

Vic (LKKAuto)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 14 April, 2020 10:03 AM
To: Vic (LKKAuto)
Cc: Admin A; Jasper Chua (LKK Auto); 'claims'
Subject: FW: 35 TRANS-CAB CLAIMS -PENDING DOCUMENTS/FINALISATION/SETTLEMENT
-- LKK REF: CC3/AXA14009032 ; TCS REF: AAD1405-123 *** LKK REF:
CC3/AXA14009032/Kha3s2
Attachments: AAD1405-123 DV.pdf

RE-SEND!

From: Claim [mailto:claims@transcab.com.sg]
Sent: Friday, 3 April, 2020 1:52 PM
To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>
Cc: 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; 'claims' <claims@transcab.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'jasperchua@lkkauto.com' <jasperchua@lkkauto.com>
Subject: RE: 35 TRANS-CAB CLAIMS -PENDING DOCUMENTS/FINALISATION/SETTLEMENT -- LKK REF: CC3/AXA14009032 ; TCS REF: AAD1405-123 *** LKK REF: CC3/AXA14009032/Kha3s2

WITHOUT PREJUDICE

Dear Vic

Attach duly signed DV for your action.

Original hard copy will pass to Kenneth's to bring back your office.

Hope to receive your payment soon.

Thks & Rdgs

Amanda Tay

Claims Service Assistant

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line :(65) 6287 6666 Fax Line: (65) 6257 1330

Website: www.transcab.com.sg

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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Friday, April 03, 2020 10:30 AM

To: 'Amanda Tay' <amanda.tay@transcab.com.sg>

Subject: FW: 35 TRANS-CAB CLAIMS -PENDING DOCUMENTS/FINALISATION/SETTLEMENT -- LKK REF: CC3/AXA14009032 ; TCS REF: AAD1405-123 *** LKK REF: CC3/AXA14009032/Kha3s2

Hi Amanda

Offer accepted, please sign DV.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Thursday, 2 April, 2020 4:22 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>; Jasper Chua (LKK AUTO) <jasperchua@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: 35 TRANS-CAB CLAIMS -PENDING DOCUMENTS/FINALISATION/SETTLEMENT -- LKK REF: CC3/AXA14009032 ; TCS REF: AAD1405-123 *** LKK REF: CC3/AXA14009032/Kha3s2

Without Prejudice

Dear Wai Yin,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we proposed for a global sum of **\$4,200.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back to us a copy for payment processing.

The above amount is to be made payable to **TRANS-CAB AUTO SERVICES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 31 March, 2020 2:14 PM

To: 'Ng Wai Yin'

Cc: Admin A; 'claims'; Vic (LKKAuto); Jasper Chua (LKK Auto)

Subject: RE: 35 TRANS-CAB CLAIMS -PENDING DOCUMENTS/FINALISATION/SETTLEMENT --
LKK REF: CC3/AXA14009032 ; TCS REF: AAD1405-123 *** LKK REF: CC3/AXA14009032/Kha3s2

Without Prejudice

Dear Wai Yin,

We refer to your below email.

Please be informed that we are still pending for our principal's instruction.

We will follow up and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Thursday, 26 March, 2020 1:22 PM

To: Vic (LKKAuto)

Cc: Admin A; 'claims'

Subject: FW: 35 TRANS-CAB CLAIMS -PENDING DOCUMENTS/FINALISATION/SETTLEMENT -- LKK REF: CC3/AXA14009032 ; TCS REF: AAD1405-123 *** LKK REF: CC3/AXA14009032/Kha3s2

Importance: High

Urgent!

Without Prejudice

Dear Vic

Are there any offer making to us?

When the accident happening, our taxi's is already travelling in straight position, your client suddenly had cut out into our driver lane without checking for the oncoming vehicle that causing this accident.

My opinion is vehicle moving out should exercise greater caution.

Hope can receive your revised offer as soon due to the time-bar period is approaching.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Tuesday, 10 March, 2020 2:47 PM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: FW: 35 TRANS-CAB CLAIMS -PENDING DOCUMENTS/FINALISATION/SETTLEMENT -- LKK REF: CC3/AXA14009032 ; TCS REF: AAD1405-123 *** LKK REF: CC3/AXA14009032/Kha3s2

Importance: High

Urgent!

Without Prejudice

Dear Vic

Are there any offer making to us?

When the accident happening, our taxi's is already travelling in straight position, your client suddenly had cut out into our driver lane without checking for the oncoming vehicle that causing this accident.

My opinion is vehicle moving out should exercise greater caution.

Hope can receive your revised offer as soon due to the time-bar period is approaching.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Thursday, 27 February, 2020 2:42 PM
To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>
Subject: FW: 35 TRANS-CAB CLAIMS -PENDING DOCUMENTS/FINALISATION/SETTLEMENT -- LKK REF: CC3/AXA14009032 ; TCS REF: AAD1405-123 *** LKK REF: CC3/AXA14009032/Kha3s2
Importance: High

Urgent!

Without Prejudice

Dear Vic

Are there any offer making to us?

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Friday, 14 February, 2020 3:39 PM
To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>
Subject: RE: 35 TRANS-CAB CLAIMS -PENDING DOCUMENTS/FINALISATION/SETTLEMENT -- LKK REF: CC3/AXA14009032 ; TCS REF: AAD1405-123 *** LKK REF: CC3/AXA14009032/Kha3s2
Importance: High

Urgent!

Without Prejudice

Dear Vic

Please refer to the above case, we do not agree to the previous 50% liability offer to us.

Enclosed is the video footage for your re-consider. Our driver's is already travelling in straight position, your client suddenly had cut out into our driver lane without checking for the oncoming vehicle that causing this accident.

My opinion is vehicle moving out should exercise greater caution.

Hope can receive your revised offer as soon due to the time-bar period is approaching.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Friday, 4 October, 2019 1:22 PM
To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Subject: FW: 35 TRANS-CAB CLAIMS -PENDING DOCUMENTS/FINALISATION/SETTLEMENT -- LKK REF: CC3/AXA14009032 ; TCS REF: AAD1405-123 *** LKK REF: CC3/AXA14009032/Kha3s2

WITHOUT PREJUDICE

Dear Joy

Are there any updates for this case?

we do not agree to your 50% in liability, enclosed our video footage for your investigation.

Hope can receive your revised offer?

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 3 April, 2019 2:27 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: 35 TRANS-CAB CLAIMS -PENDING DOCUMENTS/FINALISATION/SETTLEMENT --
LKK REF: CC3/AXA14009032 ; TCS REF: AAD1405-123 *** LKK REF: CC3/AXA14009032/Kha3s2

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AXA14009032/Kha3s2	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Wednesday, 3 April, 2019 11:04 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: 35 TRANS-CAB CLAIMS -PENDING DOCUMENTS/FINALISATION/SETTLEMENT --
LKK REF: CC3/AXA14009032 ; TCS REF: AAD1405-123

WITHOUT PREJUDICE

Dear Joy

Are there any updates for this case?

we do not agree to your 50% in liability, hope can receive your revised offer.

Thank You

Best Regards,

Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Thursday, 31 January, 2019 3:52 PM
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Subject: FW: 35 TRANS-CAB CLAIMS -PENDING DOCUMENTS/FINALISATION/SETTLEMENT --
LKK REF: CC3/AXA14009032 ; TCS REF: AAD1405-123

WITHOUT PREJUDICE

Dear Joy

Are there any updates for this case?

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Tuesday, 11 December, 2018 9:34 AM
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'claims@transcab.com.sg' <claims@transcab.com.sg>
Subject: FW: 35 TRANS-CAB CLAIMS -PENDING DOCUMENTS/FINALISATION/SETTLEMENT --
LKK REF: CC3/AXA14009032 ; TCS REF: AAD1405-123

WITHOUT PREJUDICE

Dear Joy

Please refer to the above mention case, we do not agree to your 50% in liability.

18	CC3/AXA14009032	SHD 9570X	11/05/2014	50% -FINALISED AND SETTLED. PENDING DOCUMENTS TO CLOSE FILE
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Please follow the link below to the video footage.
<http://www.transcab.com.sg/Files/SHD9570X.mp4>

From the video your client suddenly cut out into our driver lane without checking for the oncoming vehicle that causing this accident.

My opinion is vehicle moving out should exercise greater caution.

We enclosed our LOD for your easy reference, hope you can review this matter and let us have your revised offer.

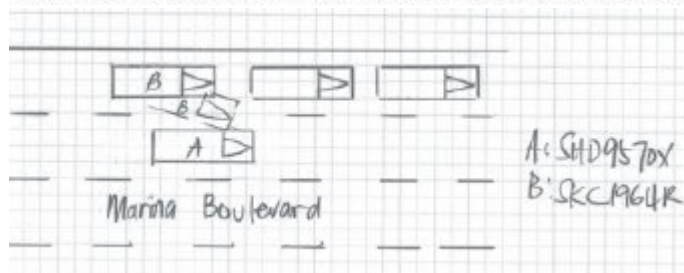
Brief Details.

On 11/05/2014 at around 1140hours, i was driving on the 2nd lane from the left going straight along Marina Boulevard in my taxi with my four passengers when one silver Camry SKC1964R suddenly turned into my lane without any signalling. He was initially driving on the outer left most lane. There were vehicles in front of him waiting for the traffic light and i suspect that he didn't want to wait at that lane and he hence changed lane. about 20m- 30m away from the traffic light.

After the impact, i quickly check at my passengers and they informed me that they are all right. The passenger handed me her particulars and informed me that she can stand as witness.

Her details is as followed: Margit Peelen +6738673730 Margit.peelen@icloud.com

Thereafter, the driver of the silver Camry then came to my car and exchanged particulars with me. He then leave and i allowed him. I wish to state that i have CCTV in my taxi. I have been driving for the past 40 years



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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From: Joy Irene (LKK Auto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Saturday, 18 July, 2015 2:09 PM
To: 'Jasmine Tan' <jasminetan@transcabservices.com.sg>
Cc: Kenneth Kong <KennethKong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau <olivialau@lkkauto.com>; Bryan Ang <bryanang@lkkauto.com>; 'tzeyong.lui' <tzeyong.lui@transcabservices.com.sg>; 'Roel' <roel.c@transcabservices.com.sg>; Zhe Wei <zhewei.kek@transcabservices.com.sg>
Subject: 35 TRANS-CAB CLAIMS -PENDING DOCUMENTS/FINALISATION/SETTLEMENT

WITHOUT PREJUDICE

Dear Jasmine,

We would like to follow-up for the supporting claim documents needed for and to finalise/settle/approval and close the following cases:

1	CC3/AIG14015067	SHD 9310E	03/08/2014	100%-CONFIRMED AND SETTLED.PENDING DOCUMENTS TO CLOSE FILE
2	CC3/AIG14016211	SHD 195E	19/08/2014	50% -FINALISED AND SETTLED. PENDING DOCUMENTS TO CLOSE FILE
3	CC3/AIG14023814	SHD 9090P	20/12/2014	100%- TO FINALISE AND SETTLE
4	CC3/AIG14024065	SHC 5284D	25/12/2014	100%- CONFIRMED AND SETTLED.PENDING DOCUMENTS TO CLOSE FILE
5	CC3/AIG15000491	SHD 9390Z	05/01/2015	100%-CONFIRMED AND SETTLED.PENDING DOCUMENTS TO CLOSE FILE
6	CC3/AIG15000860	SHF 610M	12/01/2015	100%- FINALISED. TO SETTLE.
7	CC3/AIG15002859	SHD 5520S	11/02/2015	100%-CONFIRMED AND SETTLED.PENDING DOCUMENTS TO CLOSE FILE
8	CC3/AIG15003023	SHB 9600D	13/02/2015	100%-CONFIRMED AND SETTLED.PENDING DOCUMENTS -SUBJECT FOR APPROVAL
9	CC3/AIG15003572	SHD 9560A	21/02/2015	100%-CONFIRMED AND SETTLED.PENDING DOCUMENTS TO CLOSE FILE
10	CC3/AIG15003691	SHB 9720R	20/02/2015	100%-CONFIRMED AND SETTLED.PENDING DOCUMENTS -SUBJECT FOR APPROVAL
11	CC3/AIG15003719	SHD 5309L	27/02/2015	100%- TO FINALISE AND SETTLE
12	CC3/AIG15004710	SHC 5160C	14/03/2015	100%-CONFIRMED AND SETTLED.PENDING DOCUMENTS -SUBJECT FOR APPROVAL
13	CC3/AIG15006369	SHD 5090R	10/04/2015	50% - TO FINALISE AND SETTLE.
14	CC3/AIG15008245	SHD 5060C	13/05/2015	100%-CONFIRMED AND SETTLED.PENDING DOCUMENTS TO CLOSE FILE
15	CC3/AXA14003003	SHB 9749J	12/02/2014	100%-CONFIRMED AND SETTLED.PENDING DOCUMENTS TO CLOSE FILE
16	CC3/AXA14003885	SHD 339H	21/02/2014	50% -FINALISED AND SETTLED. PENDING DOCUMENTS TO CLOSE FILE
17	CC3/AXA14008853	SHC 5130P	31/03/2014	50% -FINALISED AND SETTLED. PENDING DOCUMENTS TO CLOSE FILE
18	CC3/AXA14009032	SHD 9570X	11/05/2014	50% -FINALISED AND SETTLED. PENDING DOCUMENTS TO CLOSE FILE
19	CC3/AXA14009574	SHD 9599P	19/05/2014	50% -FINALISED AND SETTLED. PENDING DOCUMENTS TO CLOSE FILE
20	CC3/AXA14014454	SHD 9409E	28/07/2014	50% -FINALISED AND SETTLED. PENDING DOCUMENTS TO CLOSE FILE
21	CC3/AXA15002341	SHB 7930P	04/02/2015	50% -FINALISED AND SETTLED. PENDING DOCUMENTS TO CLOSE FILE
22	CC3/AXA15003371	SHD 9709P	18/02/2015	100%-CONFIRMED AND SETTLED.PENDING DOCUMENTS TO CLOSE FILE
23	CC3/AXA15006014	SHB 9550P	07/04/2015	100%-TO FINALISE AND SETTLE
24	CC3/AXA15007242	SHD 5280J	25/04/2015	100%-CONFIRMED AND SETTLED.PENDING DOCUMENTS TO CLOSE FILE
25	CC3/CAI14022937	SHD 170B	06/12/2014	50% - FINALISED. TO SETTLE.
26	CC3/CAI14023816	SHD 5110S	17/12/2014	100%-CONFIRMED AND SETTLED.PENDING DOCUMENTS -SUBJECT FOR APPROVAL
27	CC3/CAI15006960	SHD 5405S	18/04/2015	100%-CONFIRMED AND SETTLED.PENDING DOCUMENTS -SUBJECT FOR APPROVAL
28	CC3/EQ114000597	SHB 7609T	06/01/2014	50% -FINALISED AND SETTLED. PENDING DOCUMENTS - SUBJECT FOR AP
29	CC3/III15003806	SHD 9900C	01/03/2015	100%-CONFIRMED.PENDING DOCUMENTS TO GET APPROVAL
30	CC3/III15003978	SHC 5410G	28/02/2015	100%-CONFIRMED.PENDING DOCUMENTS TO GET APPROVAL
31	CC3/III15003980	SHC 5102X	28/02/2015	100%-TO FINALISE.PENDING DOCUMENTS TO GET APPROVAL

32	CC3/III15005302	SHD 9820A	27/03/2015	100%-TO FINALIZE-FOR APPROVAL-TO SETTLE
33	CC3/III15008411	SHD 5024H	19/05/2015	100%-CONFIRMED.PENDING DOCUMENTS TO GET APPROVAL
34	CC3/III15008565	SHD 5230D	20/05/2015	100%-CONFIRMED.PENDING DOCUMENTS TO GET APPROVAL
35	CC4/AXA15008212	SHD 5160Y	14/05/2015	100%-CONFIRMED AND SETTLED.PENDING DOCUMENTS TO CLOSE FILE

We hope to receive the requested documents necessary for us to move the process towards settlement and closure of these cases.

Thank you.

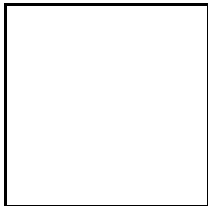
Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

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