

## Vic (LKKAUTO)

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**From:** Joanne Yong <JoanneYong@msfirstcapital.com.sg>  
**Sent:** Friday, 28 February, 2020 12:56 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Vic (LKKAUTO); Admin A  
**Subject:** RE: SURVEY ASSESSMENT - D20000963MFSH/1 // EXPRESS SETTLEMENT

Dear Sir,

Refer to your email below.

Liability is clear, please proceed express settlement.

Thank you

Regards,

Joanne Yong  
Motor Claim Department



**Change of email address**

[joanneYong@msfirstcapital.com.sg](mailto:joanneYong@msfirstcapital.com.sg)

### MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road  
#16-01 City House  
Singapore 068877  
Tel: 6507 3846  
Fax: 6507 3849

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Sunday, February 23, 2020 2:38 PM  
**To:** Joanne Yong <JoanneYong@msfirstcapital.com.sg>  
**Cc:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SURVEY ASSESSMENT - D20000963MFSH/1 // EXPRESS SETTLEMENT

**YOUR REF: D20000963MFSH**

**LKK REF: CC4/FCI20002567/Qha3**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLK 5521E on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 13 February 2020 1:24 PM  
**To:** 'CWS Motor Claims'; assignments; Admin A  
**Cc:** 'Joanne Yong'  
**Subject:** RE: SURVEY ASSESSMENT - D20000963MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Sent:** Thursday, 13 February, 2020 12:49 PM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Joanne Yong  
<[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>  
**Subject:** PRI: SURVEY ASSESSMENT - D20000963MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**