



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 13/08/2020

THIRD PARTY DIRECT SETTLEMENT

| | | |
|------------------|----------------------|---------------------------------------|
| Vehicle No. | GBH 2412R (Insd Veh) | Your Ref. No. : DM20HO00376/SG |
| | SJV 1763R (TP Veh) | Our Ref. No. : CC6/EQI20002652/Uga3s2 |
| Date of Accident | 14/2/2020 | |

| | | |
|----------------------|----------------|--------------|
| Liability | 100% | |
| Final Repair Cost | : \$ 16,050.00 | (W/GST) |
| Loss of Use | : \$ 1,440.00 | 18 days |
| Rental (If any) | : \$ | days |
| Others: | : \$ 2.00 | |
| Towing Fee | : \$ 120.00 | |
| | 17,612.00 | |
| Final Settlement Sum | : \$ 17,600.00 | (GLOBAL SUM) |
| Remarks | : | |

Payment Instruction: Payee's Breakdown

| | | |
|----|----------------------|----------------|
| 1) | FASTECH AUTO PTE LTD | : \$ 17,600.00 |
| | | : \$ |
| | | |

NUR SHAQILAH
LKK Auto Consultants Pte Ltd

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 13.03.2020

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block MND Complex
Singapore 069110

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SJV 1763R / GBH 2412R ON 14.02.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SJV 1763R**, which was involved in the captioned accident with your insured vehicle no: **GBH 2412R**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

| | | |
|--|-----------|------------------|
| 1) Cost of Repair (inclusive of GST) | \$ | 16,050.00 |
| 2) Loss of Use (15 days + 3 Sunday X S\$100) | \$ | 1,800.00 |
| 3) Towing Fee | \$ | 120.00 |
| 4) GIA Search Fee | \$ | 2.00 |
| | <u>\$</u> | <u>17,972.00</u> |

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Towing Bill |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving Licence | h) Insurance Certificate |
| i) Vehicle Registration Log Card | j) Police Investigations |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 2 March 2020 4:59 PM
To: HELLO@AVOANDCO.COM
Subject: <STANDARD LETTER> OUR REF: CC6/EQI20002652/Uga3 *** ACCIDENT INVOLVING GBH 2412R & SJV 1763R ON 14/02/2020 AT MCE ***

Our Ref: CC6/EQI20002652/Uga3

02 MARCH 2020

AVO & CO PTE LTD
DRIVER: CHEW HUAN QIN CEDRIC

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 2412R & SJV 1763R ON 14/02/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SJV 1763R.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

“Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.”

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

DATE : 15.02.2020

TO : EQ Insurance Company Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SJV 1763R / GBH 2412R

ALONG MCE Towards KPE before Fort Road Exit

ON 14.02.2020

I/We, Tang Hong Chuan

of (NRIC No./ROC No.) S7178480J

of Blk 896B Woodlands Drive 50 #11-102 Singapore 731896

owner of vehicle no. SJV 1763R in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SJV 1763R at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal

proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,

etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and

all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

TANG HONG CHUAN

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block MND Complex
Singapore 069110

Attn : Motor Claim Department

Tax Invoice : 21726

Date : 13.03.2020
Vehicle No : SJV 1763R
Make/Model : TOYOTA WISH 2.0
Chassis/Eng# :
Accident Date : 14.02.2020
Claim No :
Reference : 0220 -21726
Policy No :

| | Amount |
|-------------------------------|--------------|
| To proceed on lump sum repair | S\$ 15000.00 |

E. & O. E.

| | |
|-------------------------|-----------------|
| Total : S\$ | 15000.00 |
| GST @ 7% : S\$ | 1050.00 |
| Amount Due : S\$ | 16050.00 |



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-027393

Date of Request: 15/02/2020

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
 1 Kaki Bukit Avenue 6 #01-48
 AutoBay@Kaki Bukit
 Singapore 417883

Dear Sir/Madam,

Enquiry Date 15/02/2020
 Enquiry By Tang Kok Wee, Allan
 Vehicle No. GBH2412R
 Accident Date 14/02/2020

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|--------------------------|-----------------------|------------------|
| GBH2412R | EQ Insurance Company Ltd | 23/03/2019-22/03/2020 | 6223 9433 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
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 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-027393
 Date of Request: 15/02/2020

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
 1 Kaki Bukit Avenue 6 #01-48
 AutoBay@Kaki Bukit
 Singapore 417883

Dear Sir/Madam,

Enquiry Date: 15/02/2020
 Enquiry By: Tang Kok Wee, Allan
 Vehicle No.: GBH2412R
 Accident Date: 14/02/2020

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque





Reg No: 52977287 J

CASH SALE/WORK ORDER

迅速拖車服務

SPEEDWAY RECOVERY SERVICE

Singapore Post Centre Post Office P.O. Box 201 Singapore 914007

Tel: 6841 0080

No: K 8618

Copy file on 15/02/20

Date: 14/02/2020

RECEIVED

Name/Company CASH (FACTORY)

Vehicle No. SVV 1763 R Model 7/WISH

From ECI / FORY ROAD

To AUTO SA / #01-46

Remarks (WAITING TIME 1 HR)

Time: : - : - :

- Jump Start
- Tyre Replacement
- Accident/Breakdown
- Multi/Basement
- With Load/Cargo Box
- King Dolly
- Transport Charge
- Low Body Kit
- Door Opening Service
- Crane Up/Winch Out
- Collect Doc/Key
- Repo Payment
- Trips

Amount \$ 120

NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

Tow Truck

24 HRS TOWING SERVICE
6841 0080

www.speedwayrecovery.com
Email: speedwaytowing@gmail.com

Received By

Cecilia Chong (LKK Auto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Wednesday, 5 August 2020 2:18 PM
To: Cecilia Chong (LKK Auto)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBH2412R (OI : EQI - DM20HO00376/SG) AND SJV1763R (TP : LKK REF - CC6/EQI20002652/Uga3) on 14/02/2020

Hi Cecilia

Sorry, please proceed as per your recommendation at \$17,972.00.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement - reachable

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted

Regards

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Wednesday, August 5, 2020 1:58 PM
To: Janice Goh <janice.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBH2412R (OI : EQI - DM20HO00376/SG) AND SJV1763R (TP : LKK REF - CC6/EQI20002652/Uga3) on 14/02/2020

Hi Janice,

Can I have the breakdown for \$17,413.00?

Many thanks

Cecilia Chong (LKK Auto)

From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Sent: Wednesday, 5 August 2020 3:55 PM
To: Cecilia Chong (LKK Auto)
Cc: Lina Pang; Jason
Subject: RE: MY REF : SJV 1763R (NTUC) DOA : 14.02.2020 YOUR REF : GBH 2412R (EQ) ***
LKK REF: CC6/EQI20002652/Uga3

Without Prejudice

Dear Cecilia,

We are pleased to accept your global sum of \$17,600 (all-in) for my client' s vehicle property claim.

Thank You

Best Regards,

Shiyong

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Wednesday, August 5, 2020 3:02 PM
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Jason <Jason@fastechauto.com.sg>
Cc: Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: RE: MY REF : SJV 1763R (NTUC) DOA : 14.02.2020 YOUR REF : GBH 2412R (EQ) *** LKK
REF: CC6/EQI20002652/Uga3

WITHOUT PREJUDICE

Dear Shi Ying,

We are pleased to offer G/S \$17,600.00 (all-in).

Kindly confirm acceptance.

Thanks

“Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of