

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Thursday, 18 June 2020 5:09 PM  
**To:** Reports (LKKAuto)  
**Subject:** FW: SHC8431B (AXA) doa 6.2.20  
**Attachments:** AUDIT CHECK SHC 8431C.pdf; SHC8431C INDEPENDENT REPORT.pdf; AFTER REPAIR PHOTO SHC 8431C.pdf; SURVEY PHOTO SHC 8431C.pdf

SHC8431B - SUBMIT REPORT INDEPENDENT

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Roger How Keen Meng [<mailto:rogerhow@cdge.com.sg>]

**Sent:** Friday, 12 June, 2020 11:21 AM

**To:** Lim Kwok Eng <[limke@cdge.com.sg](mailto:limke@cdge.com.sg)>; CDGE Claims <[cdgeclaims@cdge.com.sg](mailto:cdgeclaims@cdge.com.sg)>; Parasuram (LKK Auto) <[Parasuram@lkkauto.com](mailto:Parasuram@lkkauto.com)>

**Cc:** Tan Pei Wei <[tanpw@cdge.com.sg](mailto:tanpw@cdge.com.sg)>; Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>; William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>; Sabrina Tan Quee Ping <[SabrinaTan@cdge.com.sg](mailto:SabrinaTan@cdge.com.sg)>; Ng Nyuk Phin <[ngnp@cdge.com.sg](mailto:ngnp@cdge.com.sg)>; Juman Bin Masudin <[jumanibm@cdge.com.sg](mailto:jumanibm@cdge.com.sg)>

**Subject:** Re: SHC8431B (AXA) doa 6.2.20

Dear Kwok Eng,

Please followup with Mr. Paramsuram and get the matter done ASAP.

Regards

Roger How

Accident Repair Loyang | ComfortDelGro Engineering Pte Ltd

Off: 62148406 / Fax:65468161



Think Before Printing

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**From:** Lim Kwok Eng <[limke@cdge.com.sg](mailto:limke@cdge.com.sg)>

**Sent:** Friday, 12 June 2020 11:15 AM

**To:** Roger How Keen Meng <[rogerhow@cdge.com.sg](mailto:rogerhow@cdge.com.sg)>; CDGE Claims <[cdgeclaims@cdge.com.sg](mailto:cdgeclaims@cdge.com.sg)>; Parasuram (LKK Auto) <[Parasuram@lkkauto.com](mailto:Parasuram@lkkauto.com)>

**Cc:** Tan Pei Wei <[tanpw@cdge.com.sg](mailto:tanpw@cdge.com.sg)>; Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>; William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>; Sabrina Tan Quee Ping <[SabrinaTan@cdge.com.sg](mailto:SabrinaTan@cdge.com.sg)>; Ng Nyuk Phin

<[ngnp@cdge.com.sg](mailto:ngnp@cdge.com.sg)>; Juman Bin Masudin <[jumanibm@cdge.com.sg](mailto:jumanibm@cdge.com.sg)>

**Subject:** Re: SHC8431B (AXA) doa 6.2.20

Dear Roger,

Just spoken with Ram, we will buy the report.

Best Regards

Lim Kwok Eng

Taxi Accident Repairs / ComfortDelgro Engineering Pte Ltd

Tel. 6214-8355 / 6214-8156



Think Before Printing

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**From:** Roger How Keen Meng <[rogerhow@cdge.com.sg](mailto:rogerhow@cdge.com.sg)>

**Sent:** Friday, 12 June 2020 10:49 AM

**To:** CDGE Claims <[cdgeclaims@cdge.com.sg](mailto:cdgeclaims@cdge.com.sg)>; Parasuram (LKK Auto) <[Parasuram@lkkauto.com](mailto:Parasuram@lkkauto.com)>

**Cc:** Lim Kwok Eng <[limke@cdge.com.sg](mailto:limke@cdge.com.sg)>; Tan Pei Wei <[tanpw@cdge.com.sg](mailto:tanpw@cdge.com.sg)>; Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>; William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>; Sabrina Tan Quee Ping <[SabrinaTan@cdge.com.sg](mailto:SabrinaTan@cdge.com.sg)>

**Subject:** Re: SHC8431B (AXA) doa 6.2.20

Dear Kwok Eng,

Please liaise with Mr. Parasuam for the report- urgent!

Regards

Roger How

Accident Repair Loyang | ComfortDelGro Engineering Pte Ltd

Off: 62148406 / Fax:65468161



Think Before Printing

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**From:** CDGE Claims <[cdgeclaims@cdge.com.sg](mailto:cdgeclaims@cdge.com.sg)>

**Sent:** Friday, 12 June 2020 10:28 AM

**To:** Roger How Keen Meng <[rogerhow@cdge.com.sg](mailto:rogerhow@cdge.com.sg)>

**Cc:** Lim Kwok Eng <[limke@cdge.com.sg](mailto:limke@cdge.com.sg)>; Tan Pei Wei <[tanpw@cdge.com.sg](mailto:tanpw@cdge.com.sg)>; Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>; William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>; Sabrina Tan Quee Ping <[SabrinaTan@cdge.com.sg](mailto:SabrinaTan@cdge.com.sg)>

**Subject:** Fw: SHC8431B (AXA) doa 6.2.20

Dear Roger

LKK informed they were wrong assigned by CDGE. Since we are claiming Axa instead of Tokio Marine, kindly obtain the survey report so that we can supersede our LOD to include suvery fee.

Thank you.

Best Regards  
Catherine Koh  
Claims Dept | ComfortDelgro Engineering Pte Ltd



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**From:** Parasuram (LKK Auto) <[Parasuram@lkkauto.com](mailto:Parasuram@lkkauto.com)>  
**Sent:** Friday, 12 June 2020 9:42 AM  
**To:** CDGE Claims <[cdgeclaims@cdge.com.sg](mailto:cdgeclaims@cdge.com.sg)>  
**Subject:** RE: SHC8431B (AXA)

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**WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Accident date : 06/02/2020

Best Regards,  
**Parasuram** | Assistant Automotive Assessor  
**LKK Auto Consultants**  
Phone: 6741 3061 | Email: [Parasuram@lkkauto.com](mailto:Parasuram@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CDGE Claims [<mailto:cdgeclaims@cdge.com.sg>]  
**Sent:** Friday, 12 June, 2020 9:16 AM  
**To:** Parasuram (LKK Auto) <[Parasuram@lkkauto.com](mailto:Parasuram@lkkauto.com)>  
**Cc:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Subject:** Re: SHC8431B (AXA)

Dear Sir

You have not advise the date of accident.

Best Regards

Catherine Koh  
Claims Dept | ComfortDelgro Engineering Pte Ltd



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**From:** Parasuram (LKK Auto) <[Parasuram@lkkauto.com](mailto:Parasuram@lkkauto.com)>  
**Sent:** Friday, 12 June 2020 9:09 AM  
**To:** CDGE Claims <[cdgeclaims@cdge.com.sg](mailto:cdgeclaims@cdge.com.sg)>  
**Cc:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Subject:** RE: SHC8431B (AXA)

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**WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Good morning officer in charge,

I was wrongly assign by cdge informing the insured is tokio marine. After finding out the correct insured is AXA, I have been advised by my office to inform cdge if you need our report or you will inform AXA to take over the case. If you don't need our report, we will go ahead and close our references of this case.

Please advice.

Thanks

Best Regards,  
**Parasuram** | Assistant Automotive Assessor  
**LKK Auto Consultants**

Phone: 6741 3061 | Email: [Parasuram@lkkauto.com](mailto:Parasuram@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CDGE Claims [<mailto:cdgeclaims@cdge.com.sg>]  
**Sent:** Friday, 12 June, 2020 8:50 AM  
**To:** Parasuram (LKK Auto) <[Parasuram@lkkauto.com](mailto:Parasuram@lkkauto.com)>  
**Cc:** Roger How Keen Meng <[rogerhow@cdge.com.sg](mailto:rogerhow@cdge.com.sg)>; Tan Pei Wei <[tanpw@cdge.com.sg](mailto:tanpw@cdge.com.sg)>; Lim Kwok Eng <[limke@cdge.com.sg](mailto:limke@cdge.com.sg)>; William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>; Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>  
**Subject:** Re: SHC8431B (AXA)

Dear Sir

Please advise accident date and why we need to purchase your survey report?

Best Regards  
Catherine Koh  
Claims Dept | ComfortDelgro Engineering Pte Ltd



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**From:** Lim Kwok Eng <[limke@cdge.com.sg](mailto:limke@cdge.com.sg)>  
**Sent:** Thursday, 11 June 2020 5:15 PM  
**To:** CDGE Claims <[cdgeclaims@cdge.com.sg](mailto:cdgeclaims@cdge.com.sg)>  
**Cc:** Roger How Keen Meng <[rogerhow@cdge.com.sg](mailto:rogerhow@cdge.com.sg)>; Tan Pei Wei <[tanpw@cdge.com.sg](mailto:tanpw@cdge.com.sg)>; Parasuram (LKK Auto) <[Parasuram@lkkauto.com](mailto:Parasuram@lkkauto.com)>  
**Subject:** Fw: SHC8431B (AXA)

To Officer In Charge

Pls assist surveyor requirement,

Refer below email.

Best Regards  
Lim Kwok Eng  
Taxi Accident Repairs / ComfortDelgro Engineering Pte Ltd  
Tel. 6214-8355 / 6214-8156



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**From:** Parasuram (LKK Auto) <[Parasuram@lkkauto.com](mailto:Parasuram@lkkauto.com)>  
**Sent:** Wednesday, 10 June 2020 2:22 PM  
**To:** Lim Kwok Eng <[limke@cdge.com.sg](mailto:limke@cdge.com.sg)>  
**Subject:** SHC8431B (AXA)

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***WITHOUT PREJUDICE'***  
***SAVE AS TO COSTS***

Good afternoon Mr lim,

Please update asap if SHC8431B (axa) needs our report.  
Please get back to me by tomorrow.

Thanks

Best Regards,  
**Parasuram** | Assistant Automotive Assessor

**LKK Auto Consultants**

Phone: 6741 3061 | Email: [Parasuram@lkkauto.com](mailto:Parasuram@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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