

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TRANS-CAB AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,900.00** (Global Sum) for vehicle no. **SHD9166E** that was damaged pursuant to the accident which occurred on **04/11/2014** (date) along **MARINA BOULEVARD** (location) involving vehicle no/s **SJX1315R**.

This is pursuant to the inspection conducted on **05/11/2014** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** ("the third party claimant") of vehicle no. **SHD9166E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD9166E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of April (month) 2014 (year)



Signed by appointed surveyor



for

Signed by "the workshop" (with chop)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1411-063

Your Ref : SJX1315R

Date : 26.October 2018

AIG ASIA PACIFIC INSURANCE

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9166E AND SJX1315R ON 04/11/14 08:51 PM ALONG MARINA BOULEVARD / MARINA VIEW LINK

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,531.00
2.	Loss of Rental for <u>3</u> days @ \$ <u>112.35</u> per day	\$	337.05
3.	Loss of Income for <u>3</u> days @ \$ <u>100</u> per day	\$	300.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	4,174.05

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Auto Services Pte Ltd

58 Defu Lane 1 Singapore 539498

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note**TO:****AIG ASIA PACIFIC INSURANCE PTE LTD**

78 Shenton Way

#07-16 CHARTIS Building

079120 Singapore

ATTENTION:

INVOICE NO. : INV1411-211

DATE : 27. November 2014

REFERENCE N : AAD1411-063

TERMS : Net 30 Days

DUE DATE : 27. December 2014

PAGE : 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair-SHD9166E;DOA 4.11.14(LUMPSUM-14)	1	3,531.00	3,531.00

Total SGD Excl. GST : 3,300.00

7% GST : 231.00

**** THREE THOUSAND FIVE HUNDRED THIRTY ONE AND 0/100 SGD

Total SGD Incl. GST : 3,531.00

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to change interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

5. November 2014

To Whom It May Concern

Dear Sir / Madam,

Accident on 04/11/14 08:51 PM at MARINA BOULEVARD / MARINA VIEW LINK

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9166E. The taxi was hired to KUM FOOK HONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$112.35 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

This is a computer generated print-out. No signature is required.

SHD 9166E

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
2/11/14	Rum	442438	287	2015	0700
3/11/14	LIEW	442634	196	1350	2005
3/11/14	Rum	442908	274	2020	0828
4/11/14	LIEW	443117	209	1330	2003
4/11/14	Rum	443331	214	2018	0300
5/11/14	Rum	443425	94	0837	1116
Accident on 4/11/14 @ 2051h				(but in 5/11/14 @ 1116h)	
Discharged on 07 NOV 2014 @ 1510h					

TOWING NO 90090092
1050464 593

TRANS
cab

Trans-Cab Services Pte Ltd

MILEAGE RECORD BOOK

SHD 9166 E

TRANS-CAB AUTO SERVICES PTE LTD

No. 42 Sungei Kadut Street 1 Singapore 729346

Tel: 6287 6666 Fax: 6281 1400

GST Reg No. : 201019626G


Co. Reg No. : 201019626G

Authorization to Act

I KUM FOOK HONG (Hirer), S1164424D (NRIC no.) hereby authorize Trans-Cab Services Pte Ltd to act on my behalf to claim for my loss of earnings for the accident involving BND 9166 E and SIX 1315 R along Marina Blvd / Marina View Link on 04/11/14 at 2051 hrs.

In addition, I also hereby authorize the above payment to be made in favour of Trans-Cab Auto Services Pte Ltd upon settlement.

Dated this _____ day of _____ 2014.


(Hirer's signature)

Name: KUM FOOK HONG

NRIC Number: S 1164424D

Address: 262D COMPASSVALE STREET
#10-145 (S. 544262)

Enquire Vehicle & Owner Information (Vehicle No. SJX1315R As At 04 Nov 2014 / 20:51:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCS(ANDREA)SHD9166E

Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S7410349G

Owner Name: TEO MING FONN PAULINE

Registered Address Type: HDB / HUDC

Registered Block/House No.: 44

Registered Street Name: MOH GUAN TERRACE

Registered Unit No.: #04 - 18

Registered Building Name: -

Registered Postal Code: 161044

Current Vehicle Details

Vehicle No.: SJX1315R

Make Description/Model: AUDI / A41.8T SLINE

Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.

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Khanchna (LKK Auto)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Monday, April 20, 2020 12:10 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: <REOPEN CASE> AIG Ref: #7419447970SG003#027#|| - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

Dear Khanchna,

Kindly proceed to engage TP with offer at 50%.

Please reseek mandate if TP reject offer, pending additional information to prove OI is at fault.

No need to engage Insured at this juncture.

Jeremy Goh

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Goh, Jeremy
Sent: Thursday, April 16, 2020 4:13 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <REOPEN CASE> AIG Ref: #7419447970SG003#027#|| - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

Hi Khanchna,

Thanks for the reply. Please hold for now as we are reviewing the liability of this case.

We will approve via Merimen with further instructions.

No need to engage Insured for now.

Thanks for the understanding.

Thanks and Regards

Jeremy Goh

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Thursday, April 16, 2020 4:06 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: <REOPEN CASE> AIG Ref: #7419447970SG003#027# | - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy,

I only noted that there was an e-mail sent by my colleague to AIG to inform that they had received the LOD via e-mail dated 26/11/2019.

Third party said that they had already mailed out the LOD in 2015.

I cannot confirm whether we had received the said LOD at that time.

In the interim, kindly let us have your approval on whether we can proceed to settle at best and whether we need to send Insured a letter.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Thursday, April 16, 2020 10:18 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <REOPEN CASE> AIG Ref: #7419447970SG003#027# | - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

Hi Khanchna,

Thanks for answering the queries below.

Regarding the LOD. Just to ask, so LKK received the LOD on 26 Nov 2019, but the TP repairer back dated the LOD to 26 Oct 2018.

Was there a reason given by the TP for delaying the sending of the LOD.

Thanks and Regards

Jeremy Goh
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, April 15, 2020 6:35 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: <REOPEN CASE> AIG Ref: #7419447970SG003#027# | - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy,

Please ignore my previous e-mail.

We refer to the above matter and your e-mail below.

Our reply is in blue as follows:

- 1) When was the survey conducted? **5/11/2014**
- 2) Did you engage insured when survey was conducted? **Phone call was made by my ex- colleague to Insured on 14/11/2014.**
- 3) When was the LOD first routed to AIG? **We have informed AIG that we have received the LOD on 26/11/2019.**

Sorry for the inconvenience caused.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Khanchna (LKK Auto)
Sent: Wednesday, April 15, 2020 6:28 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <REOPEN CASE> AIG Ref: #7419447970SG003#027# | - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

Dear Jeremy,

We refer to the above matter and your e-mail below.

Our reply is in blue as follows:

- 1) When was the survey conducted? [5/11/2014](#)
- 2) Did you engage insured when survey was conducted? [Phone call was made by my ex- colleague to Insured on 14/11/2014.](#)
- 3) When was the LOD first routed to AIG? [26/10/2018](#)

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Wednesday, April 15, 2020 11:29 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <REOPEN CASE> AIG Ref: #7419447970SG003#027# | - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

Hi Khanchna,

I would like to clarify a few matters pertaining to this case since it happened so long ago.

- 1) When was the survey conducted?
- 2) Did you engage insured when survey was conducted?
- 3) When was the LOD first routed to AIG?

Hope to hear from you soon.

Thanks and Regards

Jeremy Goh

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Tuesday, April 14, 2020 3:37 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: <REOPEN CASE> Your Ref: 7419447970SG-003 - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

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Dear Jeremy,

We refer to the above matter and your e-mail below.

Please be informed that Third party does not have any video and no accident photos.

We are of the view that liability is down against Insured as Insured is turning into the main road from minor road and Third party is already travelling in the main road.

Please advice if we can proceed to settle DS or we need to send letter to Insured first.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Monday, April 13, 2020 10:18 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <REOPEN CASE> Your Ref: 7419447970SG-003 - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

Hi Khanchna,

Do you have any video or scene photo evidence from this case.

I want to view to confirm the liability of this case as both GIA reports show inconsistent reporting.

Seek your kind understanding in this matter.

Thanks and Regards

Jeremy Goh
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Monday, April 13, 2020 9:15 AM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: <REOPEN CASE> Your Ref: 7419447970SG-003 - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

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Dear Jeremy,

We refer to the matter.

It was reported that our Insured vehicle was turning out from a minor road when collided to the TP vehicle.

This matter was closed due to TP inactivity.

We noted that there was no letter sent to Insured to date.

Please advice if we can proceed to settle DS or we need to send letter to Insured first.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, April 6, 2020 11:39 AM

To: Goh, Jeremy <Jeremy.Goh@aig.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Subject: RE: <REOPEN CASE> Your Ref: 7419447970SG-003 - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

LKK REF: CC3/AIG14020854/K1ka3q2-1

Dear Jeremy,

LOD uploaded in Merimen.

Hi Khanchna,

Please follow up.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Monday, 6 April, 2020 9:55 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Subject: RE: <REOPEN CASE> Your Ref: 7419447970SG-003 - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

Dear Mei Kwan,

I have assisted to send back the report.

I am taking over the case, could you upload the LOD for this matter.

Thanks and Regards

Jeremy Goh

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, March 26, 2020 7:56 PM
To: Tan, Bennie-WZ
Cc: Admin A; Vic (LKKAUTO)
Subject: [EXTERNAL] RE: <REOPEN CASE> Your Ref: 7419447970SG-003 - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

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Dear Bennie,

Kindly reassign.

TP is chasing for settlement.

Kindly advise instruction.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Friday, 14 February, 2020 5:51 PM
To: Foo, Chityan <Chityan.Foo@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: <REOPEN CASE> Your Ref: 7419447970SG-003 - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

Dear Jimmy,

We refer to our below email.

TP is chasing for settlement.

Kindly advise instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Wednesday, 27 November, 2019 11:28 AM

To: Ler, Bernard-JQ; Foo, Chityan

Cc: Admin A; Vic (LKKAuto)

Subject: RE: <REOPEN CASE> Your Ref: 7419447970SG-003 - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

Hi Jimmy

Our Ref: 7419447970SG-003

Matter reassigned to you for further handling. Please re-open & reassign file to yourself in merimem and also re-open feature in OneClaim.

FYNA on Vic's email below.

Bernard: Thank you!

Thanks & Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Ler, Bernard-JQ

Sent: Wednesday, November 27, 2019 9:44 AM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAuto)

Subject: RE: <REOPEN CASE> Your Ref: 7419447970SG - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

Morning Bennie,

Our Ref: 7419447970SG-003

Case is previously under Clara. For your assistance on reassignment please.

Thanks!

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: 26 November 2019 17:02

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] <REOPEN CASE> Your Ref: 7419447970SG - ACCIDENT INVOLVING VEHICLES SJX 1315R AND SHD 9166E ON 04/11/2014

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Dear Bernard,

We refer to the subject matter and kindly assist to forward to the respective handler if this is not your case.

It was reported that our Insured vehicle was turning out from a minor road when collided to the TP vehicle.

However, the matter was temporarily closed previously due to TP inactivity.

Please be informed that TP had provided to us their LOD and willing to proceed for DS.

If agreeable for us to handle the DS, kindly assist to reopen/sendback report in merimen for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9166E and SJX1315R along/ at Marina Boulevard / Marina View Link on 04/11/2014 20:50.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 05 (day) of Nov 2014.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan
General Manager

