678Z** on a without prejudice and any admission of liability basis.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/  
[Pauloong.Gnoh@sompo.com.sg](mailto:Pauloong.Gnoh@sompo.com.sg).

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**Sent:** Monday, February 17, 2020 12:36 PM

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**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>  
**Subject:** Re: CMTD1905966/GPL - PRI/ SLC4223P & SLX8678Z - Date of Accident: 20.12.2019

Dear Grace,

We choose LKK for this assignment. Please call before survey cos vehicle is with owner.

Thank you

Sent from my iPhone

On 17 Feb 2020, at 12:16, Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Hi,

Nope.

Best Regards

**Grace Teo**

Claims Division

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<image001.png>

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---

**From:** Car workz <[carworkzws@gmail.com](mailto:carworkzws@gmail.com)>

**Sent:** Monday, February 17, 2020 12:01 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** Re: CMTD1905966/GPL - PRI/ SLC4223P & SLX8678Z - Date of Accident: 20.12.2019

Dear Grace,

Do you have others for us to choose?

Thank you

Sent from my iPhone

On 17 Feb 2020, at 10:49, Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Without Prejudice

Our Reference: CMTD1905966/GPL

Your Reference: SLX8678Z

Hi Soon Ng/ Anna Chua,

As requested, kindly let us have your choice of appointed surveyor from the list below.

Pre-Repair Survey			Selection (Indicate as tick)
	Motor Surveyor	Surveyor	
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Car workz <[carworkzws@gmail.com](mailto:carworkzws@gmail.com)>

**Sent:** Saturday, February 15, 2020 3:11 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** To Arrange Surveyor To Survey SLX8678Z (TP Against ~~SL~~ SLC4223P) - Date of Accident: 20.12.2019

Dear Officer,

Kindly forward your panel of surveyors for us to choose.

Thank you

Best Regards,

Soon Ng / Anna Chua

Carworkz

Blk 10 Sin Ming Industrial Estate Sector C

#01-22

Singapore 575645

H/p: 8118 4734 / 9876 6876

E-mail: [carworkzws@gmail.com](mailto:carworkzws@gmail.com)

<Estimate & docs For SLX8678Z.pdf>



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[www.avg.com](http://www.avg.com)



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: CMTD1905966/GPL

Our ref: CS/SMO20002666/Kvf3

DATE: 20/2/2020

The Motor Claims Department  
M/s SOMPO INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO. SLX 8678Z**

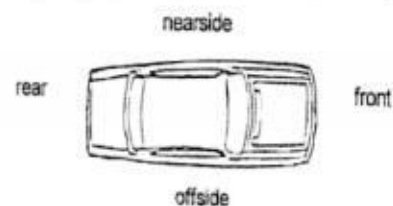
We thank you for your instruction on 17/2/2020

Please be informed that we had conducted the inspection of the above mentioned vehicle  
on 19/2/2020 at the premises of M/s CARWORKZ  
and have the following to report:-

Workshop Estimate Amount	: S\$2,531.12
Revised Estimate Amount	: S\$926.08
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

**Description of Damage:**

The vehicle sustained damages at the  
o/s rear portion



**Comments/Present Status:**

Damages Consistent

Yours faithfully,

**KENNETH KONG**  
**Licensed Appraiser**

## Nivitha (LKK Auto)

---

**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Monday, 17 February 2020 1:19 PM  
**To:** Car workz; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; 'SUR'  
**Cc:** Gnoh, Pau Loong; Ye, Yong Kang Melvin  
**Subject:** CMTD1905966/GPL - LKK/ SLC4223P & SLX8678Z - Date of Accident: 20.12.2019  
**Attachments:** Estimate & docs For SLX8678Z.pdf; GIA Report.PDF

### Without Prejudice

Our Reference: CMTD1905966/GPL  
Your Reference: SLX8678Z

Hi Soon Ng/ Anna Chua,

We refer to your email reply of today.

We will appoint LKK Auto to conduct the survey.

Hi LKK AUTO,

Please make the arrangement to survey for **SLX8678Z** on a without prejudice and any admission of liability basis.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/  
[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg).

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555 | F: 6221 3147

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Thank you

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Best Regards

**Grace Teo**

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**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>  
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		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may

select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

**Grace Teo**

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<image001.png>

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Soon Ng / Anna Chua

Carworkz

Blk 10 Sin Ming Industrial Estate Sector C

#01-22

Singapore 575645

H/p: 8118 4734 / 9876 6876

E-mail: [carworkzws@gmail.com](mailto:carworkzws@gmail.com)

<Estimate & docs For SLX8678Z.pdf>

[> Back to OneMotoring](#)

## Enquire Vehicle Transfer Fee

### Vehicle Details

Vehicle No.  
**SLX8678Z**

Make / Model  
**SUBARU / XV 2.0I-S EYESIGHT AWD CVT**

Vehicle Type :  
**N19 - Passenger (Co) Company Station Wagon (Single Rate)**

Vehicle Attachment 1 :  
**No Attachment**

Vehicle Scheme :  
**Normal**

Chassis No. :  
**JF1GT7KL5JG029719**

Propellant :  
**Petrol**

Engine No. :  
**FB20YC56716**

Motor No. :  
**-**

Engine Capacity :  
**1995 cc**

Power Rating :  
**-**

Maximum Power Output :  
**115.0 kW (154 bhp)**

Maximum Laden Weight :

**1940 kg**

Unladen Weight :

**1489 kg**

Year Of Manufacture :

**2017**

Original Registration Date :

**14 Apr 2018**

Lifespan Expiry Date :

-

COE Category :

**B - Car above 1600cc or 97kW (130bhp)**

Quota Premium :

**\$37,605.00**

COE Expiry Date :

**13 Apr 2028**

Road Tax Expiry Date :

**13 Apr 2020**

PARF Eligibility Expiry Date :

**13 Apr 2028**

Inspection Due Date :

**13 Apr 2021**

Intended Transfer Date :

**21 Dec 2019**

CO2 Emission :

**159.00 (g/km)**

CEV/VES Rebate Utilised Amount :

-

CO Emission :

**0.160590 (g/km)**

HC Emission :

**0.022240 (g/km)**

NOx Emission :

**0.012720 (g/km)**

PM Emission :

0.150000 (mg/km)

## Fees To Be Paid For Transfer

Transfer Fees

\$25.00

Print

OK →

Save as PDF

Copy as Text

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 21 Dec 2019 / 14:23:47

Receipt Date/Time : 21 Dec 2019 / 14:23:47

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-191221-001244

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SLC4223P

As at 20 Dec 2019/18:30:00

Insurance Co: SOMPO INSURANCE SINGAPORE PTE. LTD.

1 Insurance Enquiry - SLC4223P  
Enquiry Fee  
20191221142236887463

7.00	0.49	7.49
------	------	------

<b>Sub-Total</b>	7.00	0.49	7.49
------------------	------	------	------

<b>Total Before Rounding</b>	7.00	0.49	7.49
------------------------------	------	------	------

<b>Rounding Difference</b>			0.04
----------------------------	--	--	------

<b>Total Amount Payable</b>			7.45
-----------------------------	--	--	------

TP Search Fee SLX86782

TP 19-021

Paid By

xxxxxxxxxxxx5171

Credit Card;  
Visa/MasterCard

7.45

<b>Total</b>			7.45
--------------	--	--	------

<b>Cash Change</b>			0.00
--------------------	--	--	------

<b>Tendered Amount</b>			7.45
------------------------	--	--	------

<b>Excess Refundable Amount</b>			0.00
---------------------------------	--	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Name : ECK SHEN CONSTRUCTION & TRADING PTE LTD  
UEN : 199705524M  
Status : LIVE COMPANY  
Address : 10 BUKIT BATOK CRESCENT #09-06 THE SPIRE SINGAPORE 658079  
Industry ? : GENERAL CONTRACTORS (NON-BUILDING CONSTRUCTION)

[Buy Information](#)

Annual Return ? : Last filed on 07/11/2019 for Financial Year Ending 31/12/2018

Annual General Meeting ? : Last held on 31/10/2019

Financial Statements Filed ? : [31 Dec 2004](#) [31 Dec 2003](#) [31 Dec 2002](#)

---

Name : HONG TECK SHENG ENTERPRISE

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/12/2019 17:25
Date Of Accident	20/12/2019 18:30
Exact Location Of Accident	CARPARK ENTRANCE (NORTHPOINT SOUTH WING)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLX8678Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ECK SHEN CONSTRUCTION & TRADING PTE LTD
Co Reg No	1XXXXXX24M
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90101901
Alternative Phone No	OFFICE-90101901

### Vehicle Particulars

Manufacturer	SUBARU
Model	-
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	B 29120518 MCY
Cover Note Number	

### Driver

Name of Driver	NEOH HENG TONG
NRIC No	SXXXX522E
Date Of Birth	02/12/1985
Occupation	INDOOR
Date Of Driving Pass	27/12/2013
Driving Experience	5 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90101901
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address -  
 Postcode  
 Was driver an employee of the Insured's Company YES  
 If No, Relationship of the Driver with the Insured  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

#### General Information of the Accident

Type Of Accident SIDE SWIPE  
 Weather Conditions CLEAR  
 Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 2  
 Passenger 1 NAME: : PASSENGER  
 GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

refer attached report.

#### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SL4223P  
 Vehicle Make/Model/Colour  
 Details Of Properties  
 Vehicle Category PRIVATE CAR  
 Name of Driver  
 NRIC/Passport Number  
 Contact Number  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage  
 No. Of Passenger (Including Driver)

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/TIN No.:

SKETCH PLAN

Nishim Northpoint (South wing (apart))



VEH A: SLX8678Z

VEH B: SL4223P

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 20/12/19 at about 6:30pm, I was going into the carpark of Northpoint City & already at the entrance when suddenly the vehicle beside me cut into my right of way & hit my car. After he hit my car, he still purposely stopped his car closely to my car & remained. I had a hard time getting out of my car. After that, I got down of my vehicle, he still talk in an aggressive way & used his body to hit onto my body & told me: what the fuck, what are you trying to do? I felt that me at the correct position, at my right of way. Was not in the wrong of all, shinned & wonder why a person who cut into my lane give me such an attitude.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NR/C/FIN No.:



MSIG

MSIG Insurance (Singapore) Pte. Ltd.  
4 Canton Way, #21-01, S.C. Centre 2, Singapore 069807  
Tel: +65 6877 7888 Fax: +65 6877 7800  
E: Reg No. 10341221G CST Reg No. 20-041221G

## Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1969 (FEDERATION OF MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
(REPUBLIC OF SINGAPORE)  
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)  
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF

Form M E 4	<b>MOTORMAX PLUS-COMMERCIAL</b>
Company Ownership	Comprehensive
Certificate No. B 29120518 RCY	Excess: SGD700 Windscreen Excess: SGD100
1. Index Mark and Registration Number of Vehicle SLX88783	
2. Name of Policyholder Sck Shen Construction & Trading Pte Ltd	
3. Effective Date of the Commencement of Insurance for the purposes of the Act 14/04/2019	
4. Date of Expiry of Insurance 13/04/2020	
5. Persons or Classes of Persons entitled to drive*	
Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.	
* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.	
6. Limitations as to use*	
Use only for social domestic and pleasure purposes and for the Policyholder's business.	
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.	
* Limitations rendered inoperative by Section 5 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.	
PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.	
This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).	

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.  
Approved Insurers

for Chief Executive Officer

SBAHQ/1903291720



**CARWORKZ**

Soon Ng

H/P: 8118 4734

E-mail Add: carworkzws@gmail.com

PLEASE ARRANGE TO SURVEY VEHICLE AT  
BLK 10 SIN MING IND ESTATE SECTOR C  
#01-22 SINGAPORE 575645

Date : 26.12.2019

To : SOMPO INSURANCE SINGAPORE PTE LTD

Attn : Motor Claim Department

Owner : ECK SHEN CONSTRUCTION &amp; TRADING PTE LTD

Owner Insurance : MSIG INSURANCE (SINGAPORE) PTE LTD

Certificate Number : B29120518MCY

Accident Date 20.12.2019

Vehicle Number : SLX8678Z

Make &amp; Model : SUBARU XV 2.0

*Not Authored*  
*61 hrs @ 750l*  
*Recovery After Paint*  
*2 days*

**ESTIMATED REPAIR COST DETAILS**

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
<b>List Item</b>			
1	TAILLAMP RH	\$ 468.00	X
1	TAILLAMP LOWER BRACKET RH	\$ 28.40	X
1	TAILLAMP INNER PANEL RH	\$ 68.10	X
1	REAR BUMPER	\$ 498.10	✓
1	REAR BUMPER REATINER LH	\$ 22.00	X
1	REAR BUMPER RETAINER RH	\$ 22.00	✓
1	REAR BUMPER BRACKET RH	\$ 18.10	X
1	REAR BUMPER REFLECTOR RH	\$ 189.20	X
10	REAR BUMPER CLIPS	\$ 100.00	50
1	REAR END PANEL		
1	REAR FENDER RH		
	<b>Sub Total</b>	<b>\$ 1,413.90</b>	
	<b>Discount 20% on Parts</b>	<b>\$ 282.78</b>	
		<b>\$ 1,131.12</b>	
<b>Special Nett</b>			
1	REVERSE SENSOR (2-EYE)	\$ 220.00	X
	<b>Sub Total</b>	<b>\$ 220.00</b>	
<b>Labour &amp; Misc</b>			
1	LABOUR TO FACILIATE REPAIR	\$ 500.00	200l
1	R & R REVERSE SENSOR	\$ 60.00	50l
1	TO CHECK & RECONNECT ALL NECESSARY WIRINGS	\$ 60.00	X
1	TO RUST PROOF ON AFFECTED AREAS	\$ 60.00	X
1	TO SPRAY PAINT ON AFFECTED AREAS	\$ 500.00	220l
	<b>Sub Total</b>	<b>\$ 1,180.00</b>	
	<b>Grand Total</b>	<b>\$ 2,531.12</b>	PAGE : 1

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

## Veron Chen (LKKAUTO)

**From:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Sent:** Monday, 24 February 2020 12:12 PM  
**To:** SUR  
**Cc:** Ye, Yong Kang Melvin; Teo, Grace; Admin-D (LKKAUTO); assignments  
**Subject:** RE: CMTD1905966/GPL - LKK/ SLC4223P & SLX8678Z - Date of Accident: 20.12.2019  
**Attachments:** RE: Appreciate your scene photos ; For your ref : SLC4223P ; Sompo ref : CMTD1905966 ; Accident involving SLC4223P and SLC8678Z on 20/12/2019

Dear Veron,

With reference above and as just spoken enclosed is the email transmission with insured, Mr Hoi and if you need further photo, you may contact him at 9169 2621, thank you.

Best Regards

**Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555 | F: 6221 3147



**A Century of Trust**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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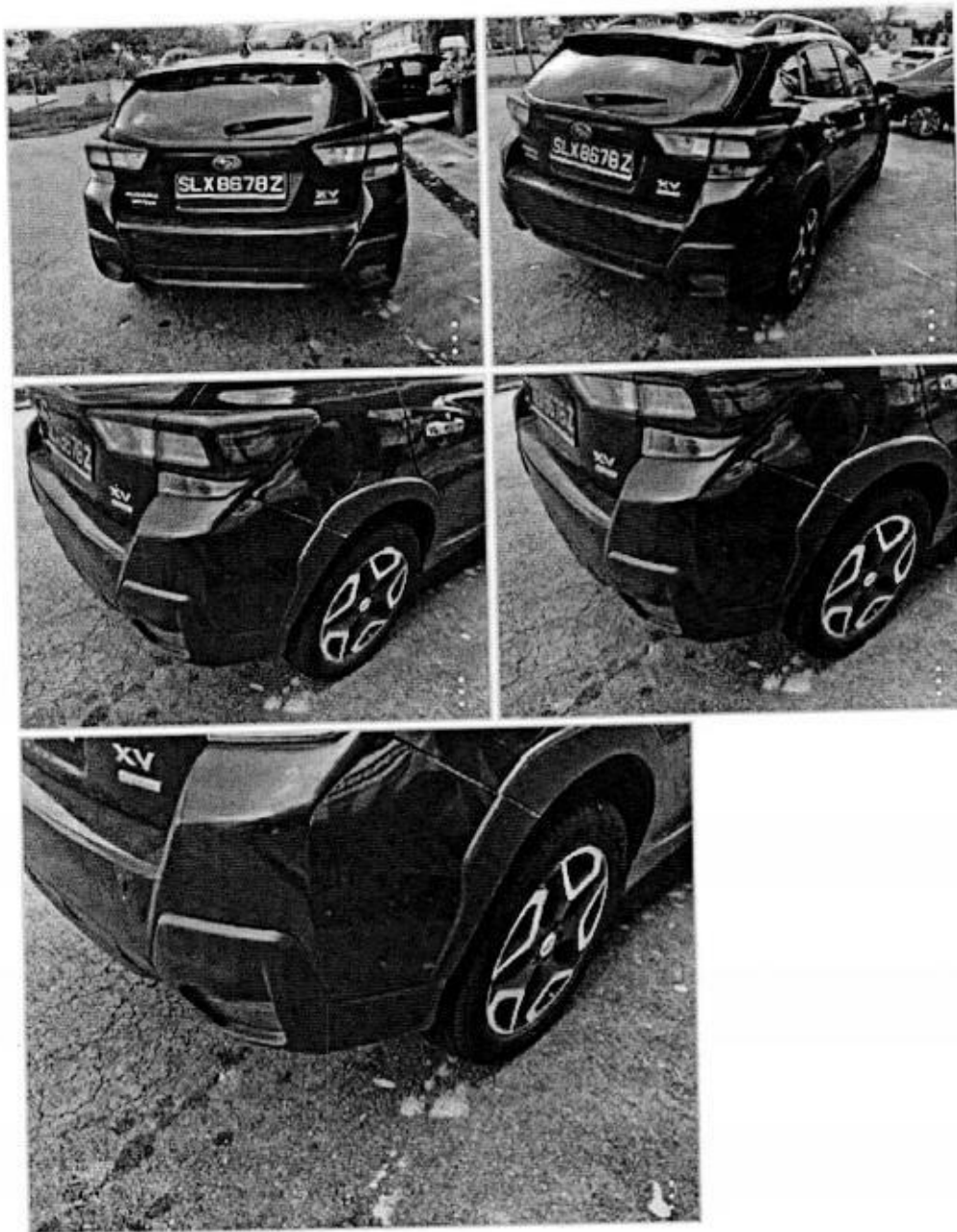
---

**From:** Car workz <carworkzws@gmail.com>  
**Sent:** Monday, February 17, 2020 4:01 PM  
**To:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Cc:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; admin-d@lkkauto.com; assignments@lkkauto.com; SUR <sur@lkkauto.com>  
**Subject:** Re: CMTD1905966/GPL - LKK/ SLC4223P & SLX8678Z - Date of Accident: 20.12.2019

Dear Pau Loong,

As spoken, my client's damage is the right portion of the car. Can you ask your insured to send the photo of the right hand of my clients vehicle?

Attached my clients photos which was submitted during the GIA and also taken at my side.



Sent from my iPhone

On 17 Feb 2020, at 15:10, Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)> wrote:

Dear Sir / Madam,

With reference to the enclosed email and footage, please be informed that we have spoken to our insured and he is adamant that there is no damage towards your client's vehicle as screenshot below.

Please be informed that our insured's rights are expressly reserved in this matter.

By copy to M/s LKK AUTO,

Please note the above and enclosed footage of accident, email transmissions for this case, thank you.

<image004.jpg>

Best Regards

**Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555 | F: 6221 3147

<image005.png>

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

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---

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Monday, 17 February, 2020 1:19 PM

**To:** Car workz <[carworkzws@gmail.com](mailto:carworkzws@gmail.com)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>;

'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Ye, Yong Kang Melvin

<[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** CMTD1905966/GPL - LKK/ SLC4223P & SLX8678Z - Date of Accident: 20.12.2019

Without Prejudice

Our Reference: CMTD1905966/GPL

Your Reference: SLX8678Z

Hi Soon Ng/ Anna Chua,

We refer to your email reply of today.

We will appoint LKK Auto to conduct the survey.

Hi LKK AUTO,

Please make the arrangement to survey for **SLX8678Z** on a without prejudice and any admission of liability basis.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ [PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg).

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

<image005.png>

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Car workz <[carworkzws@gmail.com](mailto:carworkzws@gmail.com)>

**Sent:** Monday, February 17, 2020 12:36 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** Re: CMTD1905966/GPL - PRI/ SLC4223P & SLX8678Z - Date of Accident: 20.12.2019

Dear Grace,

We choose LKK for this assignment. Please call before survey cos vehicle is with owner.

Thank you

Sent from my iPhone

On 17 Feb 2020, at 12:16, Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Hi,

Nope.

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

<image001.png>

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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or

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<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

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**From:** Car workz <[carworkzws@gmail.com](mailto:carworkzws@gmail.com)>

**Sent:** Monday, February 17, 2020 12:01 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

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**Subject:** Re: CMTD1905966/GPL - PRI/ SLC4223P & SLX8678Z - Date of Accident: 20.12.2019

Dear Grace,