

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Thursday, 24 September 2020 10:52 AM
To: 'Chris Lim Gan Koon'
Cc: 'motorclaims@msfirstcapital.com.sg'; Admin A
Subject: RE: EXPRESS SETTLEMENT - MSFC ref : D20000957MFSH / LKK ref : CC4/FCI20002559/Aba3 / Accident involving SMM 5611Ga and SHC 8416X on 10/02/2020

Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS 1.pdf; 4 LKK REINSPECTION PHOTOS.pdf; TP_LOD.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **N-51 AUTOMOTIVE PL** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 8,779.39	\$ 4,815.00
Loss of Rental (160.50 x 8 days)	\$ 1,284.00	\$ 1,284.00
Loss of Use (100.00 x 2 days)	\$ 200.00	TBA
LTA Search	\$ 7.45	\$ 7.45
Proposed Total	\$ 10,270.84	\$ 6,106.45

Breakdown of days is as follows:

Recommended repair days	6
Weekends / Downtime	2
CLAIM DAYS	8

For your approval and/or further instruction please.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Tuesday, 2 June 2020 4:42 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: EXPRESS SETTLEMENT - MSFC ref : D20000957MFSH / LKK ref : CC4/FCI20002559/Aba3 / Accident involving SMM 5611Ga and SHC 8416X on 10/02/2020

Dear Jasper,

We agreed to liability at 100% under BOLA 27.

You may proceed with Express Settlement.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Monday, 1 June 2020 5:55 pm

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: FW: Your ref : D20000957MFSH / LKK ref : CC4/FCI20002559/Aba3 / Accident involving SMM 5611Ga and SHC 8416X on 10/02/2020

Dear Karen,

FYNA please.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Monday, 1 June 2020 1:38 pm

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: Your ref : D20000957MFSH / LKK ref : CC4/FCI20002559/Aba3 / Accident involving SMM 5611Ga and SHC 8416X on 10/02/2020

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 07)

Remarks: Insured rear-ended third party.

Kindly let us have your approval on liability.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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