

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 14 December 2020 9:43 am  
**To:** AIM PTE LTD  
**Cc:** SUR  
**Subject:** RE: FW: SGD 333K OD (MSIG) DOA - 07/02/2020

Dear Jacyne,

Confirmed final fig \$ 79,563.20 @ 12 days of repairs.

Final invoice and all supporting documents sent over to MSIG Insurance (Singapore) Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** AIM PTE LTD <automim.claim@gmail.com>  
**Sent:** Friday, 11 September 2020 9:49 am  
**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Subject:** Re: FW: SGD 333K OD (MSIG) DOA - 07/02/2020

Hi Shirley,

Please find attached bills.

Thank you

Regards,  
Jacyne



**Automobile Integrated Management Pte Ltd (aim)**

Office: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371

On Thu, Sep 10, 2020 at 5:56 PM Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)> wrote:

Dear Jacyne,

Any update?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AIM PTE LTD <[automim.claim@gmail.com](mailto:automim.claim@gmail.com)>  
**Sent:** Friday, 4 September 2020 1:17 pm  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Subject:** Re: FW: SGD 333K OD (MSIG) DOA - 07/02/2020

Dear Shirley

As spoken, please ignore these bills and we will resubmit.

Thank you

Sheryl



**Automobile Integrated Management Pte Ltd (aim)**

Office: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898



-  
Any update on this claim?

-  
Thank you.

-  
Regards,

Jacyne



**Automobile Integrated Management Pte Ltd (aim)**

Office: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371

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On Fri, Aug 14, 2020 at 12:13 PM AIM PTE LTD <[automim.claim@gmail.com](mailto:automim.claim@gmail.com)> wrote:

Hi Shirley,

-  
Please find attached bills and alignment results.

-  
Thank you.

-  
Regards,

Jacyne



**Automobile Integrated Management Pte Ltd (aim)**

Office: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371

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On Wed, Jul 29, 2020 at 12:47 PM AIM PTE LTD <[automim.claim@gmail.com](mailto:automim.claim@gmail.com)> wrote:

Hi Shirley,

-  
Kindly advise the settlement for this case once it's finalized.

-  
Thank you.

-  
Regards,

Jacyne



**Automobile Integrated Management Pte Ltd (aim)**

Office: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371

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On Mon, Jul 27, 2020 at 1:08 PM Summer Lee (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)> wrote:

Dear Jacyne,

-  
Noted with thanks.

-  
Best Regards,

**Summer Lee | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** AIM PTE LTD <[automim.claim@gmail.com](mailto:automim.claim@gmail.com)>

**Sent:** Monday, 27 July, 2020 12:18 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Subject:** Re: SGD 333K OD (MSIG) DOA - 07/02/2020

-  
Hi Summer,

-  
Vehicle SGD333K is done repairing, can please arrange surveyor come to take photos? If yes, please advise the time he will go down.

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Thank you.

-  
Regards,

Jacyne



**Automobile Integrated Management Pte Ltd (aim)**

Office: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371

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On Thu, Jul 16, 2020 at 5:36 PM Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)> wrote:

Dear Jacyne/Kelvin,

Supplementary 2 approved by MSIG.

-  
Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Monday, 13 July 2020 1:06 pm  
**To:** 'AIM PTE LTD' <[automim.claim@gmail.com](mailto:automim.claim@gmail.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SGD 333K OD (MSIG) DOA - 07/02/2020

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Dear Jacyne,

As spoken will take after photo on 14-7-2020 after 9.00a.m.

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Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AIM PTE LTD <[automim.claim@gmail.com](mailto:automim.claim@gmail.com)>  
**Sent:** Monday, 13 July, 2020 12:20 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Re: SGD 333K OD (MSIG) DOA - 07/02/2020

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Hi,

-

Any update on arrangement? Please advise.

-  
Thank you.

-  
Regards,

Jacyne

**Automobile Integrated Management Pte Ltd (aim)**

Office: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371

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On Mon, Jul 13, 2020 at 9:19 AM Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)> wrote:

Dear Jacyne,

-  
Thanks for the email.

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Hi Assignment Team,

-  
Kindly assist .

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Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

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**From:** AIM PTE LTD <[automim.claim@gmail.com](mailto:automim.claim@gmail.com)>  
**Sent:** Monday, 13 July 2020 9:13 am  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Subject:** Re: SGD 333K OD (MSIG) DOA - 07/02/2020

-  
Hi Shirley,

-  
Please arrange surveyor Hok Ann to come to our workshop to take photos before painting photos for this vehicle. Is it possible he can come today?

-  
Thank you.

-  
Regards,

Jacyne

-  
**Automobile Integrated Management Pte Ltd (aim)**

Office: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371

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On Thu, May 21, 2020 at 2:18 PM Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)> wrote:

Dear Jacyne/Kelvin,

If vehicle has been repair, please finalize with us.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Sent:** Thursday, 19 March 2020 4:09 pm

**To:** AIM PTE LTD <[automim.claim@gmail.com](mailto:automim.claim@gmail.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: SGD 333K OD (MSIG) DOA - 07/02/2020

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Dear Jacyne/Kelvin,

Supplementary approved by MSIG. Check item need to verify and re-seek mandate approval from MSIG.

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Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AIM PTE LTD <[automim.claim@gmail.com](mailto:automim.claim@gmail.com)>  
**Sent:** Wednesday, 19 February 2020 1:21 pm  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Re: SGD 333K OD (MSIG)

-  
Hi Shirley,

-  
Noted with thanks.

-  
Regards,

Jacyne

**Automobile Integrated Management Pte Ltd (aim)**

Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371

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On Wed, Feb 19, 2020 at 1:20 PM Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)> wrote:

Dear Jacyne/Kelvin,

-  
As instructed by our client, please proceed to repair the insured vehicle **SGD 333K (Excess \$ 3,000/-)**.

-  
If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

-  
All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

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**Kindly provide us the supplier invoice to clarify the parts prices.**

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Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

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