

Vic (LKKAuto)

From: Enquiry <enquiry@sh-motor.com>
Sent: Friday, 17 April, 2020 3:34 PM
To: Vic (LKKAuto)
Subject: Accident Involving our vehicle no : SLH2772H claiming TP vehicle no : SLW2303A
D.O.A. 22/01/2020 - LKK REF CC4/AIG20002554/Kha3
Attachments: Rental Agreement.tif

Dear Vic,

Pls see attached Agreement.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, 13 April 2020 8:21 PM
To: Enquiry
Cc: Admin A; Vic (LKKAuto); Jasper Chua (LKK Auto)
Subject: RE: Accident Involving our vehicle no : SLH2772H claiming TP vehicle no : SLW2303A D.O.A. 22/01/2020 - LKK REF CC4/AIG20002554/Kha3

Without Prejudice

Dear Ms Wong,

We refer to your below email and the contents were noted.

Kindly also furnish us a copy of the Rental Agreement.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Enquiry [mailto:enquiry@sh-motor.com]

Sent: Monday, 13 April, 2020 5:47 PM

To: Vic (LKKAuto)

Subject: Accident Involving our vehicle no : SLH2772H claiming TP vehicle no : SLW2303A D.O.A. 22/01/2020 - LKK REF CC4/AIG20002554/Kha3

Dear Vic,

Attached herewith documents pertaining to the said claim.

Looking forward to your favourable offer soon.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Wednesday, 26 February 2020 10:56 AM

To: Enquiry

Cc: Admin A; Vic (LKKAuto); Jasper Chua (LKK Auto)

Subject: RE: Accident Involving our vehicle no : SLH2772H claiming TP vehicle no : SLW2303A D.O.A. 22/01/2020 - LKK REF CC4/AIG20002554/Kha3

WITHOUT PREJUDICE

Dear Ms Wong,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Enquiry [<mailto:enquiry@sh-motor.com>]

Sent: Friday, 21 February, 2020 9:36 AM

To: Vic (LKKAuto)

Subject: Accident Involving our vehicle no : SLH2772H claiming TP vehicle no : SLW2303A D.O.A. 22/01/2020

Dear Vic,

Any update and pls revert urgently.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Enquiry [<mailto:enquiry@sh-motor.com>]

Sent: Wednesday, 19 February 2020 5:27 PM

To: 'Vic (LKKAuto)'

Subject: Accident Involving our vehicle no : SLH2772H claiming TP vehicle no : SLW2303A D.O.A. 22/01/2020

Dear Vic,

Pls see attached report.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 19 February 2020 4:26 PM

To: Enquiry

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Accident Involving our vehicle no : SLH2772H claiming TP vehicle no : SLW2303A D.O.A. 22/01/2020

Without Prejudice

Dear Ms Wong,

We refer to your below email.

Kindly furnish us for a copy of your client's GIA report.

We have been trying to contact our Insured but to no avail.

We will continue to follow up and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Enquiry [<mailto:enquiry@sh-motor.com>]

Sent: Wednesday, 19 February, 2020 4:18 PM

To: Vic (LKKAuto)

Subject: Accident Involving our vehicle no : SLH2772H claiming TP vehicle no : SLW2303A D.O.A. 22/01/2020

Dear Vic,

Our Insured called and chased for reply, would appreciate if you could revert urgently for the status of liability.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Enquiry [<mailto:enquiry@sh-motor.com>]

Sent: Friday, 14 February 2020 3:16 PM

To: 'AIG SGP, Claims-Survey'

Subject: Accident Involving our vehicle no : SLH2772H claiming TP vehicle no : SLW2303A D.O.A. 22/01/2020

Dear Sir/Madam,

Any update as our Insured chased for reply.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Enquiry [<mailto:enquiry@sh-motor.com>]

Sent: Thursday, 13 February 2020 3:19 PM

To: 'AIG SGP, Claims-Survey'

Subject: Accident Involving our vehicle no : SLH2772H claiming TP vehicle no : SLW2303A D.O.A. 22/01/2020

Dear Sir/Madam,

We attached herewith ECOR for your kind perusal

Please revert the status of liability and also let us know who is the Officer-in-charge?

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: AIG SGP, Claims-Survey [mailto:AIGSGP_ClaimsSurvey@aig.com]

Sent: Wednesday, 12 February 2020 7:02 PM

To: Enquiry

Subject: RE: Accident Involving our vehicle no : SLH2772H claiming TP vehicle no : SLW2303A D.O.A. 22/01/2020

Hi Ms Wong,

Unable to arrange tomorrow afternoon.

You may arrange 14/02/2020, Friday, 12pm-1pm. Kindly revert.

Thanks.

AIG Claims Survey

From: Enquiry [<mailto:enquiry@sh-motor.com>]

Sent: Wednesday, February 12, 2020 6:46 PM

To: AIG SGP, Claims-Survey

Subject: [EXTERNAL] Accident Involving our vehicle no : SLH2772H claiming TP vehicle no : SLW2303A D.O.A. 22/01/2020

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

We apologised for the late response, our Insured would like to change the survey for tomorrow (13/2/20) at 2:00pm onwards, pls reply and confirm.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: AIG SGP, Claims-Survey [mailto:AIGSGP_ClaimsSurvey@aig.com]

Sent: Tuesday, 11 February 2020 3:08 PM

To: Enquiry

Subject: RE: Accident Involving our vehicle no : SLH2772H claiming TP vehicle no : SLW2303A D.O.A. 22/01/2020

Hi Ms. Wong,

Okay.

Thanks.

AIG Claims Survey

From: Enquiry [<mailto:enquiry@sh-motor.com>]

Sent: Tuesday, February 11, 2020 2:50 PM

To: AIG SGP, Claims-Survey

Subject: [EXTERNAL] Accident Involving our vehicle no : SLH2772H claiming TP vehicle no : SLW2303A D.O.A. 22/01/2020

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Dear Sir/Madam,

Pls help to arrange survey on Thursday (13/2/2020) from 11.00am onwards for the said car.

Kindly confirm via email for the arrangement.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722
Tel: 6453 4730 Fax: 6457 1931

From: AIG SGP, Claims-Survey [mailto:AIGSGP_ClaimsSurvey@aig.com]
Sent: Wednesday, 29 January 2020 3:02 PM
To: Enquiry
Subject: RE: Accident Involving our vehicle no : SLH2772H claiming TP vehicle no : SLW2303A D.O.A. 22/01/2020

Hi Ms Wong,

Kindly forward us the repair estimate, thanks.

Thank you.

AIG Claims Survey.

From: Enquiry <enquiry@sh-motor.com>
Sent: Wednesday, January 29, 2020 1:59 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Subject: [EXTERNAL] Accident Involving our vehicle no : SLH2772H claiming TP vehicle no : SLW2303A D.O.A. 22/01/2020

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

We attached GIA report for your kind perusal, our Insured would like to know who is the Officer-in-charge and what is the liability first.

Thanks & Best Regards,

Ms Wong
S&H MOTOR PTE LTD
160 Sin Ming Drive #07-02
Sin Ming AutoCity
Singapore 575722
Tel: 6453 4730 Fax: 6457 1931