

# MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 # 01 - 61

SINGAPORE 408717

GST REG. NO : 200501102H

TEL : 6748 4422 / 6745 4422 FAX : 6747 6720

Email: chin@modernautomotive.com.sg

YOUR REF : GBH5946Y

OUR REF : SLK 2825Z

Date : 10.03.2020

The Claims Manager

China Taiping Insurance Co (s) Pte Ltd

3 Anson Road #16-00

Spring Leaf Tower

Singapore 079909

Tel : 6222 2366

Fax : 6222 1033

**RE : ACCIDENT INVOLVING SLK2825Z & GBH5946Y ON 11.02.2020  
ALONG UPPER THOMSON RD TOWARDS SEMBAWANG ROAD**

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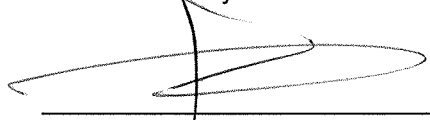
We refer to the above matter.

We have been authorized by our client Mr Lim Khoon Seng Jeremiah to make claim against your insured vehicle No. GBH5946Y in respect of the above accident for the following:

Repair Cost	\$ 4,173.00 (Incl GST)
Loss of use (7 days x \$100)	\$ 700.00
Search fee	\$ 2.00
<b>Total :</b>	<b><u>\$ 4,875.00</u></b>

Enclosed herewith a copy each of the supporting documents for your perusal.  
Kindly process the above and remit the payment to us asap.

Yours faithfully

  
Modern Automotive Pte Ltd

# LETTER OF AUTHORIZATION

Date: .....17/2/2020.....

TO WHOM IT MAY CONCERN

Dear Sir,

RE: ACCIDENT INVOLVING VEHICLE

.....SLK 2825 Z / GBH 5946Y.....

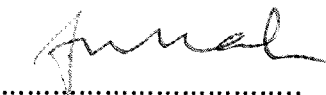
ON .....11/2/2020.....ALONG.....Upper Thomson Road /  
.....Sembawang Road.....

This letter is to authorize **MODERN AUTOMOTIVE PTE LTD** at Block 3023A, Ubi Road 1, #01-61, Singapore 408717 to resolve the above matter.

In respect of this authorization, **MODERN AUTOMOTIVE PTE LTD** has my/our authority to decide on my/our behalf whether to accept any offer of settlement from the third party insurers. I/we also agreed that all payments include Loss of Use to make in favour of **MODERN AUTOMOTIVE PTE LTD**.

**MODERN AUTOMOTIVE PTE LTD** is also authorized to sign all the required documents include Discharge Voucher from the third party insurers on my/our behalf.

Yours Faithfully



.....  
Signature of Owner

Lim Khoo Seng  
51523916F

.....  
Name / NRIC

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3019261900

Claim No : SNM20D200849

Claimant : LIM KHOON SENG JEREMIAH

Amount : **S\$4,590.00**

Singapore Dollars FOUR THOUSAND FIVE HUNDRED AND NINETY  
Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLK2825Z

Insured Vehicle No. : GBH5946Y

Date of Loss : 11/02/2020

Place of Accident : UPPER THOMSON ROAD TOWARDS SEMBAWANG ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TECH-V COOL WORKZ PTE LTD

Driver Name : SELVAM ANBU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.


I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 4,590.00
	=====
TOTAL . . . . .	S\$ 4,590.00
	=====

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Claimant Name: Lim Khuan Seng Jeremiah NRIC No : 916 F

Signature :  Date : 28/12/2020

# MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 # 01-58 / 61 SINGAPORE 408717  
TEL : 67474422, 67454422 FAX : 67476720  
GST REG. NO : 200501102H

CHINA TAIPING INSURANCE CO (S) PTE LTD  
3 ANSON ROAD #16-00  
SPRING LEAF TOWER SINGAPORE 079909

Attention : Motor Claim Department

Contact : 62222366/63896111 Fax No. : 62221033

## Tax Invoice : TP001492

Date : 10/03/2020  
Vehicle Num. : SLK 2825Z  
Make/Model : HONDA CIVIC-2017  
Chassis/Eng# :  
Accident Date : 11/02/2020  
Claim No. :  
Reference :  
Policy No. : 5110902876

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR : ACCIDENT REPAIR (LUMPSUM)		3,900.00
		Labour Total S\$ :		3,900.00

Total S\$ :	3,900.00
GST @ 7% S\$ :	273.00
Amount Due S\$ :	4,173.00
	=====

  
MODERN AUTOMOTIVE PTE LTD

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-20-025359

Date of Request: 12/02/2020

Your Ref No: Online Purchase

Modern Automotive Pte Ltd  
Blk 3023A Ubi Road 1  
#01-61 & #01-58  
Singapore 408717

Dear Sir/Madam,

Enquiry Date 12/02/2020  
Enquiry By Chin Soi Shong  
TP Vehicle No. GBH5946Y  
Accident Date 11/02/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBH5946Y	China Taiping Insurance (Singapore) Pte. Ltd.	27/03/2019-26/03/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
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**TAX INVOICE**

Our Ref No: GR-20-025359

Date of Request: 12/02/2020

Your Ref No: Online Purchase

Modern Automotive Pte Ltd  
Blk 3023A Ubi Road 1  
#01-61 & #01-58  
Singapore 408717

Dear Sir/Madam,

Enquiry Date 12/02/2020  
Enquiry By Chin Soi Shong  
TP Vehicle No. GBH5946Y  
Accident Date 11/02/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque

## **Khanchna (LKK Auto)**

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**From:** Khanchna (LKK Auto)  
**Sent:** 18 August 2020 3:56 PM  
**To:** TECHVACE@GMAIL.COM  
**Cc:** Admin A  
**Subject:** ACCIDENT BETWEEN GBH5946Y & SLK2825Z ON 11/02/2020

Our Ref: CC6/CTI20002571/Aka3s2

**TECH-V COOL WORKZ PTE LTD**  
[POLICY HOLDER]

Dear Sir/Madam,

### **ACCIDENT BETWEEN GBH5946Y & SLK2825Z ON 11/02/2020**

We refer to the above accident where we are acting for **China Taiping Insurance (Singapore) Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Khanchna (LKK Auto)

---

**From:** Lionel Chua <lionel.chua@sg.cntaiping.com>  
**Sent:** 18 December 2020 11:52 AM  
**To:** Khanchna (LKK Auto); Claims Dept of CTI  
**Cc:** Admin A  
**Subject:** RE: MANDATE REQUEST - YOUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020  
**Attachments:** Certification of Insurance.pdf; MRM51432719.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Our Ref: SNM20D200849/C03/GBA5946Y/chuakk

Dear Sirs/Madam,

### ACCIDENT INVOLVING GBA5946Y & SLK 2825Z ON 11.02.2020

We refer to your email below on the captioned matter.

As per requested, we enclose a copy of our insured's accident reports and certification of insurance for your attention.

If you need further enquiries in this matter, please feel free to contact the undersigned.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.**

Thank you & Best regards.

Lionel Chua

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG



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**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Friday, December 18, 2020 11:36 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lionel Chua <lionel.chua@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: MANDATE REQUEST - YOUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

Dear Sir/Madam,

Please let us know the Insured's policy number and please send us a copy of Insured's GIA.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** 15 December 2020 10:43 AM  
**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; 'Lionel Chua' <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: MANDATE REQUEST - YOUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

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Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** 9 December 2020 1:28 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: MANDATE REQUEST - YOUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

Dear Sir/Madam,

Please let us know the Insured's policy number.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** 2 December 2020 12:15 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: MANDATE REQUEST - YOUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

Dear Sir/Madam,

Please let us know the Insured's policy number.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Albert Chua <[albert.chua@sg.cntaiping.com](mailto:albert.chua@sg.cntaiping.com)>  
**Sent:** 17 November 2020 6:40 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>;  
Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: MANDATE REQUEST - YOUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement -  
Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3)  
on 11/02/2020

Without Prejudice

Hi Khanchna,

Please proceed to offer as proposed.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Albert Chua*

Deputy Head  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6181 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6181 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 7 October 2020 10:24 am

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: MANDATE REQUEST - YOUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement -  
Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3)  
on 11/02/2020

Dear Sir,

Kindly note Lionel Chua is assisting.

Dear Lionel,

Fya.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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---

**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Sent:** Wednesday, October 7, 2020 10:23 AM  
**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: MANDATE REQUEST - YOUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

Dear Sirs/Mdm,

We refer to mandate request dated 26/08/2020.

Third party is chasing us for offer.

Please let us have your instruction/approval.

Thank you for your kind understanding.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** 5 October 2020 11:58 AM  
**To:** 'Ben Tang' <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'alfred.toh@sg.cntaiping.com' <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: MANDATE REQUEST - YOUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

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DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Khanchna (LKK Auto)  
**Sent:** 24 September 2020 6:01 PM  
**To:** 'Ben Tang' <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'alfred.toh@sg.cntaiping.com' <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: MANDATE REQUEST - YOUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

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**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** 17 September 2020 11:06 AM  
**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
**Subject:** RE: MANDATE REQUEST - YOUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

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**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** 26 August 2020 10:45 AM  
**To:** 'Ben Tang' <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** MANDATE REQUEST - YOUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

Your ref : SNM20D200849/GBH5946Y /BEN  
Our ref : CC6/CTI20002571/Aka3

Dear Sirs/Madam,

We refer to the above matter.

It is head to rear collision (BOLA 27 ). Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

Hence, we seek your approval to offer Third Party repairer "MODERN AUTOMOTIVE PTE LTD" at **\$4,595.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,569.86	\$ 4,173.00
2. Loss of Use (7 days x \$100)	\$ 700.00	\$ 420.00 (7 days x \$60)
3. LTA Search	\$ 2.00	\$ 2.00
Total	\$ 8,271.86	<b><u>\$ 4,595.00</u></b>

\*\*6 days recommendation for repair + 1 PRS = 7 days

Enclosed here with all the relevant documents for your perusal.

**Appreciate your approval please.**

**Thank you.**

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** 18 August 2020 3:49 PM

**To:** Ben Tang <[Ben.Tang@sg.entaiping.com](mailto:Ben.Tang@sg.entaiping.com)>; [claimsdept@sg.entaiping.com](mailto:claimsdept@sg.entaiping.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** YOUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

Dear Ben,

We refer to the above matter and our telephone conversation a moment ago.

As spoken, our Insured had reported wrongly and had proceeded to lodge again.

Please send us a copy of the latest Insured's GIA report.

We will proceed to clear Insured and seek mandate accordingly.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** 25 June 2020 10:53 AM  
**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: OUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

Dear Sir/Madam,

Our Insured's report is filed under NTUC but GIA Search shows the vehicle is insured under China Taiping Insurance,

Please verify validity of Insured's policy.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, May 26, 2020 3:51 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>  
**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

Dear Sir / Madam,

OI is filled report under NTUC.

Kindly assist to verify validity of OI's policy.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.



Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 13 May, 2020 11:29 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

Dear Sir / Madam,

OI is filled report under NTUC.

Kindly assist to verify validity of OI's policy.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI [[mailto:claimsdept@sg.cntaiping.com](mailto:mailto:claimsdept@sg.cntaiping.com)]

**Sent:** Tuesday, 12 May 2020 2:22 PM

**To:** Mei Kwan (LKKAuto); Ben Tang

**Cc:** Khanchna (LKK Auto); Admin A; Claims Dept of CTI

**Subject:** RE: OUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

Dear All,

Please find enclosed GIA report.

Note : officer in charge – Ben Tang.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, May 12, 2020 2:02 PM  
**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 19 February, 2020 10:47 AM  
**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>  
**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 17 February, 2020 2:17 PM

**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** OUR REF: SNM20D200849/GBH5946Y /BEN - Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

Dear Ben,

Please revert LKK.

Note : officer in charge – Ben Tang 63896175.

\*\*\* Kindly quote our reference number when replying.

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, February 17, 2020 11:01 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBH5946Y (OI : CTI - TBA) and SLK2825Z (TP : LKK REF - CC6/CTI20002571/Aka3) on 11/02/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Modern Automotive Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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