

ASS. REC. BY:

REF: CSICT1 20002597/

f3

Special Instruction:

minimum

Surveyor: _____ ASSIGNMENT (Office)

From (Person): Cecilia Low of CT1 Date/Time: 14.2.2002 13.51pm

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMM 7420 C Insured: GBH 5964 W

at Workshop m/s Burmo Motors of 2 Pandan Crescent Tel: 66311874 / 97762089

Policy No: DMCLSN 18226219011 Claim No: SMM 200 200760/02

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 9.2.2000
(Client's Record)

CA / REV / REP. / REV 24 HRS

sup

H.O.D. Endorsement:

Date/Time: 14/4/2002 2.04p.m Person Contacted: Raymond Vehicle: IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	withdraw claim
	SMM 7420 C - X
	GBH 5964 W - X
24.3.2002	3.30p.m Talk to Raymond, owner withdraw claim
24.3.2002	3.34p.m Canal case <i>Cecilia 20/02/2002</i>

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Feb 2020		14 Feb 2020 13:51 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	LOO YUH HUEY, ID: S1457843I		
Vehicle Reg. No.:	SMM7420C	Date of Loss:	09/02/2020 19:00 - :59
Claim Type:	TP / SNM20D200760/C02	Policy/Cover Note No.:	DMCVSN18226219011
Vehicle Reg. No. (Insured):	GBH5964U	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent, 128462 West Coast - Tel: 66311857		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Cecilia Low - 63896530]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 25/02/2020]		
Adj Asg. Remarks:	Survey on WP		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Friday, 14 February 2020 1:45 PM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com
Cc: Ashlyn Chng; Suraidah B Saidi PTCBC
Subject: RE: CTPIS ref: SNM20D200760/C02 - Accident involving SMM7420C & GBH5964U
DOA 09/02/2020

Dear Sirs

Please proceed to conduct survey on Without Prejudice basis.
Thank you.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ashlyn Chng [mailto:Ashlyn.Chng@inchcape.com.sg]
Sent: Friday, 14 February 2020 9:01 AM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: CTPIS ref: SNM20D200760/C02 - Accident involving SMM7420C & GBH5964U DOA 09/02/2020

Dear Cecilia,

We would like to choose Xing Guo Qiang to conduct the survey.

Appreciate if you could revert on the liability soonest.

Regards,
Ashlyn Chng
D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg
Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingsapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Cecilia Low <cecilia.low@sg.entaiping.com>
Sent: Thursday, 13 February 2020 9:52 AM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: CTPIS ref: SNM20D200760/C02 - Accident involving SMM7420C & GBH5964U DOA 09/02/2020

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Without Prejudice

Dear Ashlyn

We refer to your email and regret that we are unable to confirm Direct Settlement as our insured driver had not reported the accident.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / LBS

Adrian Ling
Kelvin Ang
See Chew Seng
Mohd Fadhilah Bin Osman
Xing Quo Qiang
Kenneth Kong
Simon Ho
Chua Weijie
Marcus Chua
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall be deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Cecilia Low (Ms)

Senior Executive
Claims

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From: Claims Dept of CTI
Sent: Wednesday, 12 February 2020 11:58 AM
To: Cecilia Low <cecilia.low@sg.entaiping.com>; Ashlyn.Chng@inchcape.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Subject: OUR REF: SNM20D200760/GBH5964U/CECILIA - Direct Settlement (RS) - Accident involving SMM7420C & GBH5964U DOA 09/02/2020

Dear Cecilia,

Please conduct PRS for SMM7420C.

Note : officer in charge – Cecilia 63896530.

***** Kindly quote our reference number when replying.**

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.entaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Tuesday, February 11, 2020 5:43 PM
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (RS) - Accident involving SMM7420C & GBH5964U DOA 09/02/2020

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Accident Scene Video Footage & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBH5964U** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Raymond Seah @ 9776 2689 / 6631 1865** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

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Summer Lee (LKK Auto)

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This mail is associated with :

***SMM7420C (SNM20D200760/C02)**
[GBH5964U]

TP
LOO YUH HUEY
Feb 9 2020 7:00PM

Borneo Motors (S) Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 26/03/2020 15:34 PM.

To cecilia.low@sg.cntalping.com

CC ASSIGNMENTS@LKKAUTO.COM

Subject

Dear Cecilia,

Please be informed that according to the repairer TP owner already withdraw the claim.

No survey was done for this vehicle SMM7420C.

We will close this file at our end without billing.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.