

RE: [REOPEN CASE] TIME BAR Your Ref: 800744789 // ACCIDENT INVOLVING FBD 9311Z AND SHD 235Z ON 25/05/2014

Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Fri 11/6/2020 9:17 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Dear Asher,

Case already time barred. Please inform repairer and close the matter.

Kind Regards,
Saliha

Advanced Leave Notification:

Saliha Syed Yusoff
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #09-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, November 4, 2020 4:56 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Subject: [EXTERNAL] Re: [REOPEN CASE] TIME BAR Your Ref: 800744789 // ACCIDENT INVOLVING FBD 9311Z AND SHD 235Z ON 25/05/2014

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Hi Saliha,

We refer to the email below.

Based on both party report third party have the details of the driver who drive the motorcycle.

Third party also damaged to the rear portion of the vehicle in which the accident reported the next day.

Circumstances of Accident
ON 25.05.2014 AT ABOUT 2055HRS, I WAS DRIVING AT THE EXTREME LEFT LANE OF BUANGKOK GREEN HEADING TOWARDS SENGKANG. WHILE TRAVELLING, THE VEHICLES IN FRONT OF ME HAD STOPPED. SO, I ALSO BRAKED AND STOPPED. WHILE STATIONARY, I SUDDENLY FELT AN IMPACT FROM BEHIND AND REALIZED THAT A MOTORCYCLE - FBD9311Z HAD HIT THE REAR PORTION OF MY TAXI. VEHICLE A - 2 CHILDREN 2 ADULTS VEHICLE B - NO PILLION
Are accident photos available for attachment? Yes

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBD9311Z
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	MOHAMED SAZLEE BIN MOHAMED SABTU
NRIC/Passport Number	S7615394I
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

Please advise the next course of action as third party is chasing for settlement.

Kindly note that i will be taking for the case as Vic have left our organization.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Monday, May 18, 2020 1:17 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: [REOPEN CASE] TIME BAR Your Ref: 800744789 // ACCIDENT INVOLVING FBD 9311Z AND SHD 235Z ON 25/05/2014

Dear Asher,

Kindly refer to attached email for my reply to Vic.

Kind Regards,
Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

Tel +(65) 6419 1917 |

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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Friday, May 15, 2020 3:01 PM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Subject: [EXTERNAL] [REOPEN CASE] TIME BAR Your Ref: 800744789 // ACCIDENT INVOLVING FBD 9311Z AND SHD 235Z ON 25/05/2014

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Your Ref: 800744789

Hi Saliha

We refer to the above matter.

ACCIDENT INVOLVING FBD 9311Z AND SHD 235Z ON 25/05/2014

-

Third party have submitted the the LOD for settlement.

Kindly let us have your instruction to reopen the case in merimen for further handling.

...CLAIM SUBFOLDER...(Pending for Payment)

Revoked / No settlement

Claim Audit		Activity Log		Documents		Created	
CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Jul 2014		02 Jun 2014 00:00		16 Oct 2015 14:33 S\$3,771.35 (S\$366.30)	16 Oct 2015 14:33 S\$3,771.35 S\$0.00(N)	Pending for Payment
Main			Reference		Claim Details		
CLAIM SUBFOLDER DETAILS [Created by adjuster]							
Insured:	JAMES YEO CHUN YONG, ID: S9004806F						
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K						
Vehicle Reg. No.:	SHD235Z					Date of Loss:	25/05/2014 20:00 - :59 [68 Months and 26 Days]
Claim Type:	TP / 800744789					Policy/Cover Note No.:	2100325195 (Comprehe Coverage: 17/03/2014 -
Vehicle Reg. No. (Insured):	FBD9311Z					Policy No. (Claimant):	D-12047359MFSH/
						Excess:	
Repairer:	Trans-cab Auto Services Pte Ltd (Defu) 58 DEFU LANE 1, 539498 Defu Lane - Tel: 6287 6666						
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com						
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311						
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 25/09/2015]						
Driver/Custodian (Insured):	JAMES YEO CHUN YONG (), NRIC: S9004806F Email:						
ASSOCIATED MAIL RECEIVED							
<ul style="list-style-type: none"> AIG_SG (22/09/2015): Report Send Back Alerts - SHD235Z (TP) AIG_SG (14/06/2014): OI GIA Report Not Received 							
ALL ASSOCIATED TASKS							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	
No results.							

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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