

## Shirley Hiew (LKK Auto)

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**From:** WONG JOSEPHINE <josephinewong@uoi.com.sg>  
**Sent:** Monday, 17 February 2020 2:06 pm  
**To:** Shirley Hiew (LKK Auto)  
**Subject:** RE: Direct Settlement For SMN515D & SLB7216X

Ref no: M12D12882002

### Josephine Wong

Executive  
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909  
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Monday, February 17, 2020 1:52 PM  
**To:** WONG JOSEPHINE <josephinewong@uoi.com.sg>  
**Cc:** LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: Direct Settlement For SMN515D & SLB7216X

Dear Josephine,

Kindly provide us your claim number.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Sent:** Friday, 14 February 2020 9:47 am  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; [richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)  
**Subject:** FW: Direct Settlement For SMN515D & SLB7216X

Without Prejudice

Dear LKK

Please attend to third party survey.

Details of survey as email below.

Richmond:

As spoken to you earlier, you agree to LKK Auto to survey your client 's vehicle as I am unable to receive external email currently .

Thanks

**Josephine Wong**

Executive  
Claims

United Overseas Insurance Limited

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Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** WONG JOSEPHINE  
**Sent:** Thursday, February 13, 2020 3:15 PM  
**To:** 'richmond.ho@wearnes.com' <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>  
**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** FW: Direct Settlement For SMN515D & SLB7216X

Without Prejudice

Dear Richmond

We propose LKK Auto Consultants , if you do not agree, kindly choose from our lists of surveyors.

**Josephine Wong**

Executive  
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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**From:** WONG JOSEPHINE

**Sent:** Thursday, February 13, 2020 2:39 PM

**To:** 'richmond.ho@wearnes.com' <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>

**Subject:** FW: Direct Settlement For SMN515D & SLB7216X

Without Prejudice

Dear Richmond

Liability is clear.

kindly forward us all supporting documents to finalise your client's claim.

Without prejudice to any third party injury's claim.

**Josephine Wong**

Executive  
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** Richmond Ho [<mailto:richmond.ho@wearnes.com>]

**Sent:** Thursday, February 13, 2020 1:51 PM

**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Subject:** RE: Direct Settlement For SMN515D & SLB7216X

Hi Josephine

Any update on this matter

**Richmond Ho**

Senior Service Consultant  
Body & Paint – Insurance Claim

**Wearnes Automotive Pte Ltd**

249 Alexandra Road Singapore 159935  
D (65) 6430 4890 M (65) 9176 8543  
[www.earnesauto.com](http://www.earnesauto.com) [richmond.ho@earnes.com](mailto:richmond.ho@earnes.com)

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**From:** Richmond Ho  
**Sent:** Tuesday, 11 February, 2020 5:12 PM  
**To:** 'josephinewong@uoi.com.sg' <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Subject:** Direct Settlement For SMN515D & SLB7216X  
**Importance:** High

Hi Josephine

Please see above attachment and check if possible for direct settlement.

**Richmond Ho**  
**Senior Service Consultant**  
**Body & Paint – Insurance Claim**

**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
**D** (65) 6430 4890 **M** (65) 9176 8543  
[www.wearnesauto.com](http://www.wearnesauto.com) [richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)

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