

ASS. REC. BY:

REF: CS/C12 2000 2650/ KS f3

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Adeline Chng lei win of C12 Date/Time: 15.2.2020 19.20p.m

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLM 31556 Insured: GB4 1210 M

at Workshop m/s Hui yang motor Tel: 64515752

of 176 Din Ming Drive #104-02

Policy No: DMCVS/NV00005992002 Claim No: SMM 2017 20082502

Sum Insured: Excess:

Make of Veh: D.O.A. 13/2/2020
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D Endorsement:

Date/Time: 17/2/2020 11.45a.m Person Contacted: Bel Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLM 31556 X
	GB4 1210 M - X
9/3	Call B4600 email & confirm (\$4,096.44 Red - 47%)

ASS. REC. BY:

REF: 0121

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop n/vs _____

of _____

Insured: _____

Policy No. _____

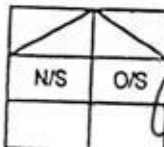
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 06 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time Action / Instruction

Veh No:

PUN 3155G

Yr Regn:

03, 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or

Make:

Toy Wish

c.c

1797

Colour

M. Gray

A/C: Insured / Std / NI / NA

Sp. Reading

69409

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

EGE 20 . 6036136

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / SRM / STD / SRM or

Tyre Size:

F:

215/45ZR17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

6

mm

L/Bal.

5

mm

L/Bal.

6

mm

D.O.A.

13/12/20

D.O.I.

2/3/2020

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

O/S Rear body

The UIC / Chassis frame / Body Structure affected due to collision.

RECEIVED 09 MAR 2020

Date/Time, File Pass to?

09/03/20

1) Typ: 4
Date/Time, File Return to?

2) _____

☐ : Prell. Report☒ : Final ReportDays Of Repair: 6Resurvey No. of Trip: 2

Survey Fee:

Transportation:

S + RS. \$

Fees

Others

TOTAL

220

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$) 4600/- 45

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Feb 2020		15 Feb 2020 19:20 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	THIRUTANGO, Co. Reg. No.: 53355874C		
Vehicle Reg. No.:	SLM3155G	Date of Loss:	13/02/2020 23:00 - :59
Claim Type:	TP / SNM20D200825C02	Policy/Cover Note No.:	DMCVSNW00005992002
Vehicle Reg. No. (Insured):	GBH1210M	Policy No. (Claimant):	5088182759-02
		Excess:	S\$0.00
Repairer:	Hui Yang Motor Pte Ltd (HQ) 176 Sin Ming Drive #04-02, Sin Ming AutoCare, 575721 Sin Ming - Tel: 64515752		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Adeline Chng Pei Wen]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 25/02/2020]		
Adj Asg. Remarks:	survey revert		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

P: Bel
T: 11450-171122
V: 04/1
E: ✓

Summer Lee (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Saturday, 15 February, 2020 7:02 PM
To: 'assignments'
Cc: hui_yang_motor@hotmail.com; Claims Dept of CTI
Subject: FW: OUR REF: SNM20D200825/GBH1210M/ADELINE - FW: Survey of SLM3155G / DOA: 13/02/2020

Importance: High

Without Prejudice

Dear LKK

Please refer to below email and liaise with third party workshop.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Hui Yang Motor [mailto:hui_yang_motor@hotmail.com]
Sent: Saturday, 15 February 2020 9:57 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM20D200825/GBH1210M/ADELINE - FW: Survey of SLM3155G / DOA: 13/02/2020
Importance: High

Hi Adeline,

Our choice of surveyor is Kenneth Kong.

Thank you & Regards,
Sandra

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, February 14, 2020 6:13 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; hui_yang_motor@hotmail.com

<hui_yang_motor@hotmail.com>

Subject: RE: OUR REF: SNM20D200825/GBH1210M/ADELINE - FW: Survey of SLM3155G / DOA: 13/02/2020

Without Prejudice

Dear Sirs

We refer to the above matter.

Attached PRS letter for your next action.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Claims Dept of CTI

Sent: Friday, 14 February 2020 5:00 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; hui_yang_motor@hotmail.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200825/GBH1210M/ADELINE - FW: Survey of SLM3155G / DOA: 13/02/2020

Importance: High

Dear Adeline,

Please conduct PRS for SLM3155G.

Note : officer in charge – Adeline 63896155.

*** Kindly quote our reference number when replying.

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hui Yang Motor <hui_yang_motor@hotmail.com>
Sent: Friday, February 14, 2020 2:10 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Survey of SLM3155G / DOA: 13/02/2020
Importance: High

Hi,

Please refer to attached Estimate and kindly advise us on when can we arrange our client vehicle to be surveyed.

We will pass the surveyor a copy of the GIA Report during survey.

Date of Accident: 13/02/2020

Our Driver: SLM3155G

Your insured: GBH1210M

Kindly acknowledge the receipt of this email.

Thank you & Regards,
Bel
Tel: 64515752

輝陽汽車有限公司 HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721
Tel: 64515752 (2 Lines) . Fax: 64514658
GST Reg No. 201629438M

13/02/2020

Owner: THIRUTANGO

ESTIMATE TO REPAIR TOYOTA WISH 1.8A - SLM3155G

1pc	rear RH door	1150-50
2pcs	rear RH door hinge	@\$158.00
2pcs	rear RH door firm sticker	@\$121.50
1pc	rear RH door inner rubber	
1pc	rear RH door inner lock	
1pc	rear RH door glass motor & gear	
1pc	rear RH fender	1148-10
1pc	rear RH fender glass moulding	
1pc	rear RH absorber	
1pc	rear RH wheel bearing	
1pc	RH side skirt	

B1	\$	1,150.50	✓
R	\$	316.00	X
R	\$	243.00	✓
CU	\$	295.00	✓
R	\$	381.50	X
M/1/1m	\$	485.25	✓
B1	\$	1,250.25	✓
R	\$	181.50	✓
R	\$	285.25	X
B1	\$	381.50	✓
M/3/1m	\$	685.50	✓

less 25%

\$ 5,655.25
\$ 1,413.81
\$ 4,241.44

1pc	rear RH sport rim
1pc	rear RH tyre

1175N	Rd	s.nett	\$	680.00	4505N
	CU	s.nett	\$	195.00	6085N

remove & refit RH door glass
remove & refit rear RH fender glass
remove & refit rear RH undercarriage alignment
wiring
tuffkote
spray painting
labour charges
Total

\$	80.00	601
\$	120.00	601
\$	280.00	601
\$	60.00	✓
\$	160.00	201
\$	280.00	601
\$	1,400.00	6601
\$	1,200.00	8001
\$	8,696.44	



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary work(s) must be resurveyed and is subject to final approval from Insurance Company.

Acknowledged by Repairer
Signature:
Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI20002650/KSF3N2
Date: 11/03/2020

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMCVSNW00005992002
Claimant Vehicle No: SLM3155G Insured Vehicle No: GBH1210M
Date of Loss: 13/02/2020 Nature of Claim: TP Claim No: SNM20D200825C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLM3155G
Make & Model: TOYOTA WISH, 1.8 X CVT (A) Engine No: 2ZR1856911
Reg. Date: 27/03/2017 (Man. Year: 2016) Chassis No: ZGE206036136
Colour: Metallic Grey Odometer: 69409 km
Engine Capacity: 1797 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 215/45ZR17 Rear Tyre Size: 215/45ZR17
Front Left Side: Michelin 5 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 5 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,116.44	3,994.76	1,121.68	21.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,580.00	1,780.00	1,800.00	50.28
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,696.44	5,774.76	2,921.68	33.60
Approved Total (Overridden) (S\$)		4,600.00		
(S\$)	8,696.44	4,600.00	4,096.44	47.10
+ GST 7.00/7.00% (S\$)	608.75	322.00	286.75	47.10
Nett Amount (S\$)	9,305.19	4,922.00	4,383.19	47.10

INSPECTION

Date of Assignment: 15/02/2020
Date Inspected: 02/03/2020 Inspected At: Hui Yang Motor Pte Ltd (HQ)
176 Sin Ming Drive #04-02, Sin Ming AutoCare
Singapore 575721
Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 11 Mar 2020)

Parts: M1-MPV TOYOTA WISH 1.8 X CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLM3155G)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR RH DOOR	Bent	1,150.50 FL	*1,150.50 FL
2	2		*REAR RH DOOR HINGE	Repair	316.00 FL	*- FL
3	2		*REAR RH DOOR FIRM STICKER	Necessary	243.00 FL	*243.00 FL
4	1		*REAR RH DOOR INNER RUBBER	Cut	295.00 FL	*295.00 FL
5	1		*REAR RH DOOR INNER LOCK	Repair	381.50 FL	*- FL
6	1		*REAR RH DOOR GLASS MOTOR & GEAR	Distorted/Jammed	485.25 FL	*485.25 FL
7	1		*REAR RH FENDER	Bent	1,250.25 FL	*1,148.10 FL
8	1		*REAR RH FENDER GLASS MOULDING	Necessary	181.50 FL	*181.50 FL
9	1		*REAR RH ABSORBER	Serviceable	285.25 FL	*- FL
10	1		*REAR RH WHEEL BEARING	Bent	381.50 FL	*381.50 FL
11	1		*RH SIDE SKIRT	Mtg Cracked	685.50 FL	*685.50 FL
12	1		*REAR RH SPORT RIM	Dented	680.00 FS	*450.00 FS
13	1		*REAR RH TYRE (60%)	Cut	195.00 FS	*117.00 FS
					Sub Total (\$\$)	6,530.25 5,137.35
					- List Item Discount on L Items 25.00/25.00% (\$\$)	1,413.81 1,142.59
					Total Parts (\$\$)	5,116.44 3,994.76

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE & REFIT RH DOOR GLASS	New	80.00	60.00
2	REMOVE & REFIT REAR RH FENDER GLASS	New	120.00	60.00
3	REMOVE & REFIT REAR RH UNDERCARRIAGE	New	280.00	60.00
4	ALIGNMENT	New	60.00	60.00
5	WIRING	New	160.00	20.00
6	TUFFKOTE	New	280.00	60.00
7	SPRAY PAINTING	New	1,400.00	660.00
8	LABOUR CHARGES	New	1,200.00	800.00
Gross Labour Cost (\$\$)			3,580.00	1,780.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >