Veron Chen (LKKAuto)

From: Zuhaidah Samsuri <aida@iii.com.sg>
Sent: Monday, 27 April 2020 4:28 PM
To: Veron Chen (LKKAuto); Hsiao Tong (LKKAuto); SUR
Subject: RE: MCT20020212/ LKK REF: CS/III20002602/Kvd3n2 -SMN 3538T

Thanks Veron.

Best Regards
Aida Samsuri
Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Monday, 27 April, 2020 4:14 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zuhaidah Samsuri <aida@iii.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: MCT20020212/ LKK REF: CS/III20002602/Kvd3n2 -SMN 3538T

Dear Aida,

According to surveyor, after going through the damaged photos, his opinion that the repair cost is reasonable. The front right wheel rim was found with marks of grazing nature, due to contact with the taxi. Undercarriage items affected as a result of the contact.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 24 April 2020 5:51 PM
To: Zuhaidah Samsuri <aida@iii.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: Fw: MCT20020212/ LKK REF: CS/III20002602/Kvd3n2

Hi Aida,

Noted. We will check and get back to you.

Hi Veron,

Kindly assist. CS/III20002602/Kvd3n2

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri <aida@iii.com.sg>
Sent: Friday, 24 April 2020 5:37 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: MCT20020212

Hi Hsiao Tong,

Please refer to Meka's email below.

Please let us have surveyor's opinion.

Thanks.

Best Regards
Aida Samsuri
Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Mekavathanan Sarangapani
Sent: Wednesday, 11 March, 2020 1:31 PM
To: Zuhaidah Samsuri <aida@iii.com.sg>
Subject: MCT20020212

Dear Aida,

Are we liable for this accident.

We have our CCTV footage and LKK has adjusted costs of repairs to 5K – Odd – May need to revise reserves for this case- EM Solution,.

But could we request for TP CCTV footage – not sure if I ma with LKK that the TP Merces 2010 has sustained such extensive damages to its vehicle - wheel hub etc can be damaged ??

REFER TO ATTACHED

Attachment(s)	
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO IS WITH OWNER
Was there any audio recorded?	NO
DETAILS OF OTHER VEHICLE PROPERTY 1	
Vehicle Registration Number	[illegible]

SMN 3538 T

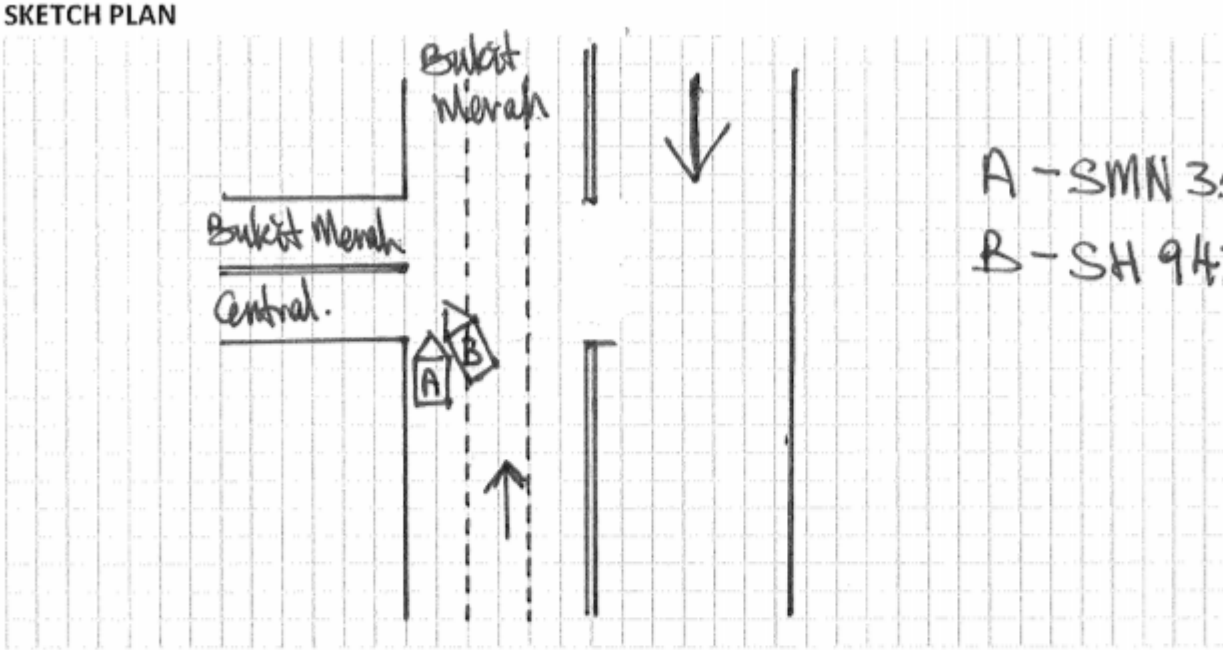
Recommended Parts

No.	Qty	Part No.	Particulars
1	1		*FRONT BUMPER
2	2		*FRONT BUMPER SIDE CHROME MOULDINGS
3	1		*RH FRONT BUMPER FOG LAMP
4	1		*RH FRONT BUMPER FOG LAMP GRILLE
5	1		*FRONT BUMPER TOW HOOD COVER
6	1		*FRONT BUMPER SIDE RETAINERS
7	1		*FRONT BUMPER REINFORCEMENT
8	2		*FRONT BUMPER BRACKETS
9	1		*FRONT BUMPER INNER FOAM
10	1		*RH HEADLAMP ASSY
11	1		*RH HEADLAMP PANEL
12	1		*RH FRONT FENDER
13	1		*RH FRONT FENDER INNER SHIELD
14	1		*RH FRONT FENDER BADGE
15	1		*RH FRONT FENDER CHROME MOULDING
16	1		*RH FRONT SHOCK ABSORBER
17	1		*RH FRONT TOP ARM
18	1		*RH FRONT LOWER ARM
19	1		*RH FRONT KNUCKLE ARM
20	1		*RH FRONT WHEEL HUB W BEARING
21	1		*FRONT STABILIZER BAR
22	2		*FRONT STABILIZER BAR LINKAGES
23	1		*SET FRONT BUMPER CLIPS
24	1		*SET RH FRONT FENDER INNER SHIELD CLIPS
25	1		*RH FRONT SPORT RIM
26	1		*RH FRONT TYRE

F=Franchise part. S=SpcNett. L=ListItemDisc.

2020/02

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 18/2/2020 @ 1602 hours I was driving along Buk
Merah on lane 3. Almost to junction of Bukit
Merah Central a taxi on lane 2 suddenly fil
into my lane and collided onto my vehicle
front side portion

Related Accident Reports

- SMN3538T ... MSI120018812 submitted on 11/02/2020 13:12 to NTUC Income Insurance Co-operative Ltd ... [This TP report has been purchased]
  - TP reported: SH9421S.
- SH9421S ... MCD620018886 submitted on 11/02/2020 14:47 to India International Insurance Pte Ltd ... [This is your Own Insurer Report] ... [CURRENTLY VIEWING]
  - TP reported: SMN3538T.

ingapore.merimen.com/claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp_viewersmart&noimgviewer=1&ftype=2&docid=51646143&prefix=&corole=2&&CFI...

	2,680.00	1,100.00	1,580.00	58.96
rk Labour	0.00	0.00	0.00	
	0.00	0.00	0.00	
Calculated Gross Total ($$)	11,800.50	6,430.95	5,369.55	45.50
Approved Total (Overridden) ($$)		5,100.00		
($$)	11,800.50	5,100.00	6,700.50	56.78
+ GST 7.00/7.00% ($$)	826.04	357.00	469.04	56.78
Nett Amount ($$)	12,626.54	5,457.00	7,169.54	56.78

TION
Assignment: 11/02/2020

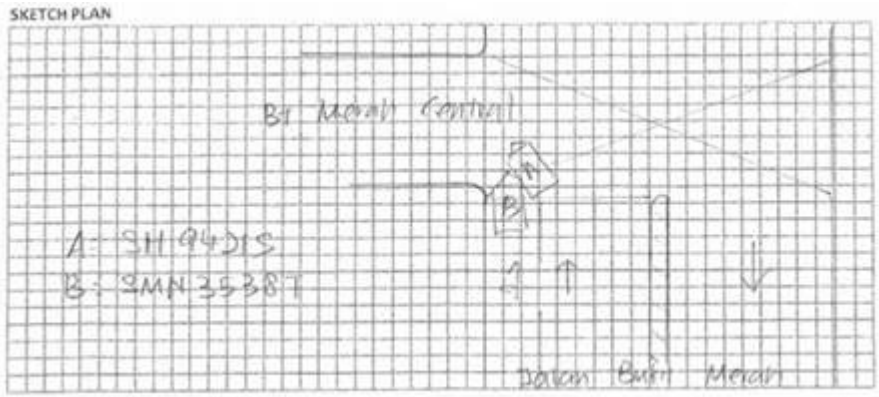
Adjuster Report - Google Chrome

singapore.merimen.com/claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp_view

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	**SMN3538T**
Make & Model:	MERCEDES-BENZ C180, 1.6 Kompressor (A)
Reg. Date:	22/09/2010 (Man. Year: 2010)
Colour:	White
Engine Capacity:	1597 cc
Market Value/New Car Price:	N/A
Sum Insured (S$):	**Market Value/New Car Price**

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 10/02/2020 at about 14:00 hrs, I veh A made a left turn at above said location after I checked traffic is clear. In the process, my taxi left front portion came into slight collision onto veh B front right portion. No passenger in my taxi. No injury reported in this accident.

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