

ASS. REC. BY:

REF: C9 CT1 2000 2539 / G5 f3

Special Instruction:

Surveyor: GA**ASSIGNMENT (Office)**From (Person): Celia Lowof C11Date/Time: 13.2.2020 14.34p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKC 385T

Insured:

SLJ 9660R

at Workshop m/s

Ngs Motorsport

Tel:

9695 5547

of

BK 10 Amk Ind PK 2A #105-18

Policy No:

DMPCSN3050721800

Claim No:

SNM20D200770/SLJ 9660R/CEALHA

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 10.2.2020

CA / REV / REP. / REV 24 HRS

1mp"

H.O.D. Endorsement:

Date/Time:

13.2.20202.59pm

Person Contacted:

EvelynVehicle IN/OUT

Date/Time

Action/Instruction

(v) EstimateSKC 385T- NSI/NC19022947/T19f3n2 DOT-24/11/2019SLJ 9660R-X

ASS. REC. BY:

REF: C11

ASSIGNMENT

From:

Date: 14.2.2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKC 3857

at Workshop m/s Ngs Motorsport

of BAK 10 AMK Ind Plc 2A #105-18

Insured:

Policy No.:

Claims No.:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

\$ 24K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

7

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

up

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKC 3857

Yr Regn:

C-20247
23 Apr 2009

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Vios

C.C.

1497

Colour:

beige

A/C:

Insured / Std / NI / NA

Sp. Reading:

170310

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

MR053HY930* 510 9847

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/60R15

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

D.O.I.

14-02-20

Survey held at

w/s

4pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

COC: 10950

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Feb 2020		13 Feb 2020 14:34 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	
Main Claimant:	ONG AUTOMOTIVE, Co. Reg. No.: 53401601D
Vehicle Reg. No.:	SKC385T
Date of Loss:	10/02/2020 10:00 - :59
Claim Type:	TP / SNM20D200770/SLJ9660R/CECILIA
Policy/Cover Note No.:	DMPCSN3050721800 (Comprehensive)
Vehicle Reg. No. (Insured):	SLJ9660R
Policy No. (Claimant):	5114663861
Excess:	S\$0.00
Repairer:	Ngs Motorsport Pte Ltd (HQ) Blk 10 Ang Mo Kio Ind Pk 2A, #05-18 AMK AutoPoint, 568047 Ang Mo Kio - Tel:
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Cecilia Low - 63896530]
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 24/02/2020]
Adj Asg. Remarks:	Survey on WP

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Thursday, 13 February 2020 2:35 PM
To: sur@lkkauto.com; assignments@lkkauto.com; admin-a@lkkauto.com
Cc: ngs motorsport
Subject: CTPIS ref: SNM20D200770/C02 - Notification Of Accident For Our Veh SKC385T

Dear Sirs

Please proceed to conduct survey on Without Prejudice basis.
Thank you.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: ngs motorsport [mailto:ngsmotorsportpteltd@gmail.com]
Sent: Thursday, 13 February 2020 1:57 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Subject: Re: OUR REF: SNM20D200770/SLJ9660R /CECILIA - Notification Of Accident For Our Veh SKC385T

Dear Ms Cecilia Low,

Kindly appoint LKK to survey our vehicle. Thank you.

Evelyn Ng
DID HP 9695 5547

NGS MOTORSPORT PTE LTD
Blk 10 Ang Mo Kio Ind Park 2a
#02-01 AMK AutoPoint
Singapore 568047

On Thu, Feb 13, 2020 at 1:45 PM Cecilia Low <cecilia.low@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / LBS

Adrian Ling
Kelvin Ang
See Chew Seng
Mohd Fadhilah Bin Osman
Xing Quo Qiang
Kenneth Kong
Simon Ho
Chua Weijie
Marcus Chua
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Wednesday, 12 February 2020 7:30 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>; ngsmotorsportpteltd@gmail.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM20D200770/SLJ9660R /CECILIA - Notification Of Accident For Our Veh SKC385T

Dear Cecilia,

Please conduct PRS for SKC385T.

Note : officer in charge – Cecilia 63896530.

*** Kindly quote our reference number when replying.

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: ngs motorsport <ngsmotorsportpteltd@gmail.com>
Sent: Wednesday, February 12, 2020 5:48 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Notification Of Accident For Our Veh SKC385T

Dear Sir/Madam,

RE: Accident on 10/02/2020 @09:50hrs
Along Beach Rd Near Jln Sultan/Java Rd T Junction
Involving SKC385T & SLJ9660R
Claims Against Veh SLJ9660R (China Taiping)
Vehicle SKC385T (In workshop)

Kindly be informed that an accident involving my/our vehicle no. **SKC385T** and vehicle(s) no. **SLJ9660R** had taken place at/along **Beach Rd Near Jln Sultan/Java Rd T Junction** on date **10/02/2020** at time **09:50** hours.

Please let us/me know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If I/we did not hear from you within 2 working days, I/we shall proceed to repair the vehicle without further notice and I/we shall claim for the additional loss of use arising from the giving of this notification to you.

Kindly let us have your claims reference, officer in charge of this case and please let us have your clients advice on quantum and liability.

Warmest Regards,

Evelyn Ng
DID HP 9695 5547

NGS MOTORSPORT PTE LTD
Blk 10 Ang Mo Kio Ind Park 2a
#02-01 AMK AutoPoint
Singapore 568047

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Business
Owner ID:	601D
Vehicle No.:	SKC385T
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Feb 2020
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS G AUTO
Primary Colour:	Beige
Manufacturing Year:	2009
Engine No.:	1NZX894719
Chassis No.:	MR053HY9305109847
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$13,472.00
Original Registration Date:	23 Apr 2009
First Registration Date:	23 Apr 2009
Transfer Count:	4
Actual ARF Paid:	\$13,472.00
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
COE Expiry Date:	22 Apr 2024
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$13,088.00
COE Rebate Amount:	\$10,950.00
Total Rebate Amount:	\$10,950.00
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 16 Feb 2020

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/02/2020 12:41
Date Of Accident	10/02/2020 09:50
Exact Location Of Accident	ALONG BEACH ROAD NEAR JLN SULTAN / JAVA RD T JUNCT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKC385T
Insured/Policyholder	
Name Of Registered Owner	ONG AUTOMOTIVE
Co Reg No	5XXXX601D
Email Address	ONGAUTOMOTIVEACCIDENT@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-64524300

Vehicle Particulars

Manufacturer	TOYOTA
Model	VIOS
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	5114663861
Cover Note Number	

Driver

Name of Driver	IBRAHAM BIN RAZALI
NRIC No	SXXXX702A
Date Of Birth	24/09/1961
Occupation	OUTDOOR
Date Of Driving Pass	11/10/2004
Driving Experience	15 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91524667
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 439 TAMPINES STREET 43 #02-173
Postcode	520439
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	10 UBI AVENUE 3
Police Station Address	ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO IS WITH DRIVER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLJ9660R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name IBRAHAM BIN RAZALI

Approximate Age 58

Injuries Sustain

Injured person in which vehicle? SKC385T

Were seat belts worn?

Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

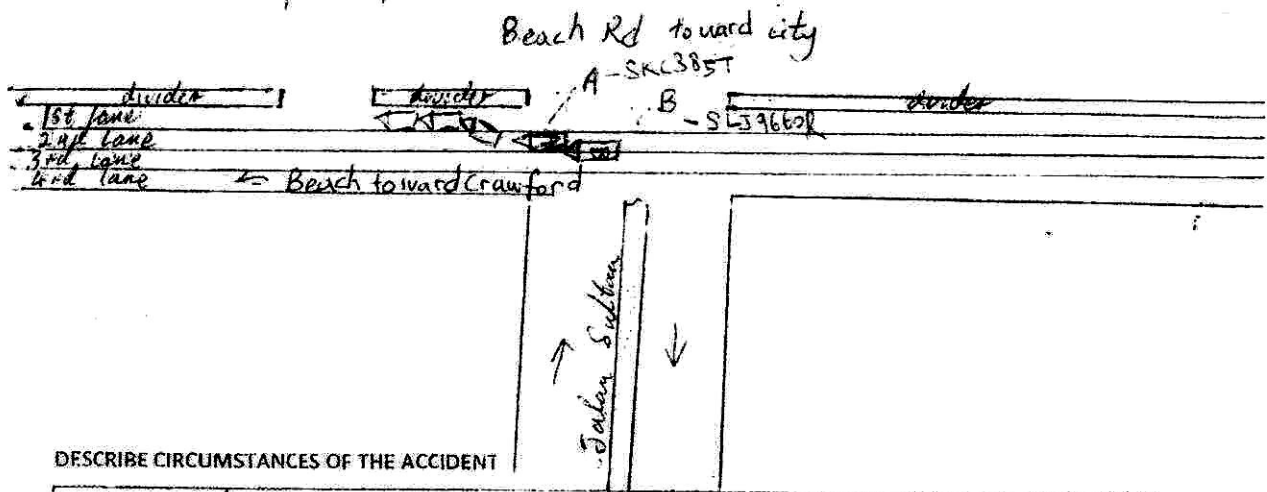


Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I Ibrahim Bin Razali driver of vehicle no: SKC 385T
 I was travelling along beach Rd at 9:50 am near
 I junction beach rd and jalan Sultan As I was travelling
 on the 2nd lane I notice the vehicle in front of me about
 to change lane from 2nd lane to 1st lane so I slow down my
 vehicle. As I slow down I realise my vehicle was hit
 from the rear

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

NGS MOTORSPORT PTE LTD

Blk 10 Ang Mo Kio Industrial Park 2A #02-01 AMK AutoPoint Singapore 568047

Tel : 9695 5547 Fax: 6481 5727 e-mail : evelynnstrading@gmail.com

Reg No: 201812604N

14/02/2020

China Taiping Ins (S) Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claims Dept

RE: ACCIDENT ON 10/02/2020 @09:50HRS INVOLVING VEH NO: SKC385T & SLJ9660R
CLAIMS AGAINST SLJ9660R

We submit herewith our direct claim estimate quotation as follow:-
Replacement parts - Toyota Vios

1	Rear Boot Lid	/ BT	\$	627.00
1	Rear Bumper	/ n's	\$	396.00
1	Rear Bumper Retainer Upp LH	/ ee.	\$	42.50
1	Rear Bumper Retainer Low LH		\$	105.50
1	Rear End Panel	/ Bue	\$	577.50
1	Rear End Panel Garnish	X NN	\$	201.40
1	Luggage Compartment Panel	X repair.	\$	639.50
1	Luggage Compartment Board	X NN	\$	147.00
1	Cover, Room Partition	X	\$	203.00
1	Board, Room Partition LH	/ CRA	\$	154.50
1	Weatherstrip, Trunk	/ Twi	\$	133.00
1	Striker, Luggage Compartment	X NN	\$	23.00
2	Seal, Rear Bumper RH/LH	@\$49.00	\$	98.00
1	Rear Fender LH	/ Bue	\$	1,011.00
2	Rear Bumper Reflector RH/LH	@\$94.31 / n's	\$	188.62
1	Rear Fender Air Duct LH	/ ee.	\$	49.50
1	Rear Exhaust	X NN	\$	399.50
2	Taillamp RH/LH	@\$243.20	\$	486.40
2	Taillamp Gasket RH/LH	@\$28.50	\$	57.00
			\$	5,539.92
			Less 25%	\$ 1,384.98
				\$ 4,154.94

VEHICLE NO.: SKC385T

1	Reverse Sensor / MS	S.Nett	\$ 280.00	200
11	Clips, Luggage Compartment Trim @\$5.00	S.Nett / MS	\$ 55.00	
4	Clips, Taillamp / MS @ \$4.50	S.Nett	\$ 18.00	
1	Emblem "VIOS" / MS	S.Nett	\$ 54.80	
1	RR Boot 'Badge' / MS	S.Nett	\$ 46.50	
2	Taillamp Clips RH/LH X @ \$5.00	S.Nett	\$ 10.00	
1	Rear No Plate c/w Casing X MS	S.Nett	\$ 50.00	

To remove all damaged part with all necessary component/attachment \$ 1,500.00 1000
 Straighten chassis member, repair/reshape dented body panel..
 Replace damaged part. Refit into position.

To transfer door mechanism \$ 150.00 X NV

Remove/Replace fuel tank, to enable cut & weld rear fender LH \$ 150.00 60

To spray painting \$ 1,200.00 1000

Check wiring & light function \$ 50.00 30

RR sealant \$ 60 40

\$ 7,719.24

Any other parts which necessitate repair or renewal will incur additional charged.
 Please contact our Ms Evelyn @HP96955547 to arrange for survey. Thank you

Yours faithfully.

NGS MOTORSPORT PTE LTD
 EVELYN NG

R & R windscreen 120

7 Days

Imp sum repair.

After repair photos.

Emo Qian - 82880282

14/2/2020.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date: