

## Mei Kwan (LKKAuto)

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**From:** Joanne Yong <Joaneyong@msfirstcapital.com.sg>  
**Sent:** Tuesday, 24 March, 2020 4:27 PM  
**To:** Asher Sng (LKKAuto); Mei Kwan (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: SURVEY ASSESSMENT - D20000968MFSH/1 // EXPRESS SETTLEMENT  
**Attachments:** SHC8427P.pdf

**Categories:** HMK

Dear Asher,

Please find the attached GIA report.

Thank you

Regards,

Joanne Yong  
Motor Claim Department



**Change of email address**  
[joaneyong@msfirstcapital.com.sg](mailto:joaneyong@msfirstcapital.com.sg)

**MS First Capital Insurance Limited**  
A Member of **MS&AD** Insurance Group  
36 Robinson Road  
#16-01 City House  
Singapore 068877  
Tel: 6507 3846  
Fax: 6507 3849

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Friday, March 13, 2020 1:46 PM  
**To:** Joanne Yong <Joaneyong@msfirstcapital.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SURVEY ASSESSMENT - D20000968MFSH/1 // EXPRESS SETTLEMENT

Hi Sir,

We refer to the above matter.

Enclosed a copy of third party video footage for your easy reference.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joanne Yong <[Joanneyong@msfirstcapital.com.sg](mailto:Joanneyong@msfirstcapital.com.sg)>

**Sent:** Thursday, 27 February 2020 5:23 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SURVEY ASSESSMENT - D20000968MFSH/1 // EXPRESS SETTLEMENT

Dear Asher,

Our insured driver still not yet report the accident.

Liability still unclear.

Thank you

Regards,

Joanne Yong

Motor Claim Department



**Change of email address**

[joanneyong@msfirstcapital.com.sg](mailto:joanneyong@msfirstcapital.com.sg)

**MS First Capital Insurance Limited**

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36 Robinson Road

#16-01 City House

Singapore 068877

Tel: 6507 3846

Fax: 6507 3849

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Sunday, February 23, 2020 12:20 PM

**To:** Joanne Yong <[Joanneyong@msfirstcapital.com.sg](mailto:Joanneyong@msfirstcapital.com.sg)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SURVEY ASSESSMENT - D20000968MFSH/1 // EXPRESS SETTLEMENT

**YOUR REF: D20000968MFSH**

**LKK REF: CC4/FCI20002569/Uea3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLL 4404L on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 13 February 2020 2:08 PM

**To:** 'CWS Motor Claims'; assignments

**Cc:** 'Joanne Yong'; Admin A

**Subject:** RE: SURVEY ASSESSMENT - D20000968MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 17/02/2020.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Thursday, 13 February 2020 12:54 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** CWS Motor Claims; Joanne Yong

**Subject:** PRI: SURVEY ASSESSMENT - D20000968MFSH/1

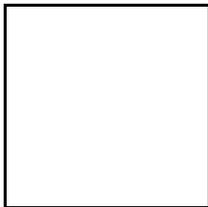
Dear Sir/Mdm,

We refer to the above reference.  
Please find attached the necessary documents for survey.  
Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

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