

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 14 April 2020 11:10 AM
To: Veron Chen (LKKAUTO); SUR
Cc: nora.khai@premiumauto.com.sg; boojohnny@gmail.com; 'Claims'
Subject: RE: OD CLAIMS FOR SKP 6078Y-DOA: 5/9/2019
Attachments: SKP 6078 Y 05092019 ADDENDUM GIA 2.PDF

Dear Veron,

Please be informed that the car owner decided to withdraw the claim of OD.

Above attachment is for your reference.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. Claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 **p.** +65 68362223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, February 17, 2020 11:28 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; (boojohnny@gmail.com) <boojohnny@gmail.com>
Subject: RE: OD CLAIMS FOR SKP 6078Y-DOA: 5/9/2019

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SKP 6078Y, (Excess \$3000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Saturday, 15 February 2020 11:59 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIMS FOR SKP 6078Y-DOA: 5/9/2019

Dear Veron,

Please find the attached GIA report, CI, DL and video footage for your reference.

Do take note, the video were uploaded in merimen.

Thank you.

Best Regards,

George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

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From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Sent: Friday, February 14, 2020 5:12 PM

To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: nora.khai@premiumauto.com.sg; 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIMS FOR SKP 6078Y-DOA: 5/9/2019

Dear Veron,

Noted on the below email.

We will send it you once is available.

**Best Regards,
George Wong
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 **P.** +65 9871 9902

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Friday, 14 February 2020 4:48 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>
Subject: SKP 6078Y-DOA: 5/9/2019

Dear Kee Siang,

Please forward driver's driving licensed and addendum GIA report.

MPA119115448 / Premium Automobiles Pte Ltd - UBI
ENTRY DATE & TIME: 06/09/2019 17:42
SUBMITTED BY: Khoo Zhen Wei

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	06/09/2019 17:42
Date Of Accident	05/09/2019 16:35
Exact Location Of Accident	MELVILLE PARK CAR ENTRANCE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKP6078Y
Insured/Policyholder	
Name Of Registered Owner	CHITTARANJANESHWAR JHA
NRIC No	S7163290C
Email Address	C_JHA@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-93832737
Alternative Phone No	OFFICE-93832737

Vehicle Particulars

Manufacturer	AUDI
Model	A4 1.8T FSI MU 8K203
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	<u>NO</u>
If No, Please state action to be taken	THIRD PARTY

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)