

ASS. REC. BY:

REF: CS/MSG 20002613/EGf3<sup>32</sup>

Special Instruction:

Surveyor: STEVEASSIGNMENT (Office)From (Person): Crystal Leeof MSGDate/Time: 14.2.2020 4.56pm

Estimated Cost: \_\_\_\_\_

Bill to: \_\_\_\_\_

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SHB 40829

Insured:

GBD 4301K

at Workshop m/s

Bifrost

Tel:

9641 287of BIK 9 Sector C #01-42 8n mng

Policy No:

1801147030

Claim No:

738831

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

Make of Veh:

D.O.A. 10.2.2020

(Client's Record)

CA / REV / REP. / REV 24 HRS

12p"

H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 14.2.2020 5.00p.m

Person Contacted:

Ms LimVehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SHB 40829 - MBA / CTJ1601074317 D.O.R - 14/06/2019</u>
	<u>GBD 4301K - CS/MSG 19006111/USD 302 D.O.R - 04/04/2019</u>
<u>18/7/20 @ 10.08am</u>	<u>revised to Crystal Lee by email.</u>

ASS. REC. BY:

Steve

REF: ms16

## ASSIGNMENT

From:

Date:

17/1/2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SHB 40826

at Workshop m/s

Bifrost

of 1st 9 sector C #01-42 in ming

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

np

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SHB 49826

Yr Regn:

3/9/15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Hyundai 140

c.c.

1685

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

543293

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

KMHL0414 MGA 97780

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60R16

R:

7

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Nestlake

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

10/2/20

D.O.I.

17/2/20

Survey held at

Bifrost Amb

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt LH

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Steve,

pls check parts prices.

27/2/20

Final \$7450, 6 days. (Ah Meng) cred to 11436.48, 61%.

RECEIVED 27 FEB 2020

Date/Time, File Pass to?

☐

: Preli. Report

1) 27/2/20

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

6

Resurvey No. of Trip:

2

Survey Fee:

200

Transportation:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

S + RS \$

Photos

Others

TOTAL

Report Format :

MER-TP

Lump Sum / L.B. (\$

7450

## Summer Lee (LKK Auto)

---

**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Friday, 14 February, 2020 4:56 PM  
**To:** Admin-D (LKKAuto); assignments  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** SHB 4082G - GIA Report.pdf

**PRS for our client's vehicle SHB 4082 G and your insured's vehicle GBD4301K (MSIG) on 10.01.2020.**

**.Manual Assigned**

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,

**Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Helene Phua <helene\_phua@sg.msig-asia.com>  
**Sent:** Friday, 14 February 2020 3:30 PM  
**To:** Crystal Lee <crystal\_lee@sg.msig-asia.com>; Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Subject:** FW: Re : PRS for our client's vehicle SHB 4082 G and your insured's vehicle GBD4301K (MSIG) on 10.01.2020.

*Have a great week ahead!*

**Helene Phua**

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](https://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Helene Phua  
**Sent:** Friday, 14 February 2020 3:30 PM  
**To:** 'Claims Dept' <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>  
**Cc:** Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>  
**Subject:** RE: Re : PRS for our client's vehicle SHB 4082 G and your insured's vehicle GBD4301K (MSIG) on 10.01.2020.

Hi,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

*Have a great week ahead!*

**Helene Phua**  
Admin Assistant, Claims Services  
D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](https://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Claims Dept <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>  
**Sent:** Friday, 14 February 2020 10:19 AM  
**To:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>  
**Cc:** Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>; Regina <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)>; [claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com); Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>; Assessment <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>  
**Subject:** Re: Re : PRS for our client's vehicle SHB 4082 G and your insured's vehicle GBD4301K (MSIG) on 10.01.2020.

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

WITHOUT PREJUDICE

Hi,

We selected LKK.

Pls pass the assignment to them asap.

Thanks & Regards,  
Bifrost Auto Pte Ltd  
Accident Claims Dept

On Fri, 14 Feb 2020 at 10:12, Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)> wrote:

Hi,

We refer to your email dated 14/02/2020.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1. Xing Guo Qiang	6) Chow Bo Xiong
2. Kenneth Kong	7) Siew Meng Hui
3. Marcus Chua	8) Daniel Chan
4. Ng You Han	9) Victor Png
5. Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. **\*Fast lane settlement is not applicable for cases that liability is in dispute\***
- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msigg-asia.com](mailto:motorsurvey@sg.msigg-asia.com)

*Have a great week ahead!*

**Helene Phua**

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msigg-asia.com](mailto:helene_phua@sg.msigg-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msigg.com.sg](http://msigg.com.sg)



**From:** Claims Dept <[claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com)>  
**Sent:** Friday, 14 February 2020 9:24 AM  
**To:** Winnie Chua <[pingping\\_chua@sg.msiga-asia.com](mailto:pingping_chua@sg.msiga-asia.com)>; Helene Phua <[helene\\_phua@sg.msiga-asia.com](mailto:helene_phua@sg.msiga-asia.com)>  
**Cc:** Assessment <[claims@bifrostable.com](mailto:claims@bifrostable.com)>; Regina <[assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)>; Claims Dept <[claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com)>; [claims\\_ltr@bifrostable.com](mailto:claims_ltr@bifrostable.com)  
**Subject:** Re : PRS for our client's vehicle SHB 4082 G and your insured's vehicle GBD 4301 K on 10.01.2020.

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Pei Kok Chong, to notify you of the aforesaid accident involving our client's vehicle SHB 4082 G and your insured's vehicle GBD 4301 K on 10.01.2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against GBD 4301 K for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

**PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.**

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee

**Contact Email:** [claims\\_ltv@bifrotauto.com](mailto:claims_ltv@bifrotauto.com) / [claims\\_ltm@bifrotauto.com](mailto:claims_ltm@bifrotauto.com)

VEH IN (Date & Time) : 14.02.2020

PRS ARRANGEMENT (Date & Time) : AS SOON AS POSSIBLE

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.



Thank you.

You can protect our environment. Think before you print.

**CONFIDENTIALITY NOTICE**

This e-mail (including any attachments) may contain information that is privileged or confidential.

The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.

If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Ms Lim (96412187)

Thanks & Regards,

Bifrost Auto Pte Ltd

Accident Claims Dept

## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 18 February 2020 10:08 AM  
**To:** 'Crystal Lee'; assignments; SUR  
**Cc:** 'Ong Zi Hui'  
**Subject:** RE: Survey Request - Manual Assigned  
**Attachments:** CSMSG20002613Eqf3.pdf

Dear Crystal,

Enclosed herewith preliminary advice of SHB 4082G.

Kindly assist to create above claim in Merimen System.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, 14 February 2020 5:03 PM  
**To:** 'Crystal Lee' <[crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Ong Zi Hui' <[zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)>  
**Subject:** RE: Survey Request - Manual Assigned

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Crystal Lee <[crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)>  
**Sent:** Friday, 14 February, 2020 4:56 PM  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Ong Zi Hui <[zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)>  
**Subject:** Survey Request - Manual Assigned

**PRS for our client's vehicle SHB 4082 G and your insured's vehicle GBD4301K (MSIG) on 10.01.2020.**

**.Manual Assigned**

Dear LKK,



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: TBA

Date: 18<sup>th</sup> February 2020

Our Ref: CS/MSG20002613/Eqf3

The Motor Claims Department  
MSIG Insurance

Attn: Crystal

Dear Sirs/Mdm

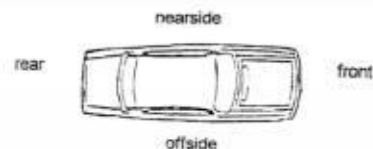
**PRELIMINARY ADVICE OF VEHICLE NO. SHB 4082G .**

We thank you for the instruction on 14/02/2020.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 17/02/2020 at the premises of M/s: BIFROST AUTO and have the following to report:-

Workshop Estimate Amount	: S\$ <u>18,886.48</u> .
Revised Estimate Amount	: S\$ <u>8,898.00</u> .
"Check" Items Amount	: S\$ <u>2,681.44</u> .
Market Value	: S\$ <u>-</u> .
LTA Reimbursement Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

Description of Damage:  
The vehicle sustained damages at the front n/s portion.



Comments/ Present Status:  
Damages consistent.  
Recommend days of repair: 6 days.  
We have not authorized repair.

Yours faithfully

Steve Chen  
Automotive Assessor

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	10/02/2020 13:53
Date Of Accident	10/02/2020 09:10
Exact Location Of Accident	LORNIE HIGHWAY
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB4082G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	1XXXXX821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

### Vehicle Particulars

Manufacturer	HYUNDAI
Model	I40
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

### Driver

Name of Driver	PEI KOK CHONG
NRIC No	SXXXX303D
Date Of Birth	21/05/1965
Occupation	OUTDOOR
Date Of Driving Pass	08/06/1993
Driving Experience	26 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91591898
Fax Number	
Contact Number	
Email Address	PEIKOKCHONG@GMAIL.COM

Address:	BLK 643 ANG MO KIO AVENUE 5 #04-3013
Postcode	560643
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : - GENDER: : FEMALE
Passenger 2	NAME: : - GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBD4301K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	M.MUTHUKUMEN
NRIC/Passport Number	
Contact Number	87408081
Address	

- Postcode

Insurance Company Name

Nature Of Damage

RH FRONT

No. Of Passenger (Including Driver)

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

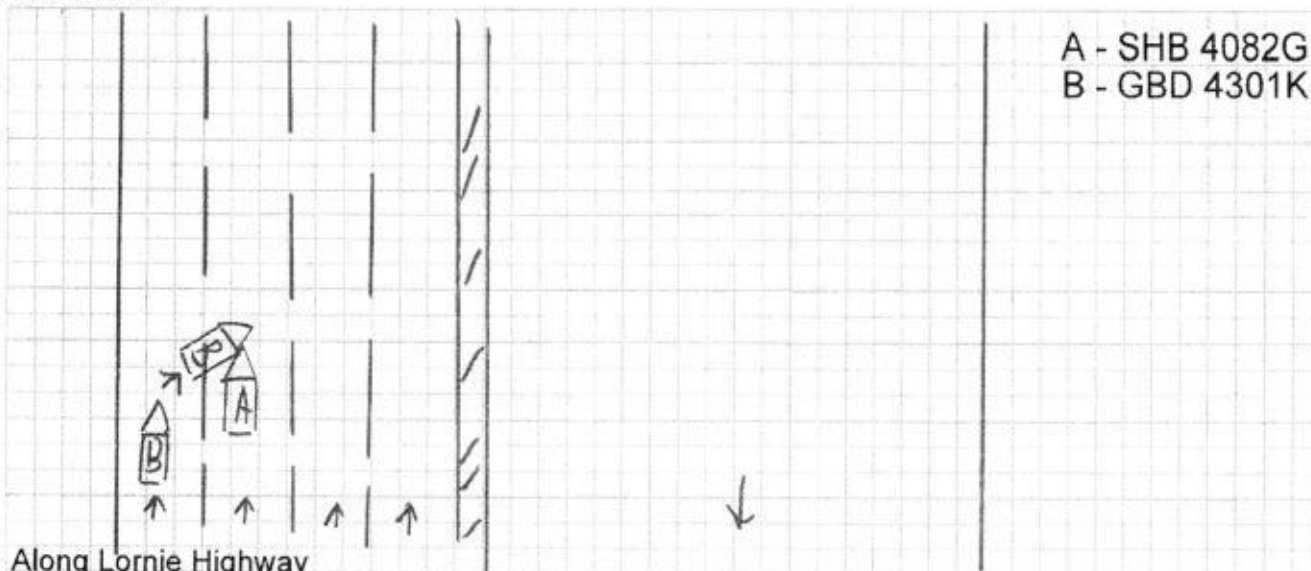
COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 10.02.2020  
@ 13:05 hrs

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# SKETCH PLAN



A - SHB 4082G  
B - GBD 4301K

Along Lornie Highway

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 10.02.2020 at about 09:10 hours I was travelling along Lornie Highway with One Female
One Child onboard .
While I was travelling straight , suddenly veh B ( GBD 4301K ) cut into my lane and collided
into my taxi A - Front Left Portion .
As it took place too fast I could not take evasive action to prevent .
No injury in this accident .
I have company video and photos at scene to support my claims .
Veh B ( GBD 4301K ) - Mr M.Muthukumen H/P : 8740 8081

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

10.02.2020  
@ 13:05 hrs

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	821R
Vehicle Details	
Vehicle No.:	SHB4082G
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Feb 2020
Vehicle Make:	HYUNDAI
Vehicle Model:	I40 1.7 CRDI F/L AT ABS AIRBAG 4DR
Primary Colour:	Blue
Manufacturing Year:	2015
Engine No.:	D4FDFU539655
Chassis No.:	KMHLB41UMGU077280
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$20,480.00
Original Registration Date:	03 Sep 2015
First Registration Date:	03 Sep 2015
Transfer Count:	0
Actual ARF Paid:	\$20,672.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	02 Sep 2023
PARF Rebate Amount:	\$15,504.00
Intended COE Rebate Details	
COE Expiry Date:	02 Sep 2023
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$47,373.00
COE Rebate Amount:	\$20,981.00
<b>Total Rebate Amount:</b>	<b>\$36,485.00</b>
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 17 Feb 2020

OK

Phone Number:

Fax Number:

Customer:		Date: 14/2/2020 éú
Company:		VIN
License NO:	SHB4082G	Technician:
Odometer:		Order NO:

**VEHICLE ALIGNMENT REPORT**

HYUNDAI, i40 G 1.6 GDI, 11-11 (Customized)

Primary Angles			Initial	Specifications		Final
				Min.	Max.	
Front	Caster	Left	4°08'	4°12'	5°12'	4°09'
		Right	4°01'	4°12'	5°12'	4°01'
	Camber	Left	-0°48'	-1°00'	0°00'	-0°49'
		Right	-0°24'	-1°00'	0°00'	-0°23'
	Toe	Left	-0°13'	0°00'	0°12'	-0°56'
		Right	0°10'	0°00'	0°12'	0°09'
Total		-0°04'	0°00'	0°24'	-0°47'	
Rear	Camber	Left	-0°38'	-1°30'	-0°30'	-0°38'
		Right	-1°19'	-1°30'	-0°30'	-1°19'
	Toe	Left	0°17'	-0°03'	0°09'	0°17'
		Right	0°24'	-0°03'	0°09'	0°24'
		Total	0°41'	-0°06'	0°18'	0°41'
	Thrust Angle		0°03'	99°59'		0°03'
Secondary Angles			Initial	Specifications		Final
				Min.	Max.	
SAI	Left		10°04'	13°18'	14°18'	10°04'
	Right		5°40'	13°18'	14°18'	5°40'
Included Angle	Left		9°16'	99°59'	99°59'	9°15'
	Right		5°16'	99°59'	99°59'	5°16'
Toe Out On Turns	Left		----	99°59'	99°59'	----
	Right		----	99°59'	99°59'	----
Max Turn Inside	Left		----	99°59'	99°59'	----
	Right		----	99°59'	99°59'	----
Toe Curve Change	Left		----	0°00'	199°59'	----
	Right		----	0°00'	199°59'	----
Setback	Front		-0.13"	99.99"	99.99"	-0.13"
	Rear		-0.33"	99.99"	99.99"	-0.33"
Track Width Diff.			-0.04"			-0.04"
Wheel Base Diff.			0.20"			0.20"
Front Ride Height	Left		----	99.99"	99.99"	----
	Right		----	99.99"	99.99"	----
Rear Ride Height	Left		----	99.99"	99.99"	----
	Right		----	99.99"	99.99"	----
Frame Angle						----

# BIFROST AUTO PTE LTD

## REPAIR ESTIMATE

DATE: 11-Feb-20

INSURANCE: \_\_\_\_\_

MODEL: HYUNDAI I40

VEHICLE NO.: SHB4082G

DESCRIPTION	QTY	LIST PRICE	AMOUNT	
BONNET <i>R R / DD</i>	1	\$2,265.90	\$2,265.90	✓
BONNET RUBBER (LH) <i>X NAI</i>	1	\$15.70	\$15.70	X
BONNET HINGE (LH) <i>X NAI</i>	1	\$82.00	\$82.00	X
BONNET SEAL <i>X NAI</i>	1	\$31.90	\$31.90	X
BONNET INSULATOR CLIPS <i>X NAI</i>	1	\$7.00	\$7.00	X
FRONT BUMPER COVER <i>✓ CR4</i>	1	\$1,052.20	\$1,052.20	✓
FRONT BUMPER SPONGE <i>X NAI</i>	1	\$99.20	\$99.20	X
FRONT BUMPER REINFORCEMENT <i>X NAI</i>	1	\$438.40	\$438.40	X
FRONT BUMPER GRILLE (LH) <i>X NAI</i>	1	\$49.20	\$49.20	X
FRONT BUMPER BRACKET TOP (LH) <i>X NAI</i>	1	\$44.80	\$44.80	X
FRONT BUMPER BRACKET (LH) <i>X NAI</i>	1	\$49.20	\$49.20	X
FRONT BUMPER SIDE BRACKET <i>X NAI</i>	1	\$4.60	\$4.60	X
FRONT BUMPER RETAINER MOUNTING <i>X / SP</i>	1	\$8.00	\$8.00	✓
FRONT BUMPER GRILLE AIR DUCT <i>X NN</i>	1	\$26.20	\$26.20	X
HEADLAMP SUPPORT PANEL ASSY <i>✓ DR</i>	1	\$907.40	\$907.40	✓
HEADLAMP (LH) <i>✓ CR4</i>	1	\$2,776.00	\$2,776.00	1388/
HEADLAMP SUPPORT TOP COVER <i>✓ DR</i>	1	\$222.60	\$222.60	✓
FRONT FENDER (LH) <i>✓ DD</i>	1	\$566.30	\$566.30	✓
FRONT FENDER APRON PANEL (LH) <i>X R</i>	1	\$637.00	\$637.00	X
FRONT FENDER SHIELD (LH) <i>✓ TN</i>	1	\$174.90	\$174.90	✓
FRONT FENDER MUDFLAP (LH) <i>X NAI</i>	1	\$13.50	\$13.50	X
FRONT FENDER RETAINER <i>X NN</i>	1	\$3.00	\$3.00	X
FRONT WINDSCREEN MOULDING <i>X NN</i>	1	\$23.70	\$23.70	X
FRONT WINDSCREEN SEALANT <i>X NN</i>	1	\$40.00	\$40.00	X
FRONT WINDSCREEN PILLAR OUTER (LH) <i>X NN</i>	1	\$1,535.90	\$1,535.90	X
FRONT WHEEL RIM (LH) <i>✓ Distorted</i>	1	\$650.60	\$650.60	325/
FRONT WHEEL HUB CAP (LH) <i>✓ CR4</i>	1	\$214.20	\$214.20	✓
FRONT WHEEL BEARING <i>✓ nec</i>	1	\$301.80	\$301.80	✓
FRONT WHEEL HUB ASSY <i>✓ X Ate NN</i>	1	\$153.60	\$153.60	X
FRONT SHOCK ABSORBER ASSY (LH) <i>✓ Distorted</i>	1	\$217.60	\$217.60	✓
FRONT SHOCK ABSORBER MOUNTING (LH) <i>X NAI</i>	1	\$217.60	\$217.60	X
FRONT DRIVE SHAFT <i>X NAI</i>	1	\$2,061.60	\$2,061.60	X
RACK & PINION ASSY <i>X NAI</i>	1	\$1,820.00	\$1,820.00	X
STG TIE ROD <i>✓ X NAI</i>	1	\$135.00	\$135.00	X
STG TIE END <i>✓ X NAI</i>	1	\$125.20	\$125.20	X
STG BALL JOINT <i>X NAI</i>	1	\$73.10	\$73.10	X
STABILIZER BAR <i>X NAI</i>	1	\$252.30	\$252.30	X
STABILIZER BAR BUSH <i>X NN</i>	1	\$16.40	\$16.40	X
STABILIZER BAR LINK <i>✓ X NAI</i>	1	\$68.10	\$68.10	X
STABILIZER BRACKET <i>X NAI</i>	1	\$24.00	\$24.00	X
FRONT SUSPENSION LOWER ARM (LH) <i>✓ Distorted</i>	1	\$595.90	\$595.90	529.30/
KNUCKLE ARM (LH) <i>✓ Distorted</i>	1	\$1,104.00	\$1,104.00	545.60/

8718.80  
- 20%

6975.04

SUB TOTAL				\$19,105.60
LESS 20%				\$3,821.12
DISCOUNTED TOTAL				\$15,284.48
FRONT ERP STICKER	X <del>NA</del> NA	SN	1	\$26.00
FRONT TYRE (LH)	/ CM (50%)	SN	1	\$216.00
FRONT FENDER ADVERTISEMENT LOGO	/ NA	SN	1	\$100.00
SUB TOTAL				\$342.00
Labour Charge				
Panel Beating			1	\$1,200.00
Spray Painting Charge			1	\$1,000.00
Wiring Charge			1	\$120.00
Tuff Kote			1	\$150.00
Towing Charge			1	\$50.00
Remove/Refix Undercarriage (Frt)			1	\$400.00
Four Wheel Alignment			1	\$120.00
Remove/Refix Radiator			1	\$90.00
Remove/Refix Aircon & Refill Gas			1	\$130.00
TOTAL LABOUR				\$3,260.00
ESTIMATE TOTAL				\$18,886.48
quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the				

X  
108  
208  
890  
890  
30  
30  
200  
60  
50  
120  
2140

Ston (LKK) ML P  
83228813 17/2/20, 2:00pm  
6 dys  
L/S  
Ry M sy

P 6975.04  
NI - 208  
L - 2140  
9323.04  
L/S - 7458.43  
= 7450

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
  - To display damaged part(s) during resurvey
  - Parts prices are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modification(s) is allowed
  - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

# BIFROST AUTO PTE LTD

## REPAIR ESTIMATE

DATE: 11-Feb-20

INSURANCE: \_\_\_\_\_

MODEL: HYUNDAI I40

VEHICLE NO.: SHB4082G

DESCRIPTION	QTY	LIST PRICE	AMOUNT
BONNET <i>R R / OD</i>	1	\$2,265.90	\$2,265.90
BONNET RUBBER (LH) <i>X</i>	1	\$15.70	\$15.70
BONNET HINGE (LH) <i>X</i>	1	\$82.00	\$82.00
BONNET SEAL <i>X</i>	1	\$31.90	\$31.90
BONNET INSULATOR CLIPS <i>X</i>	1	\$7.00	\$7.00
FRONT BUMPER COVER <i>/ CR4</i>	1	\$1,052.20	\$1,052.20
FRONT BUMPER SPONGE <i>X</i>	1	\$99.20	\$99.20
FRONT BUMPER REINFORCEMENT <i>X</i>	1	\$438.40	\$438.40
FRONT BUMPER GRILLE (LH) <i>X</i>	1	\$49.20	\$49.20
FRONT BUMPER BRACKET TOP (LH) <i>X</i>	1	\$44.80	\$44.80
FRONT BUMPER BRACKET (LH) <i>X</i>	1	\$49.20	\$49.20
FRONT BUMPER SIDE BRACKET <i>X</i>	1	\$4.60	\$4.60
FRONT BUMPER RETAINER MOUNTING <i>/ BP</i>	1	\$8.00	\$8.00
FRONT BUMPER GRILLE AIR DUCT <i>X</i>	1	\$26.20	\$26.20
HEADLAMP SUPPORT PANEL ASSY <i>/ DR</i>	1	\$907.40	\$907.40
HEADLAMP (LH) <i>/ CR4</i>	1	\$2,776.00	\$2,776.00
HEADLAMP SUPPORT TOP COVER <i>/ DR</i>	1	\$222.60	\$222.60
FRONT FENDER (LH) <i>/ OD</i>	1	\$566.30	\$566.30
FRONT FENDER APRON PANEL (LH) <i>X R</i>	1	\$637.00	\$637.00
FRONT FENDER SHIELD (LH) <i>/ TA</i>	1	\$174.90	\$174.90
FRONT FENDER MUDFLAP (LH) <i>X</i>	1	\$13.50	\$13.50
FRONT FENDER RETAINER <i>X</i>	1	\$3.00	\$3.00
FRONT WINDSCREEN MOULDING <i>X</i>	1	\$23.70	\$23.70
FRONT WINDSCREEN SEALANT <i>X</i>	1	\$40.00	\$40.00
FRONT WINDSCREEN PILLAR OUTER (LH) <i>X</i>	1	\$1,535.90	\$1,535.90
FRONT WHEEL RIM (LH) <i>/ 2 distance</i>	1 <i>✓</i>	\$650.60	\$650.60
FRONT WHEEL HUB CAP (LH) <i>/ CR4</i>	1	\$214.20	\$214.20
FRONT WHEEL BEARING <i>/ 2 Dem</i>	1 <i>✓</i>	\$301.80	\$301.80
FRONT WHEEL HUB ASSY <i>/ 2 hml</i>	1 <i>X</i>	\$153.60	\$153.60
FRONT SHOCK ABSORBER ASSY (LH) <i>/ 2 distance</i>	1 <i>✓</i>	\$217.60	\$217.60
FRONT SHOCK ABSORBER MOUNTING (LH) <i>X</i>	1	\$217.60	\$217.60
FRONT DRIVE SHAFT <i>X</i>	1	\$2,061.60	\$2,061.60
RACK & PINION ASSY <i>X</i>	1	\$1,820.00	\$1,820.00
STG TIE ROD <i>/ 2 hml</i>	1 <i>X</i>	\$135.00	\$135.00
STG TIE END <i>/ 2 hml</i>	1 <i>X</i>	\$125.20	\$125.20
STG BALL JOINT <i>X</i>	1	\$73.10	\$73.10
STABILIZER BAR <i>X</i>	1	\$252.30	\$252.30
STABILIZER BAR BUSH <i>X</i>	1	\$16.40	\$16.40
STABILIZER BAR LINK <i>/ 2 hml</i>	1 <i>X</i>	\$68.10	\$68.10
STABILIZER BRACKET <i>X</i>	1	\$24.00	\$24.00
FRONT SUSPENSION LOWER ARM (LH) <i>/ 2 distance</i>	1 <i>✓</i>	\$595.90	\$595.90
KNUCKLE ARM (LH) <i>/ 2 distance</i>	1 <i>✓</i>	\$1,104.00	\$1,104.00



SUB TOTAL				\$19,105.60
LESS 20%				\$3,821.12
DISCOUNTED TOTAL				\$15,284.48
FRONT ERP STICKER <del>X</del> <i>1/2</i>	SN	1	\$26.00	\$26.00
FRONT TYRE (LH) <i>CH (50%)</i>	SN	1	\$216.00	\$216.00
FRONT FENDER ADVERTISEMENT LOGO <i>MC</i>	SN	1	\$100.00	\$100.00
SUB TOTAL				\$342.00
Labour Charge				
Panel Beating		1	\$1,200.00	\$1,200.00
Spray Painting Charge		1	\$1,000.00	\$1,000.00
Wiring Charge		1	\$120.00	\$120.00
Tuff Kote		1	\$150.00	\$150.00
Towing Charge		1	\$50.00	\$50.00
Remove/Refix Undercarriage (Frt)		1	\$400.00	\$400.00
Four Wheel Alignment		1	\$120.00	\$120.00
Remove/Refix Radiator		1	\$90.00	\$90.00
Remove/Refix Aircon & Refill Gas		1	\$130.00	\$130.00
TOTAL LABOUR				\$3,260.00
ESTIMATE TOTAL				\$18,886.48
quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the				

Steve (LKK) *ML P*  
 83228813 *17/2/20, 2:00pm*  
*6 days*  
*L/S*  
*Ry M sy*

*800*  
*800*  
*30*  
*30*  
*200*  
*60*  
*50*  
*120*

Phone Number:

Fax Number:

Customer:	Date: 14/2/2020 éú
Company:	VIN
License NO: SHB4082G	Technician:
Odometer:	Order NO:

**VEHICLE ALIGNMENT REPORT**

HYUNDAI, i40 G 1.6 GDI, 11-11 (Customized)

Primary Angles			Initial	Specifications		Final
				Min.	Max.	
Front	Caster	Left	4°08'	4°12'	5°12'	4°09'
		Right	4°01'	4°12'	5°12'	4°01'
	Camber	Left	-0°48'	-1°00'	0°00'	-0°49'
		Right	-0°24'	-1°00'	0°00'	-0°23'
	Toe	Left	-0°13'	0°00'	0°12'	-0°56'
		Right	0°10'	0°00'	0°12'	0°09'
Total		-0°04'	0°00'	0°24'	-0°47'	
Rear	Camber	Left	-0°38'	-1°30'	-0°30'	-0°38'
		Right	-1°19'	-1°30'	-0°30'	-1°19'
	Toe	Left	0°17'	-0°03'	0°09'	0°17'
		Right	0°24'	-0°03'	0°09'	0°24'
		Total	0°41'	-0°06'	0°18'	0°41'
	Thrust Angle		0°03'	99°59'		0°03'
Secondary Angles			Initial	Specifications		Final
				Min.	Max.	
SAI	Left		10°04'	13°18'	14°18'	10°04'
	Right		5°40'	13°18'	14°18'	5°40'
Included Angle	Left		9°16'	99°59'	99°59'	9°15'
	Right		5°16'	99°59'	99°59'	5°16'
Toe Out On Turns	Left		----	99°59'	99°59'	----
	Right		----	99°59'	99°59'	----
Max Turn Inside	Left		----	99°59'	99°59'	----
	Right		----	99°59'	99°59'	----
Toe Curve Change	Left		----	0°00'	199°59'	----
	Right		----	0°00'	199°59'	----
Setback	Front		-0.13"	99.99"	99.99"	-0.13"
	Rear		-0.33"	99.99"	99.99"	-0.33"
Track Width Diff.			-0.04"			-0.04"
Wheel Base Diff.			0.20"			0.20"
Front Ride Height	Left		----	99.99"	99.99"	----
	Right		----	99.99"	99.99"	----
Rear Ride Height	Left		----	99.99"	99.99"	----
	Right		----	99.99"	99.99"	----
Frame Angle						----

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 Feb 2020		18 Feb 2020 12:58 <a href="#">Edit Adj Rpt</a>	<b>S\$7,450.00</b> <a href="#">Edit Estimates</a>	<b>S\$7,450.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	CITICOAT PTE LTD, Co. Reg. No.: 201133212N, Tel: +6587403081		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHB4082G	Date of Loss:	10/02/2020 09:00 - :59 [53 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 238831	Policy/Cover Note No.:	1001147030 (Comprehensive) Coverage: 21/10/2019 - 20/10/2020
Vehicle Reg. No. (Insured):	GBD4301K	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Bifrost Auto Pte Ltd (sin Ming) (HQ) Blk 9 Sector C, #01-42 Sin Ming Industrial Estate, 575644 Sin Ming - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jowyn Tay Mei Ling - 6643 1307]		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Imm.Advice due 19/02/2020]		
Driver/Custodian (Insured):	MUTHU MUTHUKUMAR (), NRIC: G7817291L, Tel: +6587403081 Email:		
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 14/02/2020. (Manual Assign). Liab: clear. Agree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: Ms Lim @ 9641 2187.		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									




































































## Claim Documents

**\*SHB4082G (238831)**  
**[GBD4301K]**  
**TP**  
**COMFORT TRANSPORTATION PTE LTD**  
**Feb 10 2020 9:00AM**  
**[CITICOAT PTE LTD]**  
**Bifrost Auto Pte Ltd (sin Ming)**

Upload Documents | Upload Photos | Compose New Letter

View View in Browser ▼

Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
2	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
3	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
4	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
5	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
6	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
7	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
8	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
9	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
10	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
11	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
12	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
13	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
14	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
15	27/02/20 13:28	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
16	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
17	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
18	27/02/20 13:28	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
19	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
20	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
21	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
22	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
23	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
24	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
25	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
26	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
27	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
28	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
29	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
30	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
31	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
32	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
33	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
34	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
35	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
36	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
37	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
38	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
39	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
40	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
41	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
42	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
43	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
44	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
45	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
46	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
47	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
48	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
49	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
50	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
51	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
52	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
53	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
54	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
55	27/02/20 13:28	General View	 Load JPG	<input checked="" type="checkbox"/>
56	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
57	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
58	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
59	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
60	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
61	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
62	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
63	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
64	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
65	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
66	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
67	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
68	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
69	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
70	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
71	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
72	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
73	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
74	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
75	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
76	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
77	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
78	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
79	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
80	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
81	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
82	27/02/20 13:28	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
83	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
84	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
85	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
86	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
87	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
88	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
89	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
90	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
91	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
92	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
93	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
94	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
95	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
96	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
97	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
98	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
99	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
100	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
101	27/02/20 13:28	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
102	27/02/20 13:29	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
103	27/02/20 13:29	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
104	27/02/20 13:29	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
105	27/02/20 13:29	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
106	27/02/20 13:29	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
107	27/02/20 13:29	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
108	27/02/20 13:29	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
109	27/02/20 13:29	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
110	27/02/20 13:29	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
111	27/02/20 13:29	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	18/02/20 11:56	SHB 4082G - GIA Report	Load PDF	
2	18/02/20 11:56	Agree on SJE	Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	18/02/20 12:57	Survey Request - Manual Assigned	Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		Reset	Save	Print
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>				
Show Remarks To: <input type="checkbox"/> Handling Insurer Note: Remarks are private unless you show it to other parties.				



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG20002613/EQF3S2  
Date: 28/02/2020

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 1001147030

Claimant Vehicle No : SHB4082G

Insured Vehicle No : GBD4301K

Date of Loss: 10/02/2020

Nature of Claim: TP Claim No: 238831

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHB4082G

Make &amp; Model: HYUNDAI I40, 1.7 D CRDI F/L ABS AIRBAG 4DR (A)

Engine No: D4FDFU539655

Reg. Date: 03/09/2015 (Man. Year: 2020)

Chassis No: KMHLB41UMGU077280

Colour: Blue

Odometer: 543293 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: West Lake 5 mm

Rear Left Side: West Lake 5 mm

Front Right Side: West Lake 5 mm

Rear Right Side: West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,626.48	7,183.04	8,443.44	54.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,260.00	2,140.00	1,120.00	34.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>18,886.48</b>	<b>9,323.04</b>	<b>9,563.44</b>	<b>50.64</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>7,450.00</b>		
(S\$)	18,886.48	7,450.00	11,436.48	60.55
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,322.05</b>	<b>521.50</b>	<b>800.55</b>	<b>60.55</b>
<b>Nett Amount (S\$)</b>	<b>20,208.53</b>	<b>7,971.50</b>	<b>12,237.03</b>	<b>60.55</b>

## INSPECTION

Date of Assignment: 18/02/2020

Date Inspected: 17/02/2020 Inspected At:

Bifrost Auto Pte Ltd (sin Ming) (HQ)  
Blk 9 Sector C, #01-42 Sin Ming Industrial Estate  
Singapore 575644

Estimated Period of Repair: 6.0 days

Adjuster: CHEN TSUE YEE

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

[https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen\\_printpt&caseid=916857&extid=331759&CFID=67888155&C...](https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printpt&caseid=916857&extid=331759&CFID=67888155&C...) 1/5

*any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

## Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 28 Feb 2020)

Parts: 143 HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SHB4082G)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Dented	2,265.90 FL	*2,265.90 FL
2	1		*BONNET RUBBER (LH)	Not Necessary	15.70 FL	*- FL
3	1		*BONNET HINGE (LH)	Not Necessary	82.00 FL	*- FL
4	1		*BONNET SEAL	Not Necessary	31.90 FL	*- FL
5	1		*BONNET INSULATOR CLIPS	Not Necessary	7.00 FL	*- FL
6	1		*FRONT BUMPER COVER	Crushed	1,052.20 FL	*1,052.20 FL
7	1		*FRONT BUMPER SPONGE	Not Necessary	99.20 FL	*- FL
8	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	438.40 FL	*- FL
9	1		*FRONT BUMPER GRILLE (LH)	Not Necessary	49.20 FL	*- FL
10	1		*FRONT BUMPER BRACKET TOP (LH)	Not Necessary	44.80 FL	*- FL
11	1		*FRONT BUMPER BRACKET (LH)	Not Necessary	49.20 FL	*- FL
12	1		*FRONT BUMPER SIDE BRACKET	Not Necessary	4.60 FL	*- FL
13	1		*FRONT BUMPER RETAINER MOUNTING	Broken	8.00 FL	*8.00 FL
14	1		*FRONT BUMPER GRILLE AIR DUCT	Not Necessary	26.20 FL	*- FL
15	1		*HEADLAMP SUPPORT PANEL ASSY	Broken	907.40 FL	*907.40 FL
16	1		*HEADLAMP (LH)	Cut	2,776.00 FL	*1,388.00 FL
17	1		*HEADLAMP SUPPORT TOP COVER	Broken	222.60 FL	*222.60 FL
18	1		*FRONT FENDER (LH)	Dented	566.30 FL	*566.30 FL
19	1		*FRONT FENDER APRON PANEL (LH)	Repair	637.00 FL	*- FL
20	1		*FRONT FENDER SHIELD (LH)	Torn	174.90 FL	*174.90 FL
21	1		*FRONT FENDER MUDFLAP (LH)	Not Necessary	13.50 FL	*- FL
22	1		*FRONT FENDER RETAINER	Not Necessary	3.00 FL	*- FL
23	1		*FRONT WINDSCREEN MOULDING	Not Necessary	23.70 FL	*- FL
24	1		*FRONT WINDSCREEN SEALANT	Not Necessary	40.00 FL	*- FL
25	1		*FRONT WINDSCREEN PILLAR OUTER (LH)	Not Necessary	1,535.90 FL	*- FL
26	1		*FRONT WHEEL RIM (LH)	Distorted	650.60 FL	*325.00 FL
27	1		*FRONT WHEEL HUB CAP (LH)	Cut	214.20 FL	*214.20 FL
28	1		*FRONT WHEEL BEARING	Necessary	301.80 FL	*301.80 FL
29	1		*FRONT WHEEL HUB ASSY	Not Necessary	153.60 FL	*- FL
30	1		*FRONT SHOCK ABSORBER ASSY (LH)	Distorted	217.60 FL	*217.60 FL
31	1		*FRONT SHOCK ABSORBER MOUNTING (LH)	Not Necessary	217.60 FL	*- FL
32	1		*FRONT DRIVE SHAFT	Not Necessary	2,061.60 FL	*- FL
33	1		*RACK & PINION ASSY	Not Necessary	1,820.00 FL	*- FL
34	1		*STG TIE ROD	Not Necessary	135.00 FL	*- FL
35	1		*STG TIE END	Not Necessary	125.20 FL	*- FL
36	1		*STG BALL JOINT	Not Necessary	73.10 FL	*- FL
37	1		*STABILIZER BAR	Not Necessary	252.30 FL	*- FL
38	1		*STABILIZER BAR BUSH	Not Necessary	16.40 FL	*- FL
39	1		*STABILIZER BAR LINK	Not Necessary	68.10 FL	*- FL
40	1		*STABILIZER BRACKET	Not Necessary	24.00 FL	*- FL
41	1		*FRONT SUSPENSION LOWER ARM (LH)	Distorted	595.90 FL	*529.30 FL
42	1		*KNUCKLE ARM (LH)	Distorted	1,104.00 FL	*545.60 FL

Report was unsubmitted during this print-out.



No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
43	1		*FRONT ERP STICKER	Not Necessary	26.00 FS	*- FS
44	1		*FRONT TYRE (LH) (@ \$216.00 DISC 50%)	Cut	216.00 FS	*108.00 FS
45	1		*FRONT FENDER ADVERTISEMENT LOGO	Necessary	100.00 FS	*100.00 FS
F=Franchise part. S=SpcNett. L=ListItemDisc.						
Sub Total (\$\$)					19,447.60	8,926.80
- List Item Discount on L Items 20.00/20.00% (\$\$)					3,821.12	1,743.76
Total Parts (\$\$)					15,626.48	7,183.04

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING.	New	1,200.00	800.00
2	SPRAY PAINTING CHARGE.	New	1,000.00	800.00
3	WIRING CHARGE.	New	120.00	30.00
4	TUFF KOTE.	New	150.00	30.00
5	TOWING CHARGE.	New	50.00	50.00
6	REMOVE / REFIX UNDERCARRIAGE (FRT).	New	400.00	200.00
7	FOUR WHEEL ALIGNMENT.	New	120.00	60.00
8	REMOVE / REFIX RADIATOR.	New	90.00	50.00
9	REMOVE / REFIX AIRCON & REFILL GAS.	New	130.00	120.00
<b>Gross Labour Cost (\$\$)</b>			<b>3,260.00</b>	<b>2,140.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >