

REF: CS1 / III 20002548 / Esf3<sup>s2</sup>

Special Instructions:

4/sum: \$ 16,500.00

From (Person): Zuhadah Samsoni of TH Date/Time: 13.2.2020 3.00pm  
Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

*Third Parties:*

**Claimant:**

Surveyor: Carlisle Consultancy

Workshop: Twin Car Automotive

OD/TP Re-inspection / Evaluation

To Inspect Vehicle No: YL 5443m

Insured: **SHA 7081 U**

at Workshop m/s Twincar Automotive

Tel: 68420051

of 2 Paki Bukit Ave 2 #01-17

Policy No. MC 0m0015

Claim No: MCT 18110676

Sum Insured:

Excess:

Make of Veh:

D.O.A. 21.11.2018

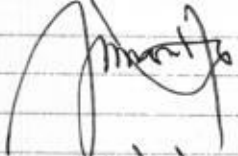
(Client's Record)

H.O.D. Endorsement/Date: \_\_\_\_\_

Date/Time: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle IN / OUT \_\_\_\_\_

Date/Time:            Confirmed with            Final Fig           ,            days (Red \$            /            %; Original 20 days)

Date/Time: 18/02/20 Submit Final Fig \$2,400/- 11, 6 days (Red \$ 1400/- 18% %; Original 20 days)

Date/Time	Action/Instruction
	VL 5443m -<
	SNA FOSI U - CCH / TII / BUDHIZ / AP03      DON - 21/11/2018
	RECEIVED 18 FEB 2020
	 18/2/2020

RECEIVED 18 FEB 2020

18/2/2020

---

Para(1) : Parts found not replaced (To highlight *R or UB, LR, Etc*)

---

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)
--

Para(3) : Nett Value

Market Value : \_\_\_\_\_

Salvage Value :

Nett Value : \_\_\_\_\_

Inspected/  
Evaluated by:

Fee Charged:

Date: \_\_\_\_\_

Basic & Add	
Transport	
Photos	
Others	
Total	

1) Date/Time \_\_\_\_\_ File Pass to \_\_\_\_\_

2) Date/Time File Return to

3) Date/Time \_\_\_\_\_ File Pass to \_\_\_\_\_

4) Date/Time File Return to

5) Date/Time \_\_\_\_\_ File Pass to \_\_\_\_\_

6) Date/Time File Return to

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Nov 2018		13 Feb 2020 14:40 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	EFFICIENT TOWING SERVICES, Co. Reg. No.: 53349344K		
Vehicle Reg. No.:	YL5443M	Date of Loss:	21/11/2018 00:00 - :59
Claim Type:	TP / MCT18110676	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)
Vehicle Reg. No. (Insured):	SHA7081U	Policy No. (Claimant):	P1912048
		Excess:	
Repairer:	- Not Applicable - (-)		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 24/02/2020]		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

**From:** Zuhaidah Samsuri <aida@iii.com.sg>  
**Sent:** Thursday, 13 February 2020 3:00 PM  
**To:** SUR; 'assignments'; Admin A  
**Subject:** MCT18110676 - Paper survey of YL5443M

Dear LKK,

Please conduct paper survey of TPV - YL5443M.

LOD already uploaded in Merimen.

Main	Offer Processing	Claim Details	Adjuster's Details	0
CLAIM SUBFOLDER DETAILS			[Created by insurer]	
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R			
Main Claimant:	EFFICIENT TOWING SERVICES, Co. Reg. No.: 53349344K			
Vehicle Reg. No.:	YL5443M	Date of Loss:	21/11/2018 00:00 - :59	
Claim Type:	TP / MCT18110676	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)	
Vehicle Reg. No. (Insured):	SHA7081U	Policy No. (Claimant):	P1912048	
		Excess:		
Repairer:	- Not Applicable - (-)			
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]			
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 24/02/2020]			

Need your urgent assistance to prepare the report by next Thursday.

Thanks.

Best Regards

**Aida Samsuri**

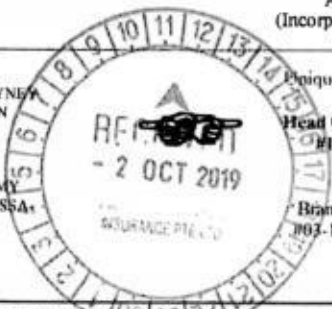
Motor & Work Injury Claims Dept  
India International Insurance Pte Ltd  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 257 Fax: 6224 4174  
Email: [aida@iii.com.sg](mailto:aida@iii.com.sg)  
Co. Reg Number: 198703792K

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# VISION LAW LLC

Advocates & Solicitors  
(Incorporated with limited liability)

ERIC NG CHING BOON  
WONG KENG LEONG RAYNE  
AUDREY WONG SU-HSIEN  
PAUL YAP TAI SAN  
ANJALI DIO MUNIANDY  
ANG KIM NOI DIANE  
RAVENDRA KRISHNASAMY  
CHEONG YUNHUI, CLARISSA  
SONIA LIM WEI LEI



Unique Entity Number: 20072114811

Head Office: 133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413

Branch: 490 Lorong 6 Toa Payoh  
#03-11 HDB Hub (Biz 3 Lobby 1)  
Singapore 310490

**Main**  
TEL : (65) 6534 2811 (Hunting)  
FAX : (65) 6535 6802  
E-MAIL : annatan@visionlawllc.com

**Branch**  
TEL : (65) 63580703

WHEN REPLYING, PLEASE QUOTE OUR REFERENCE - Please to **HEAD OFFICE** for this matter

**Our Ref** : AM-atv-Ins-T140-108791-18 (PY/mt)  
**Your Ref** : SHA 7081 U

Date: 30 September 2019

## INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street  
#04/#05 IOB Building  
Singapore 049711

**Attn: Motor Claims Department**

## COMFORT TRANSPORTATION PTE LTD

383 Sin Ming Drive  
GAS Building  
Singapore 575717

Dear Sir,

**CLAIMANT : EFFICIENT TOWING SERVICES**  
**ACCIDENT INVOLVING YL 5443 M & SHA 7081 U & SKE 3678 T ON 21-NOV-2018 ALONG ANG MO KIO AVENUE 1 TOWARDS CTE AT ABOUT 2310HOURS**

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on **21-NOV-2018 ALONG ANG MO KIO AVENUE 1 TOWARDS CTE AT ABOUT 2310HOURS** involving our client's vehicle registration number **YL 5443 M** and vehicle registration number **SHA 7081 U** driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and /or management of your/your insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

01.	Cost of Repair	\$17,655.00
02.	Loss of Use for 20 days at \$300.00 per day	\$ 6,000.00
03.	Additional 2 days loss of use for pre repair	\$ 600.00
04.	Survey report fees	\$ 996.00
05.	GIA & LTA search / report fees	\$ 43.98
06.	Cost Contribution (at this stage)	\$ 1,605.00
07.	Disbursements (at this stage)	\$ 50.00

**TOTAL \$26,949.98**

.../2 to be continued next page

### CONFIDENTIALITY

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# VISION LAW LLC

Advocates & Solicitors

Page 2

**Our Ref** : AM-atv-Ins-T140-108791-18 (PY/mt)  
**Your Ref** : SHA 7081 U

Date: 30 September 2019

## INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street  
#04/#05 IOB Building  
Singapore 049711

**Attn: Motor Claims Department**

## COMFORT TRANSPORTATION PTE LTD

383 Sin Ming Drive  
GAS Building  
Singapore 575717

We enclose a copy of each of the following documents for your consideration:-

- (a) GIA report lodged by driver of YL 5443 M ;
- (b) Photographs taken at scene of accident;
- (c) LTANet Search;
- (d) Certificate of Insurance;
- (e) Registration Card;
- (f) Final Repair Bill;
- (g) Surveyor's report & invoice; and
- (h) **96 coloured photographs** depicting the damages to motor vehicle YL 5443 M.

- (P.S:- Original photographs will be sent to insurance co. only)

The demand herein is in respect of our client's claim for damages pertaining to his motor vehicle and any settlement following or subsequent to this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Please note that if you are insured and you wish to claim under your insurance policy, you should immediately pass this letter and all the enclosed documents to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim herein is quantified based on supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Please also note that if you have a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

Yours faithfully

Anjali M  
(HEAD OFFICE)  
Enc.

cc: client Efficient Towing Services

***As per your instruction we have submitted your claim as set out above to the third party insurance company. Please do notify us if there is any discrepancy, if any, particularly, the number of days claimed for rental charges and/or loss of use as soon as possible. Thank you.***

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available as aforesaid.

### ACCIDENT STATEMENT

Date Of Report	22/11/2018 17:01
Date Of Accident	21/11/2018 23:10
Exact Location Of Accident	ANG MO KIO AVE 1 JUNCTION CTE.
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	YL5443M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	EFFICIENT TOWING SERVICES
Co Reg No	53349344K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-85888877
<b>Vehicle Particulars</b>	
Manufacturer	ISUZU
Model	NHR69
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
<b>Insurance Company</b>	
Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P1912048
Cover Note Number	
<b>Driver</b>	
Name of Driver	CHUA HUN HUA
NRIC No	S7036275I
Date Of Birth	11/09/1970
Occupation	INDOOR
Date Of Driving Pass	20/07/1992
Driving Experience	26 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-88588877
Fax Number	
Contact Number	
Email Address	NOEMAIL



Address BLK 4 MARSILING ROAD #04-5045  
 Postcode 730004  
 Was driver an employee of the Insured's Company YES  
 If No, Relationship of the Driver with the Insured  
 Vehicle Registration Number of Driver's Own Vehicle -  
 Vehicle -  
 Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident CHAIN COLLISION  
 Weather Conditions CLEAR  
 Road Surface WET

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles involved in the accident  
 Was any body injured in the Accident? YES  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

ON 21/11/2018 AT 2310HRS, I STOPPED MY TOWING VEHICLE (YL5443M) WITH A CAR (SKE3678T) TOWED BEHIND ALONG ANG MO KIO AVE 1 BEFORE THE JUNCTION OF VTE ON THE SECOND LANE FROM THE RIGHT WAITING TO MAKE A RIGHT TURN INTO CTE. SUDDENLY A TAXI (SHA7081U) COLLIDED ONTO THE VEHICLE SKE3678T WHICH I WAS TOWING. CAUSING THE VEHICLE TO DISMOUNT AND DAMAGED TO MY TOWING EQUIPMENT.

#### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHA7081U  
 Vehicle Make/Model/Colour  
 Details Of Properties VEH B  
 Vehicle Category TAXI  
 Name of Driver  
 NRIC/Passport Number  
 Contact Number  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage  
 No. Of Passenger (Including Driver)

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	KE3678T
Vehicle Make/Model/Colour	
Details Of Properties	VEH C
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### DETAILS OF INJURED PERSON 1

Name	CHUA HUN HUA
Approximate Age	
Injuries Sustain	
Injured person in which vehicle?	YL5443M
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	
Address	
Postcode	




**SKETCH PLAN**


**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
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3. Information provided must be truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (POPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

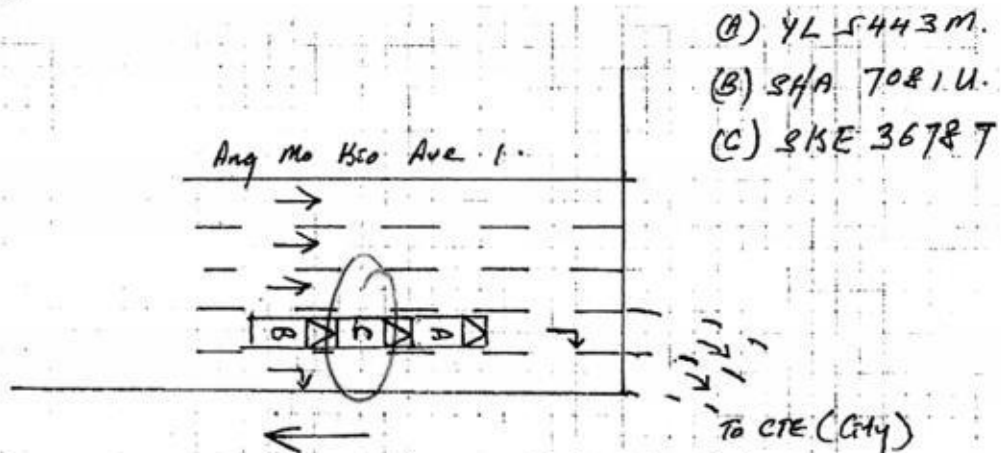
  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

TP claim @ twin car

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 21/11/18 at @ 2310 hrs, I stopped my towing vehicle (YL 5443 M) with a car (SKE 3678 T) towed behind along Ang Mo Kio Ave 1 before the junction of CTE on the second lane from the right waiting to make a right turn into CTE. Suddenly, a taxi (SFA 7081 U) collided onto the vehicle (SKE 3678 T) which I was towing. ~~for~~ Causing the vehicle to dismount and damaged ~~the~~ to my towing equipment.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

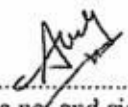
**LETTER OF UNDERTAKING**

I/We, Efficient Towing Services, the owner of vehicle no. YL 5443M.

My/Our Insurance is under M/s AXA Insurance Singapore Pte Ltd, I/we shall decide whether to claim under my/our Policy or against the Third Party and if the former shall submit such a claim to M/s AXA Insurance Singapore Pte Ltd with all relevant facts and documents within 14(fourteen) days of occurrence or discovery of damage.

My/Our Third Party claim is handle by my/our preferred workshop, Twincar Automotive Pte Ltd.

Signed and Acknowledge by:

  
Nric no. and signature of policyholder



Company Stamp

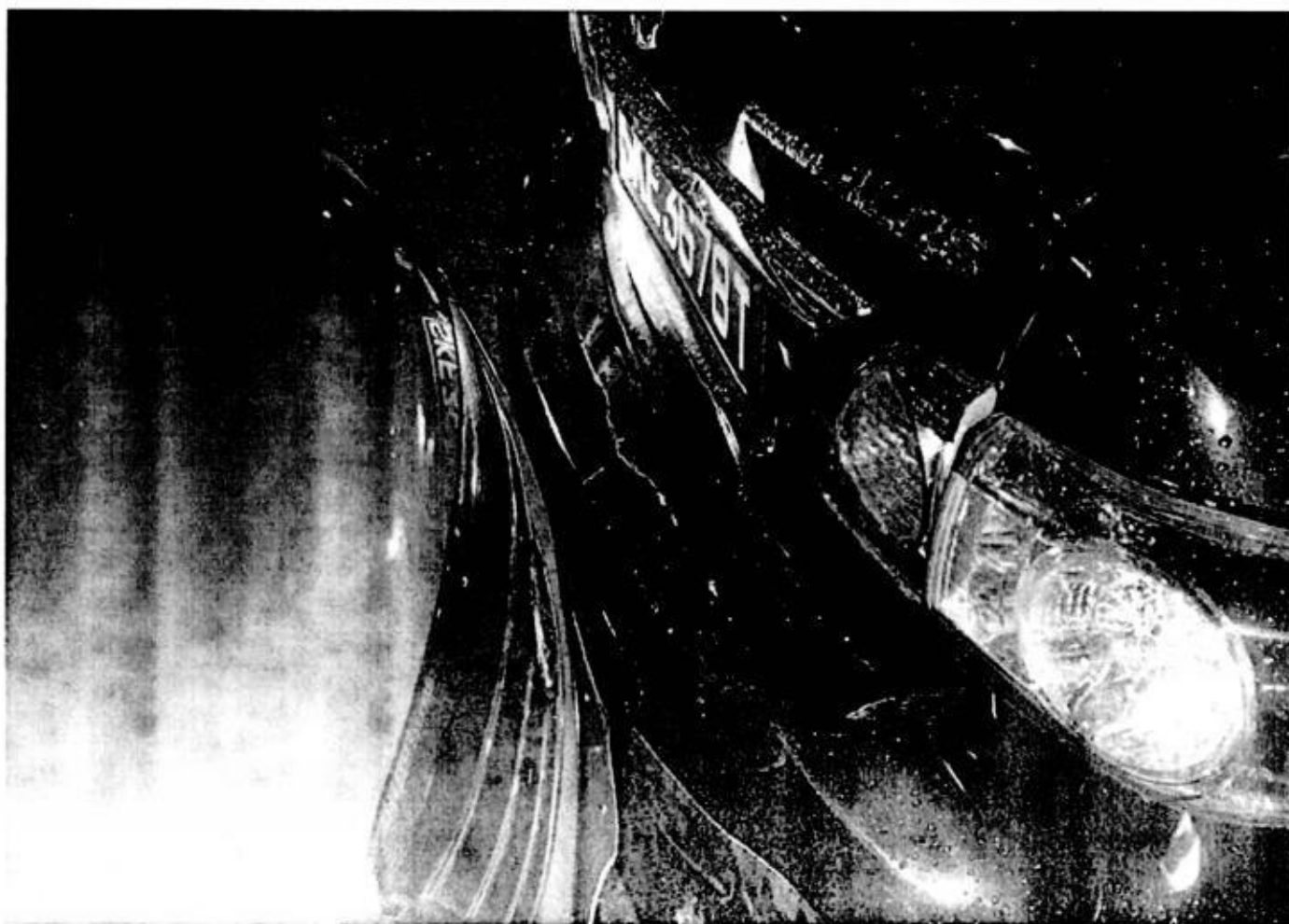
22/11/18

Date

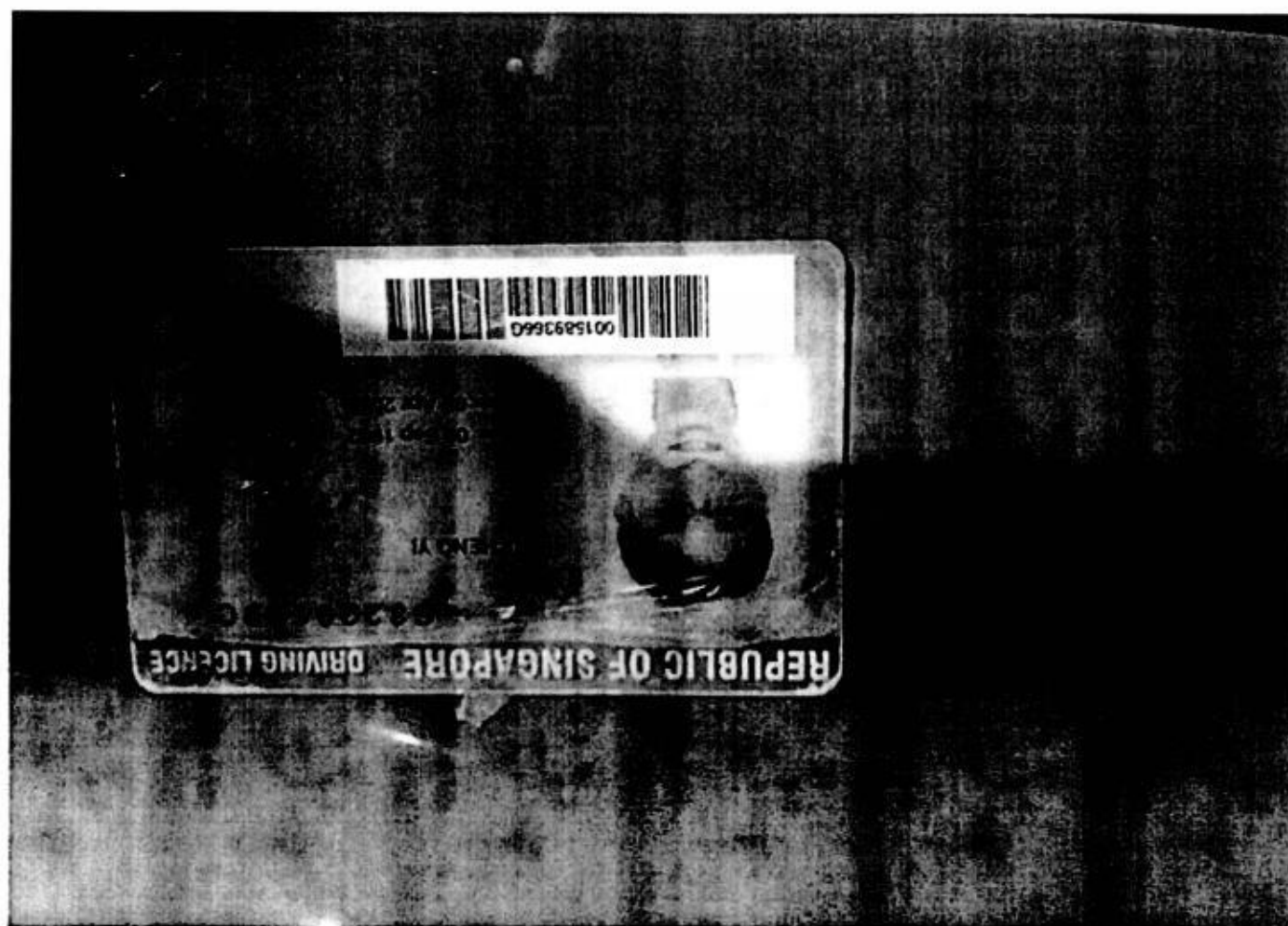
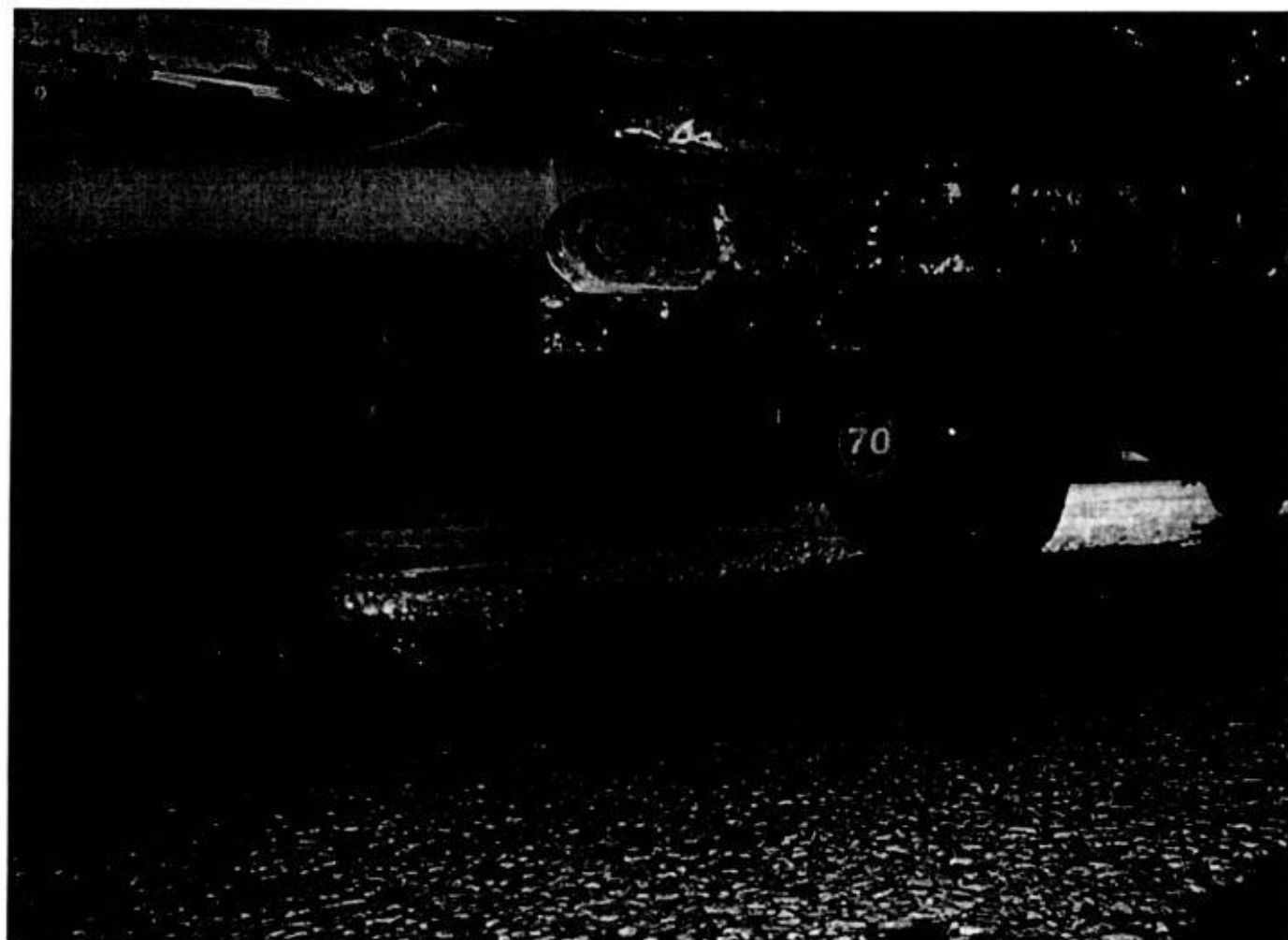


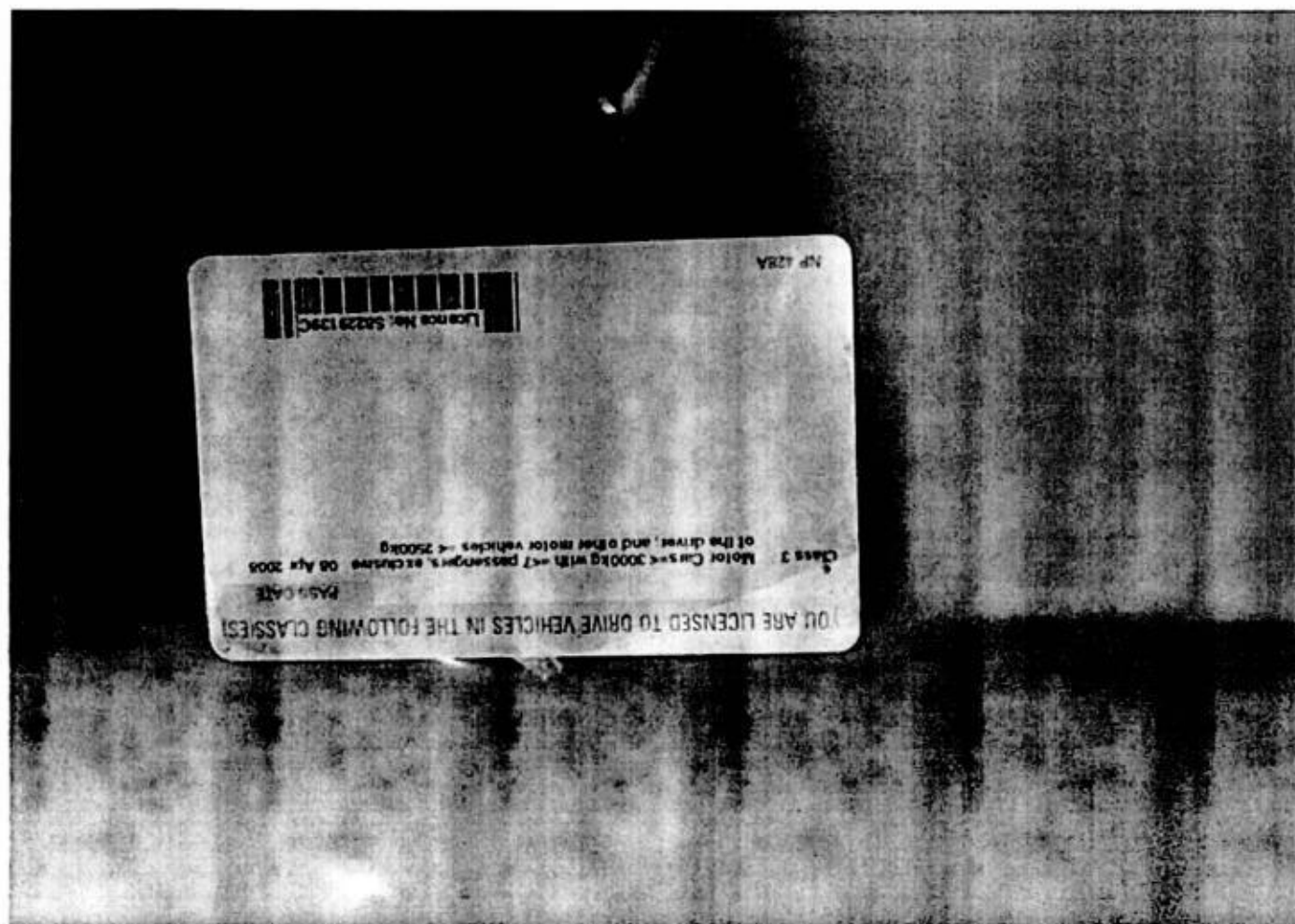














> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:

Business

Owner ID:

9344K

### Vehicle Details

Vehicle No.:

YL5443M

Vehicle to be Exported:

No

Intended Deregistration Date:

22 Nov 2018

Vehicle Make:

ISUZU

Vehicle Model:

NHR69EU3ES

Primary Colour:

Blue

Manufacturing Year:

2003

Engine No.:

4JG2970741

Chassis No.:

JAANHR69E37100200

Maximum Power Output:

-

Open Market Value:

\$18,839.00

Original Registration Date:

27 Nov 2003

First Registration Date:

27 Nov 2003

Transfer Count:

1

Actual ARF Paid:

\$942.00

### Intended PARF Rebate Details

PARF Eligibility:

No

PARF Eligibility Expiry Date:

-

PARF Rebate Amount:

\$0.00

### Intended COE Rebate Details

COE Expiry Date:

26 Nov 2023

COE Category:

C - Goods Vehicle & Bus

COE Period(Years):

5

PQP Paid:

\$14,367.00

COE Rebate Amount:

\$80.00

Total Rebate Amount:

\$80.00

### Message

Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.

The information contained herein is correct as at 22 Nov 2018

OK



**CERTIFICATE OF INSURANCE**

\* Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) \* Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 \* Road Transport Act, 1987 (Malaysia) \* Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO. : VCA/PI912048 Account No. : 03936  
Coverage : Comprehensive  
Sum Insured : Market Value At The Time Of Loss  
Name of Policy Holder : EFFICIENT TOWING SERVICES  
Vehicle Registration No. : YL5443M  
Period of Insurance : From 27/05/2018 To 26/05/2019 (Both Dates Inclusive)

**PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE\***

Any person who is driving on the Policyholder's order or with their permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

**LIMITATIONS AS TO USE\***

- (a) Use in connection with the Policyholder's business
  - (b) Use for the carriage of passengers (other than for hire or reward) in connection with the Policyholder's business
  - (c) Use for social, domestic and pleasure purposes
- This Policy does not cover
- (a) Use for hire or reward or for racing, pace-making, reliability trial or speed-testing
  - (b) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

(05)

**EXCESS :**


Sect I - Any Authorised Driver : SGD 1,000.00  
Sect II-Any Authorised Driver : SGD 1,000.00  
Windscreen Excess : SGD 100.00

(Please refer to your policy for Additional Excess)

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA INSURANCE PTE LTD

  
Authorized Signature

Issued by - SGOVGBP on 30/04/2018

**IMPORTANT :**

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 22 Nov 2018 / 16:55:08

Receipt Date/Time : 22 Nov 2018 / 16:55:08

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-181122-001929

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SHA7081U

As at 21 Nov 2018/23:10:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - SHA7081U  
Enquiry Fee  
20181122165425222461

7.00	0.49	7.49
------	------	------

**Sub-Total**

7.00	0.49	7.49
------	------	------

**Total Before Rounding**

7.00	0.49	7.49
------	------	------

**Rounding Difference**

		0.04
--	--	------

**Total Amount Payable**

		7.45
--	--	------

**Paid By**

xxxxxxxxxxxx2392

Credit Card:  
Visa/MasterCard

		7.45
--	--	------

**Total**

		7.45
--	--	------

**Cash Change**

		0.00
--	--	------

**Tendered Amount**

		7.45
--	--	------

**Excess Refundable Amount**

		0.00
--	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

# TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub

2 Kaki Bukit Ave 2

#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27

Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510

E-Mail : sales@n51.com.sg

Company Reg. No. : 200714616M

GST Registration No. : 200714616M

EFFICIENT TOWING SERVICES

BLK 403 SIN MING AVE #13-307

SINGAPORE 570403

Contact : 88588877

## TAX INVOICE

Date : 24/07/2019

Date in : 27/11/2018

Vehicle Num. : YL5443M

Make/Model : ISUZU NHR69EU3ES-2003

Chassis/Eng# : JAANHR69E37100200/4JG2970741

Accident Date : 21/11/2018

Claim No : CLM14316

Reference : NOV-31/2018

Policy No. : VCA/P1912048 (26/05/2019)

LUMPSUM REPAIR BILL

AS PER SURVEYOR REPORT

REF : CLM14316TP/T DATED 17/06/2019

BY CARLINK CONSULTANCY

Amount S\$

16,500.00

E. & O.E. Sub S\$ : 16,500.00

Add GST ( 7 % ) S\$ : 1,155.00

Total Amount S\$ : 17,655.00



for TWINCAR AUTOMOTIVE PTE LTD



## **Enquire Vehicle & Owner Information ( Vehicle No. SHA7081U As At 21 Nov 2018 / 23:10:00 )**

### **Law Firm Search Details**

**Search Reason:** Insurance claim in relation to traffic accident

**Law Firm Case No.:** T140-108791-18

### **Current Owner Details**

**Owner ID Type:** Company

**Owner ID:** 199303821R

**Owner Name:** COMFORT TRANSPORTATION PTE LTD

**Registered Address Type:** Private Residential (Condo Apt or House) / Shopping / Office Complexes

**Registered Block/House No.:** 383

**Registered Street Name:** SIN MING DRIVE

**Registered Unit No.:** -

**Registered Building Name:** GAS BUILDING

**Registered Postal Code:** 575717

### **Current Vehicle Details**

**Vehicle No.:** SHA7081U

**Make Description/Model:** HYUNDAI / SONATA NF 2.0 CRDI AT ABS 2WD 4DR TURBO

**Insurance Company Name:**INDIA INT'L INS PTE LTD



THANK YOU

Ng Ching Boon Eric has successfully logged out.

Your last login date and time was 30 Sep 2019, 17:24:47.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

#### Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount(S\$)	Log Date/Time
1	Vehicle	SHA7081U	-	18.19 Enquire Veh Owner Info (Others) by Law Firm	7.49	30 Sep 2019 / 1

# CARLINK CONSULTANCY

60 Hillside Drive, Singapore 549009

Fax: 62874788

Tel: 62856178

## INVOICE

M/S Efficient Towing Services  
C/o Kaki Bukit Autohub  
2 Kaki Bukit Avenue 2, #01-17  
Singapore 417921

Invoice No: CLM14316TP/T

Date: 17th June 2019

S/N	DESCRIPTION	QTY	UNIT PRICE (\$)	AMOUNT (\$)
1	Vehicle No: YL 5443 M Charges for accident vehicle inspection and appraisal report, transportation, photographs & misc*** (photographs - 96 copies)			\$996.00
			<b>Total:</b>	<b>\$996.00</b>

We thank you for the opportunity to serve you and assure you of our best at all times



Automotive Engineer Assessor  
MIMI, MIRTE, LCGI, I ENG, LAE, CGLI FTC.

Note: Payment by cheque should be crossed and made payable to "CARLINK CONSULTANCY"

**CARLINK CONSULTANCY**

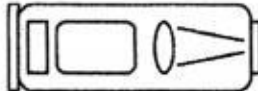
60 Hillside Drive  
Singapore 549009

Tel : 62856178

Fax : 62874788

**ACCIDENT VEHICLE INSPECTION / ASSESSMENT REPORT**

Our Ref: CLM14316TP/T

<b>1 REFERENCE</b>			
Date of request	: 27th November 2018		
Requested by	: M/S Efficient Towing Services C/o Kaki Bukit Autohub, 2 Kaki Bukit Avenue 2, #01-17 Singapore 417921		
Type of claim	: Third party		
Workshop	: M/S TwinCar Automotive Pte Ltd Kaki Bukit Autohub, 2 Kaki Bukit Avenue 2, #01-17 Singapore 417921		
Date of survey	: 27th November 2018		
Accident date	: 21st November 2018		
<b>2 DETAILS OF VEHICLE</b>			
Registration No.	: YL 5443 M		
Make & Model	: Isuzu NHR690U3ES		
Date of registration	: 27th November 2003		
Engine No.	: 4JG2970741		
Chassis No.	: JAANHR69E37100200		
Transmission	: Manual		
Colour	: Blue		
<b>3 STATIC CHECK</b>			
Steering	: In order	Paintwork	: Good
Footbrake	: In order	Modification	: Nil
Handbrake	: In order	General condition	: Good
<b>4 TYRE CONDITION</b>			
	<u>Nearside/Make</u>	<u>Offside/Make</u>	<u>Size</u>
Front tyre	: 7mm/Michelin	7mm/Michelin	: 185 R14C
Rear tyre	: 7mm/Michelin	7mm/Michelin	: 185 R14C
<b>5 POINT OF IMPACT</b>			
See Annex(es) and Motor Accident Reports			
<b>6 REMARK</b>			
This inspection was conducted entirely on a "WITHOUT PREJUDICE" basis and we have not authorised any repair.			

Report No.

CLM14316TP/T

Vehicle No. YL5443M

Parts and Labour Assessment**PARTS**

Description of part	Repairer's Qty	Qty	Condition	Repairer's estimate	Our adjustment
LIFT FORK ASSY PIVOT PIN	1	1	NECESSARY	35.00	35.00 X SVC
LIFT FORK CRANE MAIN MEMBER	1	1	DISTORTED/JAMMED	4,500.00	4,500.00 X SVC
LIFT FORK CRANE MAIN MEMBER					
HYDRAULIC JACK	1	1	LEAKED	2,100.00	2,100.00 X SVC
LIFT FORK OUTER MAIN SLIDING MEMBER	1	1	DISTORTED	2,100.00	2,100.00 X SVC
LIFT FORK OUTER MAIN SLIDING MEMBER HYDRAULIC JACK	1	1	DISTORTED/LEAKED	1,800.00	1,800.00 X SVC
LIFT FORK T MEMBER	1	1	SHIFTED/SLACK	2,800.00	2,800.00 X SVC
LIFT FORK T MEMBER HYDRAULIC JACK	1	1	DISTORTED/LEAKED	1,800.00	1,800.00 X SVC
REAR NUMBER PLATE	1	1	DENTED	35.00	35.00 X SVC
REAR NUMBER PLATE HOLDER	1	0	SERVICEABLE	25.00	0.00
REAR NUMBER PLATE LAMP	1	0	SERVICEABLE	68.00	0.00
REAR OVERHANG PANEL LH	1	0	REPAIR	650.00	0.00
REAR OVERHANG PANEL RH	1	0	REPAIR	650.00	0.00
Subtotal before discount				SS 16,563.00	SS 15,170.00
Percentage discount 0% and 0%				SS 0.00	SS 0.00
<b>Sub-total</b>				<b>SS 16,563.00</b>	<b>SS 15,170.00</b>
<b>Parts-total</b>				<b>SS 16,563.00</b>	<b>SS 15,170.00</b>

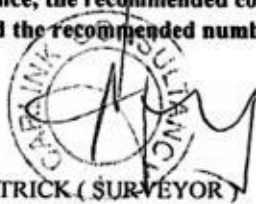
**LABOUR**

To re-spray painting on the change bodyparts, repair portion, and where consistent to the accident.	1,800.00	1,500.00 800
To apply anti-rust chemical on repaired and replaced panel.	200.00	100.00 50
To dismantle and replaced lifting fork assy, pivot pin, hydraulic cylinder jacks, hydraulic hose and etc, and to check and align system for proper operation.	3,000.00	2,500.00 1500
To check wiring system and light.	150.00	100.00 50
<b>Labour Total</b>	<b>SS 5,150.00</b>	<b>SS 4,200.00</b>
<b>Parts &amp; Labour Total</b>	<b>SS 21,713.00</b>	<b>SS 19,370.00 7400</b>

Results of inspection of the accident vehicle are as shown above,

We have taken into consideration the age and condition of the vehicle in our recommendation.

Hence, the recommended cost of repairs based on Lump Sum repairs is : SS 16,500.00  
and the recommended number of working days for the repairs is within 20 day(s).



PATRICK (SURVEYOR)  
Automotive Appraiser

P/P - \$2400  
6 days  
Discuss with Aikion

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Nov 2018		13 Feb 2020 14:40 <a href="#">Edit Adj Rpt</a>	<b>S\$2,400.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,400.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	EFFICIENT TOWING SERVICES, Co. Reg. No.: 53349344K		
Vehicle Reg. No.:	YL5443M	Date of Loss:	21/11/2018 00:00 - :59 [179 Months and 25 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT18110676	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)
Vehicle Reg. No. (Insured):	SHA7081U	Policy No. (Claimant):	P1912048
		Excess:	
Repairer:	Twincar Automotive Pte Ltd - Kaki Bukit (HQ) 2 KAKI BUKIT AVENUE 2, #01-17 KAKI BUKIT AUTOHUB, 417921 Kaki Bukit - Tel: 67440510 / 68420051		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by <b>Zuhaidah Bte Samsuri</b> - 6347 6070]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... [Final Rpt due 24/02/2020]		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									





## Claim Documents

**\*YL5443M (MCT18110676)**  
**[SHA7081U]**  
**TP**  
**EFFICIENT TOWING SERVICES**  
**Nov 21 2018 12:00AM**  
**[COMFORT TRANSPORTATION PTE LTD]**  
**Twincar Automotive Pte Ltd - Kaki Bukit**

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	13/02/20 14:41	India International Insurance Pte Ltd (HQ) <b>Letter of Demand from Third Party</b> TPD LOD FROM VISION LAW LLC (YL5443M)	Load PDF	
No	Relabel/Reorder		Thumbnail	Print
1	18/02/20 16:28	LKK Auto Consultants Pte Ltd (HQ) <b>LETTER</b>	Load PDF	

## Linked Accident Report Documents

View View in Browser ▼

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	03/09/19 22:29	SME Motor Pte Ltd (Kaki Bukit) <b>Accident Statement</b>	Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	22/11/18 17:08	SME Motor Pte Ltd (Kaki Bukit) <b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
2	22/11/18 17:08	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
3	22/11/18 17:08	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
4	22/11/18 17:08	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
5	22/11/18 17:08	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
6	22/11/18 17:08	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
7	22/11/18 17:08	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	22/11/18 17:19	SME Motor Pte Ltd (Kaki Bukit) <b>Accident Sketch Plan</b>	Load TIF	
2	22/11/18 17:19	<b>Accident Sketch Plan</b>	Load TIF	
3	22/11/18 17:19	<b>Accident Sketch Plan</b>	Load TIF	
4	22/11/18 17:19	<b>Accident Sketch Plan</b>	Load TIF	
5	22/11/18 17:19	<b>Accident Sketch Plan</b>	Load TIF	

## Documents Checklist

### DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS1/III20002548/ESF3S2  
Date: 18/02/2020

## REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant Vehicle No :	YL5443M	Insured Vehicle No :	SHA7081U
Date of Loss:	21/11/2018	Nature of Claim:	TP
		Claim No:	MCT18110676

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	YL5443M	Engine No:	4JG2970741
Make & Model:	ISUZU NHR69EU3ES, 3.1 D (M)	Chassis No:	JAANHR69E37100200
Reg. Date:	27/11/2003 (Man. Year: 2003)	Odometer:	0 km
Colour:	Blue		
Engine Capacity:	3059 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	185 R14C	Rear Tyre Size:	185 R14C
Front Left Side:	Michelin 7 mm	Rear Left Side:	Michelin 7 mm
Front Right Side:	Michelin 7 mm	Rear Right Side:	Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,563.00	0.00	16,563.00	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,150.00	2,400.00	2,750.00	53.40
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>21,713.00</b>	<b>2,400.00</b>	<b>19,313.00</b>	<b>88.95</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,519.91</b>	<b>168.00</b>	<b>1,351.91</b>	<b>88.95</b>
<b>Nett Amount (S\$)</b>	<b>23,232.91</b>	<b>2,568.00</b>	<b>20,664.91</b>	<b>88.95</b>

## INSPECTION

Date of Assignment:	13/02/2020	Twincar Automotive Pte Ltd - Kaki Bukit (HQ)
Date Inspected:	13/02/2020 Inspected At:	2 KAKI BUKIT AVENUE 2, #01-17 KAKI BUKIT AUTOHUB
Estimated Period of Repair:	6.0 days	Singapore 417921

Adjuster: CHEN TSUE YEE

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	(Last Synchronised: 18 Feb 2020)	
<b>Parts:</b>	N/A	ISUZU NHR69EU3ES 3.1 D (M) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for YL5443M)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LIFT FORK ASSY PIVOT PIN	Serviceable	35.00 F	*- F
2	1		*LIFT FORK CRANE MAIN MEMBER	Serviceable	4,500.00 F	*- F
3	1		*LEFT FORK CRANE MAIN MEMBER HYDRAULIC JACK	Serviceable	2,100.00 F	*- F
4	1		*LRFT FORK OUTER MAIN SLIDING MEMBER	Serviceable	2,100.00 F	*- F
5	1		*LIFT FORK OUTER MAIN SLIDING MEMBER HYDRAULIC JACK	Serviceable	1,800.00 F	*- F
6	1		*LEFT FORK T MEMBER	Serviceable	2,800.00 F	*- F
7	1		*LIFT FORK T MEMBER HYDRAULIC JACK	Serviceable	1,800.00 F	*- F
8	1		*REAR NUMBER PLATE	Serviceable	35.00 F	*- F
9	1		*REAR NUMBER PLATE HOLDER	Serviceable	25.00 F	*- F
10	1		*REAR NUMBER PLATE LAMP	Serviceable	68.00 F	*- F
11	1		*REAR OVERHANG PANEL LH	Repair	650.00 F	*- F
12	1		*REAR OVERHANG PANEL RH	Repair	650.00 F	*- F
					<b>Total Parts (S\$)</b>	<b>16,563.00 0.00</b>

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO RE-SPRAY PAINTING ON THE CHANGE BODYPARTS, REPAIR PORTION, AND WHERE CONSISTENT TO THE ACCIDENT.	New	1,800.00	800.00
2	TO APPLY ANTI-RUST CHEMICAL ON REPAIRED AND REPLACED PANEL.	New	200.00	50.00
3	TO DISMANTLE AND REPLACED LIFTING FORK ASSY, PIVOT PIN, HYDRAULIC CYLINDER JACKS, HYDRAULIC HOSE AND ETC, AND TO CHECK AND ALIGN SYSTEM FOR PROPER OPERATION.	New	3,000.00	1,500.00
4	TO CHECK WIRING SYSTEM AND LIGHT.	New	150.00	50.00
<b>Gross Labour Cost (\$\$)</b>			<b>5,150.00</b>	<b>2,400.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >