Veron Chen (LKKAuto)

From: Kenneth Kong (LKKAuto)
Sent: Monday, 27 April 2020 9:45 AM

To: Veron Chen (LKKAuto)

Subject: Re: MCT20020212/ LKK REF: CS/III20002602/Kvd3n2

After going through the damaged photos, I'm in the opinion that the repair cost is reasonable.

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Monday, 27 April 2020 9:37 AM

To: Kenneth Kong (LKKAuto) < Kenneth Kong@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: MCT20020212/ LKK REF: CS/III20002602/Kvd3n2

Dear Kenneth,

Is advised on repair cost.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kenneth Kong (LKKAuto)
Sent: Monday, 27 April 2020 9:31 AM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Subject: Re: MCT20020212/ LKK REF: CS/III20002602/Kvd3n2

Advise on what? Repair cost or liability? Can I have clearer indication?

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Monday, 27 April 2020 9:13 AM

To: Kenneth Kong (LKKAuto) < Kenneth Kong@lkkauto.com >

Cc: SUR <sur@lkkauto.com>

Subject: FW: MCT20020212/ LKK REF: CS/III20002602/Kvd3n2

Dear Kenneth,

Kindly check and advised.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Veron Chen | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 24 April 2020 5:51 PM
To: Zuhaidah Samsuri <aida@iii.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: Fw: MCT20020212/ LKK REF: CS/III20002602/Kvd3n2

Hi Aida,

Noted. We will check and get back to you.

Hi Veron,

Kindly assist. CS/III20002602/Kvd3n2

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri < aida@iii.com.sg>

Sent: Friday, 24 April 2020 5:37 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: FW: MCT20020212

Hi Hsiao Tong,

Please refer to Meka's email below.

Please let us have surveyor's opinion.

Thanks.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: <u>aida@iii.com.sg</u> Co. Reg Number: 198703792K From: Mekavathanan Sarangapani

Sent: Wednesday, 11 March, 2020 1:31 PM **To:** Zuhaidah Samsuri <a ida@iii.com.sg>

Subject: MCT20020212

Dear Aida,

Are we liable for this accident.

We have our CCTV footage and LKK has adjusted costs of repairs to 5K – Odd – May need to revise reserves for this case- EM Solution,.

But could we request for TP CCTV footage – not sure if I ma with LKK that the TP Merces 2010 has sustained such extensive damages to its vehicle - wheel hub etc can be damaged ??

REFER TO ATTACHED

At	ta	cl	nm	en	t	S	١
		-			•1	_	,

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? YES

Remarks/ Reasons: VIDEO IS WITH OWNER

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Makiala Baatatattaa Noorbaa

01104040



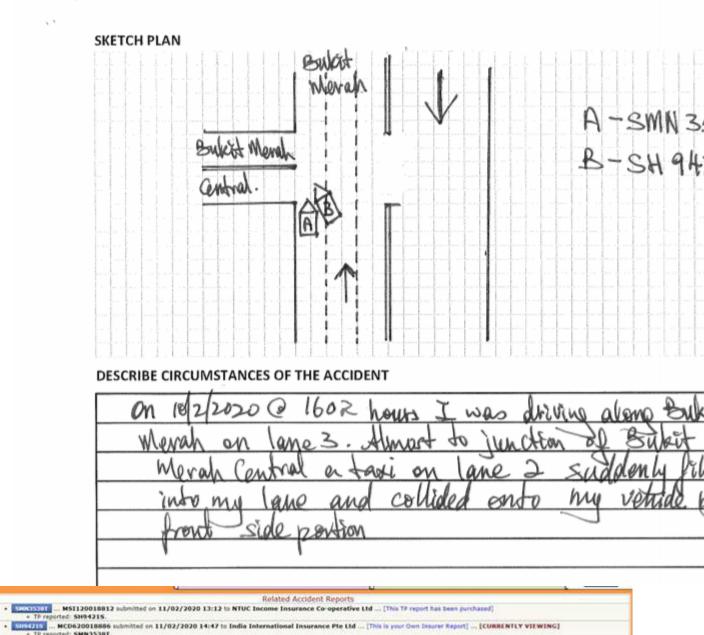




No.	Qty Part No	o. Particulars
1	1	*FRONT BUMPER
2	2	*FRONT BUMPER SIDE CHROME MOULDINGS
3	1	*RH FRONT BUMPER FOG LAMP
4	1	*RH FRONT BUMPER FOG LAMP GRILLE
5	1	*FRONT BUMPER TOW HOOD COVER
6	1	*FRONT BUMPER SIDE RETAINERS
7	1	*FRONT BUMPER REINFORCEMENT
8	2	*FRONT BUMPER BRACKETS
9	1	*FRONT BUMPER INNER FOAM
10	1	*RH HEADLAMP ASSY
11	1	*RH HEADLAMP PANEL
12	1	*RH FRONT FENDER
13	1	*RH FRONT FENDER INNER SHIELD
14	1	*RH FRONT FENDER BADGE
15	1	*RH FRONT FENDER CHROME MOULDING
16	1	*RH FRONT SHOCK ABSORBER
17	1	*RH FRONT TOP ARM
18	1	*RH FRONT LOWER ARM
19	1	*RH FRONT KNUCKLE ARM
20	1	*RH FRONT WHEEL HUB W BEARING
21	1	*FRONT STABILIZER BAR
22	2	*FRONT STABILIZER BAR LINKAGES
23	1	*SET FRONT BUMPER CLIPS
24	1	*SET RH FRONT FENDER INNER SHIELD CLIPS
25	1	*RH FRONT SPORT RIM
26	1	*RH FRONT TYRE

F=Franchise part. S=SpcNett. L=ListItemDisc.





ngapore.merimen.com/	claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp_vie	wersmart&noimgviewer=	18:ftype=28:docid=516461	143&prefix=&corole=	28/8/CFL
		2.680 00	1,100.00	1,580.00	58.96
k Labour		0.00	0.00	0.00	
	Calculated Gross Total (5\$) Approved Total (Overridden) (5\$)	11,800.50	6.430.95 5,100.00	5,369.55	45.50
	+ GST 7.00/7.00% (SS)	11,800.50 826.04	5,100.00 357.00	6,700.50 469.04	56.78 56.78
	Nett Amount (SS)	12,626,54	5,457.00	7,169.54	56.78

Adjuster Report - Google Chrome

■ singapore.merimen.com/claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp_view

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMN3538T

Make & Model: MERCEDES-BENZ C180, 1.6 Kompressor (A)

Reg. Date: 22/09/2010 (Man. Year: 2010)

Colour: White

Engine Capacity: 1597 cc
Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price



11111			
		Br Many	Control
11/4-	949451	6	
1 2	3MN 35	SRT I	
1191			
			11 1 Daniela Buirt Metala III
ESCRIBE CIRC	UMSTANCES OF T		
	130	10/02/2020	at about 14:00 his, I veh A
	CAL		
The second second			
made			above sevel location after 1
	a 188+	turn at	above seed location after 1
	a 188+	turn at	
ducted	a 14ft Imfle	is clear.	in the process, my taxi left
ducted	a 14ft Imfle	is clear.	above seed location after 1
charted first	a 1894 Implie	is clear.	on the process, my toxi loft Slight collision onto Van B
charted first	a 1894 Implie	is clear.	in the process, my taxi left

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.