

ASS. REC. BY:

REF: CS/CT1 20002593/QV f3

Special Instruction:

Surveyor: Sun Pin

ASSIGNMENT (Office)

From (Person): Guba Low

of

CT1

Date/Time:

14.2.2000 11.34g.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

YN 7828M

Insured:

YM 7578P

at Workshop m/s

Ryder Auto

Tel:

67418277 / 97924673

of

2 Eki Bukit Ave 2 #02-19 Autohub

90908277

Policy No:

DMCSA 18286619011

Claim No:

SNM 200700807 / C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

09/04/2000

CA / REV / REP. / REV 24 HRS

np

Date/Time:

14/2/2000 12:00pm

Person Contacted:

San Choon

Vehicle IN/OUT

H.O.D. Endorsement:

Date/Time

Action/Instruction (✓) Estimate

YN 7828M - NS/NE 130K/1608/60K52

h.m. - 26/10/2008

YM 7578P - X

CTV

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Feb 2020		14 Feb 2020 11:34 Assign				New Assignment Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:			
Main Claimant:	F. S. FREIGHT SYSTEMS PTE LTD, Co. Reg. No.: G7811407Q		
Vehicle Reg. No.:	YN7828M	Date of Loss:	09/02/2020 09:00 - :59
Claim Type:	TP / SNM20D200807/C02	Policy/Cover Note No.:	DMCVSN18288619011
Vehicle Reg. No. (Insured):	YM7578P	Policy No. (Claimant):	5086563870-02
		Excess:	S\$0.00
Repairer:	Ryder Auto Pte Ltd (HQ) 2 Kaki Bukit Ave 2, #02-19 AutoHub @ Kaki Bukit, 417921 Kaki Bukit - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Cecilia Low - 63896530]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 25/02/2020]		
Adj Asg. Remarks:	Direct Settlement. Please confirm TP vehicle make and model.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Friday, 14 February 2020 11:26 AM
To: assignments@lkkauto.com; admin-a@lkkauto.com; sur@lkkauto.com
Cc: Ryder Auto workshop
Subject: CTPIS ref: SNM20D200807/C02 - PRE-REPAIR INSPECTION: Your Vehicle YM7578P; Our Vehicle YN7828M Accident involving YN7828M & YM7578P On 9 Feb 2020

Dear Sirs

Please conduct survey on Direct Settlement basis, subject to TP workshop acceptance of the number of days of LOU/LOR as recommended by you.

Thank you.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ryder Auto workshop [mailto:ryderautoworkshop@gmail.com]
Sent: Friday, 14 February 2020 10:17 AM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Subject: Re: OUR REF: SNM20D200807/YM7578P/CECILIA - PRE-REPAIR INSPECTION: Your Vehicle YM7578P; Our Vehicle YN7828M Accident involving YN7828M & YM7578P On 9 Feb 2020

Dear Cecilia,

Kindly assign LKK - Mr. Marcus Chua,

Thank you.

Best regards
June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921
Tel : 67418277 Fax: 67468277

2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

On Fri, Feb 14, 2020 at 9:41 AM Cecilia Low <cecilia.low@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / LBS

Adrian Ling
Kelvin Ang
See Chew Seng
Mohd Fadhilah Bin Osman
Xing Quo Qiang
Kenneth Kong
Simon Ho
Chua Weijie
Marcus Chua
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Thursday, 13 February 2020 5:45 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; ryderautoworkshop@gmail.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200807/YM7578P/CECILIA - PRE-REPAIR INSPECTION: Your Vehicle YM7578P; Our Vehicle YN7828M Accident involving YN7828M & YM7578P On 9 Feb 2020

Dear Cecilia,

Please conduct PRS for YN7828M.

Note : officer in charge – Cecilia 63896530.

***** Kindly quote our reference number when replying.**

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>
Sent: Thursday, February 13, 2020 5:03 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Urgent: PRE-REPAIR INSPECTION: Your Vehicle YM7578P; Our Vehicle YN7828M
Accident involving YN7828M & YM7578P On 9 Feb 2020

Dear Sir,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards
June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921
Tel : 67418277 Fax: 67468277

2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921
Tel : 67418277 Fax: 67468277

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	470N

Vehicle Details

Vehicle No.:	YN7828M
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Feb 2020
Vehicle Make:	UD TRUCKS
Vehicle Model:	PKC8ELNSEP
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	GH7208366
Chassis No.:	PKC8E30548
Maximum Power Output:	-
Open Market Value:	\$53,286.00
Original Registration Date:	02 Apr 2015
First Registration Date:	02 Apr 2015
Transfer Count:	0
Actual ARF Paid:	\$2,665.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	01 Apr 2025
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$20,518.00
COE Rebate Amount:	\$10,490.00
Total Rebate Amount:	\$10,490.00

The information contained herein is correct as at 21 Feb 2020

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/02/2020 17:09
Date Of Accident	09/02/2020 09:40
Exact Location Of Accident	CLEMENTI ROAD - BESIDE BUS DEPOT - LAMP POST NO 15
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	YN7828M
Insured/Policyholder	
Name Of Registered Owner	F. S. FREIGHT SYSTEMS PTE LTD
Co Reg No	GXXXXX07Q
Email Address	SELVARAJ@FSFREIGHT.COM.SG
Mobile Phone No	(LOCAL) +65-90533577
Alternative Phone No	OFFICE-93835686

Vehicle Particulars

Manufacturer	UD TRUCKS
Model	TRUCK
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5088563870-02
Cover Note Number	

Driver

Name of Driver	MUTHIAH SIVAKUMAR
NRIC No	GXXXX407Q
Date Of Birth	08/12/1986
Occupation	OUTDOOR
Date Of Driving Pass	19/03/2010
Driving Experience	9 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90533577
Fax Number	
Contact Number	OFFICE-90533577
Email Address	SELVARAJ@FSFREIGHT.COM.SG

Address	NO: 5 JALAN KILANG BARAT #07-07-PETRO CENTRE
Postcode	159349
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : NA GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	CLEMENTI NEIGHBOURHOOD POLICE POST
Police Station Address	ROAD: BLK 427 CLEMENTI AVENUE 3 , POSTCODE: 120427 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-7759999 - FAX NO: 67764246
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YM7578P
Vehicle Make/Model/Colour	NA
Details Of Properties	LEFT AND RIGHT SIDE PORTION
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	NA
NRIC/Passport Number	
Contact Number	NA
Address	

Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	XE1354L
Vehicle Make/Model/Colour	PRIME MOVER ATTACHED WITH CHASSIS TRD2124D
Details Of Properties	RIGHT AND LEFT SIDE AND FRONT
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	NA
NRIC/Passport Number	
Contact Number	NA
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refers Police Report

T/20200204/2049

DECLARATION

1976) declare the foregoing facts to be true in every respect.



Printed Date: 11/11/2011
Page: 1 of 1

Driver's Signature
 in Driver's License or on Driver's License
 Date & Time

APC/ENR



SINGAPORE POLICE FORCE



T/20200209/2049

1 of 4

Report No. T/20200209/2049

Police Station Of Origin:
Clementi NPP
427 Clementi Avenue 3 #01-456
SINGAPORE 120427
Tel No: 1800-7759999

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 09/02/2020 15:13	Vide Report No.: D/20200209/0066	Station Diary No.: 24
--	-------------------------------------	--------------------------

Informant's Particulars				
Name of Informant: MUTHIAH SIVAKUMAR			Address: APT BLK 21 TEBAN GARDENS ROAD #15-127 TEBAN VISTA SINGAPORE 600021	
ID Type / ID No.: FIN NO / G7811407Q			Contact No.: Home/Office: Mobile: 90533577	
Nationality: INDIAN			Email:	
Sex: Male	Age: 33	Date of Birth: 08/12/1986	Type of Informant: Driver	
Race: Indian			Language: English	Institution / School Name:
Occupation: DELIVERY DRIVER			Driving Licence Information: Class: 3,4,5 Date of Expiry: 21/09/2022	

General information of the Accident				
Type of Accident:	Non-Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 09/02/2020 10:00	Type of Location: Straight Road
Location: Along Road 1 CLEMENTI ROAD				
Along Clementi Road on the center lane, at the traffic light near to Kent Ridge Bus Terminal Lamp Post Number: 15				
Weather: Clear		Road Surface: Dry	Road Speed Limit: 70 Km/h	
Traffic Flow: One Way		Traffic Control: Traffic Light - Working		Traffic Volume: Light
Type of Collision: Moving Vehicle Against - Parked Vehicle				Anyone conveyed by ambulance: No

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
XE1354L	Primemover				Slightly Damaged	0
YM7578P	Lorry				Seriously Damaged	2
YN7828M	Lorry				Slightly Damaged	1



Police Station Of Origin:
Clementi NPP
427 Clementi Avenue 3 #01-456
SINGAPORE 120427
Tel No: 1800-7759999

Report No. T/20200209/2049

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	LI MINGZHEN	ID No.	G2495201R
Related Vehicle	XE1354L (Primemover)	Contact No.	96689812
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3,4 Date of Expiry: 08/12/2024
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	VEERAMUTHU MUTHURAMAN	ID No.	G7764937P
Related Vehicle	YM7578P (Lorry)	Contact No.	91445123
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B,3,4 Date of Expiry: 17/12/2023
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	MUTHIAH SIVAKUMAR	ID No.	G7811407Q
Related Vehicle	YN7828M (Lorry)	Contact No.	90533577
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3,4,5 Date of Expiry: 21/09/2022
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 09/02/2020 at about 1000hrs I was driving my company's lorry (YN7828M) and at this juncture my car was stationery along Clementi Rd towards West Coast on the center lane waiting for the traffic light near to Kent Ridge Bus Terminal to turn green. My lorry was first in the queue.

This is a 3 lane road and on my left was another lorry (YM7578P). My right was empty with no vehicle. However at this point, the other lorry (YM7578P) was suddenly surged to its right, and as a result it collided onto my lorry from the side. After which I then found out that another vehicle, a prime mover (XE1354L) which was from the rear of the other lorry (YM7578P) had swerved through the left of the other



**SINGAPORE
POLICE FORCE**



T/20200209/2049

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Report No. T/20200209/2049

Police Station Of Origin:
Clementi NPP
427 Clementi Avenue 3 #01-456
SINGAPORE 120427
Tel No: 1800-7759999

CONTINUATION OF REPORT

lorry (YM7578P) and grazing through its side causing to surge to the right.

I wish to state that all party were not observed to be injured and no party complaint of and discomfort. The prime mover driver was a Chinese national person and we could not communicate with him. The traffic police subsequently arrived and attended to us. No ambulance was called.

My lorry was damaged on the left side, the other lorry (YM7578P) was damaged at both sides, while the prime mover was also damaged on both sides as its left side had hit a tree.



**SINGAPORE
POLICE FORCE**



T/20200209/2049

4 of 4

Report No. T/20200209/2049

Police Station Of Origin:
Clementi NPP
427 Clementi Avenue 3 #01-456
SINGAPORE 120427
Tel No: 1800-7759999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

D /

Sgt 3 CHONG ZHEN LOON

Signature Of Interpreter:

Not applicable

Officer In Charge Of Case:

TP / GIT /

Sgt 3 RASHIDAH BINTE AZMAN

Signature Of Informant:

Date/Time:

09/02/2020 15:13

Classification Of Case:

 SINGAPORE POLICE FORCE	Contact No.: 65476216	SN 40
Authentication Stamp		
NP168		
		
SIGNATURE		

ESTIMATE OF REPAIR

Veh# : YN7828M

Model: UD TRUCK

Accident Date : 9/2/2020

(2/4/2015)-(1/4/2025)

Location : CLEMENTI ROAD - BESIDE BUS DEPOT - LAMP POST NO. 15

3P: YM7578P (China Taiping)

S/Nos.	Qty	Description	List \$	S/Nett \$	Nett \$
1	1 pc	Front n/s side mirror bracket	1,228.00	-	-
2	1 pc	Front n/s side mirror rectangular	780.60	-	-
3	1 pc	Front n/s side mirror square	468.30	-	-
		Front n/s side mirror bracket upper	2,476.90	0.00	0.00
		Sub-Total:	2,476.90	0.00	0.00
		5%	5%	0%	0%
		After Less %:	2,353.06	0.00	0.00
		Labour			
1		To remove front n/s mirror assembly	280.00	200	
		Sprng painting	280.00		
		Sub-Total:	280.00		
		Total:	2,633.06		
		After Less 20%:	2,106.44		

Chan

Chan San Choon
Director
DipEng, AAE MIM,MSAE(Aust)

1,200
- 10%
P = 1,080
L = 400
1,480
- 20%
1,184

L/S = \$1,200
2 days

3079.56



8778 1999
24 hr accident call

Mobil 1



Repair day - 2 days

Lump Sum
After paint.

Sun Pm (Lkk).

19/02/2020

TP without prejudice

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to line approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Oi Sun Pin (LKK Auto)

From: Ryder Auto workshop <ryderautoworkshop@gmail.com>
Sent: Monday, 23 March, 2020 11:09 AM
To: Oi Sun Pin (LKK Auto)
Subject: Re: FINALIZE YN 7828M

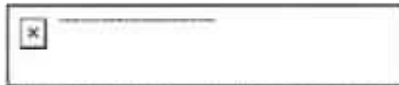
Dear Sun Pin,

We gladly accept your offer, will LOD insurance.

Thank you

Best regards

Orson



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921
Tel : 67418277 Fax: 67468277



On Mon, Mar 23, 2020 at 10:50 AM Oi Sun Pin (LKK Auto) <sunpin@lkkauto.com> wrote:
Hi Sir,

Regarding your request for L/S repair cost need \$ 1,400 , that have rejected.

at last our management offer to your repair cost L/S amount COR \$ 1,200. Repair day 2 days.

If agree please update.

Thank you.

Best Regards,

Oi Sun Pin Assistant Automotive Assessor

LKK Auto Consultants