

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 29 April, 2020 12:10 PM
To: Rachel Wu
Cc: Admin A; Vic (LKKAuto); Jasper Chua (LKK Auto)
Subject: RE: <SEEK MANDATE> RE: SURVEY ASSESSMENT - D20000917MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20002568/Gha3
Attachments: Re: SKE 5151H - After Paint - LKK REF CC4/FCI20002568/Gha3; RENTAL AGREEMENT - COMPLETE.pdf

Dear Rachel,

We refer further to our below email.

Please be informed that the Rental Agreement has been completely filled in.

However, TP repairer mentioned that they are unable to provide a copy of the Rental Invoice (see attached email).

Kindly advise if we can proceed to offer and/or further instruction

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Rachel Wu [mailto:RachelWu@msfirstcapital.com.sg]

Sent: Tuesday, 14 April, 2020 6:00 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: FW: <SEEK MANDATE> RE: SURVEY ASSESSMENT - D20000917MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20002568/Gha3

Dear Vic,

Please offer as per below:

Cost of repair : \$1,177.00

Loss of rental : \$150-\$225 (\$75 x 02-03 days) – Need request for rental invoice

Loss of Income : \$100-\$150

Total : \$1,427.00-\$1,552.00

Please request the rental invoice from third party before offering LOR.

- Also to request third party to complete the rental agreement as is not done.
- Please see below rental agreement image for your attention.

VEHICLE MOVEMENT				
Date-Out	Time-Out	Mileage	Petrol	Checked
08/6/2018	1600 hrs	168254	1/4	✓
Remarks : * \$1,000/hr deposit transferred from 17.7027.			Verified by Hirer	
Date-In	Time-In	Mileage	Petrol	Checked
Remarks :			Verified by Hirer	

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 |
DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No.
195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Monday, 9 March 2020 11:03 am
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: SURVEY ASSESSMENT - D20000917MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20002568/Gha3

Your Ref: D20000917MFSH/1
Our Ref: CC4/FCI20002568/Gha3

Dear Rachel,

ACCIDENT INVOLVING VEHICLES SHA 7758B AND SKE 5151H ON 07/02/2020

We refer further to your below email.

It was reported that Insured vehicle collided to a stationary TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**SUCCESS UNITED PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 2,359.89	\$ 1,177.00
Loss of Rental (\$75 x 3 days)	\$ 225.00	\$ 225.00
Loss of Income (\$150 x 3 days)	\$ 450.00	\$ 150.00 (\$50 x 3 days)
TOTAL	\$ 3,034.89	\$ 1,552.00

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
Weekends / Downtime	1 day
TOTAL	3 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)
Sent: Sunday, 23 February, 2020 2:48 PM
To: 'Rachel Wu'

Cc: Vic (LKKAuto); Admin A

Subject: RE: SURVEY ASSESSMENT - D20000917MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000917MFSH

LKK REF: CC4/FCI20002568/Gha3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKE 5151H on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 13 February 2020 2:23 PM

To: 'CWS Motor Claims'; assignments; Admin A

Cc: 'Rachel Wu'

Subject: RE: SURVEY ASSESSMENT - D20000917MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 13 February, 2020 2:17 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu
<RachelWu@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20000917MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.