ASS. REC. BY	Clavi	CSTEGI 2000 ASSIGNMEN			in ame working			
	00 1 0 1	of Evg.		D	ete/Time: 132.	Axo 411p.		
Estimated Co			Bill to:					
To Inspect Ve				_ Insured: _	SGU 80	00 P		
	m/s tai mator			Tel:	67474006			
of BIK 30	of ubi road 1 #	01-440						
Policy No:			Claim No:	compg	DAY0000K			
Sum Insured:			Excess:	1				
Make of Veh:			ALISH HARRA	D	D.O.A. 10.2. 2000			
CA / REV Date/Time:	/ REP. / REV 24 HRS	son Contacted:	ms bim		H.O.D Endorsement			
Date/Time	Action/Instruction ( V	) Estimate.						
					- TOTAL PAR			
	SGU BOOP - AM	14.0 Sons	- stail ha	15.01	1 -/1/10/20	2/3		

-

Winner

ASS. REC. BY: ETCH	
	SSIGNMENT
From: Date: 14-1. 7679	Veh No: SJR 173X Yr Regn: 4/6/99
Estimated Cost:	Type: M.Cgr / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
DD / TP /WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
o Inspect Vehicle No: SJR 173×	Make: Toyota VIOS E co 1497
t Workshop m/s Kai motor Trading	Colour BIAK A/C: Insured / Std / NI / NA
1 BIK 3007 Ubi road 1 #101-440	Sp.Reading 168564 T/Radio: Insured / Std / NI / NA
nsured:	Eng/No:
Policy No.	CINO: MR953H14961
Claims No.	Gen. Cond: Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD A/Rim or
	Tyre Size: F: 295   572 PH
(Policy Condition)	R: "
	DIS BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or
Bal. or Market Value:	Front Rear
DAC Accident Rport: Consistent?: Yes or No	R/Bal. C mm R/Bal. S mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. T mm
Est. Repairs: days Res.: Yes or No	D.O.A. 10/2/20 D.O.L. 14/2/20
Lum Sum: % 3 Val.: Yes or No	Survey held at Kai Mohr
	Des. of Damages (Fr) / Real / O/S / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS Vehicle: IN/	V &/
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time   Action / Instruction	
MV - 26K	CEIVED 2 DIFER 2020
STRVR)	
26/2/20 Finally \$ 7500 10 day (Fai)	Check DOURS DAICOZ
Tollie 1 A loss ling that Kail	22 1 1 th
(\$4,952.98 Res- 4	0%.2 mileto
· ·	26/2/2020 / 17/2
	, , = 0
DeletTime, File Pass to? : Prell. Report	Days Of Repair: 10
1) Typ: C+ Final Report	Resurvey No. of Trip: V Survey Fee: 360
Add	Transportation:    Fee:   : Site Insp (\$ )s+Rsst
2) , , , , , , , , , , , , , , , , , , ,	: Interview (\$ ) Photos
Danied Exemple :	
Report Formet:	
Jamp Sup / L.B.h ( \$ 7,500/- (15)	: Westerd (8
	TOTAL 361

#### Nivitha (LKK Auto)

From:

Pauline Soh <pauline.soh@ergo.com.sg>

Sent:

Thursday, 13 February 2020 4:11 PM

To:

Kai Motor, Admin-D (LKKAuto (admin-d@lkkauto.com); Admin A (admin-

a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com)

Cc:

Phoebe Xie; Zheng Hanyang

Subject:

RE: Claims ref no. (P) CDMPG20000249 ACCIDENT INVOLVING VEHICLE NO Toyota

Vios SJR 173 X & SGU 800 P on 10/02/2020 @183000

Date Classification: Confidential, C3

\*\* NOTE: Please create case, input our Claim ref no. and upload ALL survey related documents into Merimen. Payment invoices shall be ignored for cases that are not submitted via Merimen.

Hi LKK.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards. Pauline Soh ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985 DID: +65 6829 9194 pauline soh@ergo.com.sg

www.ergo.com.sg

FRG(

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: Kai Motor < kaimotor@gmail.com> Sent: Thursday, 13 February 2020 3:20 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Pauline Soh <pauline.soh@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>; Zheng Hanyang

<hanyang.zheng@ergo.com.sg>

Subject: Re: Claims ref no. (P) CDMPG20000249 ACCIDENT INVOLVING VEHICLE NO Toyota Vios SJR 173 X & SGU

800 P on 10/02/2020 @183000

Hi Sir,

We choose : QQQ

LKK

LKK Auto Consultants Pte Ltd

Have a nice day w thanks.

Ms Kim

On Thu, 13 Feb 2020 at 09:39, ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg> wrote:

Date Classification: Confidential, C3

Dear Kim,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	AA	Appraisal Associate

Warmest Regards,

Pauline Soh

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID +65 6829 9194

pauline.soh@ergo.com.sg

www.ergo.com.sq



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: Kai Motor < kaimotor@gmail.com > Sent: Wednesday, 12 February 2020 5:28 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>; Rohaini Bte Hussain

<rohaini.hussain@ergo.com.sg>

Subject: Re: ACCIDENT INVOLVING VEHICLE NO Toyota Vios SJR 173 X & SGU 800 P on 10/02/2020 @183000

URGENT

Kindly arrange your representative to survey our client's vehicle at KAI MOTOR TRADING Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

Thanks You.

Ms Kim

On Wed, 12 Feb 2020 at 16:22, Kai Motor < kaimotor@gmail.com > wrote:

#### KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701 TEL: 67474006 FAX:67437591 E-mail: kaimotor@gmail.com REG NO: 44223100L

Date: 12/02/2020

Attn: The Motor Claims Department

Your Insured veh no :SGU 800 P

ERGO Insurance Pte ltd 5 Temasek Boulevard #04-01 Suntec Tower Five

Singapore 038985

WITHOUT PREJUDICE

(By Email Only)

Dear Sir / Madam

### ACCIDENT INVOLVING VEHICLE NO Toyota Vios SJR 173 X & SGU 800 P on 10/02/2020 @183000

We are writing on behalf of MR Teo Chin Tiong the registered owner of SJR 173 X which was involved on the above mentioned accident between SGU 800 P.

Investigation reveals that the motor vehicle number SGU 800 P was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number SGU 800 P. Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at KAI MOTOR TRADING Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SJR 173 X for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the bill will be forward to you for reimbursement.

Yours faithfully,

KAI MOTOR TRADING

On Wed, 12 Feb 2020 at 16:12, Kai Motor < kaimotor@gmail.com > wrote:

#### KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701 TEL: 67474006 FAX:67437591 E-mail: kaimotor@gmail.com REG NO: 44223100L

Date: 12/02/2020

Attn: The Motor Claims Department

Your Insured veh no :SGU 800 P

India International Insurance Pte Ltd

64 Cecil Street

#04--02 IOB Building Singapore 049711

Dear Sir / Madam

WITHOUT PREJUDICE

(By Email Only)

ACCIDENT INVOLVING VEHICLE NO Toyota Vios SJR 173 X & SGU 800 P on 10/02/2020 @183000

We are writing on behalf of MR Teo Chin Tiong the registered owner of SJR 173 X which was involved on the above mentioned accident between SGU 800 P.

Investigation reveals that the motor vehicle number SGU 800 P was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number SGU 800 P. Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them. Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING** Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SJR 173 X for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the bill will be forward to you for reimbursement.

Yours faithfully,

KAI MOTOR TRADING

Happy New Year with thanks.

## 祝您新年快樂!

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440 Singapore 408701 Telephone: 6747 4006

Happy New Year with thanks.

祝您新年快樂!

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440 Singapore 408701 Telephone: 6747 4006

Happy New Year with thanks.

祝您新年快樂!

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440 Singapore 408701 Telephone: 6747 4006

Happy New Year with thanks. 祝您新年快樂!

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440 Singapore 408701 Telephone: 6747 4006

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

wner ID Type:	Singapore NRIC
wner ID:	231G
ehicle Details	
ehicle No.:	SJR173X
ehicle to be Exported:	No
itended Deregistration Date:	14 Feb 2020
ehicle Make:	TOYOTA
ehicle Model:	VIOS E AUTO
rimary Colour:	Black
fanufacturing Year:	2009
ngine No.:	1NZX911612
hassis No.:	MR053HY9305114061
faximum Power Output:	80.0 kW (107 bhp)
pen Market Value:	\$12,468.00
Original Registration Date:	04 Jun 2009
irst Registration Date:	04 Jun 2009
ransfer Count:	1
ctual ARF Paid: ntended PARF Rebate Details	\$12,468.00
ARF Eligibility:	Forfeited
ARF Eligibility Expiry Date:	•
ARF Rebate Amount: ntended COE Rebate Details	\$0.00
OE Expiry Date:	30 Apr 2024
COE Category:	A - Car (1600cc & below)
OE Period(Years):	5
PQP Paid:	\$13,088.00
OE Rebate Amount:	\$11,023.00
otal Rebate Amount: Message	\$11,023.00

The information contained herein is correct as at 14 Feb 2020

OK

- 4



### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933 Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

ERGO Insurance Pte. Ltd. 5 Temasek Boulevard #04-01 Suntec Tower Five Singapore 038985

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Date: 17 Feb 2020

#### Preliminary Advice

Insured Vehicle No : SGU800P

TP Vehicle No

: SJR173X

Accident Date

:S\$

: 10/02/2020

Make

: TOYOTA VIOS

Assignment Date

: 14/02/2020

Date of Inspection

: 14/02/2020

Est. Duration of Repair

: 8.00

Inspection At

: KAI MOTOR TRADING (HQ) BLK 3007 UBI ROAD 1, #01-440

SINGAPORE 408701

#### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front & rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,314.34
Revised Amount	:S\$	5,303.96
Check Items (Estimated)	:S\$	3,727.87
Total	:S\$	9,031.83

Lump Sum Repair

#### **Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:5\$
Margin for Repair	:S\$

#### Remarks

- The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : TP : WP

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- information provided must be as truthful and accurate as possible. Any withul misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any faise reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

	ACCIDENT STATEMENT	
Date Of Report	11/02/2020 09:28	
Date Of Accident	10/02/2020 18:30	
Exact Location Of Accident	KPE TUNNEL TWDS TAMPINES	
Country/State of Loss	SINGAPORE	
	ETAILS OF OWN VEHICLE	11
Vehicle Registration Number	SJR173X	
Insured/Policyholder	TOTAL TOTAL SECTION AND ADDRESS OF THE PARTY	35
Name Of Registered Owner	LEE HONG JIN, JUSTIN	
NRIC No	SXXXXX31G	
Email Address	NOEMAIL	
Mobile Phone No	(LOCAL) +65-91996381	
Alternative Phone No	OFFICE-91996381	
Vehicle Particulars		Sec.
Manufacturer	TOYOTA	
Model	VIOS	
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE	
Are you claiming under your own insurance policy for repair to your vehicle?	NO	
If No, Please state action to be taken	THIRD PARTY	
Vehicle Category	PRIVATE CAR	
Insurance Company		
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD	
Type Of Coverage	COMPREHENSIVE	
Fleet Policy	NO	
Policy Number	5102591627-01	

#### Driver

Name of Driver LEE HONG JIN, JUSTIN

 NRIC No
 \$XXXXX231G

 Date Of Birth
 16/01/1989

 Occupation
 INDOOR

 Date Of Driving Pass
 04/03/2008

Driving Experience 11 YEARS AND 11 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-91996381

Fax Number

Contact Number OFFICE-91996381

EMail Address NOEMAIL

Address

BLK 227B SUMANG LANE #11-268

Postcode

822227

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

#### General Information of the Accident

Type Of Accident

CHAIN COLLISION

Weather Conditions

CLEAR

Road Surface

DRY

#### Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

#### Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

10/02 about 6.30pm- 3rd car out of 4th car. Chain collison on kpe towards tpe, just entered kpe and was travelling on lane 2 about 60km/hr and traffic was heavy. Slowed down when I saw front vehicle SKA5049S braking and almost came to a complete stop. Immediately tap on the brakes and managed to stop in time to avoid any contact with the vehicle. A few seconds after, heard a screeching of tyres sound and was rear ended by vehicle SGU800P and the impact caused the car to move forward despite stepping on the brakes and causing my car to rear end the front vehicle SKA5049S

#### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

WITH DRIVER

Was there any audio recorded?

NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SGUB00P

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

ONG HAN CHENG

NRIC/Passport Number

SXXXX523A

Contact Number

94554265

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SKA5049S

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

Name of Driver

NRIC/Passport Number

Contact Number

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

PRIVATE CAR

#### DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number

SJM6766Y

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

Name of Driver

PRIVATE CAR

NRIC/Passport Number

Contact Number

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Oriver.
- Information provided must be as trythful and accurate as possible. Any willul misrepresentation or withholding of material facts may allow insurance companies to regulate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal deta/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims:
  - (ii) investigating the accident and/or my claims:
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or netices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agenty(including their tawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

4

Policyheider's Signature Date & Time

Deliver's Signature (If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:

#### Accident Sketch Plan

Minimal Control				
SKETCH PLAN	Y	1	1 1	
	1	1	10 V V C B	A = STR 173X  B = SGU 800P  C = SKA S049S  D = STM 6766 Y  KPt tunnel twels Tompines
DESCRIBE CIRCUMST	ANCES	OF THE A	CCIDENT	
	-			
Refer		4.	State	ment
	_	-		
	-			
			-	
	-	-	-	
	105			
DECLARATION /We declare the foregoing	g particula	era pre true	in every respect	
4				A



# 凱摩哆服務

# KAI MOTOR TRADING

專業服務:汽車意外保險陪價,拖車,汽車修理及維修服務,打嗎呷,喷漆。

Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date: 12/02/2020

Attn: The Motor Claims Department

WITHOUT PREJUDICE

Your Insured veh no :SGU 800 P

ERGO Insurance Pte Itd

(By Email Only)

5 Temasek Boulevard #04-01 Suntec Tower Five

Singapore 038985

Dear Sir / Madam

#### Estimate Cost of repair To Toyota Vios SJR 173 X & SGU 800 P on 10/02/2020 @183000

To Suppl	y:-		
1pc	Front number plate w holder / //	\$	65.00 JS/
1pc	Front bonnet / M	\$	525.10 /
1pc	Front bonnet lock > 01	\$	98.20 /
2pcs	Front bonnet hinge / // \$ 58.40	\$	116.80
1pc	Front radiator support panel / 00	\$	925.00 380/
2pcs	Front head lamp ? / BK \$610.00	\$	1,220.00
1pc	Front grille / ///	\$	255.30/
1pc	Front moulding X	\$	138.10 X
1pc	Front bumper / BR	\$ \$ \$	496.70/
1pc	Front bumper bracket X	\$	250.10 X
10pcs	Front bumper clips / /K	\$	50.00 ]
2pcs	Front bumper side retainer / TR \$ 68.30	\$	136.60 /
1pc	Front bumper logo / //C	\$	59.10
1pc	Front radiator ? / BT 00	\$	1,510.30 958
1pc	Front air con condenser 2 / 00	\$	1,155.20 /
1pc	Rear boot cover X	\$	598.30 X
1pc	Rear boot rubber / (RM	\$	200.00
1pc	Rear boot cover logo * / MC	\$	59.40/
1pc		\$	93.00×
1pc	Rear Vois/NCP X Rear boot inner garnish MA ((UV pot eat good) (M	\$	235.10 /
1pc	Taillamp RH / UK	\$	395.60/
1pc	Rear panel / 0)	\$ \$	649.30 \$\$2
1pc	Rear number plate w holder X	\$	65.00 X
1pc	Rear bumper / OK 7/154.30	\$	455.20/
1pc	Rear bumper / // 7484.30 Rear bumper lower spoiler / // -25 //	\$ \$	499.10 450/
10pcs		\$	50.00 30
1pc	Rear exhaust box and pipe × 5 882-47	\$	565.10 X
		\$	10,866.60
	Less 25		2,716.65

8,149.95



# 凱摩哆服務

# KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務:汽車意外保險陪償,拖車,汽車修理及維修服務,打嗎呷,噴漆。 Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date: 12/02/2020

Attn: The Motor Claims Department

WITHOUT PREJUDICE

Your Insured veh no :SGU 800 P

ERGO Insurance Pte Itd 5 Temasek Boulevard

#04-01 Suntec Tower Five

(By Email Only)

Singapore 038985

Dear Sir / Madam

Page.2

Estimate Cost of repair To Toyota Vios SJR 173 X & SGU 800 P on 10/02/2020 @183000

To Supply:-

1pc	Revese sensor	-		\$	438.10	nett	200/
=5/0		Less	10%	\$	43.81		
				\$	394.29		
				\$	7,540.05		
To disn	nanite & replace damage pa	rts,panel beat where		\$	1,200.00	800	
	ty,apply primer & spray pain	t on the affecte portion.		\$	1,300.00	900	
To rem	ove uphdstery.			\$	150.00	Х	
To che	ck wiring functions.			\$	80.00	30	
To rem	ove reverse sensor.			\$	80.00	30	
To top	up gas.			\$	120.00	11	20
Body st	101.67	/47L		\$	450.00 11,314.34	150	
	(LKK) 14	1/2/20, 11:00a	lul			27	30
teve cl	mg   KK auts - (sm	8 dgs peny	<i>~</i>	)	411W 1.35P		
117	200	Rilling H	INV		1.350		
		1911-10	7 2 7	*	9		



TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com BUS\_REG\_NO: 44223100L GST NO: M90371531Y

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Your Insured veh no :SGU 800 P

ERGO Insurance Pte Itd

(By Email Only)

5 Temasek Boulevard #04-01 Suntec Tower Five

Singapore 038985

Dear Sir / Madam

#### Estimate Cost of repair To Toyota Vios SJR 173 X & SGU 800 P on 10/02/2020 @183000

To Suppl				1.1
1pc	Front number plate w holder / /		\$	65.00 35/26
1pc	Front bonnet / M		\$	525.10/
1pc	Front bonnet lock / 07		\$	98.20
2pcs	Front bonnet hinge / M \$ 58.40		\$	116.80 /
1pc	Front radiator support panel / / IT		\$	925.00 380/
2pcs	Front head lamp / / JR \$610.00		\$	1,220.00 /
1pc	Front grille / AR		\$	255.30/
1pc	Front moulding × NN			138.10 ⊀
1pc	Front bumper / BR		\$	496.70
1pc	Front bumper bracket X NN		\$ \$	250.10 X
10pcs	Front bumper clips //K		\$	50.00 30/
2pcs	Front bumper side retainer / IR \$ 68.30		\$	136.60/
1pc	Front bumper logo / //		\$	59.10/
1pc	Front radiator 7 / 01		\$	1,510.30 958
1pc	Front air con condenser ? / BT		\$	1,155.20
1pc	Rear boot cover × NN		\$	598.30X
1pc	Rear boot rubber / (R*		\$	200.00/
1pc	Rear boot cover logo 🗸 / 🗚		\$	59.40/
1pc	Rear Vois/NCP V I/N	S	\$	93.00 X
1pc	Rear boot inner garnish & Citor part and gouth) / Ch		\$	235.10 /
1pc	Taillamp RH / J/K		\$	395.60 /
1pc	Rear panel / 0)			649.30 552/
1pc	Rear number plate w holder X NN		\$	65.00 X
1pc	Rear bumper / OR		\$	455.20 /
1pc	Rear bumper lower spoiler		\$	499.10 450/
10pcs	Rear bumper clips / //(		\$	50.00 30/
1pc	Rear exhaust box and pipe 🔀 👭		\$	565.10 ×
			\$	10,866.60
	Less	25%	\$	2,716.65
			\$	8,149.95



# 凱摩哆服務

# KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701. TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務:汽車意外保險陪價。拖車,汽車修理及維修服務。打嗎哩,噴漆。 Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date: 12/02/2020

Attn: The Motor Claims Department

Your Insured veh no :SGU 800 P

ERGO Insurance Pte Itd 5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

Dear Sir / Madam

Page.2

WITHOUT PREJUDICE

(By Email Only)

LRK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(x) during resurvey
- \* Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis.
- No degal modification(s) is allowed
- Supplies entary sem(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Estimate Cost of repair To Toyota Vios SJR 173 X & SGU 800 P on 10/02/2020 @183000

To Supply:-

1pc	Revese sensor	> 14			\$ 438.10	nett	100	art/
			tess	10%	\$ 43.81	2000	•	17110000
					\$ 394.29			
					\$ 7,540.05			
To dism	nanite & replace dar aev.	mage parts,panel b	eat where		\$ 1,200.00	800		
	ty,apply primer & sp	ray paint on the af	fecte portion.		\$ 1,300.00	900		
To rem	ove uphdstery.				\$ 150.00	Х		
To chec	ck wiring functions.				\$ 80.00	30		
To rem	ove reverse sensor.	Ome with	. 70		\$ 80.00	30		
To top	up gas.	17/2/25	52~		\$ 120.00	(1	10/	8
Body st	The state of the s	WH MI			\$ 450.00	350		
Steve	(LKK)	m to la	APACONI		\$ 11,314.34			
	28813		11990		1245	2.9	9	
Aut .	len@   KKauto - Cs	10 % de	11					
		RIA	Ly		1706	1 89		



# 凱摩哆服務

# KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701. TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務:汽車意外保險陪償,拖車,汽車修理及維修服務。打嗎哩。噴漆。 Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date: 14/02/2020

Attn: The Motor Claims Department

WITHOUT PREJUDICE

Your Insured veh no :SGU 800 P

FRGO Insurance Pte Itd

(By Email Only)

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

Steve 17/2/20

Dear Sir / Madam

Supplementary Cost of repair To Toyota Vios SJR 173 X & SGU 800 P on 10/02/2020 @183000

To Supply:-

	1pc	Front bumper reinforcement / 00			\$ 399.50 /
	1pc	Front support garnish / DR			\$ 255.00 /
ı	<b>≱</b> pcs	Front support panel side garnish / CR	\$ 105.00		\$ 210.00 105
١	1pc	Front panel horn / 8T			\$ 135.00 /
	2pcs	Front head lamp top panel / 07	\$111.10		\$ 222.20
	1pc	Rear spare tyre bloard / CRM			\$ 296.50
		3 (35)			\$ 1,518.20
			less	25%	\$ 379.55
					\$ 1,138.65

1413.20 - 25% 1059.90

P- 588247 KI- 200 L- 2230 SMP- 1059.90 9372-37 LIS- 7497-89 = 7500

17 (2 /20)

Page 1 of 1

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUBF	OLDER TRAC	KING								
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	tain	Refe	rence	Claim	Details		Docume	nts	) .	show All
CLAIM SUE	FOLDER DET	AILS				[Created by	adjuster]			
insured:	-, Co. Reg.	No.: -								
Main Claimant:	-									
Vehicle Reg. No.:	SJR173X	Ş.		Date	Date of Loss: 10/02/2020 00:00 - :59 [128 Months and 6 Days From LTA Reg			leg Date (Man Yr)]		
Claim Type:	TP			Palic Nate	y/Cover No.:					
Vehicle Reg. No. (Insured):	SGUBOOP			Pulic (Clai	y No. mant):					
1				Exce						
Repairer:	KAI MOTO	R TRADING (HQ)	BLK 3007 UBI ROA	D 1, #01-440,	408701 L	Jbi - Tel:				
Handling Insurer:	100000000000000000000000000000000000000		IQ) - Tel: 6829 919							
Adjuster:	LKK Auto C	Consultants Pte Li	d (HQ) - Tel: 6256	5-3561 [Han	died by C	HEN TSUE YE	E] [Fina	I Rpt due	25/02/2	020]
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Due Date	Priority	Type Task G	roup Subject	Handler	Assign	ned By C	Completed C	n Cre	eated On	Done

Merimen e-Claims Page 1 of 5

#### Claim Documents

\*SJR173X [SGU800P] TP

#### Feb 10 2020 12:00AM [-] KAI MOTOR TRADING

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Merimen e-Claims Page 4 of 5

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### **Documents Checklist**

	177

Merimen e-Claims Page 5 of 5

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

Page 1 of 5 Adjuster Report

#### LKK Auto Consultants Pte Ltd (Co.Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email; sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/EGI20002576/ESF3E2

28/02/2020 Date:

REFERENCE

No:

Colour:

Handling Insurer: ERGO Insurance Pte. Ltd.

Policy No:

Claimant Vehicle

SJR173X

Insured Vehicle No:

SGU800P

10/02/2020 Date of Loss:

Nature of Claim:

TP

Claim No: CDMPG20000249

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

SJR173X

TOYOTA VIOS, 1.5 E (A)

Engine No:

1NZX911612

Make & Model: Reg. Date:

04/06/2009 (Man. Year: 2009)

Chassis No: Odometer:

MR053HY9305114061 168564 km

Engine Capacity:

1497 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

205/50Z R16

Rear Tyre Size:

205/50Z R16

Front Left Side:

Dunlop 5 mm

Rear Left Side:

Dunlop 5 mm

Front Right Side:

Dunlop 5 mm

Rear Right Side:

Dunlop 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,682.89	7,142.37	2,540.52	26.24
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,380.00	2,230.00	1,150.00	34.02
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,062.89	9,372.37	3,690.52	28.25
Approved Total (Overridden) (S\$)		7,500.00		
(S\$)	13,062.89	7,500.00	5,562.89	42.59
+ GST 7.00/7.00% (S\$)	914.40	525.00	389.40	42.59
Nett Amount (S\$)	13,977.29	8,025.00	5,952.29	42.59

INSPECTION

Date of Assignment:

13/02/2020

Date Inspected:

14/02/2020 Inspected At: KAI MOTOR TRADING (HQ) BLK 3007 UBI ROAD 1, #01-440

Singapore 408701

Estimated Period of Repair:

10.0 days

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Adjuster: CHEN TSUE YEE Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

Referen	ce			
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 28 Feb 2020)		
Parts:	143	TOYOTA VIOS 1.5 E (A) (Catalogue:Merimen Singapore 1.0)		
Labour:	Repairer's	(Price-denominated Standard List)		
Print Code:	(Unsubmitted,	no print-code for SJR173X)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page			
Further Info	: Items/values n	ot in reference catalogue are prefixed with an asterisk *.		

Recommended	Darte
RECOMMENDED	Falls

No.	Qty Par	t No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT NUMBER PLATE W HOLDER	Broken	65.00 FL	*35.00 FL
2	1	*FRONT BONNET	Dented	525.10 FL	*525.10 FL
3	1	*FRONT BONNET LOCK	Bent	98.20 FL	*98.20 FL
4	2	*FRONT BONNET HINGE	Bent	116.80 FL	*116.80 FL
5	1	*FRONT RADIATOR SUPPORT PANEL	Bent	925.00 FL	*380.00 FL
6	2	*FRONT HEAD LAMP	Broken	1,220.00 FL	*1,220.00 FL
7	1	*FRONT GRILLE	Broken	255.30 FL	*255.30 FL
8	1	*FRONT MOULDING	Not Necessary	138.10 FL	*-FL
9	1	*FRONT BUMPER	Broken	496.70 FL	*496.70 FL
10	1	*FRONT BUMPER BRACKET	Not Necessary	250.10 FL	*-FL
11	10	*FRONT BUMPER CLIPS	Necessary	50.00 FL	*30.00 FL
12	2	*FRONT BUMPER SIDE RETAINER	Broken	136.60 FL	*136.60 FL
13	1	*FRONT BUMPER LOGO	Necessary	59.10 FL	*59.10 FL
14	1	*FRONT RADIATOR	Bent	1,510.30 FL	*958.00 FL
15	1	*FRONT AIR CON CONDENSER	Bent	1,155.20 FL	*1,155.20 FL
16	1	*REAR BOOT COVER	Not Necessary	598.30 FL	*-FL
17	1	*REAR BOOT RUBBER	Crushed	200.00 FL	*200.00 FL
18	1	*REAR BOOT COVER LOGO	Necessary	59.40 FL	*59.40 FL
19	1	*REAR VOIS / NCP	Not Necessary	93.00 FL	*-FL
20	1	*REAR BOOT INNER GARNISH	Crushed	235.10 FL	*235,10 FL
21	1	*TAILLAMP RH	Broken	395.60 FL	*395.60 FL
22	1	*REAR PANEL	Dented	649.30 FL	*552.00 FL
23	1	*REAR NUMBER PLATE W HOLDER	Not Necessary	65.00 FL	*-FL
24	1	*REAR BUMPER	Broken	455.20 FL	*455.20 FL
25	1	*REAR BUMPER LOWER SPOILER	Cut	499.10 FL	*450.00 FL
26	10	*REAR BUMPER CLIPS	Necessary	50.00 FL	*30.00 FL
27	1	*REAR EXHAUST BOX AND PIPE	Not Necessary	565.10 FL	*-FL
28	1	*REVERSE SENSOR	Shorted	394.29 FS	*200.00 FS
29	1	*FRONT BUMPER REINFORCEMENT	Dented	399.50 FL	*399.50 FL
30	1	*FRONT SUPPORT GARNISH	Broken	255.00 FL	*255.00 FL
31	1	*FRONT SUPPORT PANEL SIDE GARNISH (2PCS)	Crushed (1Pc only)	210.00 FL	*105.00 FL
32	1	*FRONT PANEL HORN	Bent	135.00 FL	*135.00 FL
33	2	*FRONT HEAD LAMP TOP PANEL	Bent	222.20 FL	*222.20 FL
34	1	*REAR SPARE TYRE BOARD	Crushed	296.50 FL	*296.50 FL
F=Fn	anchise part.	S=SpcNett, L=ListItemDisc.			
			Sub Total (S\$)	12,779.09	9,456.50
		- List Item Discount on L	items 25.00/25.00% (S\$)	3,096.20	2,314.13
			Total Parts (S\$)	9,682.89	7,142.37

Report was unsubmitted during this print-out.

No. Qty Part No. Particulars Condition Repairer's Amount

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

Particulars	Lab.Type	Repairer's	Amount
our Items	107		
TO DISMANTLE & REPLACE DAMAGE PARTS, PANEL BEAT WHERE NECESSARY	New	1,200.00	800.00
TO PUTTY, APPLY PRIMER & SPRAY PAINT ON THE AFFECTE PORTION	New	1,300.00	900.00
TO REMOVE UPHOLSTERY	New	150.00	0.00
TO CHECK WIRING FUNCTIONS	New	80.00	30.00
TO REMOVE REVERSE SENSOR	New	80.00	30.00
TO TOP UP GAS	New	120.00	120.00
BODY STICKER	New	450.00	350.00
Gross Labour		3,380.00	2,230.00
	TO DISMANTLE & REPLACE DAMAGE PARTS, PANEL BEAT WHERE NECESSARY TO PUTTY, APPLY PRIMER & SPRAY PAINT ON THE AFFECTE PORTION TO REMOVE UPHOLSTERY TO CHECK WIRING FUNCTIONS TO REMOVE REVERSE SENSOR TO TOP UP GAS BODY STICKER	TO DISMANTLE & REPLACE DAMAGE PARTS, PANEL BEAT New WHERE NECESSARY TO PUTTY, APPLY PRIMER & SPRAY PAINT ON THE New AFFECTE PORTION TO REMOVE UPHOLSTERY New TO CHECK WIRING FUNCTIONS New TO REMOVE REVERSE SENSOR New TO TOP UP GAS New	TO DISMANTLE & REPLACE DAMAGE PARTS, PANEL BEAT New 1,200.00 WHERE NECESSARY TO PUTTY, APPLY PRIMER & SPRAY PAINT ON THE New 1,300.00 AFFECTE PORTION TO REMOVE UPHOLSTERY New 150.00 TO CHECK WIRING FUNCTIONS New 80.00 TO REMOVE REVERSE SENSOR New 80.00 TO TOP UP GAS New 120.00 BODY STICKER New 450.00

Report was unsubmitted during this print-out.

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