

ASS. REC. BY:

Surveyor: Rusu

REF: CS/CTI20002546/R1vd3

Special Instruction:

ASSIGNMENT (Office)

From (Person): Ben Tang

of CTI

Date/Time: 13/2/2020 @ 9.55am

Estimated Cost: _____ Bill to: _____

OD/TP/WS/TP RES/OD RES/EVA/INV/IMV/CS

To Inspect Vehicle No: SJG 9678E

Insured: SGW 6827M

at Workshop n/s: Xinya Auto

Tel: 6270 3481

of BLK 1002 Bukit Merah lane 3 # 01-75

Policy No: _____ Claim No: SNM20D200748/SGW6827M/BEN

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 7/02/2020

(Client's Record)

CA / REV / REP. / REV 24 HRS

Imp

H.O.D. Endorsement:

Date/Time: 10.50am @ 13/2/2020 Person Contacted: May

Vehicle: IN (OUT)

Date/Time	Action/Instruction	
	<u>SGW 6827M - NBA / NC 20002258 / Y</u>	<u>DOA: 7/2/2020</u>
	<u>SJG 9678E - NBA / NC 20002258 / Y</u>	<u>DOA: 7/2/2020</u>

ASS. REC. BY:

REF: C12

0552

108 XPRY - 2025/July

ASSIGNMENT

From:

Date:

18.2.2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SGW 6827M

at Workshop m/s:

Xinya Auto

of BIK1002 Bukit Muih Law 3 #0175

Insured:

Policy No.

Claims No.

Sum Insured:

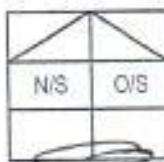
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

up

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SG 9678E

Yr Regn:

2008 July

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda CIVIC 1.6L VTI A C.C. 1595

Colour:

WHITE

A/C: Insured / Std / NI / NA

Sp. Reading:

138938

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

J4 MFD462085201970

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt or

Brake: Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

01/02/2020

D.O.I.

18/02/2020

Survey held at

Xinya

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?



: Prel. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS \$

Photos

Other

TOTAL

Report Format:

Lump Sum / I.B.I. (\$)

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Inve (\$)



Weekend (\$)

Nivitha (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Thursday, 13 February 2020 9:55 AM
To: 'assignments'
Subject: FW: OUR REF: SNM20D200748/SGW6827M/BEN & YOUR REF: SGW6827M - pre-inspect for SJG 9678E involving SGW6827M along AYE TWDS TUAS AFTER JURONG TOWN HALL ON 07.02.20.

Dear Sirs

We refer to above matter.

Please assist to arrange for PRS survey of TP vehicle SGW6827M.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Xinya Auto Services <xinyaauto@singnet.com.sg>
Sent: Wednesday, February 12, 2020 9:19 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Subject: RE: OUR REF: SNM20D200748/SGW6827M/BEN & YOUR REF: SGW6827M - pre-inspect for SJG 9678E involving SGW6827M along AYE TWDS TUAS AFTER JURONG TOWN HALL ON 07.02.20.

Hi,

Pls. arrange for LKK to inspect

Thank you
Regards

From: Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]
Sent: Wednesday, February 12, 2020 9:11 AM
To: xinyaauto@singnet.com.sg
Cc: Lim Shu Min <shumin.lin@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM20D200748/SGW6827M/BEN & YOUR REF: SGW6827M - pre-inspect for

SJG 9678E involving SGW6827M along AYE TWDS TUAS AFTER JURONG TOWN HALL ON 07.02.20.

WITHOUT PREJUDICE

Dear Sir,

We refer to your email dated 11 February 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Wednesday, February 12, 2020 8:44 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; xinyaauto@singnet.com.sg
Cc: Lim Shu Min <shumin.lim@sg.cntaiping.com>

Subject: OUR REF: SNM20D200748/SGW6827M/BEN & YOUR REF: SGW6827M - pre-inspect for SJG 9678E involving SGW6827M along AYE TWDS TUAS AFTER JURONG TOWN HALL ON 07.02.20.

Dear Ben ,

Please conduct PRS SGW6827M soonest possible.

Note : officer in charge – Ben Tang: DID: 63896175

Dear Sirs,

***** Kindly quote our reference number when replying.**

Thank You.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

TEL: (65) 63896116 | F: (65) 62247175

W: www.sg.entaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Xinya Auto Services <xinyaauto@singnet.com.sg>

Sent: Tuesday, February 11, 2020 9:09 AM

To: DL-CLAIMS <claims@sg.entaiping.com>

Subject: FW: pre-inspect for SJG 9678E involving SGW6827M along AYE TWDS TUAS AFTER JURONG TOWN HALL ON 07.02.20.

From: Xinya Auto Services [<mailto:xinyaauto@singnet.com.sg>]

Sent: Tuesday, February 11, 2020 9:08 AM

To: 'eclaims@sg.entaiping.com' <eclaims@sg.entaiping.com>

Subject: pre-inspect for SJG 9678E involving SGW6827M along AYE TWDS TUAS AFTER JURONG TOWN HALL ON 07.02.20.

Hi, Sir / Mdm

Pls. arrange for pre-inspection

Thank you

Regards



Virus-free. www.avg.com

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/02/2020 12:49
Date Of Accident	07/02/2020 08:25
Exact Location Of Accident	AYE TOWARDS TUAS AFTER JURONG TOWN HALL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJG9678E
Insured/Policyholder	
Name Of Registered Owner	YU WEIHAO
NRIC No	SXXXX055C
Email Address	YAWEHA@YAHOO.COM
Mobile Phone No	(LOCAL) +65-91768860
Alternative Phone No	OTHERS-91768860

Vehicle Particulars

Manufacturer	HONDA
Model	CIVIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5110934092
Cover Note Number	

Driver

Name of Driver	YU WEIHAO
NRIC No	SXXXX055C
Date Of Birth	14/02/1964
Occupation	INDOOR
Date Of Driving Pass	23/06/2008
Driving Experience	11 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91768860
Fax Number	
Contact Number	OTHERS-91768860
EMail Address	YAWEHA@YAHOO.COM

Address	BLK 96A HENDERSON ROAD #37-52
Postcode	151096
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGW6827M
Vehicle Make/Model/Colour	TOYOTA WISH
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHIA AIK KUAN
NRIC/Passport Number	SXXXX578F
Contact Number	82019932
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

Accident Sketch Plan

SKETCH PLAN

→

AYE TOWARD THIS OFFICE TOWARD TOWN HALL

A-SJG 9678E

B-SGW 6827M

→ 1/2

→ 1/3

→ -



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling on AYE going to work
 Was travelling on the extreme right hand
 lane traffic was heavy the vehicle
 in front of me had slowed down and
 I followed to slow down as my vehicle
 was slowing down SGW 6827M being into the
 rear of my vehicle

The driver was a Chia Aik Kuan. I
 propose to have private settlement but he
 refused

DECLARATION

I/We declare the foregoing particulars are true in every respect.

4/3/15

Policyholder's Signature
 Date & Time

4/3/15

Driver's Signature
 (If driver is not the policyholder)
 Date & Time

10/02/2020
 10/02/2020
 10/02/2020

Accident Centre Representative Signature
 Date & Time

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to renege on policy benefits.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or provided by my insurer collectively the "Personal Information" and disclose and transfer such Personal Information to all insurer(s) who have insured vehicles involved in this accident (all insurer(s) who have insured vehicles involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or incidents;
 - (iii) carrying out and/or dealing with my instructions or responding to any inquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims collectively the "Purposes";
 - (b) all insurer(s) who have insured vehicles involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/are be disclosed by any of the insurers and/or GIA to their third party service providers or agents including their lawyers/law firms, which may be sited outside of Singapore, for one or more of the above Purposes;
 - (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
 - (e) the information so collected under (a) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing claims, regulators, law enforcement and government agencies as necessary required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders;

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

10/05/2020
Reporting Centre Personnel's Signature
Date:

XINYA AUTO SERVICE PTE LTD

Add: BLK 1002 BUKIT MERAH LANE 3 # 01-75 SINGAPORE 159719

E-mail : xinyauto@singnet.com.sg

Tel: 6270 3481 Fax: 6278 7522

Date : 07-Jan-19

Address : MR YU WEI HAO
BLK 13 REDHILL CLOSE
06-57
SINGAPORE 151013

Reference : TP 1191/01/19
Vehicle No : SJG 9678E
Make/Model : HONDA CIVIC
Insurance Co. : EQ INSURANCE

RE : QUOTATION REPAIRS TO SJG 9678E FOR THIRD PARTY CLAIMS.

<u>PARTS REQUIRED</u>	<u>QTY</u>	<u>AMT \$</u>
1) REAR BUMPER <i>de/</i>	1	\$ 730.00
2) REAR BUMPER RETAINER <i>LH-X/RH-nu-</i>	<i>2/pc</i>	\$ 29.20
3) REAR BUMPER CLIPS <i>na/</i>	10	\$ 38.00
4) TAIL LAMP <i>sea/</i>	1	\$ 308.70
5) END PANEL <i>repair</i>	1	\$ 300.50
6) END PANEL GARNISH <i>X</i>	1	\$ 56.10
7) REAR MUDFLAP <i>cut/</i>	1	\$ 79.50
8) EXHAUST BOX <i>X</i>	1	\$ 451.30
9) EXHAUST BOX RUBBER HOLDER <i>X</i>	1	\$ 35.40

LIST PRICE TOTAL	\$ 2,028.70
LESS DISCOUNT 20%	\$ 405.74
LIST PRICE TOTAL AFTER LESS	\$ 1,622.96

10) REVERSE SENSOR <i>nu/</i>	1	\$ 180.00
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NETT PRICE TOTAL \$180.00

TOTAL PARTS COST \$1,982.96

LABOUR AND MISCELLANEOUS CHARGES

1)	TO REMOVE & REPLACE REAR BUMPER, TAILLAMP AND TO PANEL BEAT CUT & WELD END PANEL	\$ 600.00 350 (3 days)
2)	TO PUTTY & SPRAY PAINT REAR BUMPER, END PANEL & OTHER AFFECTED AREA.	\$ 600.00 400 (3 PANEL)
3)	TO CHECK & RECTIFY WIRING & REPLACE REVERSE	\$ 120.00 60

SENSOR.

- | | | | | |
|----|------------------------------------|----|--------|---|
| 4) | TO REMOVE & REFIT REAR EXHAUST BOX | \$ | 120.00 | X |
| 5) | TUFF KOTE | \$ | 280.00 | X |

LABOUR TOTAL

\$ 1,720.00

TOTAL ESTIMATED REPAIR COST

\$ 3,702.96

[Handwritten signature]
18/02/2020
K. Ball

Up 900/100 68

3 days

HS

18/02/2020 @ 1200

Revy after repair

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date: