

Jia Le (LKK Auto)

From: Vic (LKKAuto)
Sent: Friday, 28 June 2019 8:52 AM
To: Jia Le (LKK Auto)
Subject: FW: LOD - ACCIDENT INVOLVING SMB8036E AND SLE9842J ON 05/12/2018 ALONG TAMPINES AVE 9 *** LKK REF: CC3/AIG18022086/R1ha3
Attachments: SMB8036E.PDF; img-131095219-0001.pdf; STATEMENT.pdf

From: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)
Sent: 31 January 2019 09:57
To: CS A Team (cs-a@lkkauto.com) <cs-a@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>
Subject: LOD - ACCIDENT INVOLVING SMB8036E AND SLE9842J ON 05/12/2018 ALONG TAMPINES AVE 9

Our Ref: **BUS/12/18/1008/EB**

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **SMB8036E**.
Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$2,000.00
Loss of Use	\$550.00 (2 days x \$275.00)
LTA Search Fee	\$7.00
Total	\$2,557.00

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Kindly issue payment in favour to **SMRT BUSES LTD**.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18022086/R1HA3

17 APRIL 2019

NG LAY YIT
33 PASIR RIS DRIVE 3
#10-05
SINGAPORE 519492

Dear Sir/Madam,

ACCIDENT INVOLVING SLE9842J AND SMB8036E ON 05/12/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMB8036E against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **30/04/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA
Case Handler
DID: 6841 2360
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

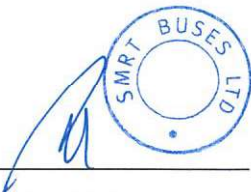
AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SMB 8036E** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SMB 8036E** that was damaged pursuant to the accident which occurred on **05/12/2018** (date) along **TAMPINES AVE 9** (location) involving vehicle no/s **SLE 9842J** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 09 (day) of April (month) 2020 (year)

A blue ink signature is written over a circular blue stamp. The stamp contains the text "SMRT BUSES LTD" around a central dot.

Signed by "the third party claimant"
(with chop if applicable)

A blue ink signature is written over a circular blue stamp. The stamp contains the text "SMRT AUTOMOTIVE SERVICES PTE LTD" around a central dot.

Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,280.00** (Global Sum) for vehicle no. **SMB 8036E** that was damaged pursuant to the accident which occurred on **05/12/2018** (date) along **TAMPINES AVE 9** involving vehicle no/s **SLE 9842J**.

This is pursuant to the inspection conducted on **06/12/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** (the third party claimant") of vehicle no. **SMB 8036E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMB 8036E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of April (month) 2020 (year)



Signed by appointed surveyor



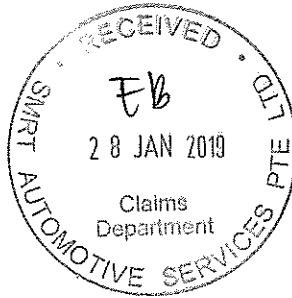
Signed by "the workshop" (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190100421
Date : 24.01.2019
Vehicle No. : SMB8036E
Your Ref No. : BUS/12/18/1008
Our Ref No. : 24099152
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,000.00
GRAND TOTAL					\$ 2,000.00

Remark :

Make/Model : MAN A24
Accident Date : 04.12.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	06 Dec 2018 / 10:30:41		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLE9842J		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20181206103041186337

Search Date / Time: 05 Dec 2018 19:42:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

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