

Hsiao Tong (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 30 December 2020 10:20 AM
To: Khanchna (LKK Auto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: MANDATE REQUEST - YOUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI : CTI - TBA) AND GBF2595G (TP : LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Khanchna,

We refer to email dated 03.12.2020.

Please proceed as follows:

	Amount Revised
1. Cost of Repair (W/GST)	\$ 4,280.00
2. Loss of Rental (4 days x \$100)	\$ 400.00 (4 days x \$100)
3. GIA Search	\$ 2.00
4. Towing Fees	\$ 53.50
Total	\$ 4,735.50

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Thursday, December 3, 2020 3:13 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: MANDATE REQUEST - YOUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI : CTI - TBA) AND GBF2595G (TP : LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Your ref : SNM20D200827/GBE1849L /CBS
Our ref : CC6/CTI20002592/Kka3

Dear Sirs/Madam,

We refer to the above matter.

We are of the view that BOLA 33 is applicable and liability is down against Insured.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) may be affected.

Hence, we seek your approval to offer Third Party repairer "GOLDBELL ENGINEERING PTE LTD" at **\$ 4,735.50 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (W/GST)	\$ 8,018.83	\$ 4,280.00
2. Loss of Rental (4 days x \$100)	\$ 400.00	\$ 400.00 (4 days x \$100)
3. GIA Search	\$ 2.00	\$ 2.00
4. Towing Fees	\$ 53.50	\$ 53.50
Total	\$ 8,474.33	<u>\$ 4,735.50</u>

**4 days recommendation for repair

Enclosed here with all the relevant documents for your perusal.

Appreciate your approval please.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: 7 April 2020 11:13 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: OUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI : CTI - TBA) AND GBF2595G (TP : LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Mei Kwan,

pls find insured report.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents . All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) [63896171](tel:63896171) | M: (65) XXXX XXXX | F: (65) 6222 1033

W:www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) [63896171](tel:63896171) | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, March 30, 2020 3:17 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI : CTI - TBA) AND GBF2595G (TP : LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 19 March, 2020 7:26 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI : CTI - TBA) AND GBF2595G (TP : LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 9 March, 2020 7:13 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI : CTI - TBA) AND GBF2595G (TP : LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 28 February, 2020 3:08 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI : CTI - TBA) AND GBF2595G (TP : LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

YOUR REF: SNM20D200827

LKK REF: CC6/CTI20002592/Kka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Thursday, 20 February, 2020 11:14 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: Re: OUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI : CTI - TBA) AND GBF2595G (TP : LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Sir,

insured not reported.

send 1st anr to you shortly.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W:www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, February 19, 2020 11:15 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI : CTI - TBA) AND GBF2595G (TP : LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 14 February, 2020 6:54 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200827/GBE1849L /CBS - Accident Involving GBE1849L (OI : CTI - TBA) AND GBF2595G (TP : LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Boon Sen,

Please revert LKK.

Note : officer in charge – Boon Sen 63896171

*** Kindly quote our reference number when replying.

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, February 14, 2020 1:31 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE1849L (OI : CTI - TBA) AND GBF2595G (TP : LKK REF - CC6/CTI20002592/Kka3) on 12/02/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBF 2595G at M/s Goldbell Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)