

Shirley Hiew (LKK Auto)

From: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>
Sent: Wednesday, 19 August 2020 11:15 am
To: Shirley Hiew (LKK Auto)
Cc: Johari Bin Husin; Admin A; SUR
Subject: Re: TO FINALIZE SCX7973J DOA 08.02.20 TP CHINA TAIPING *** LKK REF : CS/CTI20002552/Hsd3e2

Dear Shirley,

I Confirmed L/S \$ 1,550.00 @ 3 days of repairs before GST.

Thanks & Best Regards,

Tinie Ng

Cust Care Specialist (Accident Repair)
ComfortDelGro Engineering Pte Ltd
320 Ubi Road 3 Singapore 408649
T: 68485721 | **M:** 68485726

W: www.SPARKcarcare.com



From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: 19 August 2020 11:08
To: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>
Cc: Johari Bin Husin <JohariHusin@sparkcarcare.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: TO FINALIZE SCX7973J DOA 08.02.20 TP CHINA TAIPING *** LKK REF : CS/CTI20002552/Hsd3e2

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Dear Tinie,

Refer to our conversation yesterday, confirmed L/S \$ 1,550.00 @ 3 days of repairs before GST.

Final invoice and all supporting documents sent over to China Taiping Insurance (Singapore) Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>

Sent: Tuesday, 18 August 2020 11:33 am

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Johari Bin Husin <JohariHusin@sparkcarcare.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: TO FINALIZE SCX7973J DOA 08.02.20 TP CHINA TAIPING *** LKK REF : CS/CTI20002552/Hsd3e2

Hi Ms Hiew,

Base on JAE list price for front bumper is about \$1391.

Can we finalize at \$1800 lump sum?

Thanks & Best Regards,

Tinie Ng

Cust Care Specialist (Accident Repair)

ComfortDelGro Engineering Pte Ltd

320 Ubi Road 3 Singapore 408649

T: 68485721 | **M:** 68485726

W: www.SPARKcarcare.com



From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: 18 August 2020 11:00
To: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>
Cc: Johari Bin Husin <JohariHusin@sparkcarcare.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: TO FINALIZE SCX7973J DOA 08.02.20 TP CHINA TAIPING *** LKK REF : CS/CTI20002552/Hsd3e2

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Dear Tinie,

Please confirm L/S \$ 1,500.00 @ 3 days of repairs before GST.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>
Sent: Friday, 14 August 2020 10:08 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: Johari Bin Husin <JohariHusin@sparkcarcare.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: TO FINALIZE SCX7973J DOA 08.02.20 TP CHINA TAIPING *** LKK REF : CS/CTI20002552/Hsd3e2

Dear Mei Kwan,

Thank you , awaiting for reply.

Thanks & Best Regards,

Tinie Ng

Cust Care Specialist (Accident Repair)
ComfortDelGro Engineering Pte Ltd
320 Ubi Road 3 Singapore 408649
T: 68485721 | M: 68485726

W: www.SPARKcarcare.com



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 14 August 2020 10:03

To: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Johari Bin Husin <JohariHusin@sparkcarcare.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: TO FINALIZE SCX7973J DOA 08.02.20 TP CHINA TAIPING *** LKK REF : CS/CT120002552/Hsd3e2

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Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Shirley

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tinie Ng Jing Ling [<mailto:TinieNg@sparkcarcare.com>]
Sent: Thursday, 13 August 2020 2:50 PM
To: Hock Ann (LKK Auto); Admin A
Cc: Johari Bin Husin
Subject: TO FINALIZE SCX7973J DOA 08.02.20 TP CHINA TAIPING

Dear Hock Ann,

Please finalize the above vehicle with me.

Thanks & Best Regards,

Tinie Ng
Cust Care Specialist (Accident Repair)
ComfortDelGro Engineering Pte Ltd
320 Ubi Road 3 Singapore 408649
T: 68485721 | **M:** 68485726

W: www.SPARKcarcare.com



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