#### MOTORVIVA PTE LTD



Main Office: 8 Tuas Ave 18 Singapore 638892 Tel: 6665 2518 Finance: 8 Tuas Ave 18 Singapore 638892 Tel: 6861 0007 Fax: 6862 3500 Showroom: 21 Toh Guan Road East #01-15 Toh Guan Centre Singapore 608609 Tel: 6665 2518 Fax: 6561 7956

Iveco: 8 Tuas Ave 18 Singapore 638892 Tel: 6863 6864 Fax: 6861 3676

Website: www.motorviva.com.sg Co. Reg. No.: 199507614Z

30 March 2020

Our Reference : GBF2595G Your Reference: GBE1849L

## China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Attn: Motor Claims Dept.

Dear Sir,

## Subject: Accident Involving GBF2595G and GBE1849L along T-Junction Of Senoko Ave and Senoko Way on 12/02/2020

We refer to the above case.

We are instructed by our client to file claim for the damages against your insured.

Our client has suffered loss and damage as a result of your Insured's negligence in the driving of vehicle No. GBE1849L.

We quantify our client's claim as follows:

1. 2.	Cost of Repair Loss of Rental (\$100 X 4 days)	S\$ S\$	4,280.00 400.00
3.	GIA search fees	S\$	2.00
4.	Towing fees	S\$	53.50
	Total	S\$	4,735.50

We hereby append the following relevant documents for your perusal:

- 1. Repair bill tax invoice
- II. Letter of authority
- III. Car rental invoice
- IV. LTA search fees
- ٧. Towing invoice

Please let us know within the next 14 days from the received of this letter, whether you are prepared to accept all the above amount.

Best regards

Yin Siew

Customer Service Advisor, Motor Claims

**GOLDBELL Engineering Pte Ltd** 

Mobile: 9763 6433

Email : konyinsiew@goldbell.com.sg

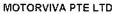














Main Office, 6 Trias Ave, 18 Singapore 638892 Fel: 6665-2518
Finance, 8 Teas Ave, 18 Singapore 638892 Tel: 6861-0007 Fax: 6862-3500
Showtoom, 48 County South Statel Filoset 3 Singapore 486130 Tel: 6665-2518 Fax: 6561-7956
ivecor 3 Trias Ave, 13 Singapore 638892 Tel: 6863-6864 Fax: 6861-3676

Website, www.motorviva.com.sg Co. Reg. No. 1909076347

Appendix A

## LETTER OF AUTHORITY

I/We, <u>Kee Song Food Corporation (S) Pte Ltd</u>, owner of <u>GBF2595G</u> (Vehicle no.) hereby authorize <u>MOTORVIVA PTE LTD</u> to act on my/our behalf with respect to my/our claim for repair costs and/or rental and/or loss of use for my vehicle no. <u>GBF2595G</u> that was damage pursuant to the accident which occurred on <u>12/02/2020</u> at/along <u>T-Junction Of Senoko Avenue And Senoko Way</u> involving vehicle no. <u>GBE1849L</u>.

I/We permit MOTORVIVA PTE LTD to have full discretion to settle my/our above-mentioned claim in a manner that they deem fit and to sign any discharge voucher or receive any payment on my/our behalf further to the settlement of my/our claim with payment cheque/s being made in favor of MOTORVIVA PTE LTD.

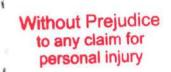
I/We authorize MOTORVIVA PTE LTD to have full discretion in the usage of my/our (owner and or driver) NRIC, work permit, driving license and whatsoever identification card, indemnity against PDPA terms and conditions.

I/We acknowledge that any settlement that MOTORVIVA PTE LTD may reach on my/our behalf is in full and final settlement of my/our property damage claims against the owner/ driver/ motor insurer of the third party vehicle bearing registration number GBE1849L and is on a without prejudice / without admission of liability basis insofar as the driver/ owner/ motor insurer of vehicle concerned.

Date this	day of $\_$	<u> </u>	(month)	3030	(year)
Signature of claimant	(8)		Que !	÷	
olghature of claimant	7.500	ng kiping pagamanan Tanggar			****
(With Company Stamp of app	licable)	/			
	les .	i. Li Ciyazid	Sad Capt	arndaconi (	1) [7]
Name of claimant		<i>y = 21.178</i>	react very		Z. 10
Company reg. / NRIC no.	:	460	016666		••••







## MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMCVSN3064531900

Claim No : SNM20D200827/GBE1849L /CBS

Claimant : KEE SONG FOOD CORPORATION (S) PTE LTD

: S\$4,735.50

DOLLARS FOUR THOUSAND SEVEN HUNDRED THIRTY-FIVE AND FIFTY

CENTS ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBF2595G Insured Vehicle No. : GBE1849L

Date of Loss

: 12/02/2020

Place of Accident : T-JUNCTION OF SENOKO AVE AND SENOKO WAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: SH FOODS LLP

Driver Name

: GOH BOON TECK

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	SŞ	
(2) Cost of Repair/Excess	S\$	4,280.00
(3) Loss of <del>Use</del> /Rental <del>/Earning</del>	S\$	400.00
(4) GIA/Police Reports/		
Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fees/Disbursement	SS	53.50
(7) Cost including Disbursement	S\$	
TOTAL	. S\$	4,735.50
	====:	

Claimant Name: Kee Song Food Corporation (S) Pte Ltd

NRIC No : 1XXXXXX006E

Signature

Date : <u>13 April 2021</u>



#### MOTORVIVA PTE LTD

Main Office: 8 Tuas Ave 18 Singapore 638892 Tel: 6665 2518

Finance: 8 Tuas Ave 18 Singapore 638892 Tel: 6861 0007 Fax: 6862 3500 Showroom: 21 Toh Guan Road East #01-15 Toh Guan Centre Singapore 608609 Tel: 6665 2518 Fax: 6561 7956

I-15 Toh Guan Centre Singapore 608609 Tel: 6665 2518 Fax: 6561 7956 Iveco: 8 Tuas Ave 18 Singapore 638892 Tel: 6863 6864 Fax: 6861 3676

Website; www.motorviva.com.sg Co. Reg. No.: 199507614Z

Page

AMOUNT SGD

1/1

CHINA TAIPING INSURANCE (SINGAPORE) PTE.

LTD.

3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909 TAX INVOICE

GST Reg No.

: M9-0002514-E

Invoice No.

MXI00035090

Invoice Date.

20-03-2020

Account No.

C00004902

Quotation No.

· C00004

:

Work Order No.

: 958978

Service Centre.

: 8 TUAS AVE 18

Agreement No.

: MV~4531

**PARTICULARS** 

Reg No

: GBF2595G

Chassis No

: ZFA26300006C58109

Engine No

: 263A20006055534

Model No

263.122.1

Mileage SRR No

: 139731

ACCIDENT REPAIR: GBE/SVC/SALES-AMK08

DATE OF ACCIDENT: 12/02/2020 POLICY NO.: VFX/P2293194

\*\*\*\* TP CLAIM - CHINA TAIPING \*\*\*\*

Description QTY
COST OF REPAIR (LUMP SUM) 1

<u>Disc</u> <u>N</u>

Net Price Ext Price 4000.00 4000.00

4000.00 Parts Charges:

4000.00

Sub Total:

4000.00

GST @ 7.00 %

280.00

E. & O. E

TOTAL

4280.00

Please make all cheques payable to MOTORVIVA PTE LTD. When making payment, please quote our invoice numbers. No receipts will be issued for Cheque Payments.

Terms and conditions of sales

Interest at 1.5% per month will be charged on overdue account

This is a computer generated document. No signature is required.













Industrial Vehicles. Financial Services. 41,000 Served. And Counting.

#### **GOLDBELL CAR RENTAL PTE LTD**

Main Office: 10 Raeburn Park #02-01 Singapore 088702 Tel: +65 6838 6300 Fax: +65 6225 1029 Finance: 8 Tuas Ave 18 Singapore 638892 Tel: +65 6861 007 Fax: +65 6862 3500 Website: www.gbcr.com.sg

Co. Reg. No. 200710651D

Sales Order No :

0-2003-00077

Date :

14 Feb 2020

#### **Commercial Vehicle**

AN AGREEMENT made on 14-Feb-2020 Between GOLDBELL CAR RENTAL PTE LTD ("the Owner") a company incorporated in Singapore and having its registered office at 10 RAEBURN PARK #02-01 BLK A SINGAPORE 088702 of the one part and MOTORVIVA PTE. LTD. ("the Hirer") carrying business at 8 TUAS AVENUE 18 SINGAPORE 638892 of the other part.

10.	Description	Transaction		
1	Description of Vehicle(s) / Equipment(s)	Agreement No		
	Description: FIAT DOBLO CARGO SX 1.3MJ	Agreement No.: CCVS2003008		
	Model: DOBLO CARGO 1.3MJ	1.0		
	Services:	Contract Period		
		Lease Period: 4 Days		
	Accessories:	Start Date: 14-Feb-2020		
	Value Add:	End Date: 18-Feb-2020		
		Payment		
	Vehicle Register No.: GBD5128M	Daily Rental: \$100.00		
	Engine No.: 263A20005113753	70-31-10 (10-11-11-11-11-11-11-11-11-11-11-11-11-1		
	Chassis No.: ZFA2630000 <mark>6110375</mark>			
		<u>Insurance</u>		
	Remarks:	Third Party Property Damage (Limited To): \$500,000.00		
		Third Party Excess: \$1,500.00		
		Own Damage Excess: \$1,500.00		
		Windscreen Excess: \$100.00		

#### **Interest On Overdue Payments**

Interest on Overdue Payments: 1.5% Per Month
All payments are subjected to 7% GST (Excludes Deposit)

#### Remarks:

PIC: KON SIN YEW (04/020/AC) - ACCIDENT INV GBF 2595G AND GBE 1849L ON 12.02.2020 // CLAIMANT - KEN SONG FOOD CORPORATION

DRIVER - KONG YONG KEONG

This Lease Agreement is agreed by the following signatories. Unless expressly agreed in writing, all terms and conditions shall be as stipulated in the Standard Terms and Conditions (TLC1912013) to our Agreement dated 14-Feb-2020



Industrial Vehicles. Financial Services. 41,000 Served. And Counting.

SIGNED for and on behalf of the Owner by



Name: WONG HIN CHOE

Designation: ASST. GENERAL MANAGER

NRIC No: XXXXX067E

In the presence of:-

Witness: ALEX CHEW ZI HANG

NRIC No: XXXXX511I

#### **GOLDBELL CAR RENTAL PTE LTD**

Main Office: 10 Raeburn Park #02-01 Singapore 088702 Tel: +65 6838 6300 Fax: +65 6225 1029 Finance: 8 Tuas Ave 18 Singapore 638892 Tel: +65 6861 007 Fax: +65 6862 3500 Website: www.gbcr.com.sg Co. Reg. No. 200710851D

# SIGNED for and on behalf of the Hirer by



Name:

Designation: Kon Yin Siew

NRIC No:

In the presence of:-

Witness: NRIC No:



Industrial Vehicles. Financial Services. 41,000 Served. And Counting.

ATTN: KON YIN SIEW (04/020/AC)

#### GOLDBELL CAR RENTAL PTE LTD

Main Office: 10 Raeburn Park #02-01 Singapore 088702 Tel: +65 6838 6300 Fax: +65 6225 1029
Finance: 8 Tuas Ave 18 Singapore 638892 Tel: +65 6861 007 Fax: +65 6862 3500
Website: www.gbcr.com.sg
Co. Reg. No. 2007106510

Page 1 / 1

**TAX INVOICE** 

GST Reg No.

M9-0002514-E

Invoice No.

CXI00075921

Invoice Date.

13-03-2020

Account No.

C00000025

Our Ref.

CCVS2003008

Your Ref.

.

Credit Term.

CREDIT

Salesman.

AlexChewZH

## **PARTICULARS**

AMOUNT SGD

Asset Description

MOTORVIVA PTE. LTD.

8 TUAS AVENUE 18

SINGAPORE 638892

: FIAT DOBLO CARGO SX 1.3MJ

Reg No/ID No

: GBD5128M

Chassis No

: ZFA26300006110375

Engine No

: 263A20005113753

Agreement No

: CCVS2003008

Contract Period

: 14-02-2020 To 18-02-2020

Type Of Lease

: Short Term

BEING CHARGES FOR ADVANCED PAYMENT FOR THE ABOVE

400.00

0.00

GST @0.00% for \$ 400.00

E.& O.E

TOTAL.

\$400.00

Please make all cheques payable to GOLDBELL CAR RENTAL PTE LTD

When making payment, please quote our invoice numbers.

No receipts will be issued for Cheque Payments.

This is a computer generated document. No signature is required.



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No:

GR-20-026212

Date of Request:

13/02/2020

Your Ref No:

Online Purchase

Goldbell Engineering Pte Ltd 29, Tanjong Penjuru Singapore 609026

Dear Sir/Madam,

Enquiry Date

13/02/2020

Enquiry By

Kon Yin Siew

TP Vehicle No.

GBE1849L

Accident Date

12/02/2020

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBE1849L	China Taiping Insurance (Singapore) Pte. Ltd.	22/09/2019-21/09/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

## TAX INVOICE

Our Ref No:

GR-20-026212

Date of Request:

13/02/2020

Your Ref No:

Online Purchase

Goldbell Engineering Pte Ltd 29, Tanjong Penjuru Singapore 609026

Dear Sir/Madam.

**Enquiry Date** 

13/02/2020

Enquiry By

Kon Yin Siew

TP Vehicle No.

GBE1849L

Accident Date

12/02/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

## YISHUN TOWING PTE LTD

BLK 4015 ANG MO KIO INDUSTRIAL PARK 1 #01-502 SINGAPORE 569631

TEL: 64588480 FAX: 62888480

EMAIL: acct@yishuntowing.com

COMPANY REG. NO.: 200106908W GST REG. NO.: 200106908W

BILL TO: MOTORVIVA PTE LTD

8 TUAS AVE 18 SINGAPORE 638892 TAX INVOICE

NO. : YT029460

DATE : 14/02/2020

TERM: 30 DAYS

ATTN. : BRIAN 04/020/AC

A/C NO. : 3000/M01

DATE	W/O NO.	VEH NO.	DESCRIPTION	AMOUNT
13.02.2020	303285	GBF2595G	26 SENOKO WAY TO 5035 ANG MO KIO IND	50.00

SINGAPORE DOLLAR: FIFTY THREE AND CENTS FIFTY ONLY

hun

 SUB-TOTAL
 S\$
 50.00

 ADD GST
 7 %
 S\$
 3.50

 AMOUNT DUE
 S\$
 53.50

AUTHORISED SIGNATURE(S)

## **Khanchna (LKK Auto)**

From: Khanchna (LKK Auto)

Sent: 5 October 2020 3:36 PM

To: 'SHFOODSLLP@GMAIL.COM'

Cc: Admin A

Subject: ACCIDENT INVOLVING GBF 2595G & GBE 1849L ON 12/02/2020

Our Ref: CC6/CTI20002592/Kka3n2

SH FOODS LLP [POLICY HOLDER]

Dear Sir/Madam,

#### **ACCIDENT INVOLVING GBF 2595G & GBE 1849L ON 12/02/2020**

We refer to the above accident where we are acting for **China Taiping Insurance (Singapore) Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information (for e.g. accident video) to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 15/10/2020, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 13 April 2021 3:33 PM

To: Jenny Lew

**Cc:** Admin A; Claims Dept of CTI

Subject: RE: MANDATE REQUEST - YOUR REF: SNM20D200827/GBE1849L /CBS - Accident

Involving GBE1849L (OI: CTI-TBA) AND GBF2595G (TP: LKK REF-

CC6/CTI20002592/Kka3) on 12/02/2020

Dear Sir/Mdm,

We refer to the above matter.

We have settled the matter at \$4,735.50(all-in) with third party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Note: Third party repairer should be Motorviva Pte Ltd instead of GOLDBELL ENGINEERING PTE LTD.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 30 December 2020 10:20 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: MANDATE REQUEST - YOUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI:

CTI - TBA) AND GBF2595G (TP: LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Khanchna.

We refer to email dated 03.12.2020.

Please proceed as follows:

	Amount Revised
1. Cost of Repair (W/GST)	\$ 4,280.00
2. Loss of Rental ( 4 days x \$100)	\$ 400.00 (4 days x \$100)

3. GIA Search	\$ 2.00
4. Towing Fees	\$ 53.50
Total	\$ 4,735.50

Thank you.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

## Jenny Lew

Executive Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Khanchna (LKK Auto) < khanchna@lkkauto.com >

**Sent:** Thursday, December 3, 2020 3:13 PM **To:** Jenny Lew < jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: MANDATE REQUEST - YOUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI: CTI -

TBA) AND GBF2595G (TP: LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Your ref: SNM20D200827/GBE1849L/CBS

Our ref: CC6/CTI20002592/Kka3

Dear Sirs/Madam,

We refer to the above matter.

We are of the view that BOLA 33 is applicable and liability is down against Insured.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) may be affected.

Hence, we seek your approval to offer Third Party repairer "GOLDBELL ENGINEERING PTE LTD" "MOTORVIVA PTE LTD" at \$ 4,735.50 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (W/GST)	\$ 8,018.83	\$ 4,280.00
2. Loss of Rental ( 4 days x \$100)	\$ 400.00	\$ 400.00 (4 days x \$100)
3. GIA Search	\$ 2.00	\$ 2.00
4. Towing Fees	\$ 53.50	\$ 53.50

\*\*4 days recommendation for repair

Enclosed here with all the relevant documents for your perusal.

Appreciate your approval please.

Thank you.

Best Regards, Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Sent: 7 April 2020 11:13 AM

To: Mei Kwan (LKKAuto) < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>

Cc: Khanchna (LKK Auto) < <a href="mailto:khanchna@lkkauto.com">khanchna@lkkauto.com</a>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>;

Subject: Re: OUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI: CTI - TBA) AND

GBF2595G (TP: LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Mei Kwan,

pls find insured report.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted

## Chong Boon Sen

Claims Executive

Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W:www.sg.cntaiping.com | **FB**: www.facebook.com/chinataipingsg/ | **WeChat**: 太平狮城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, March 30, 2020 3:17 PM

**To:** Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Cc: Khanchna (LKK Auto) < khanchna@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: OUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI: CTI - TBA) AND

GBF2595G (TP: LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email:  $\underline{\text{MeiKwan@lkkauto.com}}$  | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Thursday, 19 March, 2020 7:26 PM

**To:** Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Cc: Khanchna (LKK Auto) < khanchna@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: OUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI: CTI - TBA) AND

GBF2595G (TP: LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

**Sent:** Monday, 9 March, 2020 7:13 PM

**To:** Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Cc: Khanchna (LKK Auto) < khanchna@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: OUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI: CTI - TBA) AND

GBF2595G (TP: LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Friday, 28 February, 2020 3:08 PM

To: Chong Boon Sen <booksen.chong@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) < khanchna@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI: CTI - TBA) AND

GBF2595G (TP: LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

YOUR REF: SNM20D200827

LKK REF: CC6/CTI20002592/Kka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

**From:** Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

**Sent:** Thursday, 20 February, 2020 11:14 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Khanchna (LKK Auto) < khanchna@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Chong Boon Sen

<boonsen.chong@sg.cntaiping.com>

Subject: Re: OUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI: CTI - TBA) AND

GBF2595G (TP: LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Sir,

insured not reported.

send 1st anr to you shortly.

## Chong Boon Sen

Claims Executive Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W:www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > Sent: Wednesday, February 19, 2020 11:15 AM

To: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Cc: Khanchna (LKK Auto) < <a href="mailto:khanchna@lkkauto.com">khanchna@lkkauto.com</a>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>;

Subject: RE: OUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI: CTI - TBA) AND

GBF2595G (TP: LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

**Sent:** Friday, 14 February, 2020 6:54 PM

To: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >;

Khanchna (LKK Auto) < <u>khanchna@lkkauto.com</u>>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

**Subject:** OUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI : CTI - TBA) AND GBF2595G (TP : LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Boon Sen,

Please revert LKK.

Note: officer in charge - Boon Sen 63896171

\*\*\* Kindly quote our reference number when replying.

Thank you, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Friday, February 14, 2020 1:31 PM

**To:** Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Cc: Khanchna (LKK Auto) < khanchna@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE1849L (OI: CTI - TBA) AND GBF2595G (TP: LKK REF -

CC6/CTI20002592/Kka3) on 12/02/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBF 2595G at M/s Goldbell Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

## LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email:  $\underline{\text{MeiKwan@lkkauto.com}}$  | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)